

Single Day Rafting Trips

Modus Operandi

Low Water Rafting

Dates: 10th August - 25th December

Rapids: #1 to #19

Lunch: Lunch at Top of Gorge at Rapid # 19

Time: 07:30 to 14:30

Duration: 7 hrs

High Water- Rafting

Dates: 25th Dec - 10th August

Rapids: #11 to #23

Lunch: Lunch is served at the top of the gorge at Rapid #23

Time: 07:30 to 14:00 Duration: 6.5 hrs

Departures: Rafting trips depart daily, Multi days are booked on request.

Minimum / Maximum participants

Minimum: 2 Maximum: N/A

Age Restrictions

Minimum age: 15 years (At management's discretion younger children may be accepted if the child is of the right maturity, strength and will fit a lifejacket securely.) Maximum age: There is no maximum age limit; however Wild Horizons retain the right to refuse to take a client who is clearly going to be unable to cope with the rigours of rafting.

• Language: English

Highlights & General Information

Victoria Falls is a mile long curtain of water that stretches across the glistening basalt rock, erupts into spray, and then thunders into the canyons below. The walls of basalt rock that capture the mighty Zambezi form one of the great river corridors of the world. This is the domain of the Nyaminyami, the River God of the Tonga people and is the 'highway' for our rafts. The gorge is over 100 meters deep at the Falls and increases to over 200 meters by the end of a full day raft trip. Despite this rugged terrain, the gorges below the Falls are thick with vegetation and incredibly spectacular.

Arguably the wildest white water in the world, rafting on the Zambezi River is an adrenaline rush not to be missed. The rapids on the Zambezi River are officially defined as "Grade 5" by the British Canoe Union (Grade 6 being commercially un-runnable). Clients should be reasonably fit for this activity, as there is a steep walk into & out of the Batoka Gorge as well as the white water rafting activity itself.

All guests will be collected from their respective hotels and taken to The Lookout Café for their briefing. Please bring your vouchers to check in. Do not bring valuables with you. Please leave all valuables, jewelry and passports at your hotel for safekeeping. We provide a safekeeping facility at check-in, where valuables can be left at your own risk.

What to Wear

- Swimsuit and shorts/cycling shorts but nothing that water will suck away
- A way to secure glasses to yourself or they will be lost
- T-shirt or long-sleeved shirt for sun protection
- Sunscreen and lip balm (guides will have dry bag for this)
- Sturdy shoes/trainers or rafting shoes. Your shoes must be securely fitted to your feet (i.e. no flip-flops) or they will be lost!
- A peak cap that will fit comfortably under your helmet.
- Wet Suits will be provided in the winter months.
- Bring as little as possible!

The Look-out Café

Clients will be fully briefed at the Look-Out Café. Here clients will check-in, sign an indemnity and be given a Safety briefing. Rapids #3 and #4 can be viewed from this spot.

The Lookout Café is perched 120m above the turbulent rapids of the Zambezi River, overhanging a giant chasm of the Batoka Gorge, just downriver of the iconic Victoria Falls Bridge, which forms part of its spectacular backdrop. The café offers a range of refreshing beverages and fresh tasty fare.

Raft Options - Oar Boat or Paddle Boat

Clients are given the option between an "oar boat" and a "paddle boat".

An "oar boat" is controlled and manoeuvred by the guide using "12 foot-long" oars from the middle of the raft. Guests are seated in the front and rear of the raft and hold on to the safety line around the perimeter of the raft.

A "paddle boat" requires the passengers to actively assist the guide in manoeuvring the raft through the rapids and the calm stretches, they are seated around the perimeter of the boat and all paddle, but do not hold onto the safety line.

Walk in and out of the Gorge

The walk in and out of the gorge is steep and rocky. The walk out is approximately 750 feet to the top of the gorge and requires a reasonable degree of fitness. There is cold beer, soft drink and water top of the gorge for guests.

Video and Photographic Coverage

Photographic and video coverage will be offered on every trip to guests for an extra fee.

