

SAFARI & COMPANY
Savuti Safari & Co. Inc
PASSENGER RESERVATION FORM



Primary Mailing Address:		Suite/Apt:	
City:		Province:	Post Code:
<i>Safari & Company will send all travel documents (for each passenger) to this primary address.</i>			

		Passenger 1	Passenger 2
Preferred Name (nickname)			
Email address			
Phone	Home		
	Mobile		
	Work		
Airline Seat Preferences		Window	Window
		Middle	Middle
		Aisle	Aisle
Airline Class Preferences		First Class	First Class
		Business Class	Business Class
		Premium Economy	Premium Economy
		Economy	Economy
Participating frequent flyer programs and numbers			
Global Entry / TSA Pre-Check numbers			
Airline preference and general comments / requests			

*This information is for use only if we book airline flights for you.
Please see the Participation Agreement for information pertaining to our cancellation and refund policy for airfares.*

I hereby acknowledge and agree that I will be charged the following in the event of cancellation:

- More than 70 days before departure date: 25% of the total trip cost (deposit).
- 70 days or fewer but more than 45 days before departure date: 50% of the total trip cost.
- 45 days or fewer before departure date: 100% of the total trip cost.

GORILLA TRACKING PERMITS (if applicable): Gorilla tracking permits are subject to availability and must be paid in full and purchased in advance at the time of booking. Once purchased, gorilla tracking permits are non-refundable. If your booking is cancelled, the above land cancellation policy applies in addition to cancellation charges of 100% of the total cost of the gorilla tracking permits.

Signature:	Date:

Print name:

The above signature is on behalf of myself and all members of my traveling party, including any passengers listed on additional forms due to space issues.

SAFARI & COMPANY
Savuti Safari & Co. Inc
GUEST INFORMATION FORM



		Passenger 1	Passenger 2
<i>Please have your passport with you when filling out the below information to ensure your answers are identical to your passport and to avoid costly penalties resulting from incorrect passport information.</i>			
Passport Number			
<i>Please separate your first from your middle name in the below boxes. If you do not have a middle name, please write "N/A".</i>			
Given Name	First:		
	Middle:		
Surname			
Nationality			
Date of Birth <i>Format: 3 April, 2023</i>			
Gender			
Country of Issue			
Passport Expiration			
Special Interest?			
Special Occasion?			
Dietary requirements / restrictions / allergies?			
Food / Drink Likes?			
Food / Drink Dislikes?			
Do you smoke?			
Bed configuration			
Weight?			
<i>For flight safety purposes, it is required to obtain the personal weight of each guest traveling via light aircraft.</i>			
Physical assistance required?			
Medications?			
Emergency contact name			
Emergency contact phone			
<i>Please have your emergency contact be someone who will not be traveling with you.</i>			

By signing this document, or otherwise indicating your assent in writing, you agree to the terms and conditions set forth in this document. Savuti Safari & Co. Inc, operating as **Safari & Company** is providing the trip described or named in our Reservation Form (the "Tour"). These terms and conditions apply to the Tour and the program/itinerary for the Tour.

1. **RESERVATIONS AND PAYMENTS:** A non-refundable deposit of 25% of the total Tour cost, along with a completed and signed Reservation Form and Credit Card Authorization Form (if paying by cc) are required in order to confirm your reservation. Upon receipt of these forms and your deposit, we will confirm your trip. This Agreement, the signed Reservation Form, and the signed Credit Card Authorization Form, are all part of your agreement with us.

The balance of your Tour cost is **70 Days** prior to departure.

