



9 Day Victoria Falls & Wildlife Safari



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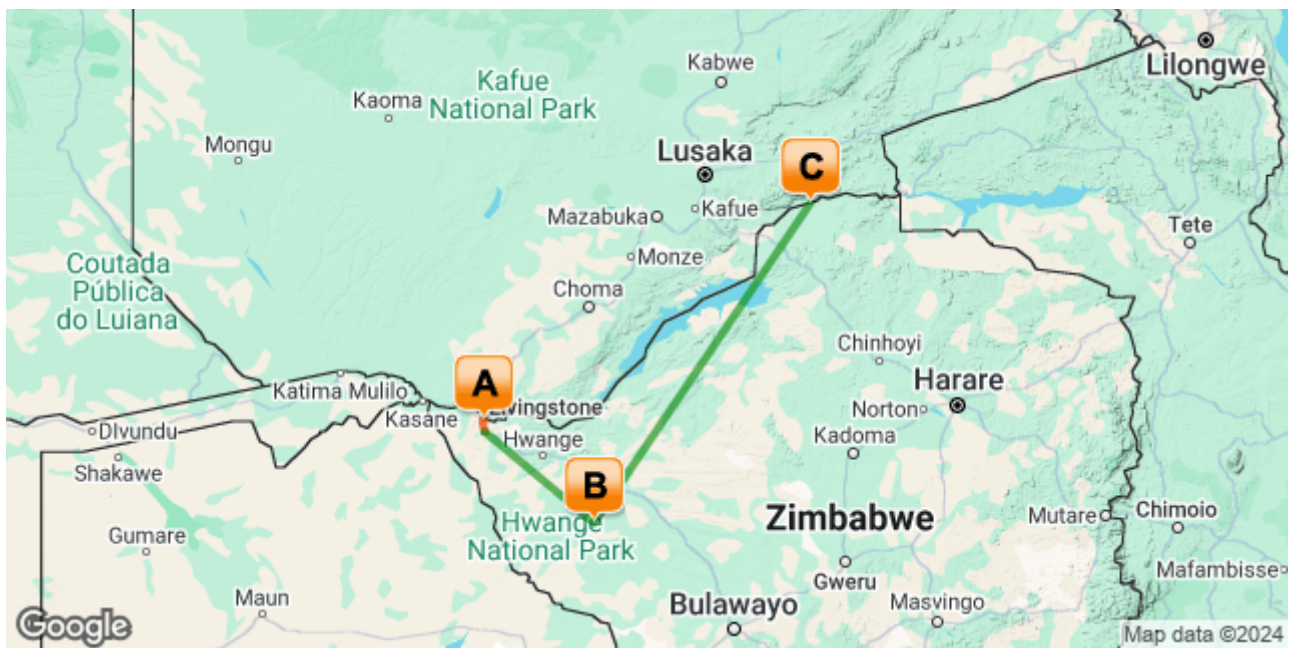
Victoria Falls (Zimbabwe) - Southern Hwange National Park - Mana Pools National Park

9 Days / 8 Nights

Group Size: 02 Guests

Reference: 9DVFWS

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[Click here to view your Digital Itinerary](#)

Introduction

This safari adventure will take you to three of the country's most prized destinations. Start your adventure at the awe-inspiring Victoria Falls. Known locally as Mosi-oa-Tunya (the smoke that thunder), this is undoubtedly one of the world's greatest natural spectacles. Here you can take advantage of nearby adventures such as an unforgettable helicopter flight over the Victoria Falls, sunset cruises, and hiking. Next, you will venture to the beautiful Hwange National Park. Renowned as an elephant stronghold, Zimbabwe's largest national park offers a variety of landscapes, from desert sands and sparse woodland to grasslands and rocky outcrops. Spend your days exploring your surroundings on game drives and walking safaris. The last leg of your adventure takes you to the remote destination of Mana Pools National Park, which is tucked away in the middle of the Zambezi Valley. Here, you will unwind and enjoy exciting activities in the bush.

