



OPERATING BESPOKE SAFARIS SINCE 1919

# 2015 & 2016 INFORMATION MANUAL

VALID FROM 1<sup>st</sup> MARCH 2015  
TO 2<sup>nd</sup> JANUARY 2017

[www.cottars.com](http://www.cottars.com)  
[cottars.resrequest.com](http://cottars.resrequest.com)  
[bookings@cottarsafaris.com](mailto:bookings@cottarsafaris.com)  
Tel: +254 (0)733 773377/8

*Includes rates, terms and conditions and need to know information*

## **IMPORTANT INFORMATION, NEWS & UPDATES**

### **MARKETING, SALES AND RESERVATIONS**

Nineteen Twenties Safari Camps will be managing its own marketing, sales and reservations functions from 1 March 2015 going forward. Contact details for these functions are:

[www.cottars.com](http://www.cottars.com)

[cottars.resrequest.com](http://cottars.resrequest.com)

[bookings@cottarsafaris.com](mailto:bookings@cottarsafaris.com)

**Tel: +254 (0)733 773377/8**

### **RATES**

- We have frozen our current year rates all through to 2<sup>nd</sup> January 2017. The above rates are therefore valid throughout 2015 and 2016
- Keekorok airstrip transfers are included in the per person sharing rate.
- In the event of increase in any tax, training levy, or service charge, we reserve the right to adjust rates accordingly from the date of such change.
- Cottars 1920's Camp may at its discretion, but giving not less than one month's notice in writing, alter the rates.

### **ACCOMMODATION RATES EXCLUDING DRINKS**

Accommodation Rates do NOT include drinks at Cottar's 1920's Safari Camp. If you would like to choose the 'drinks included' option, please add the Drinks Supplement at USD 25 per adult and USD 15 per child per day to your quote, as stated in the rates.

### **NEW SWIMMING POOL**

A new 25m swimming pool has been added to Cottar's 1920's Mara Homestead, making this Private House an ideal getaway for families.

### **SPECIAL OFFERS**

Short stay special offer - 3 nights for price of 2

Long stay special offer - 6 nights for price of 4

Honeymoon special - 50% discount off accommodation rates for the bride (minimum 4 nights)

- Valid for travel from 1st March to 30th June and 1st November to 20th December (both 2015 and 2016)
- Applicable on accommodation rates only; park and conservation fees are not included and payable for the entire stay
- Offers cannot be combined with any other Special Offer

### **GROUP BOOKINGS**

For bookings of 16pax or more: A reduced accommodation rate of USD80 per night (excluding drinks, park & conservation fees) will be granted to the 16<sup>th</sup> person, on the basis of 15 full paying adult clients in the group.

### **TOUR LEADER**

Bonafide tour leaders/guides will be charged at the rate of US\$80 per night (excluding drinks, park & conservancy fees).

### **EMERGENCY CONTACT DETAILS**

Louise Cottar: +254 (0)733 284268

Calvin Cottar: +254 (0)733 468180

Reservations: +254 (0)733 773378

Camp Operations: +254 (0)770 564911/+254 (0)771 049096

## FACT FILE

### LOCATION

Cottar's Private Conservancy, Maasai Mara, Kenya, East Africa

### ACCOMMODATION

6 1920's style, white ensuite tents ~ 5 doubles and 1 twin tent

1 Honeymoon tent

4 Family Tented Suites ~ each suite consists of 2 ensuite bedrooms with a shared veranda, sitting & dining room

1 Private House ~ can accommodate up to 10 guests, in five spacious ensuite bedrooms

### DESCRIPTION

**Cottar's 1920's Camp** ~ The Cottar Safari tradition began in 1919. Almost 100 years on, we continue to provide an unparalleled safari experience to discerning clients in Africa. Extending an era of luxury and quality, we return to the original spirit and essence of 'safari', reminiscent of a golden era ~ an era of romance, professional guiding, adventure and elegance. Situated in an untouched exclusive concession bordering the Serengeti, Maasai Mara and Loliondo reserves, the camp and the area guarantee privacy and an abundance of wildlife. The camp accommodates up to 28 guests in authentic white canvas luxury tents. The camp spreads over 1 kilometre and has 2 mess tents, so guests are assured a spacious yet intimate environment. The tents include private ensuite dressing rooms and bathrooms, main bedrooms and verandas, with family tents also having a living room with a fireplace.

**Cottar's Private Homestead** ~ For those that want absolute privacy combined with dedicated and discrete staff, award winning guides, and an abundance of wildlife, this Mara homestead offers the only real private luxury home in the Mara. The contemporary African style house can be rented only on an exclusive basis and comes with a dedicated staff of 8. The house has a large living room, a dining room, a magnificent viewing deck and 5 ensuite bedrooms, all with stunning views, Game vehicle(s) and a dedicated guide are provided to guests throughout their stay. A 25m swimming pool sits in the grounds of the Private Homestead and is exclusively available to the Private Homestead.

