

# 4 Day Kruger's Luxury Canvas Honeymoon



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Ngala Private Game Reserve 4 Days / 3 Nights Group Size: 02 Guests Reference: 4DKLCH

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**Click here to view your Digital Itinerary** 

### Introduction

This exceptional 4-day African safari will take you to the pristine surroundings of &Beyond Ngala Private Game Reserve where you will experience luxurious accommodation, exceptional wildlife encounters, and engaging personalities. &Beyond Ngala Private Game Reserve shares an unfenced boundary with the world-renowned Kruger National Park, South Africa's largest wildlife sanctuary and one of the biggest nature reserves in the world (encompassing 2 million hectares of wilderness). A spectacular diversity of wildlife moves through this immense wilderness Elephant, Leopard, Spotted Hyena, Giraffe, Buffalo, and White Rhino. Meaning "lion" in Shangaan, Ngala lives up to its name, supporting several prides of these powerful cats. Cheetahs and African wild dogs also regularly move through the Reserve. &Beyond Ngala was the first private game reserve to be incorporated into Kruger National Park and has exclusive traversing rights over 14,700 hectares of game-rich wilderness. Ngala offers an intimate African wildlife experience, led by expert ranger and tracker teams. In one of Africa's most innovative conservation partnership agreements, an annual lease, traversing fee, and a percentage of Ngala's profits are paid to the National Parks Trust to

further conservation projects throughout South Africa.

### Highlights of the itinerary

- Exceptional wildlife sightings
- Set off on a Big Five safari experience

#### What we love about this journey

- Book the Luxury Walking Safari when you stay at &Beyond Ngala Private Game Reserve, where you can track big game on foot and sleep out under the stars.
- Enjoy a delicious lunch, served in the garden and watch the lively antics of the resident troop of monkeys.
- Ask your ranger to stop for drinks in the dry riverbed take your socks off and pretend you are at the beach. For unmatched body and mind rejuvenation, enjoy a relaxing treatment in Ngala's chic new massage salon.

Accommodation	Destination	Basis	Duration
andBeyond Ngala Tented Camp	Ngala Private Game Reserve	FI	3 Nights

#### Key

B&B: Bed and Breakfast

FI: Fully Inclusive - Bed, All Meals, Fees and Activities

#### Price

VALIDITY PER PERSON SHARING

1 Jan - 10 Jan '24 ZAR 69 475 SAVING ZAR 14 675

11 Jan - 17 Mar '24 ZAR 70 275 SAVING ZAR 14 250

21 Sep - 31 Dec '24 ZAR 78 385 SAVING ZAR 16 875

#### **OUR TREAT**

One partner pays the full rate and the other pays 50% of the accommodation rate for the stay.

### Included

Welcome and assistance at OR Tambo International Airport

### **Road transport**

- Ngala airstrip to &Beyond Ngala Tented Camp
- &Beyond Ngala Tented Camp to Ngala airstrip

### **Scheduled flights**

- OR Tambo International Airport to Ngala airstrip
- Ngala airstrip to OR Tambo International Airport

Accommodation as specified above
Meals and beverages as specified above
Laundry
Safari activities as offered by the lodges
1-night Treehouse experience
Park fees
Ngala Conservation fee
Emergency medical evacuation insurance
Administration fee

### Day 1-4: and Beyond Ngala Tented Camp, Ngala Private Game Reserve

### **Ngala Private Game Reserve**

Boasting an unfenced boundary with the renowned Kruger National Park, Ngala Private Game Reserve is an exquisite wildlife sanctuary that offers an intimate game-viewing experience. Visitors can encounter magnificent creatures such as elephants, leopards, spotted hyenas, giraffes, large buffalo herds, and white rhinos. Expert ranger and tracker teams lead thrilling game drives, employing sensitive off-roading practices that ensure up-close encounters with the mesmerizing wildlife. For a more immersive experience, walking safaris and bush walks are also offered, allowing guests to appreciate the smaller details of the ecosystem. To complete the adventure, Ngala provides luxurious lodges that blend seamlessly with the natural surroundings, providing a tranquil and comfortable retreat after thrilling days spent in the heart of the African wilderness.

### **Day Itinerary**

Your three-day itinerary begins with a warm meet and greet at OR Tambo International Airport, followed by a scenic scheduled flight to the Ngala Airstrip, where you'll be transported to the luxurious and Beyond Ngala Tented Camp.

