

SAFETY PROTOCOLS FOR ADVENTURE TOURS

Guest Contact

1. Social distancing of 1.5 meters (5ft) When possible.
2. Strict hygiene measures carried out according to our health ministry protocols
3. Payments only through our digital platforms
4. All staff members are supplied with personal protection equipment
5. Hand sanitizers will be available in all vehicles.

Land Services

1. Staff members and suppliers will receive safety protocol training
2. Guides and vehicles will be provided with cleaning and disinfection supplies to ensure a clean environment.
3. The health status of staff and guests will be regularly monitored
4. Travel materials such as brochures, maps, etc, will be delivered virtually

Biosafety Protocols during Adventure Activities

1. All are subject to strict hygiene protocols, including face mask wearing plus social distance to get into the company or during the outdoor exploration
2. Personal items must be disinfected when possible

Establish an exclusive social bubble maximum of 8 guest

1. Families with kinship up to 3rd degree, people who live together and have agreed to form a social bubble
2. Distancing between social bubbles, guests and guide is about 1.5 meters (5ft) When possible.
3. Distancing between tents on the campsites is about 1.5 meters (5ft)
4. Staff members and suppliers will receive safety protocol training to apply during the outdoor activities
5. An exclusive social bubble is defined as a group of people voluntarily traveling together for more than seven days
6. Social distancing between cyclists of 5 meters (16ft) during the outdoor activity
7. Frequent cleaning and disinfecting of all the equipment before and after outdoor use (tents, walking sticks, wetsuits, bikes, etc)

Supplier Management

1. We will make sure that our providers comply with government-established safety protocols
2. We will be constantly updating our supplier-protocols matrix to keep you up to date with any changes.

3. Some of our supplier protocols are:
4. Complete cleaning with a disinfectant solution in rooms and public areas.
5. Limited capacity
6. Previously printed materials such as handouts will now be on digital form
7. We will follow a strict contingency plan in order to prevent contagious between staff members and guests during the services.