Highlights of this Itinerary

- Viewing the majestic Victoria Falls
- Sunset cruises providing guests with wonderful photographic opportunities
- Remote wilderness
- Hwange National Park – Zimbabwe's largest wildlife haven

Accommodation	Destination	Basis	Duration
The Elephant Camp	Victoria Falls (Zimbabwe)	FI	2 Nights
African Bush Camps Somalisa Camp	Southern Hwange National Park	FI	3 Nights
African Bush Camps Nyamatusi Camp	Mana Pools National Park	FI	3 Nights

Key

B&B: Bed and Breakfast

FI: Fully Inclusive - Bed, All Meals, Fees and Activities

Price

01 Jan – 31 Mar; 01 – 20 Dec 24 **USD 7,495**

01 Apr – 31 May; 01 – 30 Nov 24 **USD 8,715**

01 Jun – 31 Oct 24 **USD 11,695**

Included

- Accommodation as specified in the itinerary
- Meals, drinks, and laundry as specified
- Scheduled flights as specified in the itinerary
- Scheduled transfers as specified in the itinerary
- Scheduled sightseeing and excursions as specified in the itinerary
- Scheduled game-viewing activities as specified in the itinerary
- National parks, concession, and landing fees where applicable
- Emergency medical evacuation insurance

- Domestic/international departure tax, fuel, and safety levies from airports and airstrips unless otherwise stipulated
- Personal Travel Wallet
- Administration Fee

Day 1-3: The Elephant Camp, Victoria Falls (Zimbabwe)

Victoria Falls (Zimbabwe)

Victoria Falls is one of the world's most impressive waterfalls. It is set on the magnificent Zambezi River which creates the border between Zambia and Zimbabwe. These spectacular falls can be easily visited and viewed from the Zimbabwean side. Considered to be the world's widest waterfalls, Victoria Falls measures an impressive 1708 metres in width. The small town of Victoria Falls, which lies adjacent to the waterfalls, serves as a great base from which to explore the many attractions this area of Zimbabwe has to offer. The surrounding area provides a wide range of adrenalin-filled activities for adventure lovers. Visitors can look forward to an array of wonderful activities including: scenic flights, micro lighting, white water rafting, bungee jumping, kayaking, and once-in-a-lifetime expeditions into the incredible Chobe National Park.

Day Itinerary

Upon landing at Victoria Falls International Airport, you'll be warmly welcomed and escorted with fellow guests to The Elephant Camp, where the adventure truly begins. Unwind in your elegant Tented Suite, where the serene sounds of nature and gentle rustling of canvas embrace you in comfort. Your suite includes a private ensuite bathroom, and the sights and sounds of the wilderness are just a step away.

Explore Victoria Falls over two unforgettable days, savouring delicious meals and refreshing drinks, all included, as well as your own mini bar in the suite. Transfers to and from Victoria Falls or Livingstone Airport, and a convenient shuttle to Victoria Falls town, are also included, ensuring a seamless stay.

Indulge in activities designed to awaken your senses:

Experience the magical elephant conservation encounter, where you'll connect with these majestic animals in their natural environment.

Enjoy cocktails and canapés at the edge of the Batoka Gorge, as the golden sunset paints the horizon.

Embark on a morning or afternoon game drive in the Zambezi National Park, where lions, elephants, and more roam free.

Relax with a breakfast, brunch, or lunch at the Lookout Cafe, with stunning views that make each bite unforgettable.

Cultural and Natural Highlights

Visit a nearby village and enjoy an authentic village tour.

Take a Guided Tour of the Falls, experiencing the thunderous majesty of Victoria Falls from Zimbabwe's side.

Swoop through the treetops with a Victoria Falls Canopy Tour (park fees excluded) for a unique vantage point over the falls and the surrounding rainforest.

Evening Tranquillity

Conclude the day with a tranquil sunset cruise on the Zambezi Royal, sipping on your favourite drink as the sun dips below the water's edge, leaving a trail of warm colours in the sky.

Overnight: The Elephant Camp [View iBrochure](#)

Experience an unparalleled safari adventure at The Elephant Camp, rated one of the best lodges in Zimbabwe. Situated on 4500 acres of private wilderness, this lodge offers more than just a destination; it's an immersive encounter with nature and culture, coupled with enlightening conservation excursions.

The lodge's main deck provides a breathtaking view of the Batoka Gorge and the Victoria Falls mist in the skyline. The lodge's interior exudes elegance, and each suite is strategically positioned to offer the best views of the surrounding landscape, providing guests with an atmosphere of tranquillity and stillness.

