



General Flight Conditions

- Arrival and Departure times at the different lodges can vary and will be communicated with the lodges/agents at least the day before departure.
- On a scheduled seat rate flight routing will be planned per the number of passengers booked and their respective destinations. These are not always direct flights.
- Private charter flights mean that you will be travelling alone in the aircraft for the duration of your tour and your flight times are reasonably flexible throughout. You can discuss the flight times with your pilot as you go along. Please note that pilot accommodation has been booked throughout as it is compulsory for private charter flights but keep in mind that you may not have the same pilot throughout and your pilot may not stay at the lodges on all nights, if the aircraft needs to be pulled in an emergency or for maintenance.
- Type of aircraft used and luggage restrictions will be determined by the number of passengers booked and the route they travel. Below is an indication.
- Luggage Detail:

Scheduled Seat Rate Flights:

- STRICTLY not more than 20kg in small soft bags only.
- Inclusive of hand luggage per person.
- Provided that the pax all have an average weight of 80kg each.

Private Charter Flights:

2 Pax: STRICTLY not more than 25kg in small soft bags only.

- Inclusive of hand luggage per person.
- Provided that the pax all have an average weight of 80kg each.

3 Pax: STRICTLY not more than 15kg in small soft bags only.

- Inclusive of hand luggage per person.
- Provided that the pax all have an average weight of 80kg each.

4 Pax: STRICTLY not more than 10kg in small soft bags only.

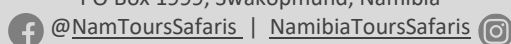
- Inclusive of hand luggage per person.
- Provided that the pax all have an average weight of 80kg each.



- Ideal bag as indicated - Dimensions: 700mm x 300mm x 360mm
- Flights only operate during daylight hours. All flights take place between sunrise & sunset.
- Fuel is a major component of the cost of these services. As such we will be unable to honor these rates should the fuel price increase substantially. Should this happen we will adjust our rates and update you.
- Should the Namibian currency weaken substantially against the US\$ aircraft companies reserve the right to adjust their rates. You will be advised accordingly.



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- Flight companies only fly in fair weather. Whilst every effort will be made to get you to your destination at the agreed time, flight companies will not jeopardize your safety. We are blessed with 300 days of sunshine per year in Namibia. Rarely does weather either delay, or at worse force us to cancel a flight. Should either of these scenarios occur, you will be advised immediately. Costs incurred due to or caused by these diversions/cancellations e.g. Extra accommodation, transfers, meals, missed flights, will be for the clients' account. Should the flight company have incurred any costs, we will charge full cancellation fees or only refund partially. Weather is an act of God and not at the behest of the flight company. The crew will check en-route weather and weather at the destination carefully before embarking on the flight, but these conditions change very rapidly in Namibia.
- Flight companies can only operate into & out of airfields which are serviceable. Airfields are not owned, operated or maintained by the flight companies. This places the control over, as well as the condition of these airfields beyond the flight company's control. The flight companies will not jeopardize the safety or its operations by flying into unsafe airfields. The flight companies will be obliged to cancel a flight at short notice if it is discovered that the destination airfield is unsafe to operate into. Every effort will be sought to find an alternate airfield to fly into. However, this might not always be possible & as such the flight company may not be held liable for any inconvenience or additional costs in this regard.
- The aircraft company reserves the right to load the aircraft & seat the passengers in an arrangement of its choosing to comply with safety considerations.
- If for any reason clients missed their international connecting flights and they are delayed or not arriving on the time as originally planned (short notice cancellations / changes) we will charge full cancellation fees.
- Please inform us of passengers with a medical condition e.g. respiratory problems, diabetes, heart conditions that might require special attention and/or medication. We also need to be informed of female passengers that are pregnant at the time of travel. Namibian Law requires a medical certificate for passengers that are past their 2nd trimester of pregnancy. Most flights are done in non-pressurized small aircraft. We would require the medical certificate to state that passengers are cleared to fly in these types of aircraft.

Please inform us of passenger weights (in kilograms) soonest to determine final luggage allowances