

TERMS & CONDITIONS



Payment

Generally on confirmation of booking, a 20% non-refundable deposit is required.

Balance payment is due no later than **12 weeks prior to departure.**

Please note that in some circumstances (e.g. National Park bookings) full payment is required to secure reservations to which you will be advised on confirmation of booking.

Travel Wild takes every precaution to assess all the Third Party suppliers that we sell and make sure they are carrying correct licenses and insurances wherever possible.

We only sell suppliers that we are happy with and meet required standards, however,

Travel Wild and its employees, acts only as agent for the client in acquiring transportation, hotel accommodations, sightseeing and other privileges, or services for the clients' benefit, and on the express condition that **Travel Wild and its employees** shall not be responsible for any loss, accident, injury or death, delay, defect, omission or irregularity, which may occur or be occasioned, whether by reason of any act, negligence or default of any company or person engaged in, or responsible for ,carrying out any of the arrangements, or otherwise in connection therewith.

On receipt of payment (whether deposit or full payment whichever is applicable) the client acknowledges that he/she has read and understood the above Terms and Conditions and Travel Wild disclaimer.

Cancellation Conditions

Cancellations must be made in writing.

If cancelling after paying deposit – deposit is non-refundable.

Once a booking is confirmed -cancellation charges & penalties will apply.

Please note: as we make bookings on behalf of a variety of third party properties, these cancellation conditions will vary greatly.

To cover all variances our General cancellation conditions are:

- **Confirmation to 90 days before safari: 20% deposit non refundable**
- **90-45 days before safari – 50% non-refundable**
- **0-45 days before safari – 100% non-refundable**

If you would like a more detailed cancellation schedule pertaining to your booking – please request and we will gladly advise,

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Concessions may be made for compassionate cases.

Amendment & Changes to Itinerary – bookings.

Travel Wild reserves the right to change the itinerary should there be unforeseen circumstances (adverse weather conditions, lodge closures) but all efforts will be made to stick to the original itinerary as much as possible.

Travel Wild will make amendments within reason to the itinerary where possible – but any cancellation or amendment charges resulting from this amendment will be passed on to the client.

Change to flight times

Regional flight times may change but all schedule changes will be advised beforehand.

Flights are booked on seat rates and there is often one or two stops prior to destination.

Inter -camp flight and transfer times are advised 24 hours beforehand and the operators reserve the right to change times due to unforeseen circumstances.

Please ensure for all Airline tickets – Full Names as they appear on your passports are required – Should names on your air tickets not correspond to the passports then charges may apply or alternatively you will require purchasing a new ticket.

Important note for self-drive clients

Road conditions & Water Flood Levels are continuously changing, please note that these can change on a daily basis and therefore we advise clients to seek advice on current road conditions prior to travelling through the parks if possible. We cannot be held responsible for any road closures & changes to routes.

Travel Insurance

Travel Wild insists that all clients take out full travel insurance from home country to cover accidents, lost luggage, delays and loss of property etc. Travel Wild will not be held responsible for these losses.

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