### UNIQUE SELLING POINTS

- **History** ~ The Cottar family have been operating luxury tented safaris since 1919, and have been part of the Mara community for over 9 decades.
- **Location** ~ Cottar's 1920's is set in exquisite hills in a unique private 7,000 acre game concession, adjoining the Serengeti and Maasai Mara game reserves.
- **Highly qualified guides** ~ With only 23 Gold-standard 'Kenya Professional Safari Guide' qualified guides in Kenya, Cottar's are pleased to announce they have an impressive 3 Gold-level KPSGA guides, with the remaining guides having their Silver-Level KPSGA qualification. In 2015, the number of Gold guides at Cottar's is expected to go up to 4!
- **Private House** ~ exclusive accommodation for a family, special occasion, or high profile guests
- **Swimming pool** ~ one of the only small luxury properties in the Mara with 2 swimming pools (1 at the main camp and a new 25 metre swimming pool at the Private House)

### AWARDS

- Global Ecosphere Retreat
- **GOLD** Eco rating certification ~ Ecotourism Kenya, 2014/2015
- **2014 Fodors Travel Awards** - 'Trip of a lifetime' category
- Nominee Kenya's Leading Safari Camp - World Travel Awards
- Virgin HIP Hotel
- Nominee for Best Safari Product in East Africa, Best Safari Guide Team, Best Ecological Property, Best Community Property ~ Good Safari Guide, 2014/5
- Finalist Best Safari Guiding Team & Best Safari Property in East Africa ~ Good Safari Guide, 2014/15
- Best Guide ~ Harper's Bazaar
- 101 Best Hotels ~ Tatler Travel Guide
- The 50 Best Camp Sites ~ The Independent



## NEED TO KNOW

### HOW TO GET THERE

- Cottar's private airstrip is a 10 minute drive from camp
- Keekorok airstrip is a 1.5 hour drive from camp
- Flights to Cottar's airstrip for private charters and Fly 540/East African Safari Air Express schedule airlines only. All other schedule airlines into Keekorok airstrip
- Twice daily scheduled Fly 540/East African Safari Air Express schedule flight to Cottar's airstrip departing Nairobi, Wilson Airport at 10h30 and 15h30
- Three times daily in high season and twice daily in low season ~ Air Kenya flights to the Maasai Mara departing Nairobi, Wilson Airport at 09h15, 12h15 and 15h15
- Once daily scheduled Air Kenya flight departing Samburu & Lewa at 08h30, Nanyuki at 09h15, Meru at 10h35 & Nakuru at 13h40 to Maasai Mara
- Twice daily scheduled Safarilink flights to the Maasai Mara departing Nairobi, Wilson Airport at 10h00 and 15h00
- Once daily scheduled Safarilink flight departing Loisaba at 09h05, Samburu & Lewa at 09h30, Nanyuki at 10h00, Naivasha at 10h15 and Migori at 12h15 to Maasai Mara
- Twice daily Mombasa Air schedule flight to the Maasai Mara departing Nairobi, Wilson Airport at 10h00 and 15h00
- Once daily Mombasa Air schedule flight departing Mombasa at 07h30, Ukunda at 08h30 & Amboseli at 09h30 to Maasai Mara
- Once daily Mombasa Air schedule flight, departing Maasai Mara at 13h45 to Amboseli, Tsavo West, Malindi, Ukunda and Mombasa airstrips
- Private charters into Cottar's private airstrip from anywhere, with landings and take-offs any time before 5 pm

### ACTIVITIES

- Day & Night Game Drives
- Guided Bush Walks
- Bush Meals & Sundowners
- Cultural Visits
- Maasai Warrior School
- River Swimming & Fishing
- Swimming Pool (main camp & Private House)
- Massage & Spa treatments
- Gift Shop

### CONNECTIVITY

Wi-Fi: The Camp and Homestead have free Wi-Fi connectivity

Mobile phones: There is good phone signal at the Homestead and some areas in camp. A wireless phone is also available at a fee in the office

### CAMP & AIRSTRIP COORDINATES

Cottar's airstrip coordinates:

S 01° 41.016; E 35° 20.989, length 1.3km

Keekorok airstrip coordinates:

S 01° 35.19; E 035° 15.50, elevation 5250ft

Camp coordinates: S 01° 71.865; E 35° 34.03

### MAASAI MARA CLIMATE

Altitude: 5,500 ~ 6,400 feet

Rainfall: Approximately 760mm per year

Warm, dry days, and cool nights, no humidity

### CHILD POLICY

We are a child friendly camp and we do take children of all ages.