2. **TRIP PROTECTION OFFER AND WARNING:** Depending on the destination to which you are traveling, purchasing (at minimum) Medical Evacuation coverage may be required as a condition of booking. We also advise that clients purchase a travel protection plan to cover all non-refundable trip expenses. **If you decline, you will personally assume full responsibility for any financial loss associated with your travel arrangements, and you could lose your travel investment and/or have to pay more money to correct the situation.** For example, you will suffer a loss if: (i) your flight has been cancelled and your hotel and tours are nonrefundable; (ii) you need to cancel your trip due to illness; (iii) a hurricane, volcano or earthquake occurs while traveling and you are stranded; (iv) your cruise line, airline, or tour operator files for bankruptcy, unless you have paid by credit card; (v) a terrorist incident occurs at the destination you planned on visiting; (vi) you have a medical emergency in a foreign country and need medical attention or evacuation; (vii) your bags are lost and your medication is in them, and you need to have an emergency prescription filled; or (viii) your passport and wallet are stolen, and you need emergency cash and a replacement passport.

3. **CANCELLATION AND REFUND POLICY:** Our cancellation charges are based on the stringent payment policies of our suppliers of local services and therefore represent a reasonable estimate of our loss. Safari & Company will work to receive refunds for any unused services, but we cannot guarantee refunds, and you will be required to pay the cancellation charges regardless of our success in obtaining any refunds for you. Cancellation charges are expressed as a percentage of your total trip cost (excluding commercial airfare) and also depend on the day you cancel and the day of your scheduled departure from your home. Our cancellation charges are in addition to whatever the airline may charge you. The cancellation charge schedule is set forth on the Reservation and Credit Card Authorization Forms.

We must receive your cancellation notice in writing by email, fax, or overnight courier, and your cancellation date will be the date we receive your notice. Your decision not to participate on the Tour due to Government warnings or advisories, fear of travel, or the like will be deemed a cancellation. If a flight or other delay for any reason prevents you from joining the Tour on the Tour start date, you will be considered a no-show, and we cannot provide a full or partial refund or credit toward a future Tour, but you may join the Tour late if you wish.

Commercial airline tickets must be paid in full at the time ticketing. Airline cancellation charges are set forth on the invoice.

4. **COMMERCIAL AIRLINE SERVICE:** Airfare costs and availability are subject to change at any time prior to payment. Even after you have paid, Tours with scheduled air transportation with, to, or from the North America are subject to supplemental price increases that may be imposed by the supplier and/or government. By agreeing

to these terms and conditions, you consent to any such price increase. Safari & Company will not change your requested seat assignments on commercial aircrafts without permission. However, airlines often change seat assignments to satisfy their loyalty members or because of equipment changes (aircraft type). Safari & Company is not notified of these changes in advance, and often clients are not made aware of these changes until they arrive at the airport. Safari & Company cannot be held responsible for seat assignment changes made by the airline. Frequent flyer programs are private agreements between airlines and passengers. Safari & Company cannot be held responsible for mileage discrepancies involving airline / loyalty reward programs.

5. **OTHER PRICE INCREASES:** Destination countries increase their VAT taxes from time to time. Any such increases will be applied to your total due at the time of final payment. Prices are also subject to increase due to currency fluctuations.

6. **LIGHT AIRCRAFT FEES:** For all light aircraft and charter aircraft transfers on your upcoming trip, expect incremental fuel surcharges based on the time spent flying and the price of oil at the time you make final payment. If applicable, the surcharges will be applied to your total due at the time of final payment.

7. **BAGGAGE:** Baggage is at owner's risk throughout the trip. Airlines, buses, vans and other modes of transportation may all have weight and size restrictions on luggage. It is your responsibility to comply with all baggage restrictions

8. **PASSPORTS, VISAS, and OTHER ENTRY REQUIREMENTS:** International travel requires a passport valid 6 months beyond your intended return travel date. In most cases, you will also need to have multiple consecutive blank visa pages within your passport (the number varies depending on the destination(s)). Many destinations also require that visas be obtained prior to travel. If one parent or guardian plans to bring a minor child without the other parent or parents, some nations have strict documentation requirements. Birth certificates may be required for children under 18. Some nations require proof of vaccinations for all travelers. Please speak with us if you are unsure about the visa requirements for your travel destination, **but you are solely responsible for complying with passport, visa, and other foreign entry requirements and vaccinations.**

