



SERVICES IN BRIEF - 2020

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Upon arrival, meet with our representative (English speaking driver) for transfer to Table Bay
Hotel in the city waterfront. Upon arrival at the hotel, meet with Italian speaking guide for a
welcome briefing and if necessary, check-in assistance.
Overnight at Table Bay Hotel in a Family room inclusive of breakfast.
Scheduled full day Cape Point tour with an Italian speaking guide and lunch.(Entrance fees
included for: Hout Bay Harbour, Seal Island Cruise, Chapmans Peak, Cape Point Nature Reserve,
Penguins Boulders Beach)
Overnight at Table Bay Hotel in a Family room inclusive of breakfast.
Scheduled Half Day City tour with an Italian speaking guide. (Entrance fees included for: Castle of
Good Hope, Bo Kaap Museum)
Overnight at Table Bay Hotel in a Family room inclusive of breakfast.
Scheduled Full day Hermanus Tour with an Italian speaking guide and lunch. (Entrance fees
included for: Stony Point Nature Reserve)
Overnight at Table Bay Hotel in a Family room inclusive of breakfast.
Private transfer with an English speaking driver from Table Bay Hotel to Cape Town
International airport.
Upon arrival at King Shaka International airport guest to collect their rental vehicle a Group I-
Toyota Fortuner or similar with GPS, full cover and one way drop off fee. Self-drive. Approx 372
kilometers
Overnight at Gugulesizwe Camp in a Family Tented room inclusive of all meals and two daily
scheduled camp activities
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Drive from Gugulesizwe Camp to Summerfield Botanical Gardens and Exclusive Resort. Approx.
245 kilometers
Overnight at Summerfield Botanical Gardens and Exclusive Resort in a Family room inclusive of
breakfast.
Drive from Summerfield Botanical Gardens and Exclusive Resort to Rhino Post. Approx. 265
kilometers
Overnight at Rhino Post in 2x Bush Suite on a full board basis and all safari activities.
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Drive from Rhino Post to OR Tambo International airport. Approx.465 kilometers
After vehicle is dropped off walk to shuttle bus terminal, shuttle bus transfer to Premier hotel OR
Tambo.
Overnight at Premier Hotel OR Tambo in a Family room inclusive of breakfast.
Shuttle transfer from Premier Hotel OR Tambo to OR Tambo International airport.

PLEASE NOTE:

Our Services in Brief

- The "services in brief" represent the exact services quoted and which will be vouchered upon confirmation.
- Room types quoted are as per Services in Brief.
- Beverages are excluded unless otherwise indicated in the above "services in brief".
- No flights are included unless otherwise specified.
- Standard check-in times at hotels may vary. Early check-in may be requested, however it is at the discretion of the hotels and is not guaranteed.
- Standard check-out times in hotels may vary. Late check-out is possible, however it is at the discretion of the hotels and is not guaranteed.

Passport requirements South Africa:

- Travellers from UK, EU, USA, Australia, Brazil and Chile do not require a visa to enter South Africa.
- Yellow fever certificate is required only if the applicant is passing through yellow fever belt area before entering South Africa.
- Your passport must be valid for at least 30 days after your intended date of departure from South Africa. South African law requires travellers to have two fully blank visa pages. Blank "endorsement" pages are not sufficient. The blank pages must be "visa" pages.
- Parents travelling with children MAY be required to provide an unabridged birth certificate of all travelling children. This applies even when both parents are travelling with their children. When children are travelling with one parent or guardians, these adults MAY BE REQUIRED to produce documentation from parents (that are not travelling) proving permission for the children to travel.
- Following a revision to the Immigration Act in December 2018, minors travelling with both parents do not need to supply additional documentation. However, PLEASE NOTE South Africa reserves the right to request a copy of the child's unabridged birth certificate before granting entry, at the discretion of individual immigration officers.
- Whilst South Africa has said that it is unlikely documentation will be requested, we recommend that you're prepared to present the unabridged birth certificate to border officials upon arrival, particularly where one parent's surname differs from the child's. The full unabridged birth certificate should list the child's details and both parents' details. The abridged (short) birth certificate which only lists the child's particulars won't be accepted. There are additional requirements if the child is travelling with only the one parent, with neither biological parent, or unaccompanied.

General:

Tipping is standard practice in South Africa to tip your waiter or waitress 10 to 20 % of the total bill. Most waiters and waitresses earn a minimum wage, but they do rely heavily on their tips to make a living. Some restaurants will automatically add a standard service charge of 10% too big groups, but check this with the manager.

If a standard service charge is charged, it is up to the patron to decide whether or not to add to the tip depending on service.

Rangers and trackers more often than not play a big role in making your safari special and memorable: The trackers help find animals such as the Big 5, and it becomes apparent how useful their tracking skills are during a safari.

Rangers don't just keep you safe, but also share valuable and entertaining information with you. Tipping is not compulsory, but if you feel that the ranger did a good job, then it is recommended that you tip R200 to R300 per family (or couple) per day.

Tips for trackers are usually R100 to R200 per family (or couple) per day.

Tour guides and drivers: The standard practice in South Africa is to tip the tour guide and coach driver at the end of your tour. If you are doing a group tour, then we recommend tipping anything from R20 to R50 per person. You may tip more if you are pleased with the service.

If you are taking a private tour, i.e., only one couple or a family, then we recommend you tip the driver (who will usually also be your guide) anything from R100 and up. Guests are welcome to tip more if they feel that the driver/guide made their trip enjoyable.

The tap water in South Africa is safe to drink. If you prefer, bottled water is available.

If your itinerary includes a small air charter transfer, please remember there are **always luggage restrictions on light aircraft**.

Only soft (duffel) bags will be accepted. The rule of thumb for this is a bag soft enough for you to easily manipulate its shape. Hard suitcases cannot be accepted, as it is not possible to physically fit them into the aircraft. This includes camera equipment and hand luggage. All luggage must be able to fit into the belly pods of the aircraft.

Certain national park entries require passport or other identification, for Example Robben Island and others. We encourage our guests to keep certified copies of their travel documents in their safes in the hotel and to bring their passports with them so that they have them readily available on excursions.

Most of these suggestions are specific to South Africa with only a brief reference to the Visa requirements for Zimbabwe, Botswana and Zambia. Should your trip include visits to our other neighbouring countries, please ask your dedicated consultant to brief you on any varying requirements.