We understand that family safaris are extremely important and we take considerable time, care and attention to ensure it will be a holiday of a lifetime. We can arrange early dinners and children's menus. Special activities for the active older children (through our Maasai Warrior school programme) can also be organised. A nanny is available on request to baby sit when you are out for meals or activities

### ELECTRICITY

Cottar's Camp & House use electricity generated by wind, solar and generator

Rooms have 240v electricity when the generator is on.

Lights run off the inverter, and therefore work 24 hours

Guests can recharge their camera batteries in the house, cars and the manager's office

Guests are recommended to bring converters & universal plug adaptors

### MEAL POLICY

Communal dining is encouraged, however, Cottar's Camp is happy to provide private dining arrangements on request

Breakfast: 06h00 to 10h00

Lunch: 12h30 to 14h30

Dinner: 19h00 to 22h00

The camp has a daily set menu

Please inform us about any dietary requirements or allergies prior to arrival

Guests departing in the afternoon will be charged for an extra lunch on their day of departure

### WATER

Bottled drinking water is provided free of charge

### COTTAR'S VEHICLES

#### 6 x 4x4 Vehicles:

5 x New Land Cruisers (open sided, 5 window seats, 7 seats in total)

1 x wooden-bodied classic car

All the above vehicles are open, with sun cover, which can fold down in bad weather. The vehicles have radios, fridges, (drinks are available anytime), fold-down windscreens and some cars have charging stations

When necessary, guests may have to share their vehicle with others, unless 'Exclusive Use of Vehicle' has been paid for

### MALARIA

As Cottar's 1920's Camp is situated in a location higher than 4000ft altitude, it is considered malaria free

### LANGUAGES SPOKEN AT COTTAR'S

Guides ~ All our guides speak English and Kiswahili; some guides are fluent in Italian and Spanish

Management ~ Kiswahili, English, Italian and French

### PAYMENT OPTIONS (at camp)

Cash (US\$ notes not older than 2006, Euro, GBP & KSH); Credit cards (Visa & MasterCard); VISA debit cards

### TIPPING POLICY

All tips are at the guest's discretion. As a guideline, we recommend tips in the region of US\$ 5-20 per guest per night for camp staff, with guides tipped separately (we recommend US\$ 25 per group per day)

## ADDITIONAL INFORMATION

### RESPONSIBLE TOURISM

- Cottar's 1920's Camp is certified as a Global Ecosphere Retreat, only one of ten such accredited destinations globally.
- Cottar's 1920's Camp is Gold rated for the Kenya Eco tourism accreditation - Gold is the highest sustainability standards in East Africa
- The camp is on the Olderikesi group ranch, adjoining the Maasai Mara National Reserve and the Serengeti National Park. The location is a critical dispersal area and wildlife corridor.
- Cottar's have a charitable trust called the Cottar's Wildlife Conservation Trust (CWCT).
- CWCT are working towards a sustainable conservancy for the area, in partnership with the community. Such a conservancy would manage the land on behalf of the community and pay market rates for the land to the community. Management of the conservancy will protect the critical wildlife corridor and its species, mitigate the challenge of overgrazing by wildlife and invest in human development initiatives.
- CWCT invest in key social public goods such as schooling, water supply and medical support.
- Cottar's promote women's handiwork for sale to visitors.
- CWCT operate a repeater VHF station and 5 radios for community scouts for liaison on ambulance and medical needs, security issues and wildlife poaching.
- More than 40% of the staff are employed from the local community.
- Cottar's were the leaders in a successful bid to stop a major lodge development in the Mara National Reserve that would permanently have damaged the last wilderness area in the Reserve.
- Revenue for the rental of land goes directly to the landowners.
- Cottar's supports a Forest Protection Program - arresting illegal woodcutters of cedar trees on hills behind camp and planting of indigenous trees.

### SPECIAL FEATURES & KEY WILDLIFE IN THE AREA

- Cottar's maintains the original safari tradition and feel of the 1920's. An authentic white 1920's style camp, with no fences or manmade structures (other than roads) for hundreds of kilometres.
- The South East Mara has most of the Mara's Rhino population, so Cottar's guests see them often. There are also many lion, leopard, cheetah, elephant, buffalo, wildebeest, zebra, gazelle and other migratory wildlife. Colobus monkeys can be seen in the hills behind the camp.
- The hills are great for hill walks, where Verreaux's eagles can be seen on cliff nesting sites, as well as rare Chandler's reedbuck in the moor-like hill tops.
- Cottar's does have a varied hilly terrain & wilderness feel to its area, making drives private. Pure wilderness, privacy & uninterrupted views - no cars or other lodges, no balloons - this is what is different about our area.

