



STANDARD TERMS AND CONDITIONS OF CONTRACT OF CHASE AFRICA SAFARIS (Pty) Ltd

1. Interpretations, in these standard terms and conditions of contract:

a. the headings to the clauses are for reference purposes only and shall not aid in the interpretation of the clauses to which they relate;

b. unless the context clearly indicates a contrary intention, words importing one gender includes the other two genders, the singular includes the plural and vice-versa, and natural persons include created entities (corporate or incorporate) and vice-versa;

c. "Chase Africa Safaris" means Chase Africa Safaris (Pty) Ltd, registration number (2017/161896/07), registered and incorporated with the Companies Laws of the Republic of South Africa;

d. "the client" means the person / s named on the reservation form (whether it be a provisional or confirmed reservation form) and who contracts with Chase Africa Safaris on the terms and conditions hereunder. The client shall also include any agent who makes any booking of third party clients in respect of a reservation. Such agent, as well as the persons named on the provisional and the confirmed reservation form, shall be jointly and severally liable to Chase Africa Safaris for the performance of their obligations in terms of these standard trading conditions, as well as any contract / s made pursuant thereto;

e. "services" means the provision of accommodation, transfers, transportation, booking of tours and excursions for the client in Africa. Such services include, but shall not be limited to the procurement by Chase Africa Safaris, acting solely as agent for the client, with third party service providers, of hotel, lodge, backpackers' and bed and breakfast accommodation, National Park Reservations, car hire and transfer reservations, air charter reservations, the procurement of reservations with any air or land carriers, scheduled departure safari reservations, set departure tour reservations, day tours, excursions and adventure activities reservations, and shall include any other services incidental to the a foregoing.

2. APPLICABILITY OF STANDARD TERMS AND CONDITIONS OF CONTRACT

All and any business or contracts undertaken or advice, information or services rendered by Chase Africa Safaris, in connection with the services, whether gratuitous or not, is undertaken and provided in accordance with these standard terms and conditions of contract.

3. CHASE AFRICA SAFARIS ACTING AS AGENT ONLY

In terms of these standard trading conditions, and any contract /s concluded pursuant hereto, Chase Africa Safaris acts as agent only for and on behalf of the client in procuring the services. As such, Chase Africa Safaris shall procure the services for and behalf of the client as agent for it with relevant third-party service providers concerned. Chase Africa Safaris shall, under no circumstances, be liable for the acts and omissions of the relevant third-party suppliers concerned.

4. QUOTATIONS, PAYMENT AND CURRENCY FLUCTUATIONS

4.1 All quotations given by Chase Africa Safaris in connection with the services to a client shall be in writing and, unless otherwise agreed to in writing by a member of Chase Africa Safaris, shall be in the currency of the US Dollar. Such quotations shall be inclusive of value added tax (where applicable). Acceptance of any quotation by a client shall be in writing.

4.2 Chase Africa Safaris reserves the right to amend and increase any quotation, even after acceptance by the client, in the event of any adverse currency fluctuations, increases in Government or Statutory levies, increases levied by third party suppliers, such as airlines, providers of accommodation and transportation and other third-party suppliers, in respect of the services. Any revision in quotes will be commensurate with the change in the currency exchange rates or the increase in the amounts payable.

4.3 All payments to be made by a client to Chase Africa Safaris shall be free of exchange, deduction or set-off or whatsoever nature. Payments shall be made by the client to Chase Africa Safaris by way of direct transfer or forex transfer. The client shall provide Chase Africa Safaris forthwith, upon making any payment, with written proof thereof. The relevant reference number for the booking shall at all times be reflected on the proof of payment.

4.4 All payments due by a client to Chase Africa Safaris shall be made no later than 5 working days after confirmation of a booking by a client.

4.5 Although Chase Africa Safaris strives to ensure that all rates displayed on sites are correct and accurate, Chase Africa Safaris reserves the right to request additional payments from clients, should properties which have seasonal/ special event rates, charge such rates. Certain properties/ property groups, make rate changes at their discretion, and at short notice. Any additional costs for such changes shall be payable to Chase Africa Safaris, on demand.

5. ITEMS NOT INCLUDED IN BOOKING

Certain items are not included in the cost of the booking. These costs are the responsibility of the client including, but without limiting the generality of the foregoing, the costs of insurances as referred to in clause 10 below, insurance cover for cancellation and curtailment, repatriation costs, medical expenses, emergency evacuation, gratuities and beverages, optional meals and any optional excursion not reflected on the booking reservation. Furthermore, all costs with regard to any complying with any special requirements, as outlined in paragraph 6.2 below, shall be borne by the client.

