

TERMS, CONDITIONS & DISCLAIMER Southern Africa – General Bookings

Passport and Visa: Please ensure that your passport is valid for at least six (6) months beyond intended visit and contains at least two (2) unused (blank) facing pages labeled *Visa* per country you intend visiting. Note: Visa pages referred to above do not include pages reserved for *Endorsements*, *Amendments* or *Observations*. You will be refused entry into South Africa if these conditions are not met. No visa is required for US citizens to enter South Africa. Visas for Zimbabwe can be obtained at the airport upon arrival and/or at the border post upon entry into the respective country.

Immunizations & Malaria: Malaria may be present in some of the areas you will be visiting. You should consult a travel medicine clinic to determine if malaria prophylaxis or additional immunizations are appropriate for your travel plans. You should pack a good quality insect repellent (highly recommended: Sawyer Controlled-Release Insect Repellent – find on Walmart.com, Amazon.com and other websites OR 3M Ultrathon Insect Repellent Lotion – find on Amazon.com) and cover up with clothing - especially at dusk.*

(*Ntaba African Safaris does not advise on whether or not to have specific immunizations or take malaria prophylaxis. This is a decision between you and your physician. For medical information call U.S. Center for Disease Control (CDC) 404 332-4559 or log ontowww.cdc.gov/travel. If you reside in a country other than the U.S.A, please contact your local authorities.)

Accommodation: The cost of accommodation is based on double occupancy. Single supplements are available at additional cost.

<u>Itinerary Changes:</u> Dates, Tour Details and Tour costs, although given in good faith and BASED ON TARIFFS, EXCHANGE RATES and other information CURRENT AT THE TIME OF PUBLISHING, ARE SUBJECT TO CHANGE AT OR BEFORE THE TIME OF DEPARTURE. Ntaba African Safaris reserves the right to make any changes to dates, routes, accommodations or the itinerary, with or without notice, should circumstances require such changes, with the mutual understanding that any additional expenses will be paid by the individual passenger.

<u>Cost Changes</u>: All costs are subject to change in the event of unanticipated significant increases in airfares, significant changes in monetary exchange rates or other changes in program costs.

<u>Airfare/Flights:</u> To reserve your air ticket, Ntaba African Safaris needs your full name as it appears in your passport. Seating requests are applicable to intercontinental flights only. Seating requests cannot be guaranteed and are subject to change. Bulkhead and exit row seats cannot be pre-assigned. Special meals, if applicable, must be specified with registration.

Airline cancellation policies and penalties are applicable. After tickets are issued, penalties up to 100% of the ticket price may be levied for changes to or cancellations of tickets. If connecting flights are requested, special promotional fares may be used, in which case penalties of as much as 100% may be assessed by the airlines if reservations are changed or canceled after ticketing. After departure, if the reservations are changed, you will be charged the higher, all year Economy class fare. If applicable, VARIATIONS TO THE GROUP ITINERARY MUST BE REQUESTED NO LATER THAN 60 DAYS PRIOR TO DEPARTURE. Passengers who choose to make their own airline reservations independently will be wholly responsible for any airline fees or penalties incurred as a result of program cancellation and/or changes in travel dates, or airline schedule(s).

<u>Payment Terms for Bookings:</u> <u>Deposits:</u> A non-refundable deposit of 25% * of the total cost of the booking is due with a completed registration to guarantee your reservation. Your reservation will be confirmed once Ntaba African Safaris has received a signed reservation form and the check for the deposit has been cleared. Please make your checks payable to "Ntaba African Safaris." For credit card payments, see policy below. If members of your party wish to pay separately, complete the reservation process for each passenger who should be billed separately. Be sure to enter all names as they appear (or will appear) on your passports, including middle initials.

* IF REGISTERING FOR A SAFARI MORE THAN 12 MONTHS PRIOR TO DEPARTURE DATE: A non-refundable deposit of 10% of the total cost of the booking is due with a completed registration to guarantee your reservation. A further non-refundable deposit of 15% of the total cost of the booking is due 9 months prior to departure date.

The Second Payment of 30% of the total cost of the booking is due 4 months prior to departure date.

<u>Final Payments:</u> The balance of the payment is due **2 months prior to departure date**. Please make your checks payable to "Ntaba African Safaris". For credit card payments, see policy below.

PLEASE NOTE: The above Payment Terms may change for certain bookings, depending on the properties included in the itinerary.

<u>Check Policy:</u> By using a check for payment, you agree to the following terms: In the event your check is dishonored or returned for any reason, you authorize us to electronically (or by paper draft) re-present the check to your bank account for collection of the amount of the check, plus any applicable fees as permitted by state law.

<u>Credit Card Payments Policy:</u> By providing your credit card details and signature on the Registration Form, you are authorizing Ntaba African Safaris to charge your credit card with the applicable amounts for your trip when due.

Payments Plans: Payment plans other than the payment schedule outlined above will incur an additional service fee.

Registration Deadline/Late Registration: The Registration Deadline is 3 months prior to departure date. Registrations made after that date will be treated on an individual, space-available basis, with no guarantee of acceptance. The quoted price cannot be guaranteed for Late Registrations and is subject to change.

<u>Cancellation and Refund:</u> Ntaba African Safaris reserves the right to cancel any tour prior to departure in which event we will endeavor to make satisfactory alternative arrangements on your behalf, failing which the entire payment will be refunded without any obligation on the part of the company.