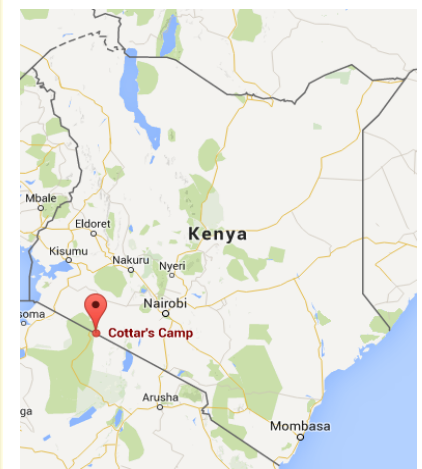
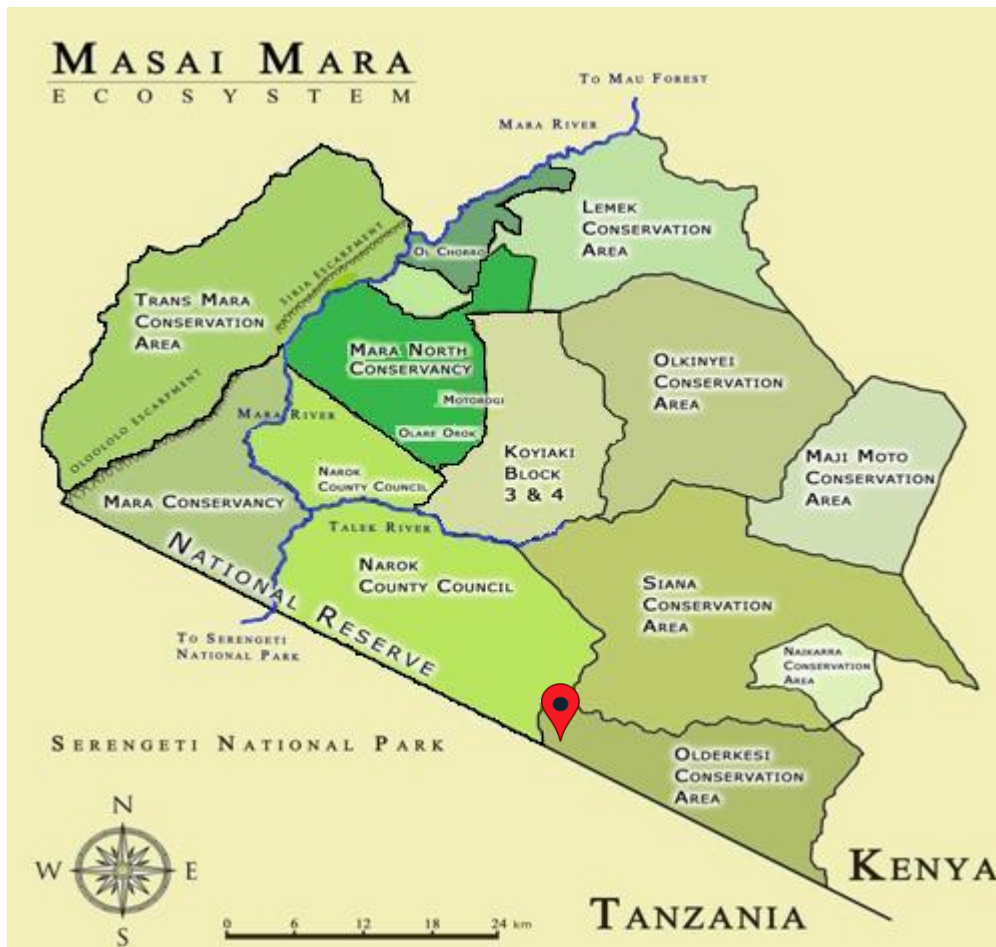
### PRESS COMMENTS

- 'But its Cottar's Safari Camp, operated by Calvin and Louise Cottar, that is the star of the whole ecosystem.' - Departures Magazine, 'How to do the Mara-Serengeti'
- 'Over the years, Cottars has guided royalty, sports figures, assorted tycoons, and scores of more down-to-earth types on safaris completely tailored to meet their needs and desires.' Bloomberg Magazine
- 'If you ask Africa hand to name the best guides, Cottar appears at the top of every list'. Conde Nast Traveller
- "Anyone looking for ultimate luxury, romance & adventure, you can't beat a Cottar's safari." Travel Magazine
- "The perfect place to combine the wild life and the high life. Cottar's is a very intimate, very invigorating way of seeing Africa. Cottar's attention to every detail - from the food to the tracking, to the hefty sundowners (there's no such thing as a 'small' drink here), to the kilims in the sitting room, to the rhythm of Africa - makes this camp so special. " - Tatler Travel Guide
- "The Cottar clan is referred to in the book as the First Family of the safari business. If you want to track the safari bloodline, you go to Cottar's." - Travel + Leisure Magazine
- "A nostalgic safari experience." - Financial Times Magazine
- "You'll feel a part of this family history as soon as you notice the memorabilia of candelabras, leather trunks and rattan desks that decorate the interiors..." - Top Billing
- "Cottar's feels like a scene from Out of Africa." - The Sunday Times

