|  |
| --- |
| **Note:**There are travel restrictions in place due to the coronavirus. Check our [Important notices page](https://www.united.com/ual/en/us/fly/travel/notices.html)for the latest updates |
| Confirmation Number: |
| N5NJ49 |
|

|  |  |  |
| --- | --- | --- |
| Flight 1 of 4 UA229 |  | Class: United Economy (V) |
| Sat, Dec 18, 2021 |  | Sat, Dec 18, 2021 |
| 11:15 AM |  | 05:01 PM |
| Denver, CO, US (DEN) |  | New York/Newark, NJ, US (EWR) |

 |  |
|  |  |
|

|  |  |  |
| --- | --- | --- |
| Flight 2 of 4 UA188 |  | Class: United Economy (V) |
| Sat, Dec 18, 2021 |  | Sun, Dec 19, 2021 |
| 08:45 PM |  | 06:20 PM |
| New York/Newark, NJ, US (EWR) |  | Johannesburg, ZA (JNB) |

 |  |
|  |  |
|

|  |  |  |
| --- | --- | --- |
| Flight 3 of 4 UA187 |  | Class: United Economy (V) |
| Sun, Jan 02, 2022 |  | Mon, Jan 03, 2022 |
| 10:00 PM |  | 07:00 AM |
| Johannesburg, ZA (JNB) |  | New York/Newark, NJ, US (EWR) |

 |  |
|  |  |
|

|  |  |  |
| --- | --- | --- |
| Flight 4 of 4 UA1936 |  | Class: United Economy (V) |
| Mon, Jan 03, 2022 |  | Mon, Jan 03, 2022 |
| 10:00 AM |  | 12:30 PM |
| New York/Newark, NJ, US (EWR) |  | Denver, CO, US (DEN) |

 |  |
|  |  |
|

|  |
| --- |
| Traveler Details |
| DAECHER/BENJAMINHENRY |
| eTicket number: **0162335246797** | Seats: **DEN-EWR 30E** |
|  | **EWR-JNB 52K** |
|  | **JNB-EWR 30K** |
|  | **EWR-DEN 08E** |
| Economy Plus Seating New Bundle (0169907618195) | **JNB-EWR** |
| Economy Plus Seating New Bundle (0169907618195) | **EWR-DEN** |
| Premier Access New Bundle (0169907618195) | **EWR-DEN** |
| DAECHER/MICHAELJAMES |
| eTicket number: **0162335246799** | Seats: **DEN-EWR 30C** |
|  | **EWR-JNB 52F** |
|  | **JNB-EWR 30F** |
|  | **EWR-DEN 08C** |
| Economy Plus Seating New Bundle (0169907618197) | **JNB-EWR** |
| Economy Plus Seating New Bundle (0169907618197) | **EWR-DEN** |
| Premier Access New Bundle (0169907618197) | **EWR-DEN** |
| DAECHER/FINLEYISAAC |
| eTicket number: **0162335246798** | Seats: **DEN-EWR 30D** |
|  | **EWR-JNB 52J** |
|  | **JNB-EWR 30J** |
|  | **EWR-DEN 08D** |
| Economy Plus Seating New Bundle (0169907618196) | **JNB-EWR** |
| Economy Plus Seating New Bundle (0169907618196) | **EWR-DEN** |
| Premier Access New Bundle (0169907618196) | **EWR-DEN** |
| ZIJLMA/ANOUKCARO |
| eTicket number: **0162335246796** | Seats: **DEN-EWR 30F** |
| Frequent Flyer: **UA-XXXXX253 Member** | **EWR-JNB 52L** |
|  | **JNB-EWR 30L** |
|  | **EWR-DEN 08F** |
| Economy Plus Seating New Bundle (0169907618194) | **JNB-EWR** |
| Economy Plus Seating New Bundle (0169907618194) | **EWR-DEN** |
| Premier Access New Bundle (0169907618194) | **EWR-DEN** |
|  |

