



General Information

CLIMATE & WEATHER:

Namibia is an all year round destination, but climate and temperatures vary throughout the year according to the different seasons. Here is an indication of the different times of the year and what to expect:

Dry Season – May to October (Winter)

May – Rains have ceased and therefore scenery is lovely and green. During the day temperatures are moderate (24 - 28°C / 75-82°F). Evenings and nights are not that cold yet and are at most times pleasant but cool.

June – Falling just before the winter months, it starts getting colder in the evenings and at night, where temperature can start dropping to 10°C / 50°F. In the southern desert areas it can get very cold. During the day temperatures are still pleasant between 20 - 24°C / 68 - 75°F.

July & August – Usually the coldest of the winter months. Average temperatures during the day are around 21 - 25°C / 70 - 77°F. At night it drops to around 7°C / 45°F and can fall below freezing in the southern desert areas and more northern regions of the country.

September & October – From September, daytime temperatures warm up slightly but it still isn't too hot. The morning and evening chill factor is less and skies are clear as it is still dry. During October it gets even drier throughout the country, due to the longer period without rain, and it slowly starts to get warmer during the days and evenings. Daytime temperatures can during this time get quite hot.

Wet Season – November to April (Summer)

November – It starts to really warm up as we head towards our peak summer months. It can get very hot throughout Namibia during November, but humidity is still low. Daytime temperatures can rise to 30°C / 86°F but can be a lot higher in the southern desert areas and far north of Namibia. Clouds can often be seen in the afternoons but it is not common for rain to fall yet.

December – A hot month overall with the first rains starting to fall throughout the country. When it rains it cools off a bit making for pleasant temperatures. Rains are usually in short bursts and don't last too long.

January & February – The hottest of the summer months. It can get extremely hot and humid with temperatures averaging around 30 - 35°C / 86 - 95°F but often reaching peaks of 40°C / 104°F in the southern and more northern areas of the country. Downpours are common in the afternoons but also not falling every day.

March & April – Rainfall is less throughout March and has usually stopped completely by the end of April. Daytime temperatures are cooler than in the peak of summer and the nights start to get colder. Most days will see temperatures of around 25 - 30°C / 77 - 86°F.

See this link for more information on the best times to travel:



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<https://namibia-tours-safaris.com/travel-guide/14/when-to-visit>

SPEED LIMITS:

The general speed limits in Namibia are as follows:

60 km per hour on a public road within an urban area

100 km per hour on gravel roads (non-tarred roads) – although on most gravel roads we recommend not exceeding **80 km per hour** for your own safety due to road conditions.

120 km per hour on tarred roads/ freeways

HOW TO CALCULATE TRAVEL TIMES:

Namibia is a vast country, with much to see and do along the way between destinations. It is less about the destination itself and more about the journey to get there.

- On tarred roads we calculate the distances (to include stops en-route) by taking the distance and dividing it by 80 km per hour.

- On gravel roads we calculate the distances (to include stops en-route and take road conditions into account) by taking the distance and dividing it by 60 km per hour.

The above will give you the most accurate approximate travelling times.

PETROL STATIONS & FUEL:

When travelling in Namibia, you will not have to pump your own fuel. All fuel stations will have attendants who will do this for you. They will also assist with checking your oil, inflating your tires and checking your tire pressure and washing your windscreen. It is good practice to give a small tip for these services.

Almost all towns in Namibia have fuel stations and most also have a small convenience store with basic supplies. Those in major towns will accept credit cards, but some in the smaller towns do not have credit card facilities, so we always recommend having cash on hand to pay for fuel along the way.

Refuel as often as possible, as it can happen that some fuel stations will not have fuel and therefore best to keep topping up along the route. Most maps of Namibia also show all fuel stops throughout the country.

Fuel costs fluctuate but as an indication, you can budget on the fuel prices (petrol and diesel) costing between **ZAR 22** and **ZAR 25** per litre.

FUEL CALCULATION:

Double Cab - 75 litre fuel tank

Fortuner SUV - 80 litre fuel tank

On average you can work on about 8kms per litre. This should give you an approximate indication of the expected fuel consumption and for you to be able to work out your fuel budget based on the route you will be travelling.





VEHICLE DETAILS:

In Namibia we drive on the left-hand side of the road.