### GUEST COMMENTS

- "It was magical! It was such a special experience that I'll never forget and look forward to having again. I was told that Africa will get into my heart and it truly has, along with the people of Cottar's."
- "This was the most wonderful holiday we have ever had. Cottar's Camp is simply a jewel. The friendliest staff you will ever meet & the most professional guides; very cunning & all with a great sense of humor."
- "You are made to feel part of the Cottar family. If you want to experience the wild Kenya, the old safari Kenya, the fast disappearing Kenya - all in a luxury in synch with the enveloping wilderness - this is the place to come!"
- "This is a seriously exclusive camp - the place to go when you want to experience what the Mara is really about. Every guide is highly qualified & each safari is designed for the individual visitor."

# MAP OF AFRICA, KENYA, MAASAI MARA & THE GREAT ANNUAL WILDEBEEST MIGRATION

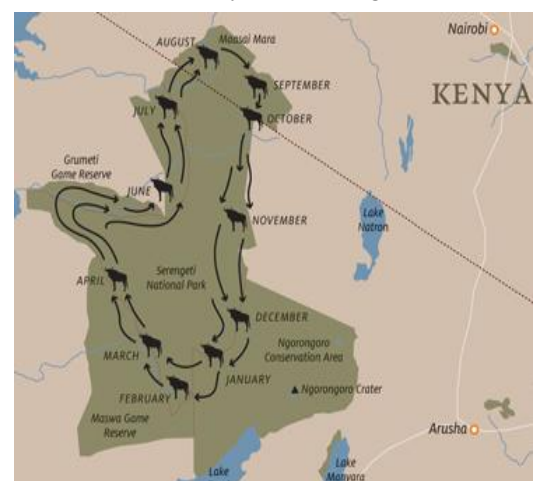


The Maasai Mara in the south of Kenya is famous for its astounding variety of wildlife. With both resident and transient populations of lion, leopard, cheetah, hyena, giraffe, elephant, to name a few, as well as over 450 bird species, the vast fertile plains are dense with game.

The area has been classified among the “Seven wonders of the world” due to the extraordinary annual migration from July to November when over 1.3 million wildebeest and zebras cross the Serengeti to the Mara in search of greener pastures.

However, the Mara National Reserve itself, measuring 373,000 acres, is only a fraction of the Greater Mara-Serengeti Ecosystem, much of which falls under ownership of pastoralists. Some of the ecosystem’s prime game viewing lies within the conservation area surrounding the Reserve. These conservancies have been set up by the private sector in partnership with local landowners in order to conserve the larger Mara ecosystem by extending the protected area for wildlife and to standardize income distribution and eco-systems management.

**Cottar’s 1920’s Safari Camp & Cottar’s Private House** are situated in an untouched exclusive 27,000-acre concession area in Olderikesi, bordering the Serengeti, Mara and LoBiondo reserves. The luxurious camp and the pristine area guarantee privacy and an abundance of wildlife.



Located on the far south Eastern part of the Mara, we are the first to see the great wildebeest migration coming in and we are the last to see the herds heading back South into the Serengeti



## WEDDINGS & BLESSINGS AT COTTARS 1920'S CAMP

Cottars has had the pleasure of organising many beautiful weddings for our guests - from small, simple ceremonies involving a champagne celebration at the end of a game drive, to larger 3 day events with over 60 guests. Cottars will ensure a stress-free safari experience. We will ensure that all paperwork and arrangements run meticulously smooth, so that the wedding couple can sit back and enjoy their dream wedding. We have four different options you can choose from (please see the different costs below).

### **OPTION ONE: YOUR WEDDING ORGANIZED BY COTTAR'S**

If you would like us to organise the entire wedding from start to finish then you will need to book both the wedding planner and the camp and add on any extra's as per the below. This includes Cottar's doing all of the necessary paperwork in Nairobi plus organising all the aspects of the wedding at Cottar's. If Cottar's are organising the paperwork for the clients we will need photocopies of all the necessary paperwork required (as listed below) one month prior to the clients' arrival. The clients must arrive with the original documents in order to get the special marriage license granted at Sheria House.

#### **Cottar's Wedding Planner fee includes the following:**

1. Supervision of all necessary paperwork in Kenya prior to the marriage.
2. Transport for the betrothed in order to complete all official requirements.
3. Cottar's representative will assist the betrothed in completing all relevant forms & official civil requirements.
4. All necessary fees for the marriage.
5. Introduction to a leader of the ceremony (subject to religious or other denomination & preferences).
6. Wedding party planning and itinerary (pre & post event).