Gratuities

Tipping is not compulsory. If however you would like to leave a token of your thanks, the following is a guideline:

- Guide: US\$10 per guest per day.
- Other Staff: US\$5 per guest per day.

Terms & Conditions

Reconfirmations

All clients must be advised that they are to re-confirm their bookings with the Wild Horizons Office in town on their day of arrival. Our offices are open from 07h30 to 19h00 every day, including public holidays. (Tel: +263 13 42013-4)

Travel Insurance

Clients are required to have personal travel insurance on our trips. This insurance should include cover in respect of, but not limited to, the following eventualities:

Compulsory Cover must include:

- Emergency evacuation expenses
- Medical expenses
- Repatriation expenses

Recommended Insurance:

- Cancellation or curtailment of trip
- Damage/theft/loss of personal luggage, money and goods

Insurance & Medical Air Rescue Service

- All guests are covered by <u>Medical Air Rescue Service</u> (M.A.R.S)
- Wild Horizons Chobe Day Trips have offshore Public Liability of 1.5 Billion Rand.

The company and its agents, act only as agents of the company or persons making the safari in all matters relating to accommodation, touring and transport whether by road, raft, canoe, high wire or by any other means. The company shall not be liable for death, injury, delay, loss or damage arising from any cause and in any manner whatsoever.

Liability to passengers carried in any vehicle, or vessel owned by the companies governed by the laws of the country in which such safaris take place, and all claims are subject to the jurisdiction of the courts of the country in which the cause of action arises.

The company or its sub-contractors reserves the right to refuse to accept, or retain any persons on a tour or safari, at any time should such a person's physical or mental health and condition impede the operation of the safari or the welfare and the enjoyment of other tour passengers. Equitable refunds in such cases may be made.

Cancellation Fees

- Cancellation more than 60 days before date of travel no charge
- Cancellation between 30 and 60 days before date of travel 20% cancellation fees
- Cancellation between 30 days before date of travel 50% cancellation fees
- Cancellation within 7 days before date of travel 80% cancellation fees
- Cancellation within 24 hours or No Show 100% cancellation fees

Advertising

All publicity material put out by the company has been lodged with Zimbabwe Tourist Association and there by accepted by the Association as being a fair and honest representation of the safaris offered. We cannot be held responsible however, for any false claims of misrepresentation made on our behalf by third parties. The company is fully insured in compliance with government requirements.



Multi Day Rafting Safaris

Modus Operandi

- Departures: Multi day Rafting Trips are booked on request between 15th August to 30th November
- Minimum / Maximum participants

Minimum: 6 Maximum: 21

- Times: Pre-departure briefing at 6.00pm on the night before the trip
- Duration: Between 2 and 5 days long.
- Age Restrictions: Minimum age: 15 years (At management's discretion younger children may be accepted if the child is of the right maturity, strength and will fit a lifejacket properly.) Maximum age: There is no maximum age limit; however Wild Horizons retain the right to refuse to take a client who is clearly going to be unable to cope with the rigours of rafting.
- Language: Our trips are all conducted in English, and it is therefore required that all participants on the safari have a basic understanding of English and be able to communicate in that language. (French, German, Italian & Spanish available on private tours, at supplement cost -subject to availability)

<u>Highlights & Pre-Departure Information:</u>

Wild Horizons look forward to hosting you on a rafting trip in the near future. In order to ensure that you have the best understanding possible of our product, we ask that you read the following information carefully. Should you have any additional questions or require clarification, please do not hesitate to contact us or your booking agent.

Between mid August and November rafting is at its best with lots of grade 4 and 5 rapids (Grade 6 being commercially un-runnable). Our multi-day rafting season coincides with this time. These adventures are between 2 and 5 days long. The journey snakes through the Batoka gorges. Sheer rock walls rise hundreds of meters above the river and the roar of the rapids resound in the narrow canyons.

You may catch a glimpse of the threatened Taita falcon as its soars above you. On your journey you will encounter many types of scenery as vertical walls give way to wider valleys and white sandy beaches dazzle in the sunshine. It's on these untouched beaches where camp is set up and hearty dinners are enjoyed around roaring campfires with friends and family.

