



INTERIM COVID-19 COMPANY PROTOCOLS

All mandatory regulations for Covid-19 have been lifted in Namibia. This can however change at any time in the future and this document will be amended accordingly.

All visitors to Namibia are required to complete The Trusted Travel System which is a secure, standardized, tamper-proof transcontinental digital application suite for disease contagion monitoring, spatial risk factors analytics, mass testing, process traceability, and outcomes tracking. The system allows for the digitalization of travel health history data and the verification of the health status of international travelers across borders, thereby facilitating the re-opening of regional and international borders. The Trusted Travel technologies seamlessly power digital vaccine certificates through various national and intergovernmental programs.

The audience of this system is therefore people who are fully vaccinated and who may wish to use a digital vaccination certificate as a supportive document for traveling purposes.

A separate document for The Trusted Travel System operational guide.

Visitors who are not fully vaccinated will need to provide proof of Negative PCR test no older than 72hrs to gain entry to Namibia.

General:

- All staff and guests are most welcome to continue to wear a face-covering or a mask when in Namibia. We request guests to bring their own re-usable masks to mitigate plastic pollution.
- Each guest will be given a water bottle on boarding the vehicle, we encourage guests to bring along their own as well.
- Cleaning of re-usable masks: on all camping tours there will be boiling water available at the campsite each evening. On accommodated tours, you will have access to boiling water at the lodges.
- Alcohol-based hand sanitizer will be available to guests at all times.
- CAST staff – all guides, assistants, and drivers will undergo thermal screening before every new assignment (tour departure).
- CAST staff are trained and adhere to likeminded health, hygiene, and physical contact guidelines.
- Limit handling of cash by encouraging e-payment and e-documentation and card payment.
- Where a passenger displays – or is suspected of having any symptom associated with COVID-19, steps shall be taken to isolate the passenger and to notify the appropriate authority.

Vehicles:

- Are deep cleaned and undergo a disinfection cycle after each tour.
- Air-handling systems, air-conditioners and other air circulation systems shall be sanitised and maintained after each tour.
- The sanitisation of all interior hard surfaces that may have been touched by passengers including seatbelts; grip handles; window and door handles; glass surfaces seatbacks and overhead safety handles will be deep cleaned at the depot and sanitised daily on tour. This will also include microphones, exterior door-handles, interior windows and glass surfaces.
- All vehicles have cool-box for guests' drinks, as all will be using this during the day we request guests to sanitize their hands after each opening and CAST staff will clean the outer surface area when the vehicle is stationary. Deep clean done at the end of each day.
- Vehicles have waste bins with liner bags which will be emptied daily.

Camping:

- All tents and mattresses are cleaned and undergo a disinfection cycle after each tour.
- Sleeping bags, inner liners, and mattress covers are washed by a dry cleaning company after each use/tour.
- Tents & sleeping bags are numbered and issued to each guest on their first night, you will use the same throughout the entire tour.
- Camping is an adventure at the best of times and one has to note that you will be sharing the ablution facilities with fellow travelers – these facilities should be cleaned by guests after use according to the health, hygiene, and physical contact guidelines.
- Camp dinners are prepared over an open fire, our team cannot wear anything plastic-based when near flames/coals, and aprons are worn.
- Cutlery and cooking utensils are washed at the campsite after each meal, and all sites have hot water.
- Discretion will be used where it is a closed group.

Accommodated:

- Keeping the group together at the same tables during meals.
- Do utmost to avoid groups being mixed when participating in activities/game viewers – please note that when participating in optional activities, for example in Swakopmund / Walvis Bay you may be mixed with other people yet all companies have their health protocols in place.
- Discretion will be used where it is a closed group.