6. BOOKING PROCEDURE

6.1 In order to secure a provisional reservation for the services required by a client, the client shall complete in writing and dispatch to Chase Africa Safaris a provisional booking registration form. Simultaneously, the client shall pay Chase Africa Safaris a non-refundable deposit of 20% (Twenty percent) of the quoted cost for the services. In the event of the deposit not being paid aforesaid, the provisional booking shall lapse.

Upon receipt by Chase Africa Safaris of the balance of the monies due from the client 60 days prior to departure, the provisional booking shall be confirmed. In the event of the client wishing to amend his reservation in any way, Chase Africa Safaris may elect, in its sole discretion and without obligation, to do so, in which event it shall be entitled to charge an amendment fee of 3%, three percent of the booking, which shall be payable by the client in accordance with these standard terms and conditions.

6.2 Should a guest make a booking within 35 days prior to the departure date, the client shall pay the full amount within 3 working days of making the booking to secure the booking.

6.3 The client shall advise Chase Africa Safaris in writing on the booking reservation form of any special requests, needs or facilities required by him due to medical needs, requirements relating to disabilities, special dietary requirements and refrigeration for the storage of insulin and other medically prescribed drugs, and any other requirements incidental thereto. The costs of complying with such special requests, needs or facilities shall be borne by the client and payable on demand.

7. CANCELLATIONS AND REFUNDS

7.1 Cancellations of confirmed bookings may only take place according to the procedure outlined in this clause. All requests for cancellations shall be made by the client in writing to Chase Africa Safaris and shall only be effective on the date of actual receipt by Chase Africa Safaris. The following cancellation fees shall be applicable and shall be calculated by reference to the total booking cost ("TBC") of the services booked for by the client.

Chase Africa Safaris entitled to act as agent or principal with regard to the provision of the services.

56 days or more notice is given 75 percent of the TBC shall be refunded

55 - 49 days notice is given 50 percent of the TBC shall be refunded

48 - 42 days notice is given 25 percent of the TBC shall be refunded

41 - 35 days or less notice given no refund of the TBC shall be made

7.2 No refunds shall however be made to clients who make bookings less than 35 days prior to embarkation (for this purpose, embarkation shall mean the date on which a client is booked to commence travel or to commence an excursion for which the services are booked whichever is the greater), nor shall refunds be given to clients who arrive early, late or who do not show for a booking. In the event of a client terminating a booking for whatever reason, no refund shall be made unless with the prior written approval of a director of Chase Africa Safaris. Clients are therefore strongly recommended to obtain their own comprehensive travel insurance to cover such contingencies.

7.3 Any cancellations made, in terms of these standard trading conditions shall be subject to the following deductions and administrative charges: Direct bank transfers: the relevant cancellation fee, less actual bank charges debited by Chase Africa Safari's bankers, less an administrative charge. Forex transfers: the relevant cancellation fee, less actual bank charges debited by Chase Africa Safaris' bankers, less an administrative charge.

8. RIGHT OF RETENTION

Until such time as Chase Africa Safaris has received payment in full for the services as set out in the confirmed booking reservation, all documentation, including without limited the generality thereof, airline tickets, vouchers for accommodation, excursions, meals and transportation (all of which hereinafter referred to as "the documents") will not be issued or handed over to the client. The provisions of this clause shall entitle Chase Africa Safaris so as to give it a right of retention or lien in respect of the documents.

9. ALTERATIONS TO ITINERARIES

9.1 Chase Africa Safaris has the right at any time, and in its sole discretion, to amend or cancel any of the services or the remainder thereof, or to make any alteration in route, accommodation, transportation arrangements in the event of the services or any part thereof rendered impossible, illegal or inadvisable due to force majeure, the definition of which including war, strike, civil strife, riot, industrial dispute, natural or nuclear disaster, fire, adverse weather conditions, governmental interference or any other external circumstances beyond Chase Africa Safaris' s control.

9.2 Any extra costs and expenses occasioned as a result of an alteration to or cancellation of itineraries as provided for in clause 9.1 above shall be payable by the client on demand by Chase Africa Safaris.

9.3 Chase Africa Safaris may further in its sole discretion cancel or terminate a client's booking for the services or any remaining part thereof in the event of any illness or the illegal or incompatible behaviour of the client, who shall, in those circumstances, not be entitled to any refund. Any extra costs occasioned by such cancellation or termination as provided for in this sub-clause 9.3 shall be payable by the client on demand.

