



OOK ZO NIEUWSGIERIG NAAR UW VOLGENDE SAFARI?



9-daagse Focus safari - budget





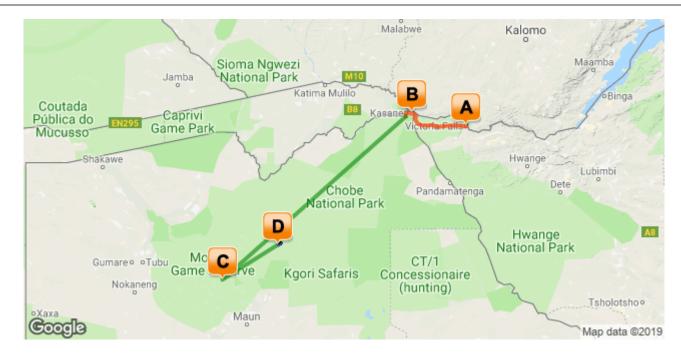
9-daagse Focus safari - budget

Victoria Falls, Zimbabwe - Chobe River Front - Moremi Game Reserve - Khwai Community Area

9 Days / 8 Nights 2 Persons

2 FEISUIIS

Date of Issue: 20 September 2019



<u>Click here to view your Digital Itinerary</u>

Introduction

Bedankt voor uw belangstelling voor een safari naar Botswana en Zimbabwe. Een goede keuze en een prachtige safaribestemming. Fijn dat u Going Africa Safaris gevonden heeft als aanbieder van dit fantastische safariland.

Waarom in het Engels?

We gaan er bij Going Africa Safaris vanuit dat bijna iedereen die een safari naar Afrika boekt in enige mate Engels kan lezen, spreken of begrijpen.

Op basis van deze online routebeschrijving worden vouchers en een definitief reisschema gemaakt. Deze ontvangt u bij uw reisbescheiden. De vouchers, etc... zijn ook in het Engels. Hierdoor is het eenvoudiger om ter plekke overleg te hebben met de lokale accommodatie, gids of organisatie mocht u vragen hebben over de inhoud van het reisschema. U kunt dan het reisschema voorleggen in een taal die ze ook kunnen lezen.

Eventueel deze safari aanpassen?

Natuurlijk is het mogelijk om afhankelijk van het budget van de genoemde accommodaties af te wijken. In de regel begroten we deze voorbeeld safari omdat we voor het betreffende jaar in uw voordeel betere combinatie prijzen krijgen of vinden dat betreffende accommodaties een juiste of betere prijs/kwaliteit verhouding hebben. Maar bijna elke route is aan te passen aan uw wensen en uw budget. Er zijn erg veel mogelijkheden en de accommodaties die we op de website aangegeven. Staat een bepaalde accommodatie er (nog) niet bij, dan houdt dat niet in dat we deze accommodatie niet aan kunnen bieden. Vraag ons dus te allen tijde naar de mogelijkheid om uw wens in te vullen. Het moet wel heel erg gek zijn wanneer we uw wens niet in kunnen vullen. Daarbij willen we wel aan bepaalde kwaliteitseisen blijven voldoen.

De prijs

De prijsindicatie voor deze safari staat op de website. Sturen we u dit online reisschema toe als maatwerkvoorstel, dan ontvangt u de prijs in de begeleidende email.

Documenten

Onder tab "documenten" hebben we ter informatie meteen documenten bijgevoegd aangaande onze Reisvoorwaarden en Privacyverklaring. Neem deze vooraf rustig door en u merkt dat u bij Going Africa Safaris in goede handen bent.

Wilt u de safari boeken, dan kunt u het boekingsformulier downloaden. Vul voor alle deelnemers het formulier in en stuur deze per email terug. We bevestigen dan de boeking per brief en factuur in PDF per email.

Voorstel printen

Via de knop "print" is het mogelijk om het voorstel te printen zodat u het nog eens rustig kan nalezen.

We wensen u veel plezier bij het doornemen van alle informatie als onderdeel van de voorpret.

