



Welcome!

Welcome to our beautiful motherland here in Namibia! We are the local ground operations for your special tour and we trust you will have a fantastic holiday and adventure!

This file contains as much information as possible but please do not hesitate to contact us if you require anything further. Below are some points we would like to highlight before the day-to-day breakdowns:

**NOTE:** *Should you have any flight delays or arrival time changes, please do try to contact us ahead of time and advise of any changes. Our staff make the 45min journey to the airport to meet with you. Delays longer than one hour may require amendments so please let us know as soon as you do. Feel free to contact Carlo (see number below) or your Travel Consultant.*

- 1) On your arrival at Windhoek International Airport you will be met by our NTS representative. They will transfer you to the city of Windhoek which is a 45min drive. Here, you will go through the vehicle handover and rental agreement. The meeting point for Namibia Tours & Safaris clients is at the Arrivals Terminal. They will be waiting for you with a welcome sign and your name on the board.
- 2) Your 'Meet & Greet' will comprise of our NTS representative handing over your travel documents for your tour, going through your travel route on the map and offering tips and advice for your journey. Please don't be shy. Feel free to ask us anything or clarify on any concerns you may have. **Our fleet manager is Carlo: +264 81 129 8530**
- 3) Please take note that no meals are included for camping nights. Any additional meals will be for your own arrangement and account. It is important to plan your meals for camping nights accordingly and stock up on supplies as you go along. Refer to your Day-to-Day Itinerary for more information on where and when to buy supplies.
- 4) In Windhoek and Swakopmund it is recommended to make reservations for dinners, especially in high season when the popular restaurants get fully booked. You can discuss this with our meet & greet contact or let our office know and we can recommend a restaurant and book on your behalf.
- 5) If you'd like us to assist with booking activities in Swakopmund, you can visit our very own activity centre at our office in town. In fact, we encourage it as it's so lovely for us to meet with you in person at our busy office. We will treat to a coffee while you browse the options.
- 6) Please make sure that you have enough water in the vehicle with you as there are far distances and few shops between. It is also suggested to have "snacks" with you for "emergency". You can also ask the lodges to prepare lunch packs for you if you wish to stop on the road for a picnic along the way.
- 7) We, in Namibia, make a habit of refueling often or whenever there is a fueling station available. It has happened that one thinks that you have enough fuel, only to find that the next station does not have any fuel available! So please exercise caution when it comes to fuel.
- 8) **PLEASE NO off-road driving.** Stay on the roads mentioned in the itinerary. The reason is not only for your safety and well-being, but also the terrain in our part of Africa is very sensitive to



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wheel tracks. It takes many years to recover. Apart from this, in national parks/reserves, concession areas and private land it is against the law to drive off-road.

- 9) At all times when driving a motor vehicle during the day on a trunk road, main road and district road, you need to switch on your head lamps on dipped beam or daytime running lights. This is according to Namibian Law.
- 10) You will be supplied with a GPS for your self-drive safari. We have added lodge and hotel locations in the 'favorites' section of the GPS but please note that updates are done constantly by the relative providers and that these are not always 100% accurate. You will also receive a map of your route and driving directions, so combining the use of the GPS and your map along with the directions, you will easily find your destination.
- 11) Please adhere to the speed limits at all times for your own safety and to abide by Namibian law.
- 12) The cross border permit included will allow you to take the vehicle through the border into Botswana. Please keep in mind that all charges at the border for guests and the vehicle will be additional and are to be paid direct at the border. This permit is more of a permission letter.
- 13) Take note of the standard check-in and check-out times at the lodges and plan your travelling days accordingly. Check-in is usually from 14:00pm and check-out is usually around 10:00/11:00am. Should you arrive early or depart late, you will need to arrange this with reception or arrange to leave your luggage at reception if necessary.
- 14) Should you have an early arrival or late departure, with spare time before check-in or outbound flight, we welcome you to make use of our special day room facilities in Windhoek. We made this just for you so use it if you require. Contact Carlo or your consultant if you would like this free option.
- 15) Please make sure you have a local contact number while in the country. It is advisable to get a local sim card at the airport. Where possible, please ensure that our office receives your local contact number in case we need to get hold of you for any reason whilst on tour.
- 16) You will find all the necessary contact numbers you may need on your provided vouchers as well as in your travel diary. Please feel free to contact our office at any time and do not hesitate to contact us if you have any problems or questions.

We trust that you will have an amazing holiday! Travel safe and as you will meet many friendly people, feel free to ask for help and advice along the way...

Best regards,

**Travel Team**  
**Namibia Tours & Safaris**

**After hours number +264 81 784 4315**

