

Booking Conditions

The deposit or full balance payment subscribes the following booking conditions.

Reservations

A 30% deposit for safari is required at the time of booking with the balance to be paid at least 60 days before the tour begins.

Payments: wire transfer or credit card (5% commission extra charged on top of the price for credit cards).

Airline schedules may change and flights may be delayed or cancelled for a range of reasons including but not limited to bad weather, air traffic control delays, strikes, technical disruptions, network changes and late inbound aircraft. Accordingly, Savannah Explorers does not guarantee that the airline will be able to carry you and your baggage in accordance with the date and time of the flights specified in your booking and is not responsible for any flight change/delay/cancellation.

Cancellations

Prior to tour departure, for cancellations received by us in writing:-

From booking time to 91 days prior the tour starts: cancellation fee 250 usd per person.

From 90 to 60 days prior the tour starts: 30% deposit paid is not refundable.

60 days or less or no show: 100% tour price.

There are no refunds for unused portions of the program, and refunds will not be made to clients who do not complete the tour for any reason.

Whatever amendments made to the itinerary once paid may result in additional costs.

Savannah Explorers Ltd has the following rights:

Savannah Explorers Ltd can alter route and settlements in the itinerary for the good safety of the client.

Savannah Explorers Ltd will repair or replace damaged vehicles and recover any missed hours as far as possible and in compliance with the regulations of parks and nature reserves. Savannah Explorers is also committed to avoiding and limiting the disservices related to breakdowns or delays of the means of transport used, however it is not possible to avoid all these inconveniences that are part of an adventure holiday like the safari and that could cause delays or loss of game drive hours that can not always be compensated with same amount of game drive hours.

Savannah Explorers Ltd can change an accommodation (hotel, lodge, tented camp, guest house, campsite etc.) with another same level accommodation.

Savannah Explorers Ltd reserves the right to increase safari price whenever operating costs that are outside Savannah Explorers Ltd control rise, for example park fees, camping fee and other taxes.

Insurance:

It must be clearly understood that these are adventure safaris and there are certain dangers and risks which are inevitable. Whilst every care is taken for the safety and comfort of our clients, the company accepts no liability for all or any of the following:

- * Damage or loss of property of any client, howsoever caused.
- * Sickness, infection, injury or death of the clients, howsoever caused.
- * Change of itinerary due to road and weather conditions.
- * Damages, directly or indirectly, arising out of delays in departure or arrival including delays occasioned by the missing of road, bridge, rail, ship or aircraft connections.

All the above and other unexpected situations can arise before or during any type of vacation. Such an event might cause you to cut short your vacation or cause your trip to be cancelled all together. Unfortunately, because of the costs incurred by the

tour operator, any cancellation after booking incurs financial penalties, up to and including loss of the entire package price. That's why we strongly recommend a Travel Protection Plan offered by an insurance company in your country.

Liability:

The company and its agents act only as agent or agents in all matters relating to tours. The company's liability carried in its own is governed by the respective laws of Tanzania and all claims.