*N.B. Once the license has been obtained, either the District officer or District commissioner of the area can marry the couple in a non-religious ceremony and a marriage certificate is duly signed and given to the married couple.*

### **OPTION TWO: YOUR WEDDING AT COTTAR'S ORGANIZED BY YOU**

If you are organising the paperwork directly, the couple must arrive at the camp with the special license that they have obtained from Sheria House. The DC will be organized by Cottar's and he/she will need to see the original copies of the required paperwork. The wedding cannot take place without this documentation and the camp will not be held responsible if the paperwork is not complete.

### **OPTION THREE: YOUR WEDDING AT COTTAR'S CAMP ORGANIZED BY US**

(Same as Option 1) except we organize to bring the District Officer to camp and officiate the ceremony.

### **OPTION FOUR: BLESSING AT COTTAR'S**

Cottar's can organise a traditional blessing ceremony by one of the local community's elders to celebrate the couple's union. This requires very little paperwork and no official certificates are supplied.

OPTION 1	OPTION 2	OPTION 3	OPTION 4
Paperwork & Wedding	Wedding Only	Paperwork, Wedding & DC at Camp	Blessing Only
USD2,721	USD1,731	USD2,993	USD990

### **CHARGES ARE BASED ON 2 - 6 PAX AND INCLUDE THE FOLLOWING**

1. Organisation on site of whatever your requirements for your wedding celebration.
  2. Special romantic lunch & sundowners, dinner located in the bush, on veranda or by the swimming pool...
  3. Bouquets & floral decorations (indigenous). Please see below for professional florist details and rates.
  4. A wedding cake made in camp (sponge cake). Please see below for professional wedding cake details.
  5. Special ceremony décor, including decoration on site with indigenous plants, safari lamps, candles...
  6. Two bottles of sparkling wine.
  7. A gift from the lodge to the bride and groom.
  8. Music player and speakers (please inform us prior to the event if your clients would like music to be played and whether they will be bringing their own CDs or an iPod).
  9. District Commissioner / Minister's marriage charges (including transport to and from the property)
- \* If there are more than 6 guests within the wedding party, there will be a small fee per additional guest (which varies depending on the total number of guests). This cost is available on request.*
- \*\* There is an additional charge for wedding guests that are not staying at the property - available on request.*

### **PAPERWORK REQUIRED**

The following paperwork is required in order for Cottar's to be able to obtain your clients' necessary wedding documents. Photocopies of all documentation must be sent to Cottar's before arrival in Kenya. Clients must then carry all original documentation with them (which they will need in Nairobi):



- 2 copies of the passports of bride-to-be and groom
- 2 copies of the birth certificates of bride-to-be and groom
- An affidavit that both the bride-to-be and groom are single
- If divorced, a copy of the decree absolute
- If widowed, a copy of the death certificate of former spouse & previous marriage certificate
- Letter stating full names, address, occupation of couple and the same details for each person's parents
- A valid Kenya Entry Visa (compulsory)
- Personal health insurance (compulsory)
- Wedding & travel insurance (recommended)

#### OTHER REQUIREMENTS

- The wedding couple must spend at least 2 working days in Nairobi before the wedding, in order to complete the civil registration ceremony (prior to the wedding ceremony elsewhere in Kenya.)
- The wedding couple must show themselves in person at the registry office.
- Wedding ceremonies can only take place after a minimum 4 day stay in Kenya.

#### OPTIONAL EXTRAS:

- **Professional Bouquets & Floral Decorations**(based on roses): Including 1 x button hole for the groom, 1 x posy for the bride, flowers & petals in bedroom, Altar flowers & Vehicle flowers - **USD285**
- **Professional Wedding Cake** (rates based on per kg, various choices) - **Rates on request**
- **Champagne or additional bottles of sparkling wine** - **Rates on request**
- **Blessing by the Chief of local tribe (no paperwork required)** - **USD200**
- **Traditional Entertainment ( Dancers)** - **USD250**
- **Additional Ceremony Leader:** Fees for a local official (DC) are included in the Location Charges, however if the bridal party want an additional leader (e.g. Anglican minister, Rabbi, etc.), there is an extra fee - **Rates on request**
- **Hire of a Professional Photographer:** We recommend day of wedding & evening before (not including transport or accommodation). Photographer fees include edited Jpeg files on CD/s or DVD/s. Rates do not include printing or an album - **Rates on request**
- **Hire of a Video Photographer:** Filming with DVCAM (not including transport or accommodation). Rates include 2 days post-production editing, Video footage on DVD/s (with printed cover)- **Rates on request**





# TERMS & CONDITIONS

## BOOKING PROCEDURE

### A) CHECK AVAILABILITY:

Call our offices to check availability or use this link [cottars.resrequest.com](http://cottars.resrequest.com) for real-time online availability  
Office number: +254 (0)733773377; Direct line for the reservations office +254 (0)733773378

### B) PROVISIONAL BOOKING:

Once you have checked availability you may **book provisionally** via email to [bookings@cottarsafaris.com](mailto:bookings@cottarsafaris.com)  
Once a booking has been provisionally held, an email will be sent to you with the relevant details and expiry date (10 days from booking date).

