



IMPORTANT

TRAVEL INFORMATION

Congratulations on booking a journey to Africa! You're going to have an amazing time. As you prepare for an unforgettable holiday, please take the time to read this document. Plus, make sure you have read your confirmed itinerary and visited our online safari concierge. It's a bit of reading and can go a long way to ensure you an effortless experience.



PASSPORT & VISAS

You'll need to have a six-month buffer on your passport's expiration date. That means it needs to be valid for six months beyond the date you return to Australia. You'll also require two blank pages for every country you'll be visiting. Some countries require a visa before arrival so refer to our country list for details.

Please be sure to visit your GP or a travel doctor at least 6-8 weeks before you travel. Don't forget to take your itinerary with you. You might need vaccinations and medical precautions such as yellow fever and malaria tablets. Remember to pack your vaccination certificate (if required) in hand luggage so it's easily accessible when you arrive into each country.



MEDICAL

If Encompass Africa has booked flights on your behalf, contact details would have been supplied to the airlines with your consent. This allows airlines to provide any information directly to you in relation to flight cancellations or major schedule disruptions. E-tickets will be saved on your online safari concierge three weeks prior to travel. Remember to allow two hours for international flights and one hour for domestic.



AIRLINES

Allocating seats on planes is not always possible at the time of booking and most airlines these days will charge you for the privilege of choosing where you sit. Please note, during the original booking if we are organising your flights, we'll advise if seats can be pre-booked and if this will incur a fee. After that, you will need to be responsible for your seating allocation, which can be done online via the booking management section on your airline's website.



SEAT ALLOCATIONS



LIGHT AIRCRAFT

If light aircraft flights form part of your itinerary and you will be required to adhere to the luggage restrictions. This can vary from 15 to 20 kilograms in total per person depending on the country and airline. Please refer to your confirmed itinerary for specifications. Luggage must be one main bag and one item of hand luggage. We recommend soft sided bags with no hard sides.

IN CASE OF EMERGENCY ONLY: We are with you every step of the way and should you encounter an emergency while travelling, our partners on the ground in Africa are ready to assist immediately. For medical emergencies or major disruptions to travel arrangements, you will also have direct access to your specialist via their mobile number. Please note any changes requested that are not deemed an emergency may incur a \$100 administrative fee as per our booking terms.



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COUNTRY DETAILS

We are here to help you plan your dream African safari holiday and obtaining visas to enter countries is your responsibility. The list here is based on Australian and New Zealand passport holders. Please make sure you pay attention to it and don't leave anything until the last minute! Price is per person and payable in cash on arrival. Note this information is subject to change without notice so please do ensure you check with the relevant embassies or your travel specialist.

COUNTRY	VISA
Botswana	No visa required. Please note there is a strict child entry policy for those under 18. Refer to the below travelling with children information.
Democratic Republic of Congo	Visa required. Not obtainable on arrival. Liaise with your specialist.
Egypt	Visa required. Available online https://www.visa2egypt.gov.eg/eVisa/ or on arrival for USD25. Can be paid in USD or Euro in country.
Ethiopia	Visa required. If you are arriving via Addis Ababa Airport, you can apply in advance https://www.evisa.gov.et Other entry points pay US\$52 for Australian, USA, New Zealand and UK passport holders.
Kenya	Visa required and obtainable on arrival for USD50. Also available in advance via online form and payment. http://evisa.go.ke/evisa.html East Africa Tourist Visa is available (for travel in Rwanda, Kenya and Uganda) for USD100. This visa must be obtained prior to arrival via the diplomatic mission of the first of the three countries you visit. In order for this visa to be valid, the journey between Rwanda / Kenya / Uganda must not be broken with a visit to any other country in between. If so the visa is deemed expired and a new visa per country will be required.
Madagascar	Visa required and obtainable on arrival into country. EURO35 for tourist 20 day visas and EURO10 per person tourism tax payable. Please note all major currencies are accepted (Euro, USD, Pounds)
Malawi	Visa required and obtainable on arrival for USD75 or in advance https://visamalawi.com/



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Mauritius	No visa required.
Morocco	No visa required.
Mozambique	Visa required and obtainable on arrival for USD50.
Namibia	No visa required. Please note there is a strict child entry policy for those under 18. Refer to travelling with children information.
Republic of Congo	Visa required. Not obtainable on arrival. Contact your specialist.
Reunion	No visa required.
Rwanda	Visa required and obtainable on arrival for USD30. The East Africa Tourist visa is also available. See notes in Kenya (above).
Seychelles	No visa required.
South Africa	No visa required for Australian or New Zealand (effective Sep 2019) passport holders. There is a strict child entry policy for those under 18. Refer to travelling with children information.
Tanzania	Visa required in advance of arrival https://eservices.immigration.go.tz/visa Single entry USD50 and transit visa USD30.
Uganda	Visa required in advance of arrival. https://visas.immigration.go.ug/ Cost is USD50.
Zambia	Visa required and available on arrival for USD50. There is a KAZA UniVisa that allows you to enter Zambia and Zimbabwe. It is attainable on arrival in Zambia or Zimbabwe for USD50 and is valid for 30 days
Zimbabwe	Visa required, available on arrival for USD30. Kaza UniVisa also available, refer to notes in Zambia.

SUSTAINABLE TRAVEL: PLASTIC BAG BAN IN AFRICA

Please be aware that the use, manufacture and importation of plastic bags is illegal in Kenya, Tanzania, Rwanda, Uganda, Botswana and Malawi. We highly recommend you refrain from using any form of 'disposable' plastic bag in both main and hand luggage to avoid fines and possible prosecution.

CASH IN AFRICA: Please be aware that USD notes printed prior to 2010 may not be accepted.



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TRAVELLING WITH CHILDREN

If you are travelling with children to, from or through *South Africa**, *Botswana* and *Namibia*:

Children travelling with both biological parents will be required to produce an unabridged birth certificate.

Children travelling with one biological parent will be required to produce an unabridged birth certificate, consent in the form of an affidavit from the other parent authorising them to travel, a copy of the identity document of the other parent is also recommended. Alternatively, a court order granting them full parental responsibilities and rights or legal guardianship or where applicable, a death certificate of the other person registered as the parent of the child on the birth certificate.

Children travelling with a person not biological parent/s Unabridged birth certificate, affidavit from the parents or legal guardian confirming that they have permission to travel with the child, copies of passports of the biological parents or legal guardian.

Unaccompanied children are required to travel with their unabridged birth certificate, consent from the parents/legal guardians in the form of an affidavit, a letter from and passport copy of the person who is receiving the minor on arrival plus contact details of the parents or legal guardians.

**In South Africa it is no longer 'legal requirement' however it is highly recommended you still comply with the above as the rule can change at any time without notice.*