NB: Vehicles in Namibia are manual transmission or automatic.

NB: Make sure that you know which type of vehicle is booked for you and specify if you request an automatic vehicle as both vehicle types are available.

In Namibia we always recommend a 4x4 vehicle. Many areas require a vehicle with high clearance and these vehicles handle the gravel roads, found throughout the country, better and with more stability making travel safer and easier.

NB: At all times when driving a motor vehicle during the day on a trunk road, main road and district road, you need to switch on your head lamps on dipped beam or daytime running lights. This is according to Namibian Law.

DRIVER'S LICENSES:

An international driver's license will only be required if your license does not adhere to the following:

- Must state "Driver's License" in English
- Must have a clear photo of the driver
- Must be valid for the duration of travel

VISAS & PASSPORTS:

Namibia Tours & Safaris does not arrange VISAS and therefore this will be your own responsibility and arrangement.

You can have a look at the following link for more information regarding visa requirements:
<https://www.visahq.com/>

Please check on the internet or with the Embassy whether you require a VISA to be arranged in advance or whether you can obtain it at point of entry. In some cases, it can take up to 3 months for Visas to be issued so please do not leave this to the last minute. Please note that we cannot arrange Visas from our side as the application requires your signature as well as the actual passport to be endorsed.

NB: Passports need to be valid for at least 6 months from date of departure/ the date you end your holiday.

TRAVELING WITH MINORS:

For parents travelling with children under the age of 18 into or out of South Africa, Namibia or Botswana, you need to have the child's full un-abridged birth certificate with you.

See this link for more information:

<https://namibia-tours-safaris.com/travel-guide/13/traveling-with-minors>





HEALTH:

COVID-19:

For the latest information and updates on travel requirements and restrictions with regards to COVID:
<https://www.namibia-tours-safaris.com/about-nts/covid-19-updates>

Vaccinations:

- You should be up to date on routine vaccinations while traveling to any destination.
- Namibia does not require any specific vaccinations, however you may need to show that you have been vaccinated against Yellow Fever if you will be travelling from or via a Yellow Fever Risk country.
- Namibia is a malaria risk country, however this is mostly in the northern parts of the country, along the rivers and Caprivi strip. Etosha is also a risk area, but this is mostly during and shortly after the rain season.
- We recommend that you consult your local physician with regards to vaccinations and precautions to be taken against malaria. Your doctor will be able to advise you regarding suitable malaria prophylaxis.

Some tips against malaria:

- * Wear long sleeves and long pants in the evenings and at night
- * Use mosquito repellents at all times
- * Where mosquito nets are provided, make use of this when sleeping

Water:

Generally throughout Namibia, water is safe to drink, however bottled water is also readily available and can be purchased at all shops and lodges. Make sure you drink enough water, especially during the summer months when it can get very hot. It is a good idea to keep a water bottle filled with fresh water at all times and have this with you, especially when on activities or out and about during the heat of the day.

Water is a scarce commodity throughout Namibia, so please use water sparingly and save water where you can.

Dietary Requirements:

If you have any specific dietary requirements, please advise this on booking your tour. This is also requested from you on the booking information form. This information will be given to all the lodges prior to your arrival so that this can be accommodated accordingly.





Medical Conditions:

Any medical conditions you may have, needs to be noted. Please ensure that we receive this information prior to your arrival and on booking your tour. This is also requested from you on the booking information form. This includes advising us of health issues and any allergies. If you will be travelling with medication, it is best to have this properly labelled and if necessary, keep this on you at all times.

SAFETY:

Namibia is a safe country for travel with a low crime rate, however we always recommend that you take precautions where necessary and be aware of your surroundings.

Some tips:

- * Keep the vehicle locked at all times
- * Do not leave valuables in the vehicle
- * Use the safes supplied at the lodges
- * Always be aware of your surroundings
- * In the streets and when sightseeing, do not carry valuables visibly on your person
- * Do not carry large sums of cash on you

We also do not recommend you travel before sunrise or after sunset, this is due to animal activity at dawn/dusk and when it is dark. Visibility in areas where there are no road lights means inability to see animals on the road and this can be dangerous.

MOBILE NETWORK & COVERAGE:

Roaming is expensive and therefore it is a good idea to make use of a local sim card when travelling in Namibia.