Vriendelijke groeten

Paul Janssen Going Africa Safaris

Start	Accommodation	Destination	Basis	Duration
Day 1	Bayete Guest Lodge	Victoria Falls, Zimbabwe	B&B	2 Nights
Day 3	Chobe Bakwena Lodge	Chobe River Front	FB+	2 Nights
Day 5	Moremi Crossing	Moremi Game Reserve	FI	2 Nights
Day 7	Sango Safari Camp	Khwai Community Area	FI	2 Nights

Кеу

B&B: Bed and Breakfast

FB+: Full Board Plus - Dinner, Bed, Breakfast, Lunch and Activities

FI: Fully Inclusive - Bed, All Meals, Fees and Activities

Day 1-2: Bayete Guest Lodge, Victoria Falls, Zimbabwe

Victoria Falls, Zimbabwe

Resting on the southern banks of the Zambezi River at the western end of the eponymous falls, this popular tourist town is compact enough to walk around and makes an ideal base for travellers exploring the seventh wonder of the world, the unfathomably vast Victoria Falls. About two-thirds of the falls can be viewed from the Zimbabwean side and, while the falls are undoubtedly the star attraction, the area provides both adventure seekers and sightseers with plenty of opportunities to warrant a longer stay. Popular activities include scenic flights over the falls in helicopters or microlights, bungee jumping off the Victoria Falls Bridge, white-water rafting (seasonal), and day trips to Chobe National Park. The town itself offers some excellent accommodation and restaurant options as well as an eclectic variety of African curios and authentic art sold by friendly Zimbabwean locals who are wonderfully welcoming and eager to help you enjoy your stay.

Overnight: Bayete Guest Lodge

Bayete Guest Lodge has 30 rooms, surrounded by a lush tropical gardens which create an oasis in the heart of the quiet Victoria Falls residential area. Bayete offers comfortable and affordable accommodation, just 2.6 km away from the Victoria Falls Centre and 22 km from the airport. Deluxe and Executive rooms are available, as well as a honeymoon suite and a family cottage. The uniqueness of all of the different rooms makes Bayete suitable for couples, friends, families and corporate guests. Central to the lodge is the large tear drop pool which is hugged by the Caldecott Boma and Ngwezi Tavern, where guests are welcome to relax and enjoy. A full English breakfast is served to guests in the Caldecott Boma every day. Lunch and dinner are also available on special request and are delicious home cooked meals. BBQ's are available for group bookings or by special request.



Basis Bed and Breakfast

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Day 3-4: Chobe Bakwena Lodge, Chobe River Front

Chobe River Front

The Chobe River forms the northern boundary of the Chobe National Park, renowned for its diverse and abundant game viewing opportunities. This section of the park is best known for its dense concentration of wildlife including elephant and hippo populations, but the waters attract all manner of game including large herds of buffalo and the lions that prey on them. A visit to this area guarantees close encounters with an array of African wildlife. Visitors can look forward to some exciting activities such as: driving along the game-dotted river banks in a 4WD; cruising along the river in a motorboat, spotting rare birdlife and for a unique, luxury safari experience, hire a houseboat.

Overnight: Chobe Bakwena Lodge <u>View iBrochure</u>

Bakwena Lodge is an intimate, privately owned eco-lodge on the banks of the Chobe River. Bakwena has a total of 15 chalets designed and decorated in a manner befitting our environment which offer a cool and comfortable escape. There are two Room Types at Bakwena Lodge. 'Ten x 'River-View Chalets' which are all facing the magnificent Chobe River and Five x 'Treetop Chalets' which are elevated 3m above the ground with views of the Treetop canopy.

They offer an inclusive safari option in an area with some of the finest game viewing to be had. Chobe is well known for its predators and has the home of most of Botswana's estimated 200 000 elephants. Activities are naturally focused on the land and water based safaris, all based in-house, a host of other activities are also on offer from fishing trips to guided bicycle tours or a sundowner cruise to the meeting place of four countries, (the only one in the world). Bakwenas' excellent guides will endeavour to make your stay in Chobe a highlight of any safari. The lodges' eco-credentials include the natural swimming pool filtered entirely by plants, their employment policies, food choices, building methods and a host of otherwise unseen ways in which any negatives to the lodges surroundings or environment are addressed.



Basis Full Board Plus - Dinner, Bed, Breakfast, Lunch and Activities

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Day 5-6: Moremi Crossing, Moremi Game Reserve

Moremi Game Reserve

Situated in the east of the Okavango Delta, Moremi Game Reserve ranks as one of the most beautiful reserves in Africa. It covers more than 4871 square kilometres of pristine wilderness, and the varied terrain includes savannah, winding waterways, and dense forest. This diverse ecosystem supports an incredibly wide spectrum of wildlife, ranging from large herds of buffalo, wildebeest and zebra, to the rare sitatunga and lechwe antelope, lion, cheetah and packs of wild dog in the open grasslands. The birdlife is prolific and includes most of the 550 bird species recorded on Botswana's national bird list. A range of luxury lodges in the reserve offers visitors the perfect base to experience this corner of paradise.