The Elephant Camp takes luxury camping to the next level, with private plunge pools, outdoor showers, and a sunken firepit for an unforgettable experience. Guests can explore the hidden gems and must-see attractions of Victoria Falls through the lodge's exciting range of adventures, which are included in their stay.

With a mere twenty-minute transfer from the lodge to Victoria Falls, guests have the freedom to create their own bespoke experience by balancing the exclusivity of the bush and the excitement of Africa's Adventure Capital. The Elephant Camp promises a safari experience that goes beyond the ordinary.



Basis

Fully Inclusive - Bed, All Meals, Fees and Activities
All Local Brands (Spirits, Wine and Beers) Included

Day 3-6: African Bush Camps Somalisa Camp, Southern Hwange National Park

Southern Hwange National Park

Located in western Zimbabwe, Hwange National Park (formerly Wankie Game Reserve) is the largest natural reserve in the country and is famous for its rich diversity of wildlife. Home to one of the biggest elephant populations in the world, as well as around 100 mammal species, the park is popular among animal lovers. Several protected species inhabit the awe-inspiring open landscapes, including the endangered wild dog, critically endangered black rhino, and rare roan and sable - along with lion, cheetah, and around 500 bird species. Adventurers can look forward to guided bush hikes, game drives, and horse riding safaris, all of which offer excellent photographic opportunities.

Day Itinerary

Bid farewell to The Elephant Camp as you embark on the next leg of your adventure. You'll be driven to Victoria Falls International Airport alongside fellow travellers, where your Safari Logistics flight departs at 15:00, offering breathtaking aerial views of Zimbabwe's vast landscapes. In just 45 minutes, you'll touch down at Manga Airstrip, where Hwange National Park, Zimbabwe's largest wildlife reserve, awaits.

Arriving at Somalisa Camp, you'll settle into your comfortable tented suite, complete with an ensuite bathroom and all the amenities you need for a restful stay. This secluded camp immerses you in Hwange's untouched beauty, with views of open savannah and the occasional elephant or antelope passing by.

Unforgettable Wildlife Encounters

Set out each day on morning and afternoon game drives, where you'll track lions, cheetahs, zebras, and, of course, Hwange's renowned elephant herds, the largest on the continent.

Walking safaris provide an intimate glimpse into the ecosystem as your guide shares insights on local flora, fauna, and the delicate balance of life here in Hwange.

Cultural Connection

Engage in cultural visits to nearby communities, learning about the people whose heritage is woven into this land.

Your stay includes delicious meals and refreshing beverages, with laundry service provided for added comfort. Each evening, as the sun sets over the park, the sounds of the wild come alive around you, adding a soundtrack to your safari experience.

Overnight: African Bush Camps Somalisa Camp [View iBrochure](#)

Discover luxury in the wild at Somalisa Camp as you experience close-up encounters with its most renowned inhabitants. As one of Southern Africa's most biodiverse regions, Hwange National Park is teeming with wildlife and is home to healthy populations of elephant, lion, leopard, cheetah, and African wild dog.

Embark on various safari activities including game drives, birding excursions, walking safaris, and cultural visits. Witness the Elephant Pool to enjoy remarkable, close-up encounters with elephants as they drink - all in a safe setting that forms a natural extension of the property. Additionally, experience an enthralling night under the starry sky at Somalisa Sleep-Out – a romantic treehouse retreat overlooking a watering hole just 25 minutes from Camp.

Nestled under the dappled shade of an Acacia Grove, Somalisa Camp blends elegant design with the organic elements of the bush. Enjoy luxurious amenities such as the inviting bar, the swimming pool with views of the Elephant Pool, the cozy firepit, and the serene, shared lounge area. Embracing sustainability, the Camp (which is run

entirely on solar power and features a water purification system that recycles 80% of its water) proudly holds the first GOLD Green Tourism Certification to be awarded in Zimbabwe.



Basis

Fully Inclusive - Bed, All Meals, Fees and Activities

All Local Brands (Spirits, Wine and Beers) Included

Day 6-9: African Bush Camps Nyamatusi Camp, Mana Pools National Park

Mana Pools National Park

Located in northern Zimbabwe, the life-giving power of the Zambezi River makes Mana Pools National Park one of Zimbabwe's most lush and flourishing regions. Characterised by a diversity of landscapes including floodplains, forests, and baobab trees, the park has been designated as a UNESCO World Heritage Site for its natural beauty; providing a fantastic destination for photographers. It is an Important Bird Area and is also one of the continent's premier game-viewing locations, known for its good chances of seeing elephants, wild dogs, lions, and leopards. Visitors can look forward to an array of activities such as canoe trips, guided walks, game drives, river cruises, nature walks, bird watching, and catch-and-release fishing.

