## BOOKING, DEPOSIT & CANCELLATION POLICY & TERMS

### PAYMENT POLICY

Your booking is confirmed after your 30% non-refundable deposit is received.

The deposit is calculated at 30% of the total booking value and is not refundable.

Balance of Payment is due 90 days prior to arrival.

### CANCELLATION POLICY

In the event of any confirmed reservation being cancelled, the following cancellation fees will be charged:

Penalty of 30% of the total booking value, if cancelled up to 91 days prior to arrival.

Penalty of 100% if cancelled 90 days or less prior to arrival

Cancellation of your booking must be in writing.

Cancellations are only effective on receipt of written notification. If prior to 91days before departure your 30% deposit is forfeited. If any cancellation is made 90 days or less, prior to planned travel date,  full payment of the total cost of the confirmed planned trip,  then 100% charges will be levied.

Should you fail to join a safari, or join it after departure, or leave it prior to its completion, no refund can be made. [*Please note that if the reason for cancellation falls within the terms of any holiday travel insurance policy that you hold ( or are required to have for travel purposes), then, subject to the terms of the insurance policy, you will normally be refunded any such charges.]*

### INSURANCE

Please ensure you take out adequate travel insurance to cover for the following:

It is a condition of booking that you have the correct comprehensive travel and medical insurance to cover yourself, as well as any dependents/travelling companions for the duration of your trip to Africa. This is the sole responsibility of the traveller. This insurance should include cover in respect of, but not limited to, the following eventualities:

Compulsory Insurance:

 • emergency evacuation expenses,

 • medical expenses,

 • repatriation expenses,

Recommended Insurance:

 • cancellation or curtailment of trip,

 • damage/theft/loss of personal luggage, money and/or goods.