Here, your safari adventure begins with thrilling game drives, immersing you in the sights, sounds, and smells of the African bush as you spot majestic wildlife in its natural habitat.

After a restful night, Day 2 offers more game drives and interpretative nature walks, where you can explore the wilderness on foot, breathing in the earthy scents of the landscape. For a deeper sensory experience, indulge in the optional Healing Earth African Shea Butter Ritual or the Earth Glow Body Polish and Wrap. In the evening, unwind in the exclusive and Beyond Ngala Treehouse, where you'll fall asleep to the sounds of the wild under the vast African sky.

On Day 3, the adventure continues with more game drives and nature walks, allowing you to truly connect with the rhythms of nature. Treat yourself to a sensory massage like the Africa Hand and Foot Treatments or the meditative Quiet Mind Journey before returning to the comfort of andBeyond Ngala Tented Camp for your final night in this enchanting wilderness.

### Overnight: and Beyond Ngala Tented Camp View i Brochure

andBeyond Ngala Tented Camp is situated in Ngala Private Game Reserve, which shares an unfenced boundary with the world-renowned Kruger National Park, South Africa's largest wildlife sanctuary and one of the biggest game reserves in the world. A spectacular diversity of wildlife moves through this immense wilderness, including breeding herds of elephant, leopard, spotted hyena, giraffe, large buffalo herds and white rhino. With its name meaning lion in Shangaan, the local language, Ngala lives up to its promise, supporting several large prides of these powerful cats. African wild dog can also be spotted moving through the reserve.

Chic and contemporary, and Beyond Ngala Tented Camp is renowned for sophisticated tented accommodation in tranquil bush surrounds. It comprises nine luxurious tented suites set on raised platforms with outdoor showers, baths mounted on rough-hewn wooden bases, swirling overhead fans, air conditioning, electric blankets for winter and private wooden decks. The overall essence is African, with warm, earthy tones used throughout. Built on platforms, each tented suite is cleverly designed to blend into the riverside trees, minimising impact on the environment. Mature indigenous shade trees form a luxuriantly cool canopy overhead and elegant guest areas overlook the seasonal Timbavati River. The camp's lap pool, which follows the contours of the riverbank, is perfect for idle afternoon game viewing, while a massage sala adds a touch of pure indulgence. The food at Ngala is as

individual and inventive as the camp itself. Private lunch platters are savoured on the viewing decks, at the poolside or on the lush lawn. Theatrical al fresco dinners in the dry riverbed are unforgettable.





**Basis**Fully Inclusive - Bed, All Meals, Fees and Activities
All Local Brands (excl Spirits) Included

## Day 4: End of Itinerary

### **Day Itinerary**

Start your day with the soft glow of dawn filtering through the trees as you savour your last moments at andBeyond Tengile River Lodge. The scent of morning dew fills the air as you enjoy a peaceful breakfast, watching the river flow lazily by.

Afterward, your bags are gently loaded as the wilderness around you seems to bid farewell with the distant calls of birds and the rustle of the bush. A short drive through the game-rich landscape brings you to the private airstrip, where your chartered plane awaits.

As the plane takes off, you soar above the sprawling plains and winding rivers of the Kruger, the vastness of the African landscape stretching out beneath you. The drone of the engine blends with the stillness of the sky as you head towards OR Tambo International Airport, where city life awaits, but the serenity of the wild lingers in your senses.

#### **Basis**

Bed and Breakfast

# **Transport**

**Flight Information** 

Flight Date **Airline Departure Airport** Time **Arrival Airport** Time Class Ref Scheduled **OR Tambo** andBeyond Ngala International Airport **Tented Camp** [JNB] Scheduled andBeyond Ngala **OR Tambo Tented Camp International Airport** [JNB]

**Urgent Contact Numbers** 

Company Name Telephone Email Address Contact Person

Safaris In Africa +27 (61) 229 9806 info@safarisinafrica.africa Andrew Van Der Walt

**Service Provider Directory** 

Service Provider Ref. Number Telephone Address

andBeyond Ngala Tented +27 11 809 4300

Camp

### **Travel Information**

### Essential Guide to Safari in Southern Africa: What to Bring and Expect

#### **Embark on the Adventure of a Lifetime**

#### Introduction:

Venturing into the wild landscapes of Southern Africa on safari promises an unforgettable journey into nature's heart. From the majestic savannahs of the Serengeti to the lush deltas of Botswana, this region offers some of the most diverse and abundant wildlife on the planet. To make the most of your safari experience, it's crucial to come prepared. Here's a comprehensive guide on what to bring and expect on your safari adventure.