10. INSURANCE

10.1 The client shall be responsible for arranging and effecting adequate insurance cover to ensure that he carries comprehensive travel and medical insurance cover in order to cover himself, his dependants and / or travelling companions for the duration of the booking for which he has reserved. This insurance cover should include cover in respect of, but not limited to, as a minimum, the following eventualities: any expenses associated with cancellation or curtailment of a booking reservation; emergency evacuation and medical expenses; personal injury, repatriation expenses; damage / theft / loss of personal baggage, money and goods.

10.2 Under no circumstances shall Chase Africa Safaris, its representatives, employees or members be responsible for any costs, losses incurred or suffered by a client, his dependants or travelling companions with regard to, but not limited to, the above eventualities. Clients will be charged direct for any emergency evacuation, repatriation and medical expenses be the relevant service providers and shall be obliged to settle such charges payable to the relevant service providers concerned.

11. VACCINATIONS & HEALTH

11.1 It is the client's responsibility to be aware of malaria, yellow fever and other potential diseases when travelling to Africa. The client must take all necessary vaccinations and precautions, as are required in the prevention of these diseases, which are endemic to certain regions of Africa. The client shall therefore prior to embarking for the services for which he is booked attend at his medical practitioner or a travel clinic to obtain the necessary vaccinations, medication and advice. Chase Africa Safaris does not accept any responsibility whatsoever for any client being refused entry to any country due to incorrect or incomplete health documentation or vaccinations.

11.2 Clients should be medically fit, in good health and able to embark upon a trip. If the Client has any pre-existing medical condition or illness, they must declare the true nature of such condition at the time of booking and make arrangements for the provision of any drugs or other cause of treatment, which may be required during their trip. In some cases, the Client will be required to provide a medical statement from a medical practitioner to confirm that they are fit to travel. Chase Africa Safaris and its representatives will treat all information in the strictest confidence.

12. PASSPORTS, VISAS AND MEDICAL REQUIREMENTS

The client shall ensure that prior to embarking on the travels his/her passport and visas, and those of his/her dependants and travelling companions are valid for the countries to be visited. Such responsibility shall also extend to vaccinations and other medical certificates, and all other travel documents, including traveller's cheques where applicable, unabridged birth certificates, where required, and relevant documentation for children travelling with one parent.

Chase Africa Safaris does not accept any responsibility for changes in medical requirements or regulations for visas or any particular visa requirements. Should the Client be refused entry to any country, due to incorrect or incomplete documentation or failure to comply with that country's medical requirements, Chase Africa Safaris shall not be liable for any costs of whatsoever nature occasioned thereby.

13. DISCLAIMER OF LIABILITY

13. 1 Chase Africa Safaris shall not be liable to the client for any claim of whatsoever:- nature in connection with the provision of the services (whether in contract or delict) and whether for damages for personal injury or to property , howsoever arising, including, but without limiting the generality of the aforesaid:-

- a. any negligent act or omission or statement by Chase Africa Safaris, its servants or agents;
- b. any grossly negligent act or omission or statement by Chase Africa Safaris, its servants or agents;

unless:

- i. such claim arises from the wilful misconduct of Chase Africa Safaris, its servants or agents;

ii. Chase Africa Safaris receives written notice from the client no later than 7 calendar days from the event giving rise to the claim in question and, failing such notice, the client shall have no claim against Chase Africa Safaris.

13.2 Notwithstanding anything to the contrary contained in these standard terms and conditions of contract, Chase Africa Safaris shall under no circumstances whatever, be liable for any indirect or consequential loss / es, howsoever caused or suffered by the client.

14. CONSENT TO RISKS ASSUMED

The Client consents to the risks inherent in wildlife adventure travel and warrants that he is aware of such risks and undertakes the tours, safaris, wildlife and other excursions in connection with the services with full knowledge and appreciation thereof and at his own risk.

15. AIR TRAVEL

15.1 The airlines concerned are not to be held liable for any act, omission or event during the time the passengers are not on board their planes or conveyance. The passengers' tickets in use by the airline or by other carriers concerned when issued shall constitute the sole contract between the airlines and the purchaser of these tickets and/or passengers. Please note that we subcontract the flying services to independent charter operations, and they are responsible for the flying.

15.2 The airfare and airport tax are current and are subject to change without prior warning should the airline impose an increase in rates for any reason. Should the fare quoted not be available at the time of booking the next applicable fare will be booked and amended costs advised accordingly. Please note that fares may increase between time of booking, time of payment and the ticket being issued. Any increase in air fares shall be payable on demand by Chase Africa Safaris by the client.

