



PUUR REIZEN

Welcome to Namibia!

On behalf of Koen and Sophie at Puur Reizen, we wish you a warm welcome and hope you have a fantastic holiday and Namibian adventure!

In this file, you will receive as much information as possible but please do not hesitate to contact your personal consultant for more information. Here are some points worth noting:

**NOTE:** *Should you have any flight delays or arrival time changes, please make an effort to contact us ahead of time and advise on the new times or changes. Our staff drive out to the international airport, which is about a 45 minute drive from the city. If delays longer than 1 hour, we would like to be notified so we can adjust the arrangements. Please feel free to contact Carlo (see number below) or your consultant via sms/text message or WhatsApp to let us know.*

- 1) On arrival at Windhoek International Airport, you will be met by a representative of Puur Reizen who will transfer you to Windhoek for your vehicle handover and to discuss your itinerary (meet & greet). Please note that the meeting point for Puur Reizen clients at The Arrivals Terminal. Our representative will be waiting for you with a welcome sign and your name on the board.
- 2) Our Puur Reizen representative will hand you your travel documents for the duration of your tour, as well as go through your route with you on the map. They will offer advice for along the way. Please feel free to ask him or her any questions or clarify anything with him if you have any uncertainties.  
**Carlo or Maxie**– Puur Reizen transfers/ meet & greet controller +264 81 129 8530.
- 3) Please take note of which meals have been included for the duration of your tour. This is indicated on your vouchers. Lodge accommodation is usually Dinner, Bed & Breakfast. Accommodation in Windhoek, Swakopmund and Luderitz are usually on a Bed & Breakfast basis. All additional meals are for your own account.
- 4) If you'd like us to assist you with booking activities in Swakopmund, you can visit our very own activity centre at our office in town. Come meet with us, browse your options, discuss them with a travel expert and enjoy a cup of coffee whilst you're at it. Find us on the 2<sup>nd</sup> Floor, Pandion Building on Same Nujoma Avenue (the main road through the centre of town). We'd love to meet you.
- 5) Please make sure that you have enough water with you, as there are times when you will be travelling for long distances without shops along the way. I would also suggest that you have "snacks" with you for "emergency". You can also ask the lodges to prepare lunch packs for you if you might like to stop on the road for a picnic along the way.
- 6) In Namibia, we locals make a habit of refueling often or whenever there is a fueling station available. It has happened that one thinks there is enough fuel, only to find that the next station does not have any fuel available!



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**Members:** DG Steyn; AD Rowett, SF Taylor

Africa Tours and Safaris CC # 97/746 trading as Namibia Tours & Safaris



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- 7) PLEASE NO off-road driving. Keep to the roads mentioned on the itinerary. The reason is not only for your safety and well-being, but the terrain in our part of Africa is very sensitive, and tracks left in the bush take many, many years to recover. Apart from this, in national parks/reserves, concession areas and private land. it is against the law to drive off-road.
- 8) At all times when driving a motor vehicle during the day on a trunk road, main road and district road, you need to switch on your head lamps on dipped beam or daytime running lights. This is according to Namibian Law.
- 9) You will be supplied with a GPS for your self-drive safari. The car rental company has added lodge and hotel locations in the "favorites" section of the GPS but please note that up-dates are done constantly by the relative providers that these are not always 100% accurate. You will also receive a map of your route and driving directions, so combining the use of the GPS and your map along with the directions, I am sure you will easily find your destination.
- 10) Please adhere to speed limits at all times. This is for your own safety, the safety of others and wildlife, and abides by Namibian law.
- 11) Take note of the standard check-in and check-out times at the lodges, and plan your travelling days accordingly. Check-in is usually from 14:00pm and check-out is usually around 10:00/11:00am. Should you arrive early or depart late, you will need to arrange this with reception accordingly, or arrange to leave your luggage at reception if necessary.
- 12) Please make sure you have a local contact number while in the country. Where possible, please ensure that our office receives this contact number in case we need to get hold of you for any reason whilst on tour.
- 13) You will find all the necessary contact numbers you may need on your provided vouchers, as well as in your travel diary. Please feel free to contact our office at any time and do not hesitate to contact me personally, if you have any problems or if I can assist you with anything further during your time in Namibia.

I hope that you will have an amazing holiday! Travel safe and as you will meet many friendly people, feel free to ask for help and advice along the way.

Best regards,

**Your Personal Travel Expert**

**Important Telephone numbers to note:**

After hours number +264 81 784 4315

Carlo Basson, Meet & Greet +264 81 129 8530

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