Heading: Packing Essentials for Your Safari

### 1. Clothing:

- Lightweight, neutral-colored clothing for blending into the environment.
- Long-sleeved shirts and pants to protect against the sun and insects.
- A wide-brimmed hat and sunglasses for sun protection.
- Warm layers for early morning and evening game drives when temperatures drop.
- Comfortable, sturdy walking shoes or hiking boots for bush walks.

#### 2. Safari Gear:

- Binoculars for spotting wildlife from a distance.
- A good camera with a zoom lens to capture those incredible moments.
- A small backpack to carry essentials during game drives and walks.
- Flashlight or headlamp for navigating camp at night.

### 3. Personal Items:

- Sunscreen with a high SPF and insect repellent containing DEET.
- Personal medications and a basic first aid kit.
- Reusable water bottle to stay hydrated during your adventures.
- Wet wipes or hand sanitizer for quick clean-ups.

#### What to Expect on Safari

#### 1. Wildlife Encounters:

- Be prepared to witness the Big Five (lion, leopard, elephant, buffalo, and rhino) in their natural habitat, along with a myriad of other fascinating species.
- Your experienced guide will help you track wildlife and provide insightful commentary on their behavior and habitats.

#### 2. Accommodation:

- Southern Africa offers a range of accommodation options, from luxury tented camps to rustic lodges.
- Expect comfortable amenities and warm hospitality, even in remote wilderness areas.

#### 3. Weather Conditions:

- Southern Africa's climate can vary widely depending on the season and location.
- During the dry season (May to October), expect cooler temperatures in the mornings and evenings, with warm, sunny days.
- The wet season (November to April) brings lush green landscapes and occasional rainfall, but wildlife viewing may be more challenging.

#### 4. Safari Activities:

- Game drives are the main activity, allowing you to explore vast landscapes and encounter wildlife up close.
- Bush walks offer a more intimate experience, allowing you to appreciate the smaller details of the ecosystem with a knowledgeable guide.
  - Cultural encounters with local communities provide insight into traditional lifestyles and customs.

#### Conclusion

Embarking on a safari in Southern Africa is a dream come true for wildlife enthusiasts and adventure seekers alike. By packing wisely and knowing what to expect, you can fully immerse yourself in the magic of the African bush and create memories to last a lifetime. So, grab your camera, don your safari gear, and get ready for the adventure of a lifetime!



One of the most culturally and geographically diverse places on earth, South Africa, fondly known by locals as the 'Rainbow Nation', boasts 11 official languages, and its inhabitants are influenced by a fascinating mix of cultures. Discover the gourmet restaurants, impressive art scene, vibrant nightlife, and beautiful beaches of Cape Town. Enjoy a local braai (barbecue) in the Soweto township, browse the bustling Indian markets in Durban, or sample some of the world's finest wines at the myriad wine estates dotting the Cape Winelands. Some historical attractions to explore include the Zululand battlefields of KwaZulu-Natal, the Apartheid Museum in Johannesburg, and Robben Island, just off the coast of Cape Town. Above all else, its untamed wilderness is astonishing: wildlife roams freely across massive unfenced game reserves such as the world-famous Kruger National Park.

### **Banking and Currency**

#### Currency

Local currency: South African Rand

Symbol: R ISO code: ZAR

Subunit: Cent (1/100 of a Rand)

Banknotes: R10, R20, R50, R100, R200

Coins: 10c, 20c, 50c, R1, R2, R5

#### **Banking**

Card Transactions: Widely accepted

ATMs: Yes

Mastercard: Yes

Visa: Yes

American Express: Yes

Diner's club: Yes

Banking Hours: Weekdays: 09:00 – 15:30

Weekend: Saturdays: 08:30 – 11:00

Public Holidays: Closed

Foreign exchange services: Yes

#### Travel, Transport and Getting Around

#### Air:

Main airlines: South African Airways

International Airports: O.R. Tambo (Johannesburg), Cape Town International, King Shaka (Durban)

Domestic Airports: Numerous across the country

### Road:

Driving on the: Left

Tar roads: Yes, well-maintained in most areas Gravel roads: Yes, especially in rural areas Valid International Driver's License needed: Yes

