

marataba

COVID-19 Protocol

Our approach to COVID-19 is calm and measured and our utmost priority is the health and safety of our guests, the team on the ground and the communities surrounding us. The following measures have been implemented to ensure a safe and enjoyable environment for all.



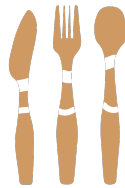
On arrival, guest temperatures will be taken and recorded. If a stay is longer than 4 nights, a second temperature may be taken.



All rooms and main areas will continue to be thoroughly cleaned and disinfected, paying particular attention to 'high touch' areas.



Our housekeepers will service the rooms twice daily (morning and evening), unless requested otherwise.



All our dining options are flexible. In case of two bookings at Explorers groups will dine at a safe distance in different areas of the camp.



Our team will wear masks at all times but guests are only requested to wear masks when there are 2 groups in communal areas.



Hand sanitiser and/or hand washing facilities will be available throughout the camps and on all game drive vehicles.



Our team has been fully briefed on the new protocols surrounding COVID-19 and the required measures.



Guides will sanitise their hands thoroughly before and during activities. Food containers will be sanitised before and after each use.