Overnight: Moremi Crossing View iBrochure

Moremi Crossing is a new 16 tented camp built on a palm fringed island surrounded by the Moremi's game-rich seasonal floodplains and overlooking Chief's Island. Moremi Crossing will be a new style safari camp combining luxury with simplicity. This is a 100% eco-friendly development featuring the latest in solar and waste disposal technology.

Accommodation consists of 16 en suite and spacious tents on raised decks, each with their own veranda. We have both a Family Tent and a Honeymoon Tent.

The Okavango is an immense river that never meets the sea. Instead, its crystal clear waters spread across the Kalahari Desert, forming Africa 's largest wetland wonder. The Delta is an abundant oasis amid the vast plains and pans of the desert that covers most of Southern Africa . Its waterways are a mesh of meandering and intercepting channels, creating a haven for Africa 's most celebrated wildlife.



Basis Fully Inclusive - Bed, All Meals, Fees and Activities

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Day 7-8: Sango Safari Camp, Khwai Community Area

Khwai Community Area

The Khwai area of the Okavango lies along the northern boundary of the Moremi Game Reserve. This is an unfenced boundary allowing wildlife to move freely between the woodlands in the wet season when water is plentiful and back to permanent rivers and lagoons in the dry season. The Khwai area offers the same wildlife experience as the reserve with the added advantage of being a private concession which means the ability to do walking safaris and night drives.

Overnight: Sango Safari Camp

Sango Safari Camp is nestled in the shade of the trees overlooking the Khwai River. Situated on the outskirts of the traditional village of Khwai and on the border of Moremi Game Reserve, the camp offers guests the perfect base from which to explore the wildlife and culture of this unique habitat.

This intimate safari camp is named for the Sango Family, some of the original inhabitants of the Khwai area, and now part owners of the camp. Guests will have the chance to learn first hand about the unique lifestyle and experiences that come from living and growing up in one of the most wildlife rich areas of Botswana.

Accommodating 12 guests in 6 en-suite meru tents Sango Safari Camp is designed in the style of the classic tented safari camp of days gone by. With its open-air bucket showers, hand crafted furnishings and classic styling Sango Safari Camp aims to rekindle the atmosphere of the luxury mobile safari camp, successfully blending the rustic with the luxurious.

With the Khwai River forming a natural border between the world famous Moremi Game Reserve and Khwai Concession, animals can travel freely through this vast unfenced wilderness. Situated on the river overlooking the Moremi and with access to both these magnificent wildlife areas, Sango Safari Camp is focused on delivering an exceptional wildlife experience to our guests. The camp's location allows guests to take advantage of a host of wildlife activities which include open vehicle game drives both in the Moremi and in the Khwai concession area, night drives and mokoro trips.



Basis Fully Inclusive - Bed, All Meals, Fees and Activities

Day 9: End of Itinerary

Activities

00:00	Travel For Impact SD
00:00	Travel For Impact SD

Travel For Impact

Travel for Impact – Responsible Travel

By booking this itinerary USD\$1 is contributed for every night of travel per person on the booking. The contribution goes to Travel for Impact (TFI) and ensures that your safari has a meaningful impact on the people who live locally.

TFI believes in changing lives through travel and provides the link between donors and beneficiaries. They assess NGO's (Non Government Organisations) at various levels, including their effectiveness and financial integrity. They provide a mentorship for the organisations in being sustainable and ultimately to grow the impact and reach of each organisation.

Thank you for contributing towards Responsible Tourism Botswana. For more information you can visit www.travelforimpact.com

Transport

Flight Information

Date	Flight	Details	Class	Ref
Day 5	Moremi Air	Kasane Airport [BBK] - Moremi Crossing		
Day 7	Moremi Air	Moremi Crossing - Khwai Airstrip		
Day 9	Mack Air	Khwai Airstrip - Maun Airport [MUB]		

Transfers

Date	Company	Details
Day 1	Wild Horizons	Victoria Falls International Airport [VFA] - Bayete Guest Lodge
Day 3	Wild Horizons	Bayete Guest Lodge - Chobe Bakwena Lodge
Day 5	Chobe Bakwena Lodge	Chobe Bakwena Lodge - Kasane Airport [BBK]

