

### **GRATUITY GUIDELINES FOR VISITORS TO VICTORIA FALLS**

*Tipping is not compulsory, if, however, you want to tip because you have received good service our general recommendation is to tip moderately, in accordance with the level and quality of service provided. The following guidelines are generally accepted practice.*

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| • <i>Airport and hotel portorage</i>        | <i>\$2 per bag</i>   |
| • <i>Transfer driver / guide</i>            | <i>\$2 per person per transfer</i>   |
| • <i>Hotel / Lodge staff</i>                | <i>\$15 - \$25 per person per night – payable at the end of stay (\$10 to guide and \$10 to back-of-house staff)</i> |
| • <i>Restaurants</i>                        | <i>10% of total bill</i>   |
| • <i>Private tour guide</i>                 | <i>\$2 per person</i>  |
| • <i>Elephant Interaction and Art staff</i> | <i>\$10 per person</i>   |
| • <i>Musicians / Entertainment</i>          | <i>\$2 per person – for specific shows arranged</i>  |
| • <i>Buskers at airport / jetty</i>         | <i>Have a few dollars available for these informal groups</i>  |

#### **Money Matters:**

- *Please ensure that all US Dollar notes are the 2006 series or after with “large heads/presidential portraits”. We recommend that currency should only be changed at banks and/or hotels that offer this service.*
- *We suggest bringing notes in \$1; \$5; \$10 and \$20 bills. Changing bills of higher denominations is not likely to be possible.*
- *In most African countries there are stringent exchange control regulations and it is illegal to enter or leave the country with anything other than nominal amounts of local currency. There is normally no restriction on the amount of foreign currency that may be imported.*
- *Cash is currently not available from ATM’s or hotels. Please ensure that you have sufficient funds with you.*
- *Most safari camps keep a limited supply of cash so don’t rely on changing much cash at the camps. We suggest you bring the cash with you.*
- *Please check with us if the properties to which you are travelling will allow you to ass gratuities to your room extras in order to be settled with credit card.*
- *Visa and Mastercard are accepted at hotels and most lodges.*
- *American Express and Diners Club are not accepted.*
- *Keep in mind that when using a credit card, the charge appearing on your monthly statement is not necessarily calculated at the exchange rate that was in effect on the day that you actually made the purchase so you may see a higher or lower amount than what you originally expected.*
- *We suggest you inform your bank of where and when you are travelling or transactions may be blocked for security reasons.*

#### **You will need money for the following:**

- *Gratuities.*
- *Visa costs (if applicable).*
- *Other items not included in your pre-paid trip.*

***African Sojourns wishes you a wonderful holiday!***