Day Itinerary

Tucked in northern Zimbabwe, Mana Pools National Park brims with life, thanks to the nurturing presence of the Zambezi River. Its rich mosaic landscapes blend floodplains, forests, and ancient baobab trees. This UNESCO World Heritage Site is a paradise for photographers, offering breathtaking vistas and close encounters with iconic wildlife. It's a renowned haven for bird enthusiasts, while animal lovers have remarkable opportunities to see elephants, wild dogs, lions, and elusive leopards. Visitors can fully immerse themselves in nature through canoe trips, serene river cruises, guided walks, thrilling game drives, bird-watching, and tranquil fishing experiences.

Here, each moment unfolds against a backdrop of untouched beauty, where every adventure deepens the connection to the wild heart of Africa.

Overnight: African Bush Camps Nyamatusi Camp [View iBrochure](#)

One of our Signature Experiences, Nyamatusi Camp is nestled within Mana Pools National Park – a UNESCO World Heritage Site on the Zambezi River. The name 'Mana Pools' (meaning 'Four Pools') originates from the park's four permanent watering holes, which are central to its reputation as one of the world's most breathtaking splendors and top wildlife attractions. As you relax in the comfort of your luxury tented suite or explore this mighty destination on foot, experience the wild intertwining with timeless luxury.

Activities at Nyamatusi Camp include game drives, fishing excursions on the Zambezi River, canoeing safaris, walking safaris, and birding expeditions. After a day of safari activities and wildlife interactions, there's no better way to unwind than to witness the magnificent sunset over the Zambezi.

The Camp's sophisticated design and elegant architecture beautifully blend with the rugged landscape of the Zambezi. Designed with sustainability in mind, Nyamatusi Camp is powered entirely by solar energy and built from organic resources, including thatch and indigenous materials. It features handwoven lighting fixtures and furniture, highlighting the craftsmanship of local artisans and enhancing the eco-conscious status. A cozy wine cellar, an ambient firepit, a stylish bar, and a shared plunge pool create the perfect setting for unforgettable moments among the African wild.



Basis

Fully Inclusive - Bed, All Meals, Fees and Activities
All Local Brands (Spirits, Wine and Beers) Included

Day 9: End of Itinerary

Day Itinerary

After a last morning game drive and a hearty breakfast. Start your journey with a scheduled charter flight from Mana Pools Airstrip, offering a last glimpse of Zimbabwe's vibrant landscapes from above. The scenic flight crosses over the breathtaking African terrain, capturing the rich tapestry of floodplains, forests, and riverbanks, before reaching Victoria Falls International Airport.

As you approach, the anticipation builds toward your next adventure, with memories of Mana Pools etched into your experience. Arrival at the bustling airport marks the transition to a new destination, blending excitement with the serenity of the journey thus far.

Basis

Bed and Breakfast

Transport

Flight Information

Date	Flight	Airline	Departure Airport	Time	Arrival Airport	Time	Class	Ref
	Charter Flight		Victoria Falls International Airport [VFA]		African Bush Camps Somalisa Camp			
	Charter Flight		African Bush Camps Somalisa Camp		African Bush Camps Nyamatusi Camp			
	Charter Flight		African Bush Camps Nyamatusi Camp		Victoria Falls International Airport [VFA]			

Transfers

Date	Company	Pick Up	Drop Off	Time	Vehicle
	andBeyond	Victoria Falls International Airport [VFA]	The Elephant Camp		Transfer
	andBeyond	The Elephant Camp	Victoria Falls International Airport [VFA]		Transfer

Urgent Contact Numbers

Company Name	Telephone	Email Address	Contact Person
Safaris In Africa	+27 (61) 229 9806	info@safarisinafrica.africa	Andrew Van Der Walt

Service Provider Directory

Service Provider	Ref. Number	Telephone	Address
African Bush Camps Nyamatusi Camp		+27 21 701 0270	
African Bush Camps Somalisa Camp		+27 21 701 0270	
The Elephant Camp		+263832844571	The Elephant Camp Wild Horizons Wildlife Sanctuary Victoria Falls National Park Zimbabwe