Car hire available: Yes

Taxis: Yes

E-hailing services: Yes, including Uber and Bolt

#### **Bus:**

Inter-city bus services: Yes Local city bus networks: Yes

#### Rail:

Railway system: Yes, including luxury options like the Blue Train

Subway System: Gautrain in Gauteng

#### Water:

Ferries: Limited, mainly in coastal cities

Water taxis: No

Leisure cruises: Yes, especially from Cape Town and Durban

#### Food, Drink and Cuisine Advice

#### Food and water safety:

Can you drink the tap water: Yes, in most urban areas

Fresh fruit and veg: Yes

Ice: Yes Meat: Yes

Street food: Yes, widely popular and generally safe

#### Local cuisine:

South African cuisine is diverse and flavorful, featuring dishes like biltong (dried, seasoned meat), bobotie (spiced minced meat baked with an egg-based topping), and boerewors (farmers' sausage). The culinary scene includes a strong tradition of barbecuing, known locally as "braai."

#### Drinks:

Notable local drinks include Rooibos tea, craft beers, and South African wines.

**Tipping:** Customarily 10-15% in restaurants and for services.

#### Climate and Weather

Annual rainfall: Varies widely, Cape Town (winter rainfall, 515 mm), Johannesburg (summer rainfall, 713 mm) Average temperature: Varies, Cape Town 17°C, Johannesburg 15.5°C

#### Summer:

Average highs: 28°C (Cape Town), 26°C (Johannesburg) Average lows: 16°C (Cape Town), 15°C (Johannesburg)

#### Winter:

Average highs: 18°C (Cape Town), 17°C (Johannesburg) Average lows: 8°C (Cape Town), 4°C (Johannesburg)

#### Best time to visit:

The best time to visit South Africa is from May to September for wildlife viewing, as animals are more concentrated around water sources. For beach holidays, mid-December to March is ideal, especially in Cape Town.

### **Clothing and Dress Recommendations**

#### **Spring and Summer**

Cool, light, breathable and comfortable: Yes

Lightweight warm clothes: No

#### Winter and Autumn

Jerseys, cardigans, sweaters, jackets: Recommended

Heavyweight clothing and boots: Yes

### General

Umbrella and raincoat: Yes, during the rainy seasons

Warm gloves, hat and scarf: In winter, particularly in high-altitude areas

Swimming costume (bathing suit): Yes Hat, sunglasses, and sunblock: Essential

Walking shoes: Yes

Casual: Yes

Smart-casual attire: Yes

### **Internet Availability**

Internet cafes: Yes, mainly in urban areas

Accommodation options: Yes, with good connectivity

Restaurants: Yes, in major cities Cafes: Yes, with Wi-Fi available

Shopping malls: Yes

Public parks: Yes, in major cities

Libraries: Yes

### **Electricity and Plug Standards**

Plug Type: M, N Voltage (V): 230 V Frequency (Hz): 50 Hz

<sup>\*</sup>A travel plug adapter and voltage converter might be necessary depending on your appliances.

### **Terms and Conditions**

### **Itinerary Terms and Conditions**

Rates are quoted on a per person sharing basis.

Honeymoon Offer:

- Offer is not applicable to Family Suites
- May not be combined with other offers or long stay rates
- Valid for travel within 12 months of date of marriage
- Minimum 2 night stay

Ngala Tented Camp is closed for an extensive refurbishment from 18 March to 20 September 2024.

The operator may reroute the itinerary or accommodate in similar lodges in case of non-availability.

Single traveller supplement and child rates will be quoted on request.

Flight rates are subject to change.

Validity periods are as specified above; should a booking fall over two rate periods the rate will change and we reserve

the right to re-quote.

The rates quoted are subject to change without warning if there are any increases in bed levies, park fees, fuel, sales tax or VAT, third-party services, the rand or any other circumstances beyond our control in South Africa.

Additional suggested activities are not included in the rate.

&Beyond trading terms apply

# **Safaris In Africa Terms and Conditions**

#### **Responsibility And Liability**

While the Operator (Safaris In Africa) will make every effort:

To engage quality suppliers among the airlines, hotels, other tour operators, and service providers to provide the travel products featured; and

To ensure that the various services making up each tour will be carried out efficiently and as specified. However, because the operator does not have direct control over the provision of services that make up the elements of the tour, the operator does not accept any

liability for errors and omissions of such suppliers. Any complaints regarding accommodation, food, facilities, etc. must be taken up with the individual hotel, Guest House, etc.

The Operator shall not be liable for any damage, losses, and expenses suffered by any client as a result of sickness, quarantine, weather conditions, war, strikes, riots, or any other cause outside the Operator's control including Force Majeure. The Operator may at any time cancel such tour or what remains of it or make alterations to the route, accommodation, price and/or any other aspect thereof as it deems fit, and any losses and expenses resulting from such cancellation or alteration shall be the responsibility of the client.

All bookings are subject to the terms and conditions specified by the supplier of the services. The Operator will provide on request, the identity of the supplier, and such supplier's terms and conditions may include, but are not limited to, provisions regarding the cancellation fees or amendment fees applicable to confirmed reservations, refunds/no refunds for no-shows/unused services; late booking fees; baggage allowances; confirmation of flights, etc. In the case of airlines, fees are non-refundable; the typical baggage allowance is 20kg; extension of ticket validity is not permitted and the customer must reconfirm his/her flight within 72 hours prior to departure.

The Operator accepts no liability in respect of death, injury, loss, or damage to person or property arising out of any act, omission, or negligence of the operator, the supplier, the operator's or supplier's servants, save only in the case of wilful negligence or a wilful act or omission.

### **Client Responsibility**

Clients may not carry any unlawful articles or substances whilst traveling in the Republic of South Africa or any other country visited during the tour. If any client offends against the prohibitions set out herein, or the laws of South Africa, or any other country visited, the Operator will be entitled to immediately exclude the client from the tour the offender who will be responsible for his or her own repatriation and all costs thereof. The Operator will under no circumstances be obliged to assist any such offender in any dealings or negotiations with any authority.

#### Reservations

A 20% deposit is requested at the time of reservation to secure the booking for the client. The Operator will pay such deposits to service providers such as hotels, lodges, activities, entrance fees, flights, etc. The balance must be paid 8 (eight) weeks prior to start date of the journey.

In the event of any reservation being completed less than 8 weeks (eight) days prior to departure, the total price is due immediately on confirmation and is non-refundable.

The Operator reserves the right to cancel any reservation for which payment has not been made by the due date in which event, any deposit paid will be forfeited to the Operator.

Documentation is only prepared on receipt of full and final payment and completed booking form and travel declaration.

Confirmation of the booking and payment of the deposit shall constitute acceptance of the Operator's terms and conditions of business.

Prices are quoted at the currency exchange rate applicable on the date of the invoice. Until the Operator has received full payment, the Operator reserves the right to charge any variations in the currency exchange rate to the client's account. The Operator guarantees the tour price, once full payment is received.

Special requests regarding diet, accommodation, method of travel, tour itinerary etc. must be made at time of booking. The Operator will endeavor to comply with the special requests, which will be charged extra where applicable, but cannot guarantee that such requests will be met.

#### **Payment & Cancellations**

The Operator accepts payment by credit card and swift transfer. All payments are to be made out to the Operator or its Nominee. Any other whilst on tour is the client's responsibility.

In the event of the clients cancelling reservations for any reason, such cancellations must be made in writing and in such instances cancellation charges will be levied as follows:

- 60 days 30 days prior to departure: 20% of total price
- 29 days 22 days prior to departure: 25% of total price
- 21 days 15 days prior to departure: 50% of total price
- 14 days 08 days prior to departure: 70% of total price
- 07 days or less prior to departure: 100% of the total price

The Operator reserves the right to cancel any tour at any time prior to departure, in which event all payments will be refunded in full and final settlement of all liability of whatsoever nature, howsoever arising, resulting from such cancellation. The Operator reserves the right to charge a booking fee and/or a handling fee in such circumstances. In the event of clients cancelling their reservations, such cancellation must be made in writing notwithstanding anything to the contrary contained in these booking conditions.

No refunds will be made for no-shows, or any unused services irrespective of whether they form part of the basic inclusive tour price, or whether they are in respect of pre-booked optional arrangements.

Flights that has been booked and paid for by The Operator are nonrefundable as per the airlines terms and conditions. for by The Operator are nonrefundable as per the airlines terms and conditions.

#### **Accommodation & Services**

The Operator reserves the right to substitute hotels or other service providers listed, with others of a similar or higher category at no additional cost to the traveller, even after commencement of the tour.

#### **Prices & Detail**

Prices quoted on the Operator's price schedule, which prices the tours and products offered, are based on air fares (where included), hotel prices, land costs and rates of exchange at the date printed on the price schedule. The Operator reserves the right to adjust prices by way of a revised price schedule from time to time, as influenced by increases in airfares, hotel rates, entrance fees, government and regional levies and taxes and currency fluctuations. The Operator will notify the client of such adjustments as soon as practicable.

7.3 Air fares are subject to the prices and conditions quoted by the airlines and cannot be guaranteed by the Operator (if booked by the Operator).

All information contained in the Operator's brochure/itinerary and price schedules are to the best of the Operator's knowledge and belief true and correct, but the Operator accepts no liability for any errors/inaccuracies contained therein.

Any discounts applicable to minor children, are set out in the quotation when there is a request for children to accompany the tour. Minor children are defined as children below the age of 12 at the time of departure from the client's country of residence and will pay a reduced rate. Should such a child need a separate room from the parents, it will be charged at the full rate, depending on the policy of the hotel.

Prices quoted do not include any items or services not specified, on the Operator's pro forma invoice. Typical items not included may be: costs of obtaining visas and passports, telephone calls, laundry, entertainment arrangements, gratuities and portage, meals not specified, alcohol and beverages, airfares (where applicable) or any other item of a personal nature not specified in itinerary.

#### Insurance

Insurance against cancellation, illness, death and for loss of baggage is required for all clients traveling with the Operator. Clients undertake all activities associated with the itinerary at their own risk and are responsible for their own insurance. The Operator will not be liable if anyone should fail to take adequate insurance cover.

#### **Documentation, Passports, Visas, Vaccinations And Inoculations**

All clients are personally responsible for ensuring that they are in the possession of the correct travel documentation prior to their departure from their country of residence.

The Operator shall not be responsible for any consequences whatsoever should the client fail to ensure that he/she has complied with the necessary health, passport, visa, re-entry permits, or other legal requirements. Due to the constantly changing requirements of each country, the Operator shall not be responsible or liable for any information, which it or its representative may furnish to the client in relation to the above.

Should the Operator be required to courier documents; any costs incurred will be the client's responsibility. If a client intends to drive a rental car, the client is responsible for obtaining an international driving permit. The client must also be in possession of his/her local driving license.

#### **Extensions**

In the unlikely event of there being an unscheduled extension to the holiday caused by flight delays, bad weather, strikes, Force Majeure, or any other cause which is beyond the control of the Operator, it is understood that the expenses relating to these unscheduled extensions including hotel accommodation, food, travel etc., will be the

clients' responsibility. The Operator accepts no liability for changes, omissions or delays before or during the course of any such extension.

#### **General Information**

The Operator shall not be bound by any representation, warranty, promise or the like not contained herein or agreed in writing. No representation, term, warranty or condition express or implied shall be considered to be or have been made or agreed or implied by reference to any other writing, advertisement or conversation.

A waiver of any of these terms & conditions, or any right arising thereunder, shall be valid only for the particular occasion and shall not affect the operation of such conditions or rights for the future.

Should the Operator appoint a tourist guide in respect of any tour, the client shall be obliged to comply with all reasonable instructions of such a tourist guide. The Operator reserves the right to terminate the tour of any client who wrongfully or unlawfully fails to adhere to the reasonable instructions of an appointed tourist guide, and/or causes any wrongful disruption, disturbance or nuisance to any other traveller, tour group or service provider. All guides employed are multilingual Government accredited tourist guides – all of who are medically cleared, First Aid practitioners and in possession of all legal requirements according to South African law or the law of the country in which tourist guide operates at the relevant time.

All clients shall comply with any prohibition on smoking imposed in or on any facility used on any tour.

#### Jurisdiction

This agreement is governed by the laws of the Republic of South Africa and clients hereby submit to the jurisdiction of the South African Courts. In the event of any disputes arising from this agreement, the parties shall have the option to agree on arbitration to resolve such disputes. Arbiters may be appointed by the South African courts or similar body.

### General

The Operator and the Client place on record that this is the only full agreement between the parties and no other agreement shall be binding unless it is in writing and signed by both parties.

Any alteration to this Agreement must be in writing and signed by the client or an authorized representative of the Operator. All notifications and communications by the client must be sent to the address in Clause 14 (below). The operator will send such notifications to the client at the clients address in his/her country of residence.