You should be in Victoria Falls at least one day before the first day of the raft trip. There is always a pre departure briefing at 6.00pm on the night before the trip at a venue to be advised. Most will spend a few days seeing the falls and choosing from the host of adventure activities available (i.e. high wire adrenalin, canoe trips, elephant back rides, helicopter rides, Chobe trips etc). Wild Horizons have an office in the centre of town at 310 Parkway Drive, and our staff will be able to help you with any bookings or queries. You can also pre-book your activities with us to ensure a smooth journey and availability.

Arguably the wildest white water in the world, rafting on the Zambezi River is an adrenaline rush not to be missed. The rapids on the Zambezi River are officially defined as "Grade 5" by the British Canoe Union (Grade 6 being commercially un-runnable). All guests will be collected from their respective hotels and taken to The Lookout Café for to check-in, sign an indemnity and be given a Safety briefing. The Boiling Pot and Rapids #3 and #4 can be viewed from this spot. Please bring your vouchers to check in. Do not bring valuables with you. Please leave all valuables, jewellery and passports at your hotel for safekeeping. We provide a safekeeping facility at check-in, where valuables can be left at your own risk.

Difficulty

The majority of our clients who join these multi day rafting excursions are first time rafters. No previous experience is required and our professional guides are specially trained to prepare and guide you through your adventure. Clients should be reasonably fit for this activity, as there is a steep walk into & out of the Batoka Gorge as well as the white water rafting activity itself.

The Look-out Café

Clients will be fully briefed at the Look-Out Café. Here clients will check-in, sign an

indemnity and be given a Safety briefing. Rapids #3 and #4 can be viewed from this spot.

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Bridge, which forms part of its spectacular backdrop. The café offers a range of refreshing

beverages and fresh tasty fare.

Accommodation/Camping Equipment

Wild Horizons overnight rafting trails offers guests an authentic camping experience. The accommodation consists of lightweight, portable 2 man tent's, roll up foam mats and

sleeping bags with inners. There is also a portable toilet in camp and a bucket shower is

available.

On all overnight trails limited beers and soft-drinks are provided (approximately 2 per

person per night) and wine (1 bottle per 2 guests). If clients require other alcoholic or

imported drinks they must supply their own.

Dietary Requirements

For those guests with specific dietary or religious (i.e. Kosher) requirements please notify

Wild Horizons prior to arrival. We can accommodate most requests but need reasonable

time to do so.

Currency

Zimbabwe has adopted the US Dollar as their official currency. ATM facilities are available

in Victoria Falls, where both VISA and Master Card are accepted to withdraw US Dollars.

Time

Zimbabwe is 2 hours ahead of Greenwich Mean Time (GMT).

Climate

September to April are the summer months (which is also the rainy season) while winter is from May to August (which usually brings dry weather). September and October are very

hot and dry. The winter months from May to August inclusive, can bring freezing

temperatures (below 0°C sometimes) in the early morning and evenings.

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Photographic / Video Tips

Spare batteries are essential (3 spare batteries) and an image storage device of some sort is recommended. Make certain you have enough card space. No facilities for recharging batteries and storage devices are available.

Video and Photographic Coverage

Photographic and video is offered on request for an additional fee.

Group Size & Travelling Companions

The group size may range from six to twenty-one guests. Wild Horizons does allow for and welcome private and flexible custom-made rafting trips (Please enquire with your booking agent for more information).

Whilst travelling on this safari you may be with other guests who are from different parts of the world and who are of various ages. To get the most out of your rafting/camping experience, co-operation and harmony between you and other guests is vital. Should any guest behave in such a way that it affects either the enjoyment or safety of other guests, that guest will be warned and if need be, eventually taken off the trip. Our safaris are conducted in English and for safety reasons, it is important that all guests are able to communicate in basic English – this also enables compatibility with fellow travellers.