Travel Information

Essential Guide to Safari in Southern Africa: What to Bring and Expect

Embark on the Adventure of a Lifetime

Introduction:

Venturing into the wild landscapes of Southern Africa on safari promises an unforgettable journey into nature's heart. From the majestic savannahs of the Serengeti to the lush deltas of Botswana, this region offers some of the most diverse and abundant wildlife on the planet. To make the most of your safari experience, it's crucial to come prepared. Here's a comprehensive guide on what to bring and expect on your safari adventure.

Heading: Packing Essentials for Your Safari

1. Clothing:

- Lightweight, neutral-colored clothing for blending into the environment.
- Long-sleeved shirts and pants to protect against the sun and insects.
- A wide-brimmed hat and sunglasses for sun protection.
- Warm layers for early morning and evening game drives when temperatures drop.
- Comfortable, sturdy walking shoes or hiking boots for bush walks.

2. Safari Gear:

- Binoculars for spotting wildlife from a distance.
- A good camera with a zoom lens to capture those incredible moments.
- A small backpack to carry essentials during game drives and walks.
- Flashlight or headlamp for navigating camp at night.

3. Personal Items:

- Sunscreen with a high SPF and insect repellent containing DEET.
- Personal medications and a basic first aid kit.
- Reusable water bottle to stay hydrated during your adventures.
- Wet wipes or hand sanitizer for quick clean-ups.

What to Expect on Safari

1. Wildlife Encounters:

- Be prepared to witness the Big Five (lion, leopard, elephant, buffalo, and rhino) in their natural habitat, along with a myriad of other fascinating species.
- Your experienced guide will help you track wildlife and provide insightful commentary on their behavior and habitats.

2. Accommodation:

- Southern Africa offers a range of accommodation options, from luxury tented camps to rustic lodges.
- Expect comfortable amenities and warm hospitality, even in remote wilderness areas.

3. Weather Conditions:

- Southern Africa's climate can vary widely depending on the season and location.
- During the dry season (May to October), expect cooler temperatures in the mornings and evenings, with warm, sunny days.
- The wet season (November to April) brings lush green landscapes and occasional rainfall, but wildlife viewing may be more challenging.

4. Safari Activities:

- Game drives are the main activity, allowing you to explore vast landscapes and encounter wildlife up close.
- Bush walks offer a more intimate experience, allowing you to appreciate the smaller details of the ecosystem with a knowledgeable guide.
- Cultural encounters with local communities provide insight into traditional lifestyles and customs.

Conclusion

Embarking on a safari in Southern Africa is a dream come true for wildlife enthusiasts and adventure seekers alike. By packing wisely and knowing what to expect, you can fully immerse yourself in the magic of the African bush and create memories to last a lifetime. So, grab your camera, don your safari gear, and get ready for the adventure of a lifetime!



A nation of spectacular natural beauty, friendly people and rich culture, Zimbabwe's status as one of Africa's leading safari destinations was dampened for years by its political instability. But now that the country is transcending its strife and returning to a state of equilibrium, it is once again emerging as a vacation highlight of the continent. Victoria Falls – known to locals as 'The Smoke That Thunders' – is one of the seven natural wonders of the world and the sheer power of this massive body of water plunging into the Zambezi Gorge is awe-inspiring and unforgettable. Lake Kariba, with its game-rich shores and islands, is an idyllic safari spot featuring mind-blowing sunsets; Hwange National Park is known for its huge herds of elephants; and a kayak trip down the Zambezi through the Mana Pools National Park will appeal to the intrepid traveller, providing close encounters with crocodiles, hippos and a host of other wildlife.