Urgent Contact Numbers

Company Name	Telephone	Email Address	Contact Person
Going Africa Safaris	+31 (0) 572367950	paul@goingafrica.com	
Safari Destinations	+267 6801234	karen.reed@safaridestinations.net	Wilddogs
Safari Destinations - Emergency Contact	+267 72806150		

Service Provider Directory

Service Provider	Ref. Number	Telephone	Address
Bayete Guest Lodge		+263 13 42275	584, Manyika Road, Victoria Falls, Zimbabwe
Chobe Bakwena Lodge		+267 75 306 344	PO Box 744 Kasane
Sango Safari Camp		+267 686 3763	Private Bag 342 Maun - Botswana

Travel Information



A nation of spectacular natural beauty, friendly people and rich culture, Zimbabwe's status as one of Africa's leading safari destinations was dampened for years by its political instability. But now that the country is transcending its strife and returning to a state of equilibrium, it is once again emerging as a vacation highlight of the continent. Victoria Falls – known to locals as 'The Smoke That Thunders' – is one of the seven natural wonders of the world and the sheer power of this massive body of water plunging into the Zambezi Gorge is awe-inspiring and unforgettable. Lake Kariba, with its game-rich shores and islands, is an idyllic safari spot featuring mind-blowing sunsets; Hwange National Park is known for its huge herds of elephants; and a kayak trip down the Zambezi through the Mana Pools National Park will appeal to the intrepid traveller, providing close encounters with crocodiles, hippos and a host of other wildlife.

Banking and Currency

Currency

Zimbabwe uses its own unit of currency, the Zimbabwe Dollar. No other currency is accepted. Do not plan on being able to use cash machines in Zimbabwe to draw money. Before leaving home please exchange all the money that you will need for your trip. Most of this should be in 1, 5, 10 and 20 denominations because change is not always available. In an emergency you can try Barclays Bank, Stanbic Bank or Standard Chartered Bank as they will infrequently accept foreign debit cards for withdrawing cash.

Banking

Banks in Zimbabwe are open for business Monday, Tuesday, Thursday and Friday from 08h00 to 15h00, on Wednesdays from 08h00 to 13h00 and Saturdays from 08h00 to 11h30. They are closed on Sundays and Public Holidays.

Only VISA and MasterCard are accepted in Zimbabwe, however it should be noted that very limited facilities will have credit card machines, and the connection is not always reliable so it is advisable to carry cash as back up.

Travel, Transport and Getting Around

Taxis are safe and reliable, and can be booked through your hotel front desk. Taxis in cities travel within a 40km radius of the city. Always take a taxi at night.

Major airlines fly into Victoria Falls, Harare and Bulawayo. Charter flights are available to most attractions and camps.

Zimbabwe has a good road infrastructure, by African standards, although potholed. Between major towns, there are frequent road blocks. Traffic drives on the left side of the road.

If you are driving yourself around Zimbabwe, be sure to check on fuel availability in advance. If you are covering long distances within the country, ensure you carry extra fuel in 5 or 10lt metal containers in case of emergency. Fuel is generally available, but supply can fluctuate. Fuel is only available for cash.

Food, Drink and Cuisine Advice

Zimbabwe's native cuisine is based on sadza, a cooked porridge made from ground maize which is normally be accompanied by some tasty relish, perhaps made of meat and tomatoes, or dried fish. Safari camps will often prepare sadza if requested, and it is almost always available in small restaurants in the towns.

Camps, hotels and lodges that cater to overseas typically serve a variety international fare, and the quality of food prepared in the most remote bush camps is usually excellent.

If you are driving yourself around and plan to cook, then get most of your supplies in main towns. There are a number of South African shopping chains operating in Zimbabwe which will generally have all that you will need.

Water in the main towns is usually purified.. The locals drink it, and are used to the relatively innocuous bugs that it may harbour. If you are in the country for a long time, then it may be worth acclimatising yourself to it. However, if you are in Zimbabwe for just a short period of time, then try to drink only bottled, boiled, or treated water available in towns and from all camps, lodges and hotels.

Climate and Weather

In Zimbabwe, the rains come principally in **December**, **January**, **February** and **March**; the further north you are, the earlier the precipitation arrives and the later it leaves. Zimbabwe's higher eastern areas usually receive more rainfall than the lower-lying western ones.

By **April** and **May** most of the rain is gone, leaving a verdant setting, which is starting to dry out. Especially in more southerly and higher locations, the night-time temperatures start to drop.