Respecting Wildlife & Safety

Safety is of utmost concern to us and we request you take note of the following guidelines. Camp sites are unfenced and dangerous animals can (and do!) walk through the camps. Many of the animals and reptiles you will see are potentially dangerous if provoked. Attacks by wild animals are rare but there are no guarantees that such incidents will not occur. Wild Horizons, their, agents, or their suppliers cannot be held liable for any injuries caused during an incident involving wild animals. Indemnity forms must be signed before engaging in any activity conducted by Wild Horizons.

- Please adhere to the camp staff and guides.
- Never walk on your own without a guide.
- Observe animals silently and with as little noise and movement as possible to their natural activities.
- Don't imitate animal sounds, clap your hands, pound the vehicle or throw objects.
- Avoid littering in National Parks.
- Never feed or approach any wild animal on foot. This is particularly important near campsites where animals may have become familiar to human visitors.

Suggested Packing List- Maximum 20kgs (44lbs) packed in a Soft Bag

The weather in Southern Africa is generally pleasant throughout the year – warm to hot days, and cool to warm nights, with summer (September to April) being hotter. During our winter months (May to August), it can get cold at night and in the early morning, particularly close to the river. *Bright colours and white are not recommended whilst on safari. Camouflage clothing is not advised for travel in Zimbabwe.

- 2 x T-shirts or long sleeved lightweight shirts –to protect you from the sun.
- 2 x Quick dry Shorts. Skirts are not practical.
- 1 x Lightweight long trousers/slacks.
- 1 x Lightweight fleece/Light rain gear for summer months.
- Sturdy shoes/trainers or rafting shoes. Your shoes must be securely fitted to your feet (i.e. no flip-flops) or they will be lost!
- A peak cap that will fit comfortably under your helmet.
- Headscarf/bandana
- Swimming costume.
- Quick Dry Towel
- Travel Pillow
- Good quality sunglasses preferably polarised.
- 1 x Head Torch with spare batteries.
- If you wear contact lenses, we recommend that you bring along a pair of glasses in case you get irritation from the dust.
- Personal toiletries.
- All personal medication you may be using including antihistamines.
- Sun Block SPF 30 or higher recommended.
- Insect repellent for body application e.g. Tabard, Peaceful Sleep, Deet, etc.
- Camera equipment, spare batteries, chargers, film, flash-cards & memory sticks.
- Pelican case or Dry Bag for your camera and vaulables.
- Visas, tickets, passports, money, credit cards, insurance details etc.

Terms & Conditions

Booking Conditions

Please ensure that you are familiar with our booking terms and conditions as well as cancellation policies. Taking this safari with Wild Horizons indicates your acceptance of above mentioned.

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The company and its agents, act only as agents of the company or persons making the safari in all matters relating to accommodation, touring and transport whether by road, raft, canoe, high wire or by any other means. The company shall not be liable for death, injury, delay, loss or damage arising from any cause and in any manner whatsoever.

Liability to passengers carried in any vehicle, or vessel owned by the companies governed by the laws of the country in which such safaris take place, and all claims are subject to the jurisdiction of the courts of the country in which the cause of action arises.

The company or its sub-contractors reserves the right to refuse to accept, or retain any persons on a tour or safari, at any time should such a person's physical or mental health and condition impede the operation of the safari or the welfare and the enjoyment of other tour passengers. Equitable refunds in such cases may be made.

Wild Horizons

Cancellation Fees

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Travel Documents

All visitors to Zimbabwe must have a passport, which is valid for at least 6 months beyond their intended departure date from Zimbabwe. Visitors to southern Africa must ensure they have at least two consecutive/side by side blank pages. Our recommendation is 3 pages (or even 4 if guests are travelling through more than one country on their journey). If there is insufficient space in the passport then entry into a country could be denied.

All passport holders should verify with their travel agent or relevant consulate concerning visa entry requirements. If you are extending your journey to other countries, please establish entry requirements for those countries as well. Applications, costs and relevant documentation are the responsibility of the traveller. Please ensure that you have all necessary visas prior to departure from your home country (unless these can be obtained on arrival) Wild Horizons, their agents and their operators cannot be held liable if entry is refused.