 |  |
|  |  |
|

|  |
| --- |
|  |
| Purchase Summary |
| Method of payment: | **Visa ending in 3094** |
|  | **Travel Certificate** |
| Date of purchase: | **Mon, Feb 08, 2021** |
| Airfare: | **862.00 USD** |
| U.S. Transportation Tax: | **38.20 USD** |
| International Surcharge: | **400.00 USD** |
| September 11th Security Fee: | **11.20 USD** |
| South Africa Passenger Service Charge: | **16.40 USD** |
| U.S. APHIS User Fee: | **3.96 USD** |
| South Africa Passenger Safety Charge: | **1.70 USD** |
| U.S. Customs User Fee: | **5.99 USD** |
| South Africa Air Passenger Tax: | **12.70 USD** |
| U.S. Immigration User Fee: | **7.00 USD** |
| South Africa Passenger Security Charge: | **1.50 USD** |
| U.S. Passenger Facility Charge: | **13.50 USD** |
| Total Per Passenger: | **1374.15 USD** |
| **Total:** | **5496.60 USD** |

 |  |
|  |  |
|

|  |
| --- |
| Additional Purchase Summary |
| Method of payment: | **Visa ending in 3094** |
| Date of purchase: | **Mon, Feb 08, 2021** |
| Economy Plus Seating New Bundle (Reference Number: 0169907618197): |  |
| Economy Plus Seating New Bundle (Reference Number: 0169907618197): |  |
| Premier Access New Bundle (Reference Number: 0169907618197): |  |
| **Total:** | **123.00 USD** |

 |  |
|  |  |
|

|  |
| --- |
| Additional Purchase Summary |
| Method of payment: | **Visa ending in 3094** |
| Date of purchase: | **Mon, Feb 08, 2021** |
| Economy Plus Seating New Bundle (Reference Number: 0169907618196): |  |
| Economy Plus Seating New Bundle (Reference Number: 0169907618196): |  |
| Premier Access New Bundle (Reference Number: 0169907618196): |  |
| **Total:** | **123.00 USD** |

 |  |
|  |  |
|

|  |
| --- |
| Additional Purchase Summary |
| Method of payment: | **Visa ending in 3094** |
| Date of purchase: | **Mon, Feb 08, 2021** |
| Economy Plus Seating New Bundle (Reference Number: 0169907618195): |  |
| Economy Plus Seating New Bundle (Reference Number: 0169907618195): |  |
| Premier Access New Bundle (Reference Number: 0169907618195): |  |
| **Total:** | **123.00 USD** |

 |  |
|  |  |
|

|  |
| --- |
| Additional Purchase Summary |
| Method of payment: | **Visa ending in 3094** |
| Date of purchase: | **Mon, Feb 08, 2021** |
| Economy Plus Seating New Bundle (Reference Number: 0169907618194): |  |
| Economy Plus Seating New Bundle (Reference Number: 0169907618194): |  |
| Premier Access New Bundle (Reference Number: 0169907618194): |  |
| **Total:** | **123.00 USD** |

 |  |
|  |  |

|  |
| --- |
| **Payment Info** |
| Remaining value of your previous ticket numbers 0160868291972 was applied to this purchase. |
| **Fare Rules** |
| Additional charges may apply for changes in addition to any fare rules listed.NONREF/0VALUAFTDPTCancel reservations before the scheduled departure time or TICKET HAS NO VALUE. |
| **Add Collect** |
| An additional amount of 5434.59 USD for the difference in fare was charged to Visa ending in 3094 on Mon, Feb 08, 2021. |
| **MileagePlus Accrual Details** |
|

|  |
| --- |
| Anoukcaro Zijlma |
| Date | Flight | From/To | Award Miles | PQP | PQF |
| Sat, Dec 18, 2021 | 229 | Denver, CO, US (DEN) toNew York/Newark, NJ, US (EWR) | 530 | 106 | 1 |
| Sat, Dec 18, 2021 | 188 | New York/Newark, NJ, US (EWR) toJohannesburg, ZA (JNB) | 2630 | 526 | 1 |
| Sun, Jan 02, 2022 | 187 | Johannesburg, ZA (JNB) toNew York/Newark, NJ, US (EWR) | 2630 | 526 | 1 |
| Mon, Jan 03, 2022 | 1936 | New York/Newark, NJ, US (EWR) toDenver, CO, US (DEN) | 530 | 106 | 1 |
| MileagePlus accrual totals: | 6320 | 1264 | 4 |