9. **OPERATOR CANCELLATION OR SUBSTITUTION:** We will make commercially reasonable efforts to keep the Tour as it has been published or sent to you; however, the final Tour may vary due to availability and factors beyond our control. We may in our sole discretion substitute services such as hotels or goods of similar quality for any services or goods. If a Tour is cancelled, our liability is limited to a full refund of your payments, and we will not be liable for any other costs, damages, or refunds of any kind for any loss, delay, inconvenience, disappointment, or expense whatsoever in such circumstances. If for reasons beyond our control, a Tour in progress must be interrupted or cancelled, we will in good faith consider refunding a portion of the price depending on our actual costs incurred compared to the Tour as it has been published or sent to you.

10. **OTHER TAXES AND FEES:** Some governments charge departure taxes and/or fees. These fees are the responsibility of each passenger traveling to the designated country and are not included unless stated.

11. **RESPONSIBILITY/LIABILITIES:** We act only in the capacity of agent for the suppliers of the travel services named in your itinerary or otherwise providing services or goods in connection with the Tour (the "Suppliers"), such as airlines, hotels and other lodging providers, local hosts, sightseeing tour operators, bus lines, car rental companies, driving services, restaurants, and providers of entertainment. We assume no responsibility for any

personal injury, property damage, or other loss, accident, delay, inconvenience, overbooking, default, strikes, or irregularity which may be occasioned by reason of any act or omission of any of the Suppliers or airlines providing flights to or from your Tour. You assume full and complete responsibility for all risks of travel and for complying with all laws of the country in the Itinerary. You are also responsible for respecting the authority and following the directions of any and all guides during a Tour. We may exclude you from participating in all or any part of the Tour if, in our sole discretion, your condition or behavior renders you unfit for the Tour or unfit for continuation once the Tour has begun. Unfitness may include, without limitation, any behavior that, regardless of its cause, is inappropriate or offensive or interferes with the delivery of Tour services, or may constitute a hazard or embarrassment. In such case, our liability shall be strictly limited to refund of the recoverable cost of any unused portion of the Tour. Should you decide not to participate in certain parts of the Tour or use certain goods included in the Tour, no refunds will be made for those unused parts of the Tour or goods. You agree to indemnify and hold us harmless from and against any costs, damages, losses, or liabilities arising out of your or your companions' actions or omissions.

12. **ASSUMPTION OF RISKS AND RELEASE:** You understand and acknowledge that, if you participate in activities during your trip, certain risks and dangers may arise, including, but not limited to, the risk of accidents in remote places without access to medical facilities, transportation, or means of rapid evacuation and assistance; the hazards of traveling in unsafe or politically unstable areas or under unsafe conditions; the dangers of civil disturbances, war, extortion, kidnapping, and terrorist activities; Tour activities that may involve increased risks including, but not limited to, gorilla trekking and walking safaris; dangers and risks inherent in activities in underdeveloped countries; dangers of local law enforcement activity; attacks or bites by animals, pests, or insects; quarantine; epidemics; injury or death while on activities sponsored by lodging facilities or third parties; sickness; lack of appropriate medical care; or criminal activity. YOU DO HEREBY EXPRESSLY ASSUME ALL OF THESE RISKS AND DANGERS, AND YOU DO HEREBY EXPRESSLY AGREE TO FOREVER RELEASE, DISCHARGE AND HOLD US AND OUR AGENTS, EMPLOYEES, OFFICERS, DIRECTORS, ASSOCIATES, AFFILIATED COMPANIES, GUIDES, GROUP LEADERS, AND SUBCONTRACTORS HARMLESS AGAINST ANY AND ALL LIABILITY, ACTIONS, CAUSES OF ACTIONS, SUITS, CLAIMS, AND DEMANDS OF ANY AND EVERY KIND AND NATURE WHATSOEVER WHICH YOU NOW HAVE OR WHICH MAY HEREAFTER ARISE OUT OF OR IN CONNECTION WITH YOUR TRIP OR PARTICIPATION IN ANY ACTIVITIES IN WHICH YOU PARTICIPATE.

