

Terms And Conditions – Self Drive Tours

Discover Namibia Safaris herein after referred to as 'the Company' accepts bookings subject to the terms and conditions outlined herein, which agreement shall be the whole agreement between the parties:

The Booking

- All prices and services are correct at the time of printing.
- Discover Namibia will not accept any booking where the booking or indemnity form is unsigned or incomplete in any respect.
- The Company reserves the right to decline any booking without outlining the reasons therefore.
- No booking shall be considered confirmed until a written confirmation slip has been sent to the agent/client, and the full amount due paid and all cheques honoured.

Deposit and Payment

- A non-refundable 25% deposit is required to secure a booking. This amount forms part of the payment for the trip and shall be offset to the total amount charged to the client/agent. The balance of payment is required no later than 28 days before the departure date.
- If the full amount is not paid by 28 days prior to departure the Company reserves the right to treat the booking as cancelled and the deposit shall be forfeit.
- Passengers booking within 28 days are required to pay the full amount immediately to secure the seat.

Cancellations

- In the case of a booking cancellation, the Company shall retain the full deposit. If a booking is cancelled less than twenty-eight(28) days prior to departure the client is subject to a cancellation fee as follows.
15-30 days – 50% of total fee , 8-14 days 80% of total fare 0-7 days 100% of total fare
- Any passenger joining a tour after the departure date, or not at all, or leaving before the completion of the tour for any reason whatsoever, is not entitled to any refunds whatsoever from the Company, or entitled to claim any costs for added expenses they incur.

Passports, Visas and Other Travel Papers

- It is the clients sole responsibility to ensure that passports, visas, health certificates, proof of vaccinations and any other required documentation are all in order for the countries to be visited.
- The Company cannot be held liable for any consequences, damages or claims if the client prior to commencement of the tour, does not correctly attend to the clients documentation and related matters.

Insurance

- Travel and cancellation insurance is required for self drive tours. It is the clients responsibility to ensure that they have any necessary insurance in place, and the required paperwork to prove such before embarking on the tour.
- Any resulting consequence of not having this paperwork is the sole responsibility of the client.

Baggage

- All baggage and personal effects are at all times the clients responsibility and the Company does not accept any liability for any loss or damage of any personal effects, howsoever arising.

Risk

- The clients accepts that all tours are of an adventurous nature, and all involve an element of personal risk. Neither the Company nor any of its agents shall be held liable in any way for any injury. Loss of life or damage to property, howsoever caused, and the client hereby indemnifies and holds the Company, its agent, assigns and servants harmless from any such claims.
- The client accepts the responsibility for all risks involved

Health

- The client accepts that to participate in the tour requires a measure of physical fitness and health, and it is the clients obligation to ensure that they are medically fit to embark on the tour.

Force Majeure

- Unforeseen circumstances including but not limited to war, mechanical breakdowns, weather, riots and any other unforeseen reasons beyond the control of the Company may cause delays or alterations to the tour. The Company shall not be held in any way liable for any of these possible occurrences, or any consequences which may arise as a result of these.

I, _____ (full name) accept the booking conditions listed above.

Signed: _____ This _____ Day of _____ 2017