 |
| **Baggage allowance and charges for this itinerary** |
|

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Origin and destination for checked baggage | 1st bag charge | 2nd bag charge | 1st bag weight and dimensions | 2nd bag weight and dimensions |
| Sat, Dec 18, 2021Denver, CO, US (DEN)to Johannesburg, ZA (JNB) | 0 USD | 0 USD | 50lbs(23kg) - 62in(157cm) | 50lbs(23kg) - 62in(157cm) |
| Sun, Jan 02, 2022Johannesburg, ZA (JNB)to New York/Newark, NJ, US (EWR - Liberty) | 0 USD | 0 USD | 50lbs(23kg) - 62in(157cm) | 50lbs(23kg) - 62in(157cm) |
| Mon, Jan 03, 2022New York/Newark, NJ, US (EWR - Liberty)to Denver, CO, US (DEN) | 0 USD | 0 USD | 50lbs(23kg) - 62in(157cm) | 50lbs(23kg) - 62in(157cm) |

 |
| **Important Information about MileagePlus Earning** |
| * Accruals vary based on the terms and conditions of the traveler’s frequent flyer program, the traveler’s frequent flyer status and the itinerary selected. United MileagePlus® mileage accrual is subject to the rules of the MileagePlus program
* Once travel has started, accruals will no longer display. You can view your MileagePlus account for posted accrual
* You can earn up to 75,000 award miles per ticket. The 75,000 award miles cap may be applied to your posted flight activity in an order different than shown
* Accrual is only displayed for MileagePlus members who choose to accrue to their MileagePlus account.
* Our Premier Program changes January 1, 2020. If your itinerary includes travel with a scheduled departure in 2020, you may see our old Premier accrual metrics if

