## Mount Kilimanjaro Tipping Guidelines

There are sometimes different expectations when it comes to tipping from different nationalities and we have found expectations are quite often in line with cultural norms back in respective home countries. In East Africa tips are customary in most service industries and the mountain is no different. Nonetheless it is not obligatory and we pay very well compared to many other operators and in comparison, to average Tanzanian wages. On smaller groups (2 or 3 people) our crews also appreciate that the tipping burden can be quite high as our crew numbers are high due to our specification. A common phrase in Kiswhaili is 'Zawadi ni zawadi' - a tip is a tip.

## How and when to tip

You will often find that the subject of tipping comes up at the final camp, which is probably a good place to arrange the final tips as most of the porters leave at that stage and go home, so it is preferable to be able to reward them on the final morning.

We try to keep tipping as transparent for the crew as possible. All tips should be written down on the form provided to add transparency. The amount of tip generally differs depending on the staff job being done. Your Chief Guide will assist you with this. We require all guides to announce the group tip (where possible) on the final morning of descent with our guests present and to communicate in both Swahili and English.

Having change (\$US dollars are the best) is a good idea. Please plan for this before the climb or we have to organize tipping later on back at base and this becomes more complicated. Transferring money from your home country after the climb is unhelpful as it will have to go through formal bank accounts and taxes are expected from these payments to the government.

## Guideline amounts

These figures are designed to be a guideline based on what have become normal tipping amounts over time. Remember that you should not feel obligated to pay exact amounts and if you feel like giving more or less then please do - it's a tip after all!

The key is that on the last day guests fill out their pledges and then the head guide is tipped SEPARATELY. That way the head guide is out of the tipping procedure and can assist splitting. We go through all this in the briefing. We always try to ensure that a good baseline is met with the porters such that they receive at least \$20$\$ 30$ per porter if possible. Skilled staff - chefs, assistant guides, camp managers and guides will get graduated amounts from this base amount.

Please also consider that unused snacks, equipment and clothing will also be gratefully accepted by the staff.

## You will find that as a very rough guideline tipping works out to $10 \%$ of your trip value.

- 6 to 7-day Luxury / VIP climbs: $\$ 350$ per person, but with small groups consider budgeting $\$ 400$ per person as there are no economies of scale and so a very high proportion of crew to clients.
- 8 - 9-day Luxury/ VIP climbs: $\$ 400$ per person, but with small groups consider budgeting $\$ 500$ per person as there are no economies of scale and so a very high proportion of crew to clients.


## Crew numbers/tipping breakdown and example

## Crew numbers

| Climbers | Guides | Assistant Guide | Camp crew | Cooks | Porters | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $\mathbf{1}$ | 1 | 0 | 1 | 1 | 9 | 12 |
| $\mathbf{2}$ | 1 | 1 | 1 | 1 | 16 | 20 |
| $\mathbf{3}$ | 1 | 1 | 1 | 1 | 18 | 22 |
| $\mathbf{4}$ | 1 | 1 | 1 | 1 | 24 | 28 |
| $\mathbf{5}$ | 1 | 2 | 1 | 1 | 30 | 35 |
| $\mathbf{6}$ | $\mathbf{1}$ | 2 | 2 | 36 | 43 |  |

## Guideline DAILY tip amounts

| POSITION | FROM | TO |
| :---: | :---: | :---: |
| Head guide | 20 | 30 |
| Assistant guide | 10 | 20 |
| Cook | 10 | 20 |
| Camp crew | 10 | 20 |
| Porter | 3 | 5 |

## 7 DAY EXAMPLE

| Position | 1 Climber | 2 Climbers | 3 Climbers | 4 Climbers |
| :---: | :---: | :---: | :---: | :---: |
| Guides | US\$140-US\$210 | US\$140-US\$210 | US\$140-US\$210 | US\$140-US\$210 |
| Asst Guides | US\$0-US\$0 | US\$70-US\$140 | US\$70-US\$140 | US\$70-US\$140 |
| Camp <br> Managers | US\$70-US\$140 | US\$70-US\$140 | US\$70-US\$140 | US\$70-US\$140 |
| Cooks | US\$70-US\$140 | US\$70-US\$140 | US\$70-US\$140 | US\$70-US\$140 |
| Porters | US\$189-US\$315 | US\$336-US\$560 | US\$378-US\$630 | US\$504-US\$840 |
| Total for <br> Group | US\$469-US\$805 | US\$686-US\$1190 | US\$728-US\$1260 | US\$854-US\$1470 |
| Per Climber | US\$469-US\$805 | US\$343-US\$595 | US\$243-US\$420 | US\$214-US\$368 |

## 8 DAY EXAMPLE

| Position | 1 Climber | 2 Climbers | 3 Climbers | 4 Climbers |
| :---: | :---: | :---: | :---: | :---: |
| Guides | US\$160-US\$240 | US\$160-US\$240 | US\$160-US\$240 | US\$160-US\$240 |
| Asst Guides | US\$0-US\$0 | US\$80-US\$160 | US\$80-US\$160 | US\$80-US\$160 |
| Camp <br> Managers | US\$80-US\$160 | US\$80-US\$160 | US\$80-US\$160 | US\$80-US\$160 |
| Cooks | US\$80-US\$160 | US\$80-US\$160 | US\$80-US\$160 | US\$80-US\$160 |
| Porters | US\$216-US\$360 | US\$384-US\$640 | US\$432-US\$720 | US\$576-US\$960 |
| Total for <br> Group | US\$536-US\$920 | US\$784-US\$1360 | US\$832-US\$1440 | US\$976-US\$1680 |
| Per Climber | US\$536-US\$920 | US\$392-US\$680 | US\$278-US\$480 | US\$244-US\$420 |