You are required to **confirm the booking prior to the expiry date otherwise this will automatically expire**. If you require more time to confirm the booking, the expiry date may be extended on request (subject to availability)

### C) CONFIRM BOOKING:

A booking will only be confirmed in writing (via email). Please ensure that your email contains the following information:

1. Rooming arrangement (specify if family/standard/honeymoon tent or private house and room configuration - doubles, twins, singles, etc.)
2. Date and time of arrival and departure
3. Mode of arrival and departure including airline details
4. Number of people
5. Full names and ages especially if there are any children in the group
6. Any special requirements or dietary needs
7. Nationality
8. If Kenyan residents, please indicate this clearly and attach proof of residency

**\*\*Please note that extra beds are designed to accommodate children under the age of 17 years only\*\***

Once we have received your reservation details, we will send a reservation summary and invoice. Please double check the details upon receipt. Any further amendments or cancellations should follow the same procedure.

## PAYMENT PROCEDURE

### A. DEPOSITS:

Payment terms are: 40% non-refundable deposit is required in order for the safari to be confirmed; 60% payable 60 days prior to arrival.

Please ensure that all bank charges at originating and destination banks are paid for. The amount that is required is as per this invoice.

### B. 100% CONFIRMATION & PAYMENT:

- A Confirmation Voucher will be issued only on receipt of full payment of booking. Bookings may be lost if payment has not been received **within 2 weeks** from accommodation date, unless there is an agreed separate credit term arrangement.
- Correct payment details for cheque payments are detailed beneath the rates sheet and on the invoice. Cheques to be paid to Nineteen Twenties Safari Camps Ltd. Bank Transfer details as detailed below:

*(for overseas transfers)* INTERMEDIARY BANK  
NAME: STANDARD CHARTERED BANK  
ADDRESS: ONE MADISON AVENUE, NYC, NY, 10010  
ABA # : 026002561 (SCB)  
SWIFT : SCBLUS33 : *for onward transmission to*

I & M BANK KENYA ACCOUNT WITH STANDARD CHARTERED BANK  
ACCOUNT NO: 3582023234001 of  
I & M Bank Ltd  
P.O. Box 30238-00100, Nairobi, Kenya  
Swift code: IMBLKENA

**ULTIMATE BENEFICIARY**

For ultimate credit to:

Our Account Name - Nineteen Twenties Safari Camps Ltd

**USD A/c No - 00800286401202**

Branch: Karen

Branch Code: 57008

**KSH A/c No - 00800286401201**

Branch: Karen

Branch Code: 57008

**\*\*Please ensure that you have a copy of the Confirmation Voucher, as you are required to present this voucher on arrival at the camp\*\***

**C. CANCELLATION & REDUCTION IN NUMBERS POLICY:**

All cancellations must be done in writing.

Cancellations are only effective on receipt of written notification. In case of cancellation or reduction in numbers, the below charges will be levied as a percentage of the booking value:

1. Between 60 & 45 days, 15% of the total cost is non-refundable
2. Between 44 & 30 days, 25% of the total cost is non-refundable
3. Between 29 & 22 days, 50% of the total cost is non-refundable
4. Between 21 days & a 'No Show', 100% of the total cost is non-refundable

**D. REFUNDS:**

Whilst the company uses its best endeavours to ensure that all anticipated accommodation is available as planned, there shall be no claim whatsoever against the company for a refund either in whole or apart, if any accommodation or excursion is unavailable, or the passenger was unable to use this service.

**E. RISKS:**

Nineteen Twenties Safari Camps Ltd draw your attention to the fact that there are certain inherent risks involved in participating in safaris and that you must accept them at your own risk. Whilst Nineteen Twenties Safari Camps have a public liability insurance coverage with Lloyds of London, the client acknowledges that the safari can sometimes be demanding and it is the client's responsibility to ensure that he/she is sufficiently fit and able to embark on the safari. Clients will be required to sign a waiver form by Nineteen Twenties Safari Camps either prior to the safari departure or on arrival at camp.