Itineraries

The route we follow is flexible, changing with the seasons to maximize each guest's experience. Wild Horizons also reserves the right to change itineraries due to any reason beyond our control. If there is a change to itinerary, this will be advised as timeously as is possible.

Inclusions on the Safari

- Limited beer and soft-drinks, mineral water and wine on camping days. 1 Bottle of wine per 2 guests per day.
- Hearty meals while on your river adventure.
- All accommodation on a sharing basis

Exclusions on the Trip (As per the Detailed Itinerary)

- Relevant National Park/River usage fees
- Visas, compulsory insurances, All relevant entry and departure government stipulated fees/ taxes and unexpected increases thereto
- All personal purchases, including curios, telephone calls etc.
- Gratuities
- Optional extra activities
- All flights
- Personal toiletries for the duration of the camping safari

Gratuities

Tipping is not compulsory. If however you would like to leave a token of your thanks, the following are guidelines:

- Rafting Guide: US\$10 per guest per day.
- Rafting Assistants: US\$5 per guest per day.

Health & Medical Conditions

Please consult your doctor and also check with your health department/travel clinic prior to departure from your home country. Malaria is found in Zimbabwe. Malaria prophylactics are recommended for southern African travellers; please speak to your doctor about what is right for you.

Please ensure that Wild Horizons is aware of any medical condition you may have before your arrival. This includes any allergies e.g. bee stings, nuts, shell fish etc. If you are at risk of anaphylactic shock please ensure you carry an EpiPen.

Please remember that the best precaution is the preventative kind:

- Avoid being bitten by using mosquito repellents liberally.
- Wear long-sleeved shirts and trousers/slacks in the evenings.

It is very important that you drink plenty of water especially during the warmer months. It is generally recommended that guests drink at least 2 to 3 litres of water per day to limit the effects of dehydration. Generally, water throughout southern Africa is safe to drink directly from the tap. However, bottled or purified water is readily available.



Full Day, Overnight Rafting Adventure

Depart Day 1: 08:00Return Day 2: 10:00

DAY ONE

You will be collected from your accommodation to meet at The Lookout Cafe situated on the edge of the Batoka gorge at 08:00 am. Tea, coffee and biscuits will be served, your guide will give a pre-departure briefing, and you will be asked to sign an indemnity form. We shall then drive to rapid #1 and begin the steep walk into the gorges below.

Within minutes we are a world away from the buzz of Victoria Falls town. At the base of the trail, our rafts await us in a large pool on the Zambezi, and it is here that you will be given a safety talk. The first part of any rafting experience is very much a learning exercise and after a few practice runs we nudge our boats into the current and drift down-stream to challenge the legendary rapids of the Zambezi. There is no gradual build up! The 23 km you will raft today includes renowned rapids such as 'Stairway to Heaven', 'Gulliver's Travels' and 'Oblivion'. This is the wildest section of the Zambezi river.

A cold buffet lunch will be served on the banks of the river in the gorge on our way downstream. We will reach our beach campsite at rapid #21 at about 15:30 pm. Camp is set up on the white sandy beach overlooking the river.

DAY TWO

We rise as the sun illuminates the towering walls above, to the smell of bacon and eggs on the fire. You will burn off any calories you consume on the steep hike out of the gorge where refreshing drinks will await you. A short drive back and you will arrive in town between 09:00 and 10:00.



Two Night & Two Day Rafting Trip

Depart Day 1: 08:00Return Day 2: 12:00

DAY ONE

You will be collected from your accommodation to meet at The Lookout Cafe situated on the edge of the Batoka gorge at 08:00 am. Tea, coffee and biscuits will be served, your guide will give a pre-departure briefing, and you will be asked to sign an indemnity form. We shall then drive to rapid #1 and begin the steep walk into the gorges below.