Sim cards can be purchased at most shops and fuel stations throughout the country and you can simply recharge with credit as you go along. If your service provider activates your sim card on request, you can also have internet access on your phone whilst travelling.

MTC has the best coverage throughout Namibia, but it is important to keep in mind that there are areas with little to no reception. Should you wish to rent a satellite phone, this will be additional. We do not include this, due to the call tariffs involved over and above the daily rates, and therefore you can look to contact Sat4Rent for more information and to book a satellite phone, if you prefer to have one with you just in case. <https://www.sat4rent.com/>

The dialling code in Namibia is +264





WIFI:

Throughout Namibia almost all of the lodges offer WIFI connection of some sort. This is generally at the main area/ reception area of the lodge and not necessarily in the rooms. Some connections are still very slow and it is best to remember that WIFI connectivity and access to the internet is not guaranteed.

ELECTRICAL ADAPTORS NEEDED FOR NAMIBIA?

In Namibia the common power plugs and sockets are of type **D** and **M**, which have 3 round pins (as in South Africa), however sometimes plug points are also used which have 2 smaller round pins (type **C** and **N**) (as shown below). The standard voltage is 220 V.



Image of 3 pin round and two pin. These plugs will work in Namibia.

If you need an adaptor then the best adaptor to get would be a type D adaptor. This can always be purchased in Windhoek.



PUBLIC HOLIDAYS:

In Namibia, we have set public holidays throughout the year, although some dates change annually. Below is a list of the public holidays for your reference:

01 January	New Year's Day	Varies	Ascension Day
21 March	Independence Day	25 May	Africa Day
Varies	Good Friday	26 August	Heroes' Day
Varies	Easter Monday	10 December	International Human Rights Day
01 May	Worker's Day	25 December	Christmas Day
04 May	Cassinga Day	26 December	Boxing Day





Where a public holiday falls on a Sunday, the Monday will then usually be declared a public holiday. During public holidays and often on weekends, limited shops are open and usually only until 12:00 / 13:00pm in the afternoon.

TIME:

Namibia uses the same offset as Central Africa Time Zone, which is **GMT + 2 hours**. Since 2018, Namibia no longer uses Daylight Savings Time in the winter months.

LANGUAGE:

The official language in Namibia is English, however German and Afrikaans are also widely used and there are numerous African languages and dialects spoken throughout the country since Namibia can be divided into at least 11 ethnic groups.

INSURANCE:

Personal / holiday insurance is for your own arrangement and we highly recommend that you ensure you have the necessary comprehensive cover before traveling.

CURRENCY:

The currency in Namibia is the Namibian Dollar (N\$). This has a fixed exchange rate to the South African Rand (ZAR) of 1:1.

South African Rand (ZAR) are accepted throughout Namibia, but it is important to keep in mind that the Namibian Dollar (N\$) is not accepted in South Africa.

Foreign currency and traveller's cheques can be exchanged at any bank throughout Namibia. There is no limit with regards to the amount of foreign currency allowed into Namibia.

CREDIT CARDS & CASH ON TOUR:

Credit cards (Visa & MasterCard) are widely accepted throughout Namibia and most lodges will accept credit cards for payments of extras. Most fuel stations accept credit cards. We do however recommend that you have cash with you at all times to pay for extras and fuel should the credit card machines be offline or if credit cards are not accepted.

We do not recommend that you carry large sums of cash with you, but rather that you only keep a limited amount on you and rather that you draw cash from ATMs or banks in the towns/ cities you will be passing through as you go along.





Further information or assistance can be obtained from any of the commercial banks in Namibia.

NB: As an indication we suggest that you have roughly **ZAR 500 – ZAR 1000** (per person) on you at all times.

If you will be visiting any of our neighbouring countries it is a good idea to keep the following in mind:

- * In Botswana you will have to pay in Botswana Pula (BWP) or American Dollars (US\$)
- * In Zimbabwe you will pay in American Dollars (US\$)

Make sure you have the local currency with you, especially at the borders to be able to make payment of your cross border fees.

KEY DEPOSITS:

Some lodges and hotels will request a key deposit be paid on arrival when handing over the key to your room/s. This will have to be paid in cash as it will be refunded to you when the key is returned on checking out.

