

BELMOND SAFARIS COVID-19 CANCELLATION TERMS AND CONDITIONS

All new and existing reservations made before March 31, 2021 for arrival on or before June 30, 2021* can be changed or cancelled without charge from Belmond up to 7 days prior to arrival. This includes advance purchase rate and other pre-paid reservations.

From 01 October 2020 until 30 June 2021, if, less than 7 days prior to a scheduled check-in, new government travel restrictions come into force which affect either Belmond's ability to perform that booking or our guests' ability to travel to us (this includes restrictions imposed either in our guest's country of departure or destination), guests will be able to either change their booking without charge, or cancel without charge and receive a full refund of any amounts paid to Belmond.

At Belmond, the health and safety of our guests and associates is our highest priority. In the event that a guest tests positive for COVID-19 at any time during the 14 days prior to their scheduled date of arrival with us, we ask that they do not travel and contact us immediately to discuss their options. Guests will be able to change their booking without charge, or cancel without charge and receive a full refund of any amounts paid to Belmond.

Guests who choose to change a booking will be able to select a stay before 31 December 2021, and any initial deposit already paid will be valid for use against the revised booking. Please note that all bookings will be subject to availability and a price difference may apply.

Guests who booked via online travel agents or other third parties are advised to contact their booking provider for information on their policies and for assistance.

For group bookings, our reservations teams will work closely with you and/or your event planner to manage any changes on a case-by-case basis. Our reservation teams are actively supporting customers to address the needs of each group. For more information on the terms and conditions of group contracts please contact us directly.

** Some exclusions apply during holiday periods, such as the festive season between December 2020 and January 2021 where there is a standard 30-day cancellation policy, and may vary by property.*

For more information, please email us at safaris@belmond.com or visit <https://www.belmond.com/legal/coronavirus>