



Welcome!

Welcome to the beautiful motherland of Botswana. We are the operations behind your special trip and trust that you have a fantastic holiday and African adventure!

This file contains as much information as possible but please do not hesitate to contact us for any further information. Here are some points we would like to highlight before the Day-to-Day Itinerary:

- 1) On your arrival at Maun Airport, a representative will meet you and assist you with your luggage and check-in procedures for your aircraft transfer.
- 2) You will find all the necessary contact numbers you may need on your provided vouchers as well as in your travel diary. Please feel free to contact our office at any time, particularly if you have any concerns during your time in Botswana as well as Zimbabwe.
- 3) Please take note which meals, if any, are included in your tour file. This can also be viewed on your vouchers. Camping trips do not include meals as this is for your arrangement.
BB – Bed & Breakfast | DBB – Dinner, Bed & Breakfast | FI – Fully Inclusive
- 4) Take note of the standard check-in and check-out times at the lodges and plan your travelling days accordingly. Check-in is usually from 14:00pm and check-out is usually around 10:00/11:00am. Should you arrive early or depart late, you will need to arrange this with reception or arrange to leave your luggage at reception if necessary.
- 5) On shared air transfers, all the flight times between lodges are arranged a few days prior to avoid endless schedule changes. The lodge or camp where you are staying will be advised of your departure time the day before travel and will ensure that you are at the airstrip on time.
- 6) There are strict luggage restrictions for light aircraft transfers for safety reasons. Luggage, including camera equipment and hand luggage, is restricted to 20 kg per person travelling on seat rates. Only soft bags will be accepted - no hard suitcases or bags with wheels can be transported, as they physically cannot fit into the aircraft. The maximum dimensions of the soft bags that can be accommodated are as follows: 25cm/10 inches wide x 30cm/11 inches high and 62cm/24 inches long. Please keep in mind that the baggage compartments on the light aircraft are only 25cm high, so the pilots must have the ability to manipulate the bag into the compartment. Note that laundry can be done on a daily basis at most camps and lodges.
- 7) The currency of Zimbabwe is the American Dollar (US\$) and for Botswana the Pula (BWP). US\$ Dollar notes (2007 Series onwards), and Visa and MasterCard are accepted. Always have enough cash available in smaller denominations in the event where ATM's and Credit Card facilities are not operational or for extras along the way.



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We trust that you will have an amazing holiday! Travel safe and as you will meet many friendly people, feel free to ask for help and advice along the way...

Best regards,

Travel Team
Namibia Tours & Safaris

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