**F. FORCE MAJEURE:**

'Force Majeure' means, in relation to Nineteen Twenties Safari Camps Ltd any circumstances beyond the reasonable control of Nineteen Twenties Safari Camps Ltd (including, but without limitation, acts of God, explosion, floods, tempest, fire or accident, war or threat of war, sabotage, insurrection, civil disturbance, requisition, Government intervention, weather condition or other untoward occurrence). If Nineteen Twenties Safari Camps Ltd is affected by Force Majeure it shall immediately notify you of the nature and the extent thereof. Nineteen Twenties Safari Camps Ltd shall not be deemed to be in breach of these terms and conditions or otherwise be liable to you, by reason of delay in performance, or by non-performance, of any of its obligation here under to the extent that any such delay or non-performance is due to any Force Majeure. Regarding civil unrest, once Nineteen Twenties Safari Camps related companies and trust have investigated the prevailing situation as it deems fit, it shall remain in Nineteen Twenties Safari Camps Ltd sole and absolute discretion whether to proceed with the trip. You may in such circumstance cancel the trip. However, if after having made all reasonable proper enquiries, Nineteen Twenties Safari Camps Ltd is of the opinion that the trip may proceed, no refund will be payable to you and the provision of the above clause shall apply. Any extra expense incurred to amend the trip as a result thereof shall be the responsibility of the passenger.

**G. DISCLAIMER**

Nineteen Twenties Safari Camps Ltd are covered by comprehensive insurance policies relating to running a safari camp. Nineteen Twenties Safari Camps Ltd, nor any person acting for, through, or on behalf of Nineteen Twenties Safari Camps Ltd shall be liable or be responsible for loss or damage arising from late or non-confirmation or acceptance of bookings, loss or damage caused by delays by third parties such as international airlines, riots, strikes or issues including other force majeure issues, beyond our control.

Nineteen Twenties Safari Camps Ltd may, at its discretion and without liability or cost to itself, at any time cancel or terminate the booking and in particular without limiting the generality of the foregoing, it shall be entitled to do so in the event of illness or the illegal or incompatible behaviour of client or if the client becomes

objectionable to other clients or become a hazard to themselves or other clients. In such incidents, the client shall in such circumstances not be entitled to any refund.

The person making the booking will, by the making of such booking, warrant that he/she has the authority to enter into a contract on behalf of the other person(s) included in such a booking and in the event of the failure of any or all of the other persons so included to make payment, the person making the booking shall by his/her signature thereof assume personal liability for the total price of all bookings made by him/her.

No client shall be accepted or permitted to continue on safari while their status, mental or physical condition is, in the opinion of the representative of Nineteen Twenties Safari Camps Ltd, such as to render them incapable of caring for themselves, become objectionable to other clients or become a hazard to themselves or other clients. Nineteen Twenties Safari Camps related companies or trust will not be responsible for expenses incurred by such persons precluded from completing the safari for this reason.

#### **H. INSURANCE:**

Nineteen Twenties Safari Camps related companies and trust strongly recommend and advise you to obtain the following types of insurance which are commercially available:-

- Accident Death and Disability
- Major Medical Emergency
- Medical Evacuation
- Loss of personal effects and money
- Trip cancellation
- Clients are advised that safaris are inherently dangerous and clients must be aware and covered for risk

#### **I. PASSPORTS & VISAS**

It is the clients' responsibility to ensure that all passports, visas, travel permits, health certificates, inoculations or other documentation required for the safari are obtained and are in order. Please ensure the client has at least two blank pages available in the client and the client's group's passports. Failure to meet this requirement could mean that the entry will be refused.

Travellers may obtain the latest information on visas as well as any additional details regarding entry requirements by contacting the nearest Kenyan embassy or consulate. It is the client's responsibility to meet any additional costs incurred as a result of any failure by you to comply with such requirements.

#### **J. ARBITRATION AND GOVERNING LAW**

The client acknowledges that in entering this agreement he or she does not do so on the basis of and does not rely on any representation warranty or other provision except as expressly provided herein and all conditions warranties or other terms implied under statute or common law are hereby excluded to the fullest extent permitted by law. If any provision of these terms and conditions is held by any court or other competent authority to be void or unenforceable, in whole or in part these terms and conditions shall continue to be valid as to the other provision thereof and the remainder of the affected provisions. Any dispute arising out of or in connection with these terms and conditions shall be referred to one Kenyan arbitrator to be agreed upon by both parties. If the parties fail to reach an agreement within fourteen (14) days after either party has first put forward the name of the proposed arbitrator, the dispute shall be referred to a single arbitrator to be appointed by the chairman (for the time being) of the chartered institute of arbitrators (Kenya branch). The arbitration act (cap. 49) or any other existing statutory modification or re-enactment whereof shall apply to arbitration hereunder. These terms and conditions shall be governed by and construed in all respects in accordance with the Laws of Kenya, and each party hereby submits to the non-exclusive jurisdiction of Kenya Courts.