<u>Should you need to cancel:</u> Because the operation of international programs requires extensive long-term planning, costs are incurred long before the actual departures. Keeping this in mind, and in the interest of our clients, the following *Cancellation Penalty Policy* will apply in addition to airline cancellation penalties – This policy is subject to change for certain bookings, depending on the properties included in the itinerary.:

Cancellation Date Cancellation Penalty

Prior to 90 days before departure
90 – 60 days prior to departure
Less than 60 days prior to departure
Non-refundable deposits
50% of the total tour price
100% of the total tour price

Upon receipt of written notification of cancellation (including reason for cancellation), a refund (if applicable) will be processed according to the above *Cancellation Penalty Policy*. The refund, if applicable, will be paid within 10 days of the cancellation being received. Send all cancellation requests in writing to: NTABA AFRICAN SAFARIS, INC., 2407 Brownsboro Road, Louisville KY 40206 or Fax to (502) 871-5082 or e-mail to: info@ntabaafrica.com



<u>Travel Insurance</u>: It is strongly recommended that clients have adequate insurance to cover personal accidents, medical expenses, loss of luggage and cancellation penalties. We highly recommend the purchase of travel insurance through NTABA AFRICAN SAFARIS. Please call Ntaba African Safaris for details. (While Ntaba African Safaris can assist securing Travel Insurance the final onus to secure the necessary travel insurance remains with you, the traveler). Travel Insurance cost is available upon request. Ntaba African Safaris will not be held liable for any losses incurred should you choose not to purchase any or sufficient travel insurance.

<u>Baggage</u>: Baggage and personal effects are the sole responsibility of the owners at all times. Baggage restrictions vary according to the airline policy and the class of service flown. Details can be obtained from Ntaba African Safaris. Baggage allowances are subject to change by the carrier without notice. Excess baggage charges for additional or oversized/overweight pieces are expensive and not included in your trip price; plan your wardrobe accordingly. Ntaba African Safaris will not be responsible whatsoever in any way for the handling of excess baggage or additional costs incurred thereof.

Risks & Responsibility: Traveler assumes complete and full responsibility for, and hereby releases NTABA AFRICAN SAFARIS from any duty of checking and verifying any and all passport, visa, vaccination, or other entry requirements of each destination, and all safety and security conditions of such destinations, during the length of the proposed travel. For information concerning possible dangers at international destinations, contact Travel Advisory Section of the U.S. State Department, 202 647-5225, or access the State Department's on-line travel advisory service http://travel.state.gov/travel/warnings.htm. For medical information call U.S. Center for Disease Control (DCD) 404 332-4559 or log onto www.cdc.gov/travel.

NTABA AFRICAN SAFARIS, and any person acting through or on their behalf, shall not be responsible and liable for any injuries, losses or damages whatsoever caused to any traveler in connection with terrorist activities, social or labor unrest, mechanical or structural integrity of air, sea, and ground transportation and accommodations, diseases, local laws, terrorists acts, climate conditions, Acts of God, delays, changes or cancellations of travel due to weather conditions, hotel services, accidents or health related problems before or while in-transit to (e.g. an accident on the way to the tour), during and after a tour, or any other actions, omissions, or conditions outside of NTABA AFRICAN SAFARIS' control, or for any additional expenses occasioned thereby. NTABA AFRICAN SAFARIS shall not be responsible and liable for loss or damage caused by delays, sickness, accident, injury or death, nor for any extra expense incurred as a result thereof. If travel plans are delayed or cancelled for any reason there may be no refunds made by NTABA AFRICAN SAFARIS. This includes cancellations due to actual or threatened terrorists' events or fear of such. It is the traveler's responsibility to protect their purchases and Travel Insurance is strongly recommended. Traveler is advised to obtain appropriate coverage against these risks: information available through NTABA AFRICAN SAFARIS. Traveler's retention of tickets, reservations, or bookings after issuance shall constitute a consent to the above and an agreement on his/her part to convey the contents hereto to his/her travel companions or group members. By embarking upon his/her traveler, the traveler voluntarily assumes all risks involved in such travel, whether expected or unexpected. Traveler is hereby warned of the above risks as well as possible travel industry bankruptcies, medical or climate disruptions, and the possibility traveler may be unable to travel as scheduled because of a personal emergency. YOU HAVE BEEN ADVISED TO PURCHASE TRAVEL INSURANCE. TRAVEL INSU

By signing this form you give Ntaba African Safaris permission to use any trip photos & videos with your likeness in marketing media as well as sharing with individuals who travel with you.

By forwarding the deposit, the passenger certifies that he/she has no physical, mental or other condition of disability that would create a hazard for himself/herself or other passengers and accepts the terms as laid out in this document.

I, the undersigned, have reviewed and understand all the above terms and conditions and agree with them.

Liability Release

I, the undersigned, hereby release and discharge NTABA AFRICAN SAFARIS, and its agents and employees from and against any and all liability arising from my participation in the Safari Trip to Africa. I agree that this release will be legally binding upon myself, my heirs, successors, assigns and legal representatives; it being my intention to fully assume all risk of travel and to release NTABA AFRICAN SAFARIS from any and all liabilities to the maximum permitted by law.

Medical Proxy Statement:

Furthermore, I, the undersigned, hereby grant NTABA AFRICAN SAFARIS and representatives of NTABA AFRICAN SAFARIS permission to seek medical attention if necessary.

Name:	Date:
Signature:	
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Name:	Date:
Name.	Date.
Signature:	-