

Airkenya Express LTD

Wilson Airport P.O. Box 30357 - 00100 Nairobi, Kenya

Telephone: 254 (0)20 391 6000

www.airkenya.com

PIN No. P051179948P, VAT. NO. 01536230



TO
BUSH AND BEYOND
WILSON AIRPORT
NAIROBI
Kenya
Phone: 6000457

E-Ticket PNR Ref: 5D8D15

Ticket number: 56765397

Flights:

#	Date	Flight	From	STD	То	STA	Class	Baggage	Checkin Time	Status
1	27-Sep-19	853	Nairobi-Wilson	10:30	Mara-Musiara	11:10	Υ	15 Kg	60 min.	Confirmed
2	13-Oct-19	872	Loisaba	10:55	Nairobi-Wilson	12:40	Υ	15 Kg	60 min.	Confirmed

Travellers: (Count:Adult: 2)

Traveller Name							
MR. NOVAK MICHAEL DAVID							
MRS. NOVAK ROBIN RAE STRASSBURGER							

Terms & Conditions:

BAGGAGE ALLOWANCE IS STRICTLY 15KGS PER PASSENGER INCLUDING HAND LUGGAGE, ALL IN SOFT BAGS.

ALL AIRSTRIPS: WILL OPERATE WITH A MINIMUM OF TWO PASSENGERS. IF ONLY ONE PAX BOOKED, A SECOND SEAT WILL BE CHARGED.

Due to the nature of safari flying this flight may not route direct as indicated in the ticket but stop via other scheduled destinations.

General conditions to be viewed on our website. www.airkenya.com

CANCELLATIONS & NO SHOW POLICY:

- Above 10 days before date of travel: \$ 20 fee per ticket if tickets have been issued.
- Between 9 to 5 days before date of travel: \$ 50 fee per ticket
- Within 4 days to date of travel and NO-SHOWS: No refund
- Processing fee of 5% of the total booking value to be charged on credit cards and mobile money refund.

No-show tickets can be re-used on stand-by basis, up to validity of ticket, with a \$20 amendment fee.

AMENDMENT POLICY:

- Above 10 days before date of travel: Nil charge if ticket is not issued.
- Above 10 days before date of travel: \$20 fee if ticket has been issued.
- $\bullet \quad \text{Within 9 to 5 days to date of travel: $50 fee per change on firm basis OR $20 fee per change on standby basis.}$
- Within 4 days to date of travel: \$100 fee per change on firm basis OR \$20 fee per change on standby basis.

Tickets are not transferable. Penalties are payable IN CASH before date of travel. Tickets are valid for six months.

REFUNDS/CREDIT NOTES: Passenger unable to travel for health reasons, refunds in this case will be considered on an individual basis however a handling fee of \$30 per ticket is payable. In all cases refunds will be paid within 45 days from date of cancellation.

CHECK IN-TIME Please note, Check in is one hour before flight departure time.

 $\textbf{Freight \& Excess Baggage:} \ \ \text{Local Freight charged at USD 3.00 per kilo plus 16\% VAT.}$

International Freight charged at USD 4.00 per kilo plus 16% VAT.

IDENTIFICATION: At check-in passengers will be required to show their passport/ id with a photograph for identification.

For more information on our terms & conditions of carriage log on to www.airkenya.com

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