15.3 Chase Africa Safaris cannot be held responsible should airlines discontinue flights on certain routings or change scheduled timetables resulting in missed connections. Should an amendment in routing or itinerary be necessary, any additional costs incurred will be borne by the client and shall be payable to Chase Africa Safaris on demand.

15.4 Due to recent international events, many airlines / airports have extended the check in times of both domestic and international flights. Chase Africa Safaris cannot be held responsible for any delays or circumstances that may result in a client missing their flight or subsequent transfers. Throughout the entire booking process, it is the responsibility of the client to ensure that enough time has been calculated in order not to miss connecting flights and transfers.

15.5 For safety and because space is restricted, baggage in some charter aircraft is restricted to a maximum of 20 kg per person in a soft bag. This includes camera equipment and carry-on baggage. Should guests arrive with excess baggage without prior warning, guests may be required to repack their baggage into a smaller suitable bag and collect their original bag when they depart. Their baggage could also be delayed, as we may have to fly the baggage into camps at a later stage at considerable extra cost to you. However, should the guests know in advance that the baggage will exceed the limit; we can usually book an extra seat for the bags on the aircraft, at an additional cost to them.

16. CHILD POLICY

16.1 A child of 12 years and older will automatically be regarded as an adult and charged the full adult rate for all services provided unless otherwise agreed in writing by Chase Africa Safaris.

16.2 Certain suppliers offer a discounted rate to children under 12 years old, however rates will be advised according to the itinerary requested at the time of booking.

16.3 Certain accommodation establishments refuse permission to children under the age of 12 years, such as certain private game lodges. Acceptance of children is therefore subject to the availability of family units and specific conditions implemented by the supplier.

16.4 Suppliers, which allow children under 12, may have restrictions regarding activities, in which children may partake. This is at the discretion of the supplier and needs to be confirmed with Chase Africa Safaris at the time of booking. Chase Africa Safaris cannot be held liable for any changes to the suppliers' child policy.

17. DEFAULT BY CLIENT AND RECOVERY OF ATTORNEY AND OWN CLIENT COSTS

17.1 Overdue amounts due by the client to Chase Africa Safaris shall bear interest at the prime rate of interest charged from time to time by First National Bank of South Africa Limited to its first class corporate clients, plus 3 percentage points thereon, which rate may be proved by a certificate from any duly authorized official of the said bank, and shall constitute prima facie proof of the contents thereof. Such certificate may be used for the purpose of provisional sentence or summary judgment in any legal proceedings.

17.2 A certificate by any duly authorized employee of Chase Africa Safaris or by any of its members shall be prima facie proof as to the outstanding amount due and payable by the client to it in terms hereof. Such certificate may be used by Chase Africa Safaris for the purposes of provisional sentence or summary judgment in any legal proceedings.

17.3 In the event of Chase Africa Safaris incurring any legal costs pursuant to any breach by the client of any of its obligations, the client shall be liable for and pay Chase Africa Safaris' s costs thereby incurred, on the scale as between attorney and own client.

18. PHOTOGRAPHIC MATERIAL

Chase Africa Safaris shall be entitled to take photographs, films and videos (including in electronic format) of the client during his excursions, as well as at any time during the client's sojourns in Africa for the duration of the services provided in terms hereof. Chase Africa Safaris, at its sole discretion, may use such photographic, film and video material so taken, for the purpose of any advertising or brochure productions, which the client irrevocably gives his consent thereto, and without any consideration being payable to the client.

19. APPLICABLE LAW

These standard terms and conditions and all agreements entered into between Chase Africa Safaris and the client pursuant thereto, and on the terms thereof shall be governed by and construed according to the laws of the Republic of South Africa, irrespective of the place where the agreement / s where entered into.

20. JURISDICTION

20.1 Subject to the provisions of clause 20.3 below, any legal proceedings arising out of or in connection with these standard terms and conditions, or any agreement entered into pursuant thereto, shall be instituted in the Gauteng Provincial Division of the High Court of South Africa, which shall have exclusive jurisdiction to hear and determine such legal proceedings.

20.2 To the extent as may be necessary, the client hereby consents and submits to the jurisdiction of the said court, as referred to in clause 20.1 above.

20.3 Notwithstanding the provisions of clause 20.1 above, Chase Africa Safaris shall have the discretion to institute legal proceedings against a client in any Magistrate's Court having jurisdiction in terms of Act no. 32 of 1944, as amended, notwithstanding that the amount claimed in such proceedings would otherwise exceed the monetary jurisdiction of the said Court.