Within minutes we are a world away from the buzz of Victoria Falls town. At the base of the trail, our rafts await us in a large pool on the Zambezi, and it is here that you will be given a safety talk.

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DAY TWO

We rise as the sun illuminates the towering walls above, to the smell of bacon and eggs on the fire. Camp is packed up and all the equipment is harnessed down tightly for the voyage downstream; a long day lies ahead. Our world will become one of exhilarating action and scenes of remarkable beauty. The Songwe gorges, home to the threatened Taita falcons, are spectacular.

There is now more time between major rapids than on day one, a chance to relax in the sun as we drift down calmer stretches. On day two we shall negotiate rapids such as 'The Narrows' and 'Let's make a Deal' to arrive at 'Upper Moemba' rapids.

Wild Horizons

Tel: +263(13) 44571/ 44426 Cell +263 712 213 721

'Upper Moemba' rapids are one of the most spectacular on the river and as with so many of these rapids it has a perfect platform for photographers who can stand within meters of the action. Our rafts slide over the lip and drop into several huge crashing waves that appear to swallow them completely. The entire Zambezi is squeezed into a narrow cataract at this point. We run the 'Upper Moemba' rapids and portage 'Lower Moemba' Falls arriving at the beach camp for the second night.

DAY THREE

After a good hot cooked breakfast we raft down to the proposed Batoka Gorge dam site. From here guests take the 45 minute walk out of the Zambezi gorge and are met by our vehicles for the transfer back to Victoria Falls. This is a three-hour journey on a dirt road through the Hwange Communal Lands, and several African villages. We will arrive back in Victoria Falls between 12:00 and 13:00 hrs.



4 Nights & 5 Day Rafting Trip

• Depart Day 1: 08:00

Return Day 5: 14:00 to 15:00

DAY ONE

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'Upper Moemba' rapids are one of the most spectacular on the river and as with so many of these rapids it has a perfect platform for photographers who can stand within meters of the action. Our rafts slide over the lip and drop into several huge crashing waves that appear to swallow them completely. The entire Zambezi is squeezed into a narrow cataract at this point. We run the 'Upper Moemba' rapids and portage 'Lower Moemba' Falls arriving at the beach camp for the second night.

DAY THREE

Day three is another hard working day. We paddle 2km of flat water before we arrive at the proposed Batoka Gorge dam site called the 'Chibonga Falls' which we will portage.

Downstream awaits the towering waves of 'Ghost rider', the biggest commercially runable roller coaster wave train in the world. In the original exploratory trip on the Zambezi one of the rafters opted not to run the rapid and pushed his empty boat off into the current. The sight of the empty raft successfully running the rapid in the twilight (after two others had flipped) inspired him to name the rapid Ghost rider. An option will be given to portage this rapid.

After a short distance we will arrive at 'Deep Throat' where the river is very narrow. We will walk around the rapid and the boats are pushed through. After all this we paddle downstream past a set of small rapids before negotiating a more technical rapid named 'Asleep At The Wheel' and then drift into camp exhausted and accomplished!

DAY FOUR

After departing camp we drift past Fish Eagle's nests, and negotiate 'Wave Train', 'J-Bay' (similar to Jeffrey's Bay a popular surfing place) and Bismark's Territory (home to a particularly large crocodile named Bismark!). We see the biggest fisherman's village encountered during the 5 day trip and this offers us a glimpse at an astonishingly uncomplicated and simple lifestyle, totally free from the modern, urban world we left behind some days ago. We proceed down the river through class #2 rapids and arrive at our base for the night 'Hippo camp'.

DAY FIVE

The river really changes character. Basalt rocks give way to grassy banks and the grunts of hippopotamus carry across the water. Our rafts drift past islands in the river, havens for Egyptian Geese and basking crocodiles. A relaxing couple of hours later, we rendezvous with our vehicles near the Matetsi River mouth. After packing up and deflating the rafts we head back to Victoria Falls by road, having lunch en-route. The journey back takes 3 to 3 and a half hour and we will arrive back in Victoria Falls between 14:00 and 15:00 pm.