



COVID-19 PROTOCOLS

The following preventative measures, procedures and requirements have been put in place to ensure your safety when staying with us. These protocols are guided by current information on Covid-19 and may be updated should the relevant authorities advise.



SOCIAL DISTANCING

Throughout your stay we ask that you maintain a 1 meter distance between yourself and others at all times. Our staff will be adhering to this too and although we have to do away with shaking hands, fist bumps and hugs, they will be sure to still make you feel right at home.



SANITIZE, SANITIZE, SANITIZE!



Hand wash facilities and sanitizers (with not less than 70% alcohol) can be found throughout the main area, washrooms as well as on game activities. Please make use of them during your stay. We will also be disinfecting your luggage on arrival, communal areas and rooms.

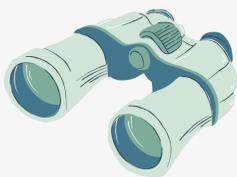
PERSONAL PROTECTION EQUIPMENT AND SCREENING

Our staff will be wearing masks throughout your stay and we encourage you to do the same when moving about in the communal area or on game activities. We also will be conducting temperature screening on arrival and as an additional measure, all our staff will have their temperature taken on a daily basis.



SAFARI ACTIVITIES

We will be limiting the number of people per game drive or boat safari except if you are travelling together in a group. We will also try and ensure you have the same guide throughout your stay with us.



DINING WITH US

We have re-arranged our dining area to make sure there is sufficient distance between you and the other guests and where possible you will have the same waiter during your time with us. Gone are the days of communal dining but we will do our best to keep the ambience as inviting as before.

OUR STAFF...

All members of staff have gone through intense training to bring them up to speed with the 'new normal' and refined our existing hygiene and cleanliness measures to be in line with guidelines stipulated by health and government authorities as well as the World Health Organization, so you can enjoy your time with us responsibly!