21. VARIATION OF THESE STANDARD TERMS AND CONDITIONS OF CONTRACT

No variation or alteration of these standard terms and conditions of contract shall be binding on Chase Africa Safaris unless embodied in a written document signed by a member of Chase Africa Safaris. Any purported variation or alteration of these standard terms and conditions of contract otherwise than as set out above shall be of no force or effect, whether such purported variation is written or oral, or a combination of both.

22. NON-WAIVER

No extension of time or relaxation of any of the provisions of these standard terms and conditions of contract shall operate as an estoppel against Chase Africa Safaris in respect of its rights herein, nor shall it operate so as to preclude Chase Africa Safaris thereafter from exercising its rights strictly in accordance with these standard terms and conditions.

23. BANKING DETAILS

Banking details will be provided on invoices and statements once transactions commence. Please pay careful attention to the banking information and requirements for payments.

Chase Africa Safaris (Pty)Ltd



WHAT TO BRING ON SAFARI



Suggested Packing List

Please find herewith a list of suggested items which should be used as a guideline whilst planning your trip. Kindly bear in mind that there are luggage restrictions of between 15 kg (33 lb) and 20 kg (44 lb) – in a soft bag with no frames or rigid structures, however, wheels are permissible if not part of a solid frame or rigid structure – on some light aircraft transfers.

A collapsible wheeled luggage frame/trolley (separate to the bag) is allowed, as long as the basic dimensions are similar to that of the bag. While on scheduled commercial flights between 20 kg (44 lb) and 30 kg (66 lb) depending on the seat class as booked.

Clothing

The weather in southern Africa is generally pleasant throughout the year – warm to hot days, and cool to warm nights – with summer (September to April) being the hotter months. During our winter months, however (May to August), it can become really cold at night and in the early morning, particularly when on safari, so we would like to suggest that you pack accordingly. In central and east Africa, the temperature variation is generally less – in the summer months it can be quite hot and/or humid and the winters usually do not get as cold. Requirements for a visit to Rwanda and the Seychelles are quite specific – please contact your travel consultant for further details.

- Sun hat/bush hat.
- Headscarf/bandana – particularly for dusty dry regions.
- Golf-shirts and/or T-shirts – preferably with sleeves to protect your shoulders from the sun.
- Long-sleeved cotton shirts.
- Shorts and/or skirts – really short skirts are not practical for getting in and out of game drive vehicles.
- Long trousers/slacks.
- Track suit.
- Pyjamas – lightweight for summer and warm/thermal for winter.
- Underwear – on game drives the roads can be bumpy and uneven so a suitable bra may be required.
- Socks – thermal options are recommended for the winter months.
- Good closed walking shoes (running/tennis shoes are fine).
- Sandals – preferably low heeled or flat if you are going on safari.
- Swimming costume.
- Lightweight jersey or fleece in summer.
- Light rain gear or jacket for summer months.
- Warm jersey or fleece plus anorak or parka in winter.
- Additionally, a scarf, gloves and beanies/woolen hats for the cold winter months.
- More formal attire for your stay at prestigious city hotels or on one of the luxury trains.

Equipment & Other

- Good quality sunglasses, UV protected, preferably polarised. Tinted fashion glasses are not good in strong light.
- If you wear contact lenses, we recommend that you bring along a pair of glasses in case you get irritation from the dust.
- Torch or a head lamp.
- Southern African bird guide if you are a keen birder, e.g., Newman's or Sasol.
- Personal toiletries (basic amenities are supplied by most establishments)
- Malaria tablets (if applicable).
- Antihistamine tablets if you suffer from any allergies.
- Anti nausea tablets if you suffer from motion sickness.
- Moisturising cream and suntan lotion – SPF 30 or higher recommended.
- Lip balm.
- Insect repellent for body application, e.g. Tabard, Rid, Jungle Juice, etc.
- Basic medical kit (aspirins, plasters, Imodium, antiseptic cream and antihistamine cream, etc.)
- Tissues/Wet Wipes.
- Lightweight backpack to carry essentials on walking safaris.
- Visas, tickets, passports, money, credit cards, insurance details, etc.
- Camera equipment including spare batteries, chargers, film, flash cards, memory sticks, etc.
- Waterproof/dustproof bag or cover for your camera.
- We highly recommend that you bring your own pair of binoculars for viewing both wildlife and birds. The recommended general purpose binocular specifications are 8x40 or 10x42.