1) you booked prior to May 1, 2019 and are viewing an emailed receipt or 2) you booked prior to August 1, 2019 and are viewing a receipt online.  The terms and conditions of Premier qualification can be found at [united.com/qualify](http://united.com/qualify). |
| **Data Protection Notice** |
| Your personal data will be processed in accordance with the applicable carrier's privacy policy and if your booking is made via a reservation system provider ("GDS"), with its privacy policy. These are available at <http://www.iatatravelcenter.com/privacy> or from the carrier or GDS directly. You should read this documentation, which applies to your booking and specifies, for example, how your personal data is collected, stored, used, disclosed and transferred |
| **Hazardous materials** |
| Federal law forbids the carriage of hazardous materials on board aircraft in your luggage or on your person. A violation can result in five years' imprisonment and penalties of $250,000 or more (49 U.S.C. 5124). Hazardous materials include explosives, compressed gases, flammable liquids and solids, oxidizers, poisons, corrosives and radioactive materials. Common examples of hazardous materials/dangerous goods include spare or loose lithium batteries, fireworks, strike-anywhere matches, aerosols, pesticides, bleach and corrosive materials. Additional information can be found on:* [united.com restricted items page](http://www.united.com/web/en-US/content/travel/baggage/dangerous.aspx)
* [FAA website Pack Safe page](http://www.faa.gov/about/initiatives/hazmat_safety/)
* [TSA website Prohibited Items page](http://www.tsa.gov/traveler-information/prohibited-items)
 |
| **Refunds Within 24 Hours** |
| When you book and ticket a reservation through [united.com](http://united.com/), the United mobile app, the United Customer Contact Center, at our ticket counters or city ticket offices, or if you use MileagePlus® miles to book an award ticket, we will allow you to cancel the ticketed reservation without penalty and receive a 100 percent refund of the ticket price to the original form of payment if you cancel the reservation within 24 hours of purchase and if the reservation is made one week or more prior to scheduled flight departure. |
| **Disinsection Notice** |
| Certain countries require that the passenger cabins of aircraft be treated with insecticides. For additional information and a list of those countries, please visit the [U.S. Department of Transportation's disinsection website.](https://www.transportation.gov/airconsumer/spray) |
| **IMPORTANT CONSUMER NOTICES** |
| **Tickets** - For tickets issued March 3 through March 31, 2020, customers will be permitted to change without paying a change fee to a flight of equal or lesser value for travel up to 24 months from the original ticket issue date. For tickets issued between April 1, 2020, and March 31, 2021, customers will be permitted to change without paying a change fee to a flight of equal or lesser value for travel up to 12 months from the original ticket issue date. If the new flight is priced higher, the customer may change for no change fee but must pay the fare difference. If the new flight is priced lower, the customer may change without paying a change fee but no residual value will be given.**Changes/Cancellations:** If the customer decides to change or cancel the flight they booked between March 3, 2020 and March 31, 2020, they can retain the value of the ticket to be applied to a new ticket without a change fee for travel up to 24 months from the original ticket issue date. If the customer decides to change or cancel the flight they booked between April 1, 2020, and March 31, 2021, they can retain the value of the ticket to be applied to a new ticket without a change fee for travel up to 12 months from the original ticket issue date. Any changes or cancellation must occur prior to ticketed travel date.Fare Validity: This applies to all tickets, all UA fare types, all destinations, all points-of-sale, all travel dates available for sale, provided ticket number starts with 016.**Miscellaneous:** Fares, fees, rules and offers are subject to change without notice. Seats are capacity-controlled and may not be available on all flights or days. Some fares are non-refundable except during the first 24 hours after purchase. Other restrictions may apply.**Notice of Baggage Liability Limitations** - For domestic travel between points within the United States (except for domestic portions of international journeys), United's liability for loss of, damage to, or delay in delivery of a customer's checked baggage is limited to $3,500 per ticketed customer unless a higher value is declared in advance and additional charges are paid (not applicable to wheelchairs or other assistive devices). For such travel, United assumes no liability for high value, fragile, perishable, or otherwise excluded items; excess valuation may not be declared on certain types of valuable articles. Further information may be obtained from the carrier. For international travel governed by the Warsaw Convention (including the domestic portions of the trip), maximum liability is approximately 640 USD per bag for checked baggage, and 400 USD per passenger for unchecked baggage. For international travel governed by the Montreal Convention (including the domestic portions of the trip), maximum liability is 1,288 SDRs per passenger for baggage, whether checked or unchecked. For baggage lost, delayed, or damaged in connection with domestic travel, United requires that customers provide preliminary notice within 24 hours after arrival of the flight on which the baggage was or was to be transported and submit a written claim within 45 days of the flight. For baggage damaged or delayed in connection with most international travel (including domestic portions of international journeys), the Montreal Convention and United require customers to provide carriers written notice as follows: (a) for damaged baggage, within seven days from the date of receipt of the damaged baggage; (b) for delayed baggage, within 21 days from the date the baggage should have been returned to the customer. Please refer to Rule 28 of United's Contract of Carriage for important information relating to baggage and other limitations of liability.