TIPPING:

Tipping in Namibia is voluntary and discretionary and is considered an appreciation of good service. A tip given should always be relative to the service received.

Here is a guideline to give you an idea:

Restaurants/ Hotels / Bars:	10%-15%
Porters:	ZAR 10 – ZAR 20 (depending on the amount of luggage)
Car Guards:	ZAR 2 – ZAR 5
Petrol Pump Attendants:	ZAR 2 – ZAR 5
Lodge Staff:	ZAR 30 – ZAR 50 per guest per day (usually there is a tip box for these tips in reception)
Guides (Activities):	ZAR 100 – ZAR 250 per guest (depending on length of tour/ activity and involvement of the guide)
Guides (Private):	ZAR 100 – ZAR 300 per day

Tipping a guide is an autonomous act and would completely depend on the service received and the nature of what the guide offered, whether a guide on an activity or a guide that was with you for the duration of your tour. Tips for guides are a bonus. It is acceptable to tip in local or foreign currency.

If you are not sure when to tip, the general rule is at the end of your stay or activity etc. and to only tip once for all days instead of per day.



TAX:

All products and services in Namibia are priced to include VAT (value added tax) of 15%

You can look to reclaim VAT on purchases at the Windhoek International Airport, Eros Airport and Walvis Bay Airport. If you have enquiries about this, you can contact the Ministry of Finance for assistance.

Ministry of Finance - +264 61 209 2405

CHECK-IN / OUT TIMES:

Take note of the standard check-in and check-out times at the lodges and plan your travelling days accordingly. Check-in is usually from **14:00pm** and check-out is usually around **10:00/11:00am**. Should you arrive early or depart late, you will need to arrange this with reception accordingly or arrange to leave your luggage at reception if necessary. Most accommodation will try to be flexible, where possible.

FLIGHT CHECK-IN TIMES & ARRIVALS:

Check-in for international flights will be 2 hours prior to your departure flight time. For domestic flights, this is usually only 1 hour, however we always recommend being there 2 hours in advance.

Please be aware that on arrival at international airports, transfers are usually arranged for 45 minutes after your flight arrival time to allow adequate time for you to disembark the aircraft, to go through customs and immigration and to collect your luggage.

For private charter and scheduled flights, check-in times will be specified, however this will usually be 1 hour in advance of the estimated time of departure.

As you are on holiday, leave yourself ample time for transfers etc. so that your holiday can be relaxed and you can travel without any additional stress. This makes for a good start or end to your tour.





LUGGAGE:

General Flight Conditions:

- Arrival and Departure times at the different lodges can vary and will be communicated with the lodges/agents at least the day before departure.
 - On a scheduled seat rate flight routing will be planned per the number of passengers booked and their respective destinations. These are not always direct flights.
 - Private charter flights mean that you will be travelling alone in the aircraft for the duration of your tour and your flight times are reasonably flexible throughout. You can discuss the flight times with your pilot as you go along. Please note that pilot accommodation has been booked throughout as it is compulsory for private charter flights but keep in mind that you may not have the same pilot throughout and your pilot may not stay at the lodges on all nights, if the aircraft needs to be pulled in an emergency or for maintenance.
 - Type of aircraft used and luggage restrictions will be determined by the number of passengers booked and the route they travel. Below is an indication.
 - Luggage Detail:
 - Scheduled Seat Rate Flights:
 - STRICTLY not more than **20kg** in small soft bags only.
 - Inclusive of hand luggage per person.
 - Provided that the pax all have an average weight of 80kg each.
 - Private Charter Flights:
 - **2 Pax:** STRICTLY not more than **25kg** in small soft bags only.
 - Inclusive of hand luggage per person.
 - Provided that the pax all have an average weight of 80kg each.
 - **3 Pax:** STRICTLY not more than **15kg** in small soft bags only.
 - Inclusive of hand luggage per person.
 - Provided that the pax all have an average weight of 80kg each.
 - **4 Pax:** STRICTLY not more than **10kg** in small soft bags only.
 - Inclusive of hand luggage per person.
 - Provided that the pax all have an average weight of 80kg each.
 - Ideal bag as indicated - Dimensions: **700mm x 300mm x 360mm**
 - Flights only operate during daylight hours. All flights take place between sunrise & sunset.
 - Fuel is a major component of the cost of these services. As such we will be unable to honor these rates should the fuel price increase substantially. Should this happen we will adjust our rates and update you.
 - Should the Namibian currency weaken substantially against the US\$ aircraft companies reserve the right to adjust their rates. You will be advised accordingly.
 - Flight companies only fly in fair weather. Whilst every effort will be made to get you to your destination at the agreed time, flight companies will not jeopardize your safety. We are blessed with 300 days of sunshine per year in Namibia. Rarely does weather either delay, or at worse force us to cancel a flight. Should either of these scenarios occur, you will be advised immediately. Costs incurred due to or caused by these diversions/cancellations e.g. Extra accommodation, transfers, meals, missed flights, will be for the clients' account. Should the flight company have incurred any costs, we will charge full cancellation fees or only refund partially. Weather is an act of God and not at the behest of the flight company.
- The crew will check en-route weather and weather at the destination carefully before embarking on the flight, but these conditions change very rapidly in Namibia.