Please note that Kenya and Rwanda are polythene-free countries. For environmental reasons, plastic bags are illegal and have been banned, the customary plastic duty-free bags included. Arriving visitors are requested to avoid bringing plastic bags into the countries and, in fact, being in possession of a plastic bag/s will be an offence as it will now be against the law and violators could be penalized. Visitors are advised to avoid packing any plastic bags into their suitcases or in carry-on hand luggage before flying to Kenya and Rwanda. For liquids in hand luggage, it is recommended to use transparent toiletry bags. Items purchased at the airport before boarding the aircraft should be removed from said plastic bags. Travellers coming into Kenya and Rwanda with duty-free plastic shop bags will be required to leave these at the airport under the new regulations.

NOTE 1: Bright colours and white are not advisable whilst on safari. Camouflage clothing is not recommended for travel in African countries (camouflage or military-inspired clothing is prohibited when travelling in Zimbabwe).

NOTE 2: There may be a restriction on luggage limits on your safari – please ensure that you have the details from your agent according to your itinerary and ask your agent ahead of time if you would like details on the feasibility and costs of taking excess luggage with you on any of these restricted luggage safaris.

NOTE 3: We carry reference materials in our camps/lodges and vehicles, so it is not necessary to bring these with you. However,

we highly recommend that you do bring your own pair of binoculars in order to get the most out of your safari.

NOTE 4: Where applicable, a printed copy of your travel, medical and evacuation insurance that includes the policy reference number, name of insurer, name/s of person/s covered and the contact telephone number/s in the advent of a medical emergency.

Photographic Tips

Capturing those unforgettable moments while on your African safari will often hinge on the correct choice of camera equipment; the selection of camera equipment determining the end result of your photographs taken on the trip. African conditions are certainly unique and these guidelines aim to make your equipment choice a little easier.

As the digital age has basically revolutionised the photography realm we focus our suggestions solely on that media.

Cameras – Compact Super-zoom bridge cameras have also improved greatly in recent years like the Nikon P100 and the Canon

Powershot SX50 HS. They offer an incredible focal range – from capturing that close-up of an elephant’s eye to Namibia’s dune landscape – while being far more affordable and portable than a SLR camera body and range of lenses. For satisfying photography of birds and animals, a good SLR camera and telephoto lens is preferable:

Cameras – SLR

The new high-resolution digital cameras are outstanding and give superb quality images, especially if you are using a digital SLR camera body, with interchangeable lenses. The leaders are Nikon and Canon and one cannot go wrong with either. Semi-professional camera bodies like the Nikon D300s, D7100 or the Canon 70D or 7D are very good choices. They are fairly light, easy to hold and all produce excellent results. Top of the range include the Nikon D4s or the Canon 1DX – the ultimate in durability, high frames per second (ideal for capturing action scenes) and weather sealing, however, these are expensive and heavy to carry around. A second camera is a worthwhile consideration, as digital cameras do occasionally fail. Apart from providing backup it is also ideal to put a wide-angle lens on one and a telephoto on the other. The advantage of digital photography is that one can get instant feedback on images and adjustments can be made in the field to ensure that one’s photographs are correctly exposed.

Lenses – Interchangeable

A zoom lens can be extremely useful on safari and the minimum recommended size is 70 mm - 200 mm, although a 100 mm – 400 mm or 70 mm – 300 mm is ideal. Modern image-stabilised lenses are best as they allow photographers to handhold their cameras at slower shutter speeds with sharper results. Popular lens choices include: Canon 100 - 400 IS 4.5 - 5.6 lens, Nikon 80 - 400 VR f4.5 - 5.6 AF-S VR lens or the Canon 70 mm - 300mm f/4 - 5.6L IS USM lens. Fast fixed prime lenses have an edge when it comes to sharpness and low-light performance, however, one loses some versatility being confined to a fixed focal range. Choices here include the Canon or Nikon 300 f2.8 or f4 fixed lenses. A more cost-effective way to obtain further reach (without the bulk of a fixed 500 or 600) out of your camera is to use a teleconverter, particularly on f2.8 lenses – the 1.4X being ideal. The Nikon 200 - 400 f4 VR II or the Canon 200 - 400 f4 IS (with built-in 1.4X teleconverter) are the ultimate wildlife lenses in terms of versatility, however, do come with a hefty price tag. Spare Batteries, Recharging Facilities and Additional Storage Spare batteries are essential and a storage device of some sort is recommended, such as a portable external hard drive. Make certain you have enough card storage – most people take more photographs than they expect to.

Compact flash cards are continually dropping in price – 32 GB and 16 GB cards are the norm these days. Also try investing in the newer generation UDMA cards as they write data much faster so you can catch that split-second lion kill! Camps/Lodges have facilities for recharging batteries. Strips for charging more than one device are suggested for more serious photographers.