Banking and Currency

Currency

Local currency: Zimbabwean Dollar

Symbol: Z\$

ISO code: ZWL

Subunit: Cent

Banknotes: 1, 2, 5, 10, 20, 50, 100, 200, 500 dollar

Coins: 1, 5, 10, 25, 50 cent, 1, 2, 5 dollar

Banking

Card Transactions: Limited

ATMs: Yes

Mastercard: Yes

Visa: Yes

American Express: Limited acceptance

Diner's club: Limited acceptance

Banking Hours:

Weekdays: 8:00 AM - 3:00 PM

Weekends: Limited hours in some locations

Public Holidays: Yes (limited hours)

Foreign exchange services: Yes

Travel, Transport and Getting Around

Air:

Main airlines: Air Zimbabwe

International Airports: Harare International Airport (HRE), Joshua Mqabuko Nkomo International Airport (BUQ)

Domestic Airports: Yes

Road:

Driving on the: Left

Tar roads: Yes

Gravel roads: Yes

Valid International Driver's License needed: Yes

Car hire available: Yes

Taxis: Yes

E-hailing services: Yes

Bus:

Inter-city bus services: Yes

Local city bus networks: Yes

Rail:

Railway system: Limited

Subway System: No

Water:

Ferries: No

Water taxis: No

Leisure cruises: No

Food, Drink and Cuisine Advice

Food and water safety:

Can you drink the tap water: No

Fresh fruit and veg: Yes

Ice: No

Meat: Yes

Street food: Yes

Local cuisine: Zimbabwean cuisine is influenced by traditional African dishes and British colonial heritage. Sadza, a thick maize porridge, is a staple, often served with meat and vegetables. Other popular dishes include Nyama, a grilled meat dish, and Mopane worms.

Drinks: Notable local drinks include Chibuku (traditional beer) and maheu (fermented drink).

Tipping: 10-15% is customary in restaurants if a service charge is not included.

Climate and Weather

Annual rainfall: Varies

Average temperature: 22°C

Summer:

Average highs: 30°C

Average lows: 15°C

Winter:

Average highs: 25°C

Average lows: 10°C

Best time to visit: The best time to visit Zimbabwe is during the dry season from May to October when wildlife viewing is at its best, especially in national parks like Hwange and Mana Pools. The weather is generally pleasant during this time, making it ideal for outdoor activities.

Clothing and Dress Recommendations

Spring and Summer

Cool, light, breathable and comfortable: Yes

Lightweight warm clothes: Yes

Winter and Autumn

Jerseys, cardigans, sweaters, jackets: Recommended

Heavyweight clothing and boots: Yes

General

Umbrella and raincoat: Yes

Warm gloves, hat and scarf: Yes

Swimming costume (bathing suit): Yes

Hat, sunglasses and sunblock: Yes

Walking shoes: Yes

Casual: Yes

Smart-casual attire: Yes

Internet Availability

Internet cafes: Limited

Accommodation options: Yes

Restaurants: Yes

Cafes: Yes

Shopping malls: Limited

Public parks: Limited

Libraries: Limited

Electricity and Plug Standards

Plug Type: Type D, Type G

Voltage (V): 230

Frequency Hertz (Hz): 50

*A travel plug adapter and voltage converter might be necessary depending on your appliances.

Terms and Conditions

Itinerary Terms and Conditions

- The operator may re-route the itinerary or change the accommodation to similar hotels/lodges when and where required
- A single traveler supplement and child rates will be quoted on request
- Luggage is restricted to 20kg or 44 lb (not including photographic equipment) per person in a soft, hold-all type bag
- The Victoria Falls can be viewed from both Zimbabwe and Zambia. The Zimbabwean side offers a greater number of spectacular viewing points. During the dry season, between September and December, the eastern cataract on the Zambian side of the falls tends to dry up dramatically while the Zimbabwean side continues to provide amazing views
- Validity periods are as specified above, should a booking fall over two rate periods the rate will change and we reserve the right to re-quote
- The rates quoted are subject to change without warning if there are any increases in bed levies, park fees, fuel, ROE, sales tax or VAT, third-party services, or any other circumstances beyond our control
- Rates exclude gratuities and all items of a personal nature
- Rates are subject to currency fluctuations and are subject to change depending on the ROE used at the time of booking
- andBeyond Trading Terms apply

Safaris In Africa Terms and Conditions

Responsibility And Liability

While the Operator (Safaris In Africa) will make every effort:

To engage quality suppliers among the airlines, hotels, other tour operators, and service providers to provide the travel products featured; and

To ensure that the various services making up each tour will be carried out efficiently and as specified. However, because the operator does not have direct control over the provision of services that make up the elements of the tour, the operator does not accept any

liability for errors and omissions of such suppliers. Any complaints regarding accommodation, food, facilities, etc. must be taken up with the individual hotel, Guest House, etc.