13. **FORCE MAJEURE:** We and our Suppliers assume no responsibility for any personal injury, property damage, or other loss, accident, delay, inconvenience, or irregularity which may be occasioned by reason of any matter beyond our or our Suppliers' exclusive control including but not limited to a delay or cancellation of a flight that causes you to miss all or any portion of the Tour, acts of God, acts of government, war, terrorist acts, riots, disaster, weather extremes, or strikes. We have no special knowledge regarding the financial condition of the Suppliers, unsafe conditions, health hazards, weather hazards, or climate extremes at locations to which you may travel. For information concerning possible dangers at destinations, we recommend contacting the Travel Advisories section of the Government of Canada website www.travel.gc.ca, or the USA equivalent www.travel.state.gov.

14. **DISPUTE RESOLUTION:** Any dispute related to the Tour shall be governed by Province of Ontario law without regard to conflict of laws principles. The federal or provincial courts in Ontario shall be the exclusive forum for any lawsuit related to the Tour, and you consent to the personal jurisdiction by said courts. You agree to present any claims against us within 30 days after the Tour ends and to file suit within one year of the incident, and you acknowledge that this expressly limits the applicable statute of limitations to one year.

15. **MISCELLANEOUS:** You hereby consent to our use of pictures or video of you in our marketing materials without compensation. Facsimile transmission of any signed document shall be deemed delivery of an original. At our request, you shall promptly provide an original document as well. If there are any conflicts between this Participant Agreement, the Reservation Form, and your program/itinerary, this Participant Agreement shall apply. We reserve the right to decline to do business with anyone on a non-discriminatory basis.

16. **TRAVELERS NEEDING SPECIAL ASSISTANCE:** We will make reasonable efforts to accommodate the needs of our travelers; however, travelers needing special assistance for their personal needs must notify us at the time of booking for a determination of what assistance we can reasonably provide. In cases where we cannot accommodate a traveler's special needs, persons requiring this assistance must be accompanied by a companion who will be responsible for independently providing the needed assistance. We regret that we cannot provide special individual assistance to travelers with special needs for ordinary daily activities, such as walking, dining, etc. and other special needs. In no instance will we or our Suppliers physically lift or assist participants on to or off transportation vehicles.

17. **MEDICAL PROXY:** If you are unable to authorize your own medical attention and treatment, you authorize Safari & Company or its subcontractors or agents to authorize medical attention and treatment on your behalf. You agree to hold harmless and release Safari & Company from any liability for medical attention authorized by them, their subcontractors or agents on your behalf. Safari & Company assumes no liability regarding provision of medical care or evacuation services. Any of our staff or subcontractors who may provide or seek emergency medical care on your behalf may not have had formal medical or first aid training and are acting only as a good Samaritan.

By signing below, I hereby agree to the terms of this Participant Agreement on behalf of myself and the traveling members of my party on whose behalf I am paying. If my party includes a person under 18, then I represent that I am that person's parent or legal guardian and agree not to initiate a chargeback or refund request that is not authorized by this Agreement and to pay any and all legal fees incurred by Safari & Company in disputing any such claim for refund.

Signature:

Date:

Travel Insurance (Check one box):

<input type="checkbox"/>	Please send me information on the travel insurance protection plan.
<input type="checkbox"/>	I have already purchased travel insurance from _____, policy number:
<input type="checkbox"/>	I decline to purchase travel insurance.

SAFARI & COMPANY

Savuti Safari & Co. Inc
416 642-0712

CREDIT CARD AUTHORIZATION FORM



Total amount authorized to charge:

Trip Name:

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Brief description of coverage:

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Card currency: CAD or USD

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CREDIT CARD INFORMATION

Name as it appears on card:

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Card number

Expiration Date

CVD/CVV

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Billing address:

City:

Prov/State:

Postal/Zip:

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By signing below, I acknowledge that my card will be charged. If someone other than the cardholder is signing for the cardholder, the person signing is responsible for the obligations of the cardholder in the case that the cardholder initiates a charge back.

Signature:

Date:

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Print name:

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