Other Gear

Supports: On the back of a safari vehicle a monopod can be a compact, light-weight solution for providing additional stability for larger lenses.

Protection from the elements: Camera bags like the Lowepro, Gura Gear or Tamrac range are ideal to transport all your camera gear. Out on game drives remember to pack something to cover your camera gear and minimise dust – an inexpensive pillow case or kikoy often does the trick perfectly.

Binoculars: A good pair of binoculars will certainly enhance your overall safari experience – particularly with regards to smaller mammals and birds. Everyone should bring their own pair of binoculars in order to get the most out of the safari – roof prism 10x32/8x32 is the recommended general purpose binocular specification for both birding and mammal viewing. A Petzl headlamp packed in your camera bag is a good hands-free idea for changing settings after dark and packing up your gear after night drives. A Giotto Rocket Blower is excellent to remove unwanted dust from a camera sensor and for general cleaning before doing any lens changes in the field. A rain-proof cover for your camera bag is a wise investment particularly for African safaris in the rainy season, when afternoon thunderstorms are frequent.

Travel Documents

Visitors to Africa must have a passport that is valid for at least 6 months beyond your intended departure date, together with onward travel documents, proof of accommodation and sufficient funds for the duration of your stay. In addition, each country you may be visiting generally requires at least 2 consecutive/side by side blank pages on entry for both visas and stamps. Should your itinerary include more than one country, excluding the country of departure and return, please ensure that you have a sufficient number of blank visa pages (not endorsement pages) in your passport. Should there be insufficient blank pages in your passport then entry into or exit from a country could be denied.

Any applicable visas, costs and/or relevant documentation are your responsibility. Please verify with your travel agent or relevant Consulate concerning visa entry requirements and, if extending your journey to other countries, visa entry requirements for those countries need to be established as well. Kindly ensure that you have all necessary visas prior to departure from your home country (unless these can be obtained on arrival) as Wilderness Safaris, its staff, agents and operators cannot be held liable should entry be denied.

In addition, it is your responsibility to ensure that the duration of stay in each of the countries visited on your itinerary is correctly noted on your visa/arrival paperwork or communicated to the Immigration Official, so that the appropriate number of days is stamped in your passport. If this is not done, there is a risk of being detained or charged for the number of days that you have “overstayed” in the relevant country/ies. If a parent/guardian is travelling alone with a minor child/ren (aged 18 years or younger) to South Africa then the parent/guardian must be in possession of a certified letter of consent from the non-accompanying parent or guardian. All passengers under 18 years of age will need to present an unabridged birth certificate as well as a valid passport when entering, departing or transiting South Africa and Botswana (as advised by The Ministry Of Nationality, immigration & Gender Affairs). This is a requirement of the UN: Convention On The Rights Of The Child, which states that every member country that has acceded to or signed it, should introduce some measures of control. Abbreviated versions or baptismal certificates are not accepted. This requirement applies to minors of all nationalities – whether travelling unaccompanied, with both parents, with one parent, an adoptive parent/s or with a legal guardian/s or any another adult/s (e.g. family member or friend, etc.). A

sworn translation (certified/authenticated) in English should accompany all documentation that is in a language other than English.

An “Unabridged Birth Certificate” contains the following details:

- Particulars of the child/ren: date and place of birth, gender and name in full.
- Particulars of the parents: full names, date and place of birth, as well as their citizenship at time of birth.

For single parents, or those travelling alone with their child/ren, the following must be provided:

- An affidavit (no more than 3 months old on the date of travel) in which the absent parent gives consent for the child to travel, or
- A court order granting full responsibilities or legal guardianship of the child, or
- The death certificate of the absent parent.

Note too that documents such as affidavits that are older than 6 months at the time of travel will not be valid.

Currency

Except for Zimbabwe, which currently uses US Dollars, all other countries in which we operate have their own currency and this is used as standard tender when paying by either cash or credit card, with applicable exchange rates being taken into account. Generally speaking, at camps/lodges in central, east and southern Africa, cash payments for curios or gratuities to guides and staff, can be made in US Dollars, GBP Sterling, Euro and/or South African Rand. Travellers Cheques in any of the above currencies are accepted in most cases.

US Dollar notes should be the later series (post 1996) with “large heads/presidential portraits”. While some banks may accept notes with “small heads/presidential portraits”, this is the exception. We recommend that currency should only be changed at banks and/or hotels that offer this service. In specific countries, the current situation is as follows: Botswana accepts those printed from the year 2007 and later, Zambia only accepts 2006 and later series, with Zimbabwe accepting any series of US Dollars.