The Operator shall not be liable for any damage, losses, and expenses suffered by any client as a result of sickness, quarantine, weather conditions, war, strikes, riots, or any other cause outside the Operator's control including Force Majeure. The Operator may at any time cancel such tour or what remains of it or make alterations to the route, accommodation, price and/or any other aspect thereof as it deems fit, and any losses and expenses resulting from such cancellation or alteration shall be the responsibility of the client.

All bookings are subject to the terms and conditions specified by the supplier of the services. The Operator will provide on request, the identity of the supplier, and such supplier's terms and conditions may include, but are not limited to, provisions regarding the cancellation fees or amendment fees applicable to confirmed reservations, refunds/no refunds for no-shows/unused services; late booking fees; baggage allowances; confirmation of flights, etc. In the case of airlines, fees are non-refundable; the typical baggage allowance is 20kg; extension of ticket validity is not permitted and the customer must reconfirm his/her flight within 72 hours prior to departure.

The Operator accepts no liability in respect of death, injury, loss, or damage to person or property arising out of any act, omission, or negligence of the operator, the supplier, the operator's or supplier's servants, save only in the case of wilful negligence or a wilful act or omission.

Client Responsibility

Clients may not carry any unlawful articles or substances whilst traveling in the Republic of South Africa or any other country visited during the tour. If any client offends against the prohibitions set out herein, or the laws of South Africa, or any other country visited, the Operator will be entitled to immediately exclude the client from the tour the offender who will be responsible for his or her own repatriation and all costs thereof. The Operator will under no circumstances be obliged to assist any such offender in any dealings or negotiations with any authority.

Reservations

A 20% deposit is requested at the time of reservation to secure the booking for the client. The Operator will pay such deposits to service providers such as hotels, lodges, activities, entrance fees, flights, etc. The balance must be paid 8 (eight) weeks prior to start date of the journey.

In the event of any reservation being completed less than 8 weeks (eight) days prior to departure, the total price is due immediately on confirmation and is non-refundable.

The Operator reserves the right to cancel any reservation for which payment has not been made by the due date in which event, any deposit paid will be forfeited to the Operator.

Documentation is only prepared on receipt of full and final payment and completed booking form and travel declaration.

Confirmation of the booking and payment of the deposit shall constitute acceptance of the Operator's terms and conditions of business.

Prices are quoted at the currency exchange rate applicable on the date of the invoice. Until the Operator has received full payment, the Operator reserves the right to charge any variations in the currency exchange rate to the client's account. The Operator guarantees the tour price, once full payment is received.

Special requests regarding diet, accommodation, method of travel, tour itinerary etc. must be made at time of booking. The Operator will endeavor to comply with the special requests, which will be charged extra where applicable, but cannot guarantee that such requests will be met.

Payment & Cancellations

The Operator accepts payment by credit card and swift transfer. All payments are to be made out to the Operator or its Nominee. Any other whilst on tour is the client's responsibility.

In the event of the clients cancelling reservations for any reason, such cancellations must be made in writing and in such instances cancellation charges will be levied as follows:

- 60 days – 30 days prior to departure: 20% of total price
- 29 days – 22 days prior to departure: 25% of total price
- 21 days – 15 days prior to departure: 50% of total price
- 14 days – 08 days prior to departure: 70% of total price
- 07 days or less prior to departure: 100% of the total price

The Operator reserves the right to cancel any tour at any time prior to departure, in which event all payments will be refunded in full and final settlement of all liability of whatsoever nature, howsoever arising, resulting from such cancellation. The Operator reserves the right to charge a booking fee and/or a handling fee in such circumstances.

In the event of clients cancelling their reservations, such cancellation must be made in writing notwithstanding anything to the contrary contained in these booking conditions.

No refunds will be made for no-shows, or any unused services irrespective of whether they form part of the basic inclusive tour price, or whether they are in respect of pre-booked optional arrangements.

Flights that has been booked and paid for by The Operator are nonrefundable as per the airlines terms and conditions. for by The Operator are nonrefundable as per the airlines terms and conditions.

Accommodation & Services

The Operator reserves the right to substitute hotels or other service providers listed, with others of a similar or higher category at no additional cost to the traveller, even after commencement of the tour.