The nights in **June**, **July** and **August** become much cooler, so don't forget to bring some warmer clothes, in case you want to spend an evening outside; the days are still clear and warm. For Zimbabwe, this is the start of the 'peak season'– days are often cloudless and game sightings continually increase.

Into **September** and **October** the temperatures rise once again: Zimbabwe's lower-lying rift valley – Mana Pools – can get very hot in October. During this time, you'll see some fantastic game, as the Zimbabwe's wildlife concentrates around the limited water sources.

November is unpredictable; it can be hot and dry, it can also see the season's first rainfalls – and in this respect it's a very interesting month, as on successive days, you can see both weather patterns.

Clothing and Dress Recommendations

When in Zimbabwe the cardinal rule is to wear casual, comfortable clothes during the day as temperatures can get very hot. It is advisable to wear light loose fitting clothing, such as cotton or linen, as they are cool and easy to wash. Warmer clothes are advised for the evenings and rainwear for the wet season.

A brimmed hat and sunglasses are a good idea year round. Long sleeved shirts and long trousers will also guard against the scourching sun rays. It is recommended you wear light shoes, especially if your itinerary entails a lot of walking.

For safaris, please remember to wear appropriate clothing and shoes. Earth colour clothes, such as browns, greens and tans are advisable.

Electricity and Plug Standards

Current is 220/240 volts at 50 cycles per second. Both square and round plugs are used.



Situated in the southern reaches of Africa, Botswana is renowned for its pristine wilderness areas characterised by deep lagoons, wetlands, lush palms, rugged hills and desert plains scattered with scrubland. The country's primary tourist drawcard is undoubtedly the vast red expanse of the Kalahari Desert and its remarkably beautiful Okavango Delta, the largest inland delta in the world. These natural wonders provide a tranquil haven for an abundance of African wildlife to thrive. Other highlights include the impressive Makgadikgadi Salt Pans, where visitors are privy to massive zebra migrations during the flood season; the Savuti plains, which host large prides of lions; and the Tsodilo Hills, where 4500 rock paintings form a unique record of human settlement over many millennia.

Banking and Currency

Currency

Botswana's currency is Pula (which means 'rain' in Setswana). It is divided into 100 thebe (which means 'shield' in Setswana). Travellers' cheques and foreign currency may be changed at banks, bureaux de change and authorised hotels.

The US dollar, Euros, British Pound and the South African Rand are the most easily convertible currencies (and accepted by some establishments - but, generally, then an inflated rate of exchange will be applied).

Banking

Seven main commercial banks, as well as a number of foregin exchange bureaux, operate in Botswana. Operating hours are Monday to Friday 08h30 to 15h30 and Saturday 08h30 to 10h45.

Full banking services are available in major towns, although ATMs are sprouting up all over the country. Most credit cards are accepted at hotels and restaurants. Cultural sites and community art and craft outlets usually only accept cash.

Travel, Transport and Getting Around

Public transport in Botswana is geared towards the needs of the local populace and is confined to main roads between major population centres. Although cheap and reliable, it is of little use to the traveller as most of Botswana's tourist attractions lie off the beaten track.

Driving off the main roads in Botswana is only recommended to expects in 4x4 vehicles, that are equipped correctly. Most lodges offer transfers or they can be arranged. If, however, you will be driving in Botswana: your home driving licence will be accepted (with an official English translation if necessary; driving is on the left side of the road; and the national speed limit is on tarred roads is 120km/h and 60km/h in towns and villages.

Be sure to watch out for wild animals on the roads!

There are major airports in Maun, Kasane and Gaborone, while smaller charter flights are used to get to the other top attractions and camps.

Food, Drink and Cuisine Advice

Tap water is considered safe to drink, although outside main cities and towns, visitors are advised to check first and sterilise water if in any doubt. Bottled water is available in most tourist centres. Filtered water is available at most camps and shops offer bottled water - it is advised to be well stocked of bottled water if you are travelling off the beaten track. Milk is pasteurised, and dairy products, local meat, poultry, seafood, fruit and vegetables are generally safe.

Safari lodges and camps serve international-style cuisine, generally of an extremely high standard, along with local beer and imported wine and spirits. Good restaurants and bars can be found in main towns, often within hotels. Beef and goat are very popular meats. Elsewhere, food is more basic: millet and sorghum porridge are the local staples.

A discretionary 5 to 10% tip is typical for restaurant bills. In many places, a service charge is automatically added. It is customary to tip the game guide and lodge staff while on safari.