Safety Guidelines

It is sensible to take basic precautions whilst travelling anywhere in the world. Below are recommendations that we feel hold true for travel in general and which we thus suggest are followed if travelling to Africa. We advise that you learn about your surroundings and ask Tourist Information Officers, camp/lodge and hotel staff and local residents about areas to avoid. It is advisable to secure your luggage with a suitable lock or at least with cable ties when flying both locally (within South Africa), regionally (to neighbouring countries) and internationally. As an additional precaution we suggest that check-in luggage is shrinkwrapped. Please do not check in any valuables or chronic medication as these should be kept in your carry-on luggage. Never leave luggage unattended. Always drive with your doors locked and your windows closed, with handbags/backpacks/parcels and valuables stored out of sight in the boot/trunk of the car. Keep mobile phones, wallets and cameras well hidden and avoid wearing expensive jewellery. Never leave your luggage unattended (e.g. do not leave handbags under tables, on the backs of chairs or on restroom hooks). Please report any stolen property and/or any incident involving your safety and security to the establishment where you are staying. Separate your cash and credit cards and do not carry all your cash with you. Avoid counting cash in the open. Be vigilant whenever approaching an automated bank teller machine (ATMs). If you feel unsafe, rather return at another time or use an alternate machine. Never let a stranger assist you at an ATM and shield the keypad and screen with your body, especially when entering your pin code. If you suspect that the machine has been tampered with, walk away from it and report your suspicion to the bank or security guard. Please note that no bank will ever ask for confidential details like pin codes so do not share this information with anyone. Keeping large amounts of foreign currency notes poses several risks, rather settle your bills via

credit or debit card where possible. Please store any valuables, travel documents (passports/airline tickets/vaccination cards) and additional cash or Travellers Cheques in your camp/lodge/hotel room safe or the property's main safe. Keep your room locked at all times and hand in room keys or cards whenever you leave your hotel. Take note of and abide by any warnings posted in public areas and parks.

Accommodation Check-in and Check-out Times

Times may vary depending on the establishment. Generally speaking for hotels, check-in is after 14:00 and check-out is by 10:00. At most safari camps/lodges, the rooms need to be vacated by noon, however, this will be reconfirmed once you are in camp/at the lodge. Where possible, camps/lodges and hotels will assist with your requirements, however, if you wish to guarantee an early arrival or a longer stay in your room, we recommend you arrange and pay for this in advance to secure it.

Language

Whilst travelling in Africa as well as the Seychelles, business is normally conducted in English. It is therefore beneficial for you to have knowledge of English and be able to communicate in that language – for safety reasons and also with regard to compatibility with fellow travellers.

Health

There are a few basic health matters that require care and attention. The following points are recommended guidelines only – please consult your medical practitioner and check with your health department/travel clinic prior to departure from your home country, in the event there have been changes in the health regulations of the country you are visiting.

Malaria

Malaria within South Africa's borders is encountered mainly in:

- northern and eastern Mpumalanga,
- northern KwaZulu-Natal,
- the border areas of the Northern and North West provinces.

Outside of the South African borders it is found in:

- the lower lying areas of Swaziland,
- in Mozambique, Zambia and Zimbabwe,
- northern parts of Botswana (more specifically Kasane),
- in northern Namibia,
- in Kenya.

Malaria prophylactic recommendations for travellers to Africa:

Expert opinion differs regarding the best approach to malaria prophylaxis. It is important to bear in mind that malaria may be contracted despite chemoprophylaxis, especially in areas where chloroquine resistance has been reported. Both chloroquineresistant and normal strains of malaria are prevalent in Africa.

- Please remember that the best precaution is the preventative kind.
- Avoid being bitten by using mosquito repellents liberally. Wilderness Safaris provides a locally made repellent, however, please feel free to bring your own if you suffer from any skin sensitivities or allergies.
- Wear long-sleeved shirts and trousers/slacks in the evenings.
- Please use the mosquito net over your bed where supplied/available.
- Where provided, please use the insecticide supplied to kill any mosquitoes that may have flown into your room.
- Mosquito coils are also effective.

- If you are a scuba diver, please consult your medical practitioner regarding the use of Larium in conjunction with diving.

Malaria is transmitted by a very small percentage of female Anopheles mosquitoes. They are mainly active in the early evening and throughout the night. Malaria transmission is at its highest during the warmer and wetter months of November through to April . From May through to October the risks of contracting malaria are reduced. There is also