Prices & Detail

Prices quoted on the Operator's price schedule, which prices the tours and products offered, are based on air fares (where included), hotel prices, land costs and rates of exchange at the date printed on the price schedule.

The Operator reserves the right to adjust prices by way of a revised price schedule from time to time, as influenced by increases in airfares, hotel rates, entrance fees, government and regional levies and taxes and currency fluctuations. The Operator will notify the client of such adjustments as soon as practicable.

7.3 Air fares are subject to the prices and conditions quoted by the airlines and cannot be guaranteed by the Operator (if booked by the Operator).

All information contained in the Operator's brochure/itinerary and price schedules are to the best of the Operator's knowledge and belief true and correct, but the Operator accepts no liability for any errors/inaccuracies contained therein.

Any discounts applicable to minor children, are set out in the quotation when there is a request for children to accompany the tour. Minor children are defined as children below the age of 12 at the time of departure from the client's country of residence and will pay a reduced rate. Should such a child need a separate room from the parents, it will be charged at the full rate, depending on the policy of the hotel.

Prices quoted do not include any items or services not specified, on the Operator's pro forma invoice. Typical items not included may be: costs of obtaining visas and passports, telephone calls, laundry, entertainment arrangements, gratuities and portage, meals not specified, alcohol and beverages, airfares (where applicable) or any other item of a personal nature not specified in itinerary.

Insurance

Insurance against cancellation, illness, death and for loss of baggage is required for all clients traveling with the Operator. Clients undertake all activities associated with the itinerary at their own risk and are responsible for their own insurance. The Operator will not be liable if anyone should fail to take adequate insurance cover.

Documentation, Passports, Visas, Vaccinations And Inoculations

All clients are personally responsible for ensuring that they are in the possession of the correct travel documentation prior to their departure from their country of residence.

The Operator shall not be responsible for any consequences whatsoever should the client fail to ensure that he/she has complied with the necessary health, passport, visa, re-entry permits, or other legal requirements. Due to the constantly changing requirements of each country, the Operator shall not be responsible or liable for any information, which it or its representative may furnish to the client in relation to the above.

Should the Operator be required to courier documents; any costs incurred will be the client's responsibility.

If a client intends to drive a rental car, the client is responsible for obtaining an international driving permit. The client must also be in possession of his/her local driving license.

Extensions

In the unlikely event of there being an unscheduled extension to the holiday caused by flight delays, bad weather, strikes, Force Majeure, or any other cause which is beyond the control of the Operator, it is understood that the expenses relating to these unscheduled extensions including hotel accommodation, food, travel etc., will be the clients' responsibility. The Operator accepts no liability for changes, omissions or delays before or during the course of any such extension.

General Information

The Operator shall not be bound by any representation, warranty, promise or the like not contained herein or agreed in writing. No representation, term, warranty or condition express or implied shall be considered to be or have been made or agreed or implied by reference to any other writing, advertisement or conversation.

A waiver of any of these terms & conditions, or any right arising thereunder, shall be valid only for the particular occasion and shall not affect the operation of such conditions or rights for the future.

Should the Operator appoint a tourist guide in respect of any tour, the client shall be obliged to comply with all reasonable instructions of such a tourist guide. The Operator reserves the right to terminate the tour of any client who wrongfully or unlawfully fails to adhere to the reasonable instructions of an appointed tourist guide, and/or causes any wrongful disruption, disturbance or nuisance to any other traveller, tour group or service provider. All guides employed are multilingual Government accredited tourist guides – all of who are medically cleared, First Aid practitioners and in possession of all legal requirements according to South African law or the law of the country in which tourist guide operates at the relevant time.

All clients shall comply with any prohibition on smoking imposed in or on any facility used on any tour.

Jurisdiction

This agreement is governed by the laws of the Republic of South Africa and clients hereby submit to the jurisdiction of the South African Courts. In the event of any disputes arising from this agreement, the parties shall have the option to agree on arbitration to resolve such disputes. Arbiters may be appointed by the South African courts or similar body.

General

The Operator and the Client place on record that this is the only full agreement between the parties and no other agreement shall be binding unless it is in writing and signed by both parties.

Any alteration to this Agreement must be in writing and signed by the client or an authorized representative of the Operator. All notifications and communications by the client must be sent to the address in Clause 14 (below). The operator will send such notifications to the client at the clients address in his/her country of residence.