- Flight companies can only operate into & out of airfields which are serviceable. Airfields are not owned, operated or maintained by the flight companies. This places the control over, as well as the condition of these airfields beyond the flight company's control. The flight companies will not jeopardize the safety or its operations by flying into unsafe airfields. The flight companies will be obliged to cancel a flight at short notice if it is discovered that the destination airfield is unsafe to operate into. Every effort will be sought to find an alternate airfield to fly into. However, this might not always be possible & as such the flight company may not be held liable for any inconvenience or additional costs in this regard.
- The aircraft company reserves the right to load the aircraft & seat the passengers in an arrangement of its choosing to comply with safety considerations.
- If for any reason clients missed their international connecting flights and they are delayed or not arriving on the time as originally planned (short notice cancellations / changes) we will charge full cancellation fees.
- Please inform us of passengers with a medical condition e.g. respiratory problems, diabetes, heart conditions that might require special attention and/or medication. We also need to be informed of female passengers that are pregnant at the time of travel. Namibian Law requires a medical certificate for passengers that are past their 2nd trimester of pregnancy. Most flights are done in non-pressurized small aircraft. We would require the medical certificate to state that passengers are cleared to fly in these types of aircraft.

NB: Please inform us of passenger weights (in kilograms) soonest to determine final luggage allowances on charter flights





NATIONAL PARKS & PARK ENTRY FEES:

Take note that park entry gates open at sunrise and close at sunset.

Entry fees need to be paid for each day entering or for each day you will be inside the park. These fees can often be paid for all at once, but make sure you then keep your slip on hand as proof that all entry fees have been paid in advance.

NB: All National Parks restrict the use of plastic bags in the parks and therefore no plastic shopping bags will be allowed into the parks on entry.

Park entry fees are as follows:

(As from April 2021)

Game Parks	Fee structure (N\$)		
Ai-/Ais Game Park Cape Cross Seal Reserve Dorob National Park Etosha National Park Namib Naukluft Park Tsau /Khaeb National Park (Sperrgebiet) Skeleton Coast Park Waterberg Plateau	Children (under 16 years) (No charge for children under 8 years for all nationals)	Namibians SADC nationals Foreign nationals	No charge 50 100
	Adults	Namibians SADC nationals Foreign nationals	50 100 150
	Vehicles	10 seats or less 11 – 25 seats 26 – 50 seats 51 plus seats	50 100 400 700
Bwabwata National Park Mudumu National Park Khaudum National Park Nkasa Rupara National Park Mangetti National Park Popa Falls Game Park Daan Viljoen Game Park Hardap Game Park Naute Game Park Von Bach Game Park	Children (under 16 years) (No charge for children under 8 years for all nationals)	Namibians SADC nationals Foreign nationals	No charge 30 60
	Adults	Namibians SADC nationals Foreign nationals	30 70 100
	Vehicles	10 seats or less 11 – 25 seats 26 – 50 seats 51 plus seats	50 100 400 700





ETOSHA NATIONAL PARK – GATES OPENING & CLOSING TIMES:

Date	Open	Close		Date	Open	Close
Dec. 2021				Jul. 2022		
26 - 31	06:20	19:35		01 - 02	07:30	18:30
				03 - 09	07:30	18:30
Jan. 2022				10 - 16	07:30	18:35
01	06:20	19:40		17 - 23	07:30	18:40
02 - 08	06:25	19:40		24 - 30	07:25	18:40
09 - 15	06:30	19:40		31	07:25	18:40
16 - 22	06:35	19:40				
23 - 29	06:40	19:40		Aug. 2022		
30 - 31	06:40	19:40		01 - 06	07:20	18:40
				07 - 13	07:20	18:40
Feb. 2022				14 - 20	07:15	18:45
01 - 05	06:40	19:35		21 - 27	07:10	18:50
06 - 12	06:45	19:35		28 - 31	07:05	18:50
13 - 19	06:50	19:30				
20 - 26	06:50	19:25		Sept. 2022		
27 - 28	06:50	19:20		01 - 03	07:00	18:50
				04 - 10	07:00	18:50
Mar. 2022				11 - 17	06:50	18:50
01 - 05	06:55	19:20		18 - 24	06:50	18:50
06 - 12	06:55	19:15		25 - 30	06:40	18:50
13 - 19	07:00	19:10				
20 - 26	07:00	19:05		Oct. 2022		
27 - 31	07:00	19:00		01	06:40	18:50
				02 - 08	06:35	18:55
Apr. 2022				09 - 15	06:30	19:00
01 - 02	07:00	18:55		16 - 22	06:20	19:00
03 - 09	07:05	18:50		23 - 29	06:20	19:00
10 - 16	07:05	18:45		30 - 31	06:15	19:00
17 - 23	07:10	18:40				
24 - 30	07:10	18:40		Nov. 2022		
				01 - 05	06:15	19:05
May 2022				06 - 12	06:10	19:10
01 - 07	07:10	18:35		13 - 19	06:10	19:10
08 - 14	07:10	18:30		20 - 26	06:10	19:15
15 - 21	07:15	18:30		27 - 30	06:10	19:20
22 - 28	07:20	18:30				
29 - 31	07:20	18:25		Dec. 2022		
				01 - 03	06:10	19:20
June 2022				04 - 10	06:10	19:25
01 - 04	07:20	18:25		11 - 17	06:10	19:30
05 - 11	07:25	18:25		18 - 24	06:15	19:30
12 - 18	07:25	18:25		25 - 31	06:20	19:35
18 - 25	07:30	18:30				
26 - 30	07:30	18:30				
NB TIMES CHANGE EVERY SUNDAY						



VETINARY CORDON FENCES:

The Red Line, also referred to as the veterinary cordon fence (VCF) is a pest-exclusion fence separating northern Namibia from the central and southern country parts. In Namibia and Botswana vet fence restrictions allow you to move meat from south to north and from east to west. However, you cannot move meat from north to south and from west to east past the vet lines as the northern regions are classified as foot-and-mouth infected zones (see map below).

Movement of raw meat and animal products, including unpasteurized milk and fresh produce, is allowed into but not out of an area classified as an infected zone. When entering into the National Parks, you will be able to take meat, dairy and food products into the park but you will not be able to take them out of the park again. At some of these fences you may be asked to drive your vehicle through a dip filled with a disinfecting solution and you and your passengers may also have to exit the vehicle and walk on a mat impregnated with the solution to disinfect your shoes (the ones you are wearing plus extras).

In Namibia you are not allowed to take meat/ fresh produce from:

- Katima Mulilo to Rundu
- Rundu to Grootfontein
- Palmwag south into Damaraland
- From the vet fence, west between Tsumkwe and the main Rundu/Grootfontein road
- Etosha south. You can however take meat into Etosha coming from the south.

Due to vet fences in Botswana you are not allowed to take meat from Maun to Nxai Pan, Makgadigadi, Nata or Ghanzi. You can, however, take meat from Maun to Tsodillo Hills, Moremi, Chobe and Savuti.





WHAT TO PACK:

Some tips on what to pack:

- * A good quality pair of sunglasses
- * Comfortable walking shoes (closed shoes)
- * Swimming costume
- * Wind breaker / anorak / parka for cold evenings
- * Camera with extra battery and extra card
- * Binoculars
- * A good flashlight
- * Basic medical kit

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