Climate and Weather

Botswana's climatic pattern is typical of southern Africa, although its rainfall is less than countries further east. The rains in Botswana come mostly between December and March, when average minimum temperatures are in the low 20°s. Some days will be bright and sunny, some will have afternoon thunderstorms, and some will just be grey.

As with Namibia, April and May in Botswana are generally lovely, with the sky clear and the landscape green. Night temperatures start to drop during these months, especially in the Kalahari. Note that places in and around the Okavango tend to have less extreme, more moderate temperatures than the drier areas of the Kalahari.

From June to August the night-time temperatures in drier areas can be close to freezing, but it warms up rapidly during the day, when the sky is usually clear and blue. It's now very much 'peak season' for most safari areas: the land is dry in most areas so the animals congregate around the few available water sources.

This continues into September and October, when temperatures climb again, drying the landscapes and concentrating the game even more. This is the best time for big game safaris – although October can feel very hot, with maximum temperatures sometimes approaching 40°C.

November is difficult to predict, as it can sometimes be a continuation of October's heat, whilst sometimes it's cooled by the first rains; it's always an interesting month.

Clothing and Dress Recommendations

In summer, lightweight, lightcoloured cottons are preferable. Avoid synthetic materials and black clothing, as they increase perspiration and discomfort. In winter, wear trousers, longsleeved shirts / blouses and jerseys. From May – August, night temperatures can fall below zero degrees celsius, so warm jerseys and jackets are vital, especially on morning and evening game drives. Garments of neutral colours that blend with the bush and forest are advisable for safaris and game viewing. Bring a lightweight jacket and/or jersey for unexpected temperature changes or rain. Closed, comfortable walking shoesor gym shoes are a must in all seasons. Special attention should be given to protection from the sun. Bring a sunhat, good quality sunscreen, sun lotion and polarised sunglasses. Wide brimmed sun hats are essential.

Electricity and Plug Standards

Electrical sockets (outlets) in Botswana are the "Type M " South African SABS1661 ("Large" 15 amp BS-546) sockets. This is actually an old British standard. The "Type M " South African plug and socket is not to be confused with the "Type D " Indian plug and socket. In pictures, they look very similar, but the South African type is much larger than the Indian type, and they are physically incompatible. If your appliance's plug doesn't match the shape of these sockets, you will need a travel plug adapter in order to plug in. Travel plug adapters simply change the shape of your appliance's plug to match whatever type of socket you need to plug into.

Electrical sockets (outlets) in Botswana usually supply electricity at between 220 and 240 volts AC. If you're plugging in an appliance that was built for 220-240 volt electrical input, or an appliance that is compatible with multiple voltages, then an adapter is all you need.

But travel plug adapters *do not change the voltage*, so the electricity coming through the adapter will still be the same 220-240 volts the socket is supplying. If you need to use appliances that are not compatible with 220-240 volt electrical input, you will need a voltage converter.

Terms and Conditions

Going Africa Safaris Terms and Conditions *Pakketreis*

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Going Africa Safaris beschikt ook over de wettelijke verplichte bescherming (SGR) om u terug te betalen en, indien het vervoer in de pakketreis is inbegrepen, te repatriëren ingeval zij insolvent wordt. Meer informatie over basisrechten krachtens Richtlijn (EU) 2015/2302 verwijzen we u naar de volgende PDF. https://www.goingafrica.com/inet/goingafrica/site.nsf/vimgfiles/CLIC-AXPET6/\$file/basisrechtenpakketreis.pdf

Prijswijziging

Tot 20 dagen voor vertrek kan tot aanpassing van de prijs worden overgaan als gevolg van prijswijzigingen in de (lokale) kosten van brandstof of andere energiebronnen, belastingen, entreegelden of vergoedingen van niet direct bij de uitvoering van de reis betrokken derden. E.e.a. aansluitend op onze Reisvoorwaarden.

https://www.goingafrica.com/inet/goingafrica/site.nsf/vcontent/13EFE0D748131D5FC125772400367D9D?opendoc ument

E.e.a komt niet vaak voor of zelfs bijna nooit, toch dienen we conform de nieuwe wetgeving (per 1 juli 2018) dit voorbehoud te maken en u hierover vooraf te informeren. Net zoals andere organisaties dat behoren te doen. Mocht het onverhoopt toch voorkomen dat er een prijsaanpassing plaats moet vinden, dan proberen we eerst de lokale partner te vragen om de extra kosten (deels) te absorberen. Lukt dat niet, dan treden we in overleg om een nette oplossing te vinden.