**Notice of Incorporated Terms** - Transportation is subject to the terms and conditions of United's Contract of Carriage, which are incorporated herein by reference. Incorporated terms may include, but are not limited to: 1. Limits on liability for personal injury or death of the customer, and for loss, damage, or delay of goods and baggage, including high value, fragile, perishable, or otherwise excluded items. 2. Claims restrictions, including time periods within which customers must file a claim or bring an action against the carrier. 3. Rights of the carrier to change terms of the contract. 4. Rules about reconfirmation of reservations, check-in times, and refusal to carry. 5. Rights of the carrier and limits on liability for delay or failure to perform service, including schedule changes, substitution of an alternate air carrier or aircraft, and rerouting. The full text of United's Contract of Carriage is available at [united.com](http://united.com/) or you may request a copy at any United ticket counter. Passengers have the right, upon request at any location where United's tickets are sold within the United States, to receive free of charge by mail or other delivery service the full text of United's Contract of Carriage.**Notice of Certain Terms** - If you have purchased a restricted ticket, depending on the rules applicable to the fare paid, one or more restrictions including, but not limited to, the following may apply to your travel: (1) the ticket may not be refundable but can be exchanged for a fee for another restricted fare ticket meeting all the rules/restrictions of the original ticket (including the payment of any difference in fares); (2) a fee may apply for changing/canceling reservations; or (3) select tickets may not be eligible for refunds or changes even for a fee; (4) select tickets have no residual value and cannot be applied towards the purchase of future travel; or (5) travel may be restricted to specific flights and/ or times and a minimum and/or maximum stay may be required. United reserves the right to refuse carriage to any person who has acquired a ticket in violation of any United tariffs, rules, or regulations, or in violation of any applicable national, federal, state, or local law, order, regulation, or ordinance. Notwithstanding the foregoing, you are entitled to a full refund if you cancel a ticket purchased at least a week prior to departure within 24 hours of purchase.**Notice of Boarding Times** - For Domestic flights, customers must be at the boarding gate at least 15 minutes prior to scheduled departure. For International flights, customers must be at the boarding gate at least 30 minutes prior to scheduled departure. The time limits provided by United in this Notice are minimum time requirements. Customer and baggage processing times may differ from airport to airport. Please visit [united.com](http://united.com/) for information regarding airport-specific boarding times. It is the customer's responsibility to arrive at the airport with enough time to complete check-in, baggage, and security screening processes within these minimum time limits. Please be sure to check flight information monitors for the correct boarding gate and the departure time of your flight. Failure to be at the boarding gate by the required time could result in the loss of your seat without compensation, regardless of whether you are already checked in or have a confirmed seat and boarding pass.**ADVICE TO INTERNATIONAL PASSENGERS ON LIMITATIONS OF LIABILITY** - Passengers embarking upon a journey involving an ultimate destination or a stop in a country other than the country of departure are advised that the provisions of an international treaty (the Warsaw Convention, the 1999 Montreal Convention, or other treaty), as well as a carrier's own contract of carriage or tariff provisions, may be applicable to their entire journey, including any portion entirely within the countries of departure and destination. The applicable treaty governs and may limit the liability of carriers to passengers for death or personal injury, destruction or loss of, or damage to, baggage, and for delay of passengers and baggageAdditional protection can usually be obtained by purchasing insurance from a private company. Such insurance is not affected by any limitation of the carrier's liability under an international treaty. For further information please consult your airline or insurance company representative.**Notice - Overbooking of Flights** - Airline flights may be overbooked, and there is a slight chance that a seat will not be available on a flight for which a person has a confirmed reservation. If the flight is overbooked, no one will be denied a seat until airline personnel first ask for volunteers willing to give up their reservation in exchange for compensation of the airline's choosing. If there are not enough volunteers, the airline will deny boarding to other persons in accordance with its particular boarding priority. With few exceptions, including failure to comply with the carrier's check-in deadlines, which are available upon request from the air carrier, persons, denied boarding involuntarily are entitled to compensation. The complete rules for the payment of compensation and each airline's boarding priorities are available at all airport ticket counters and boarding locations. *Some airlines do not apply these consumer protections to travel from some foreign countries, although other consumer protections may be available. Check with your airline or your travel agent.* |
|  |

|  |
| --- |
| United is a proud member of Star Alliance |
| Copyright © 2021 United Airlines, Inc. All Rights Reserved |
| **E-mail Information** |
| **Please do not reply to this message using the "reply" address.** |
| The information contained in this email is intended for the original recipient only. |
| [View our Privacy Policy](https://www.united.com/ual/en/us/fly/privacy.html) | [View our Legal Notices](https://www.united.com/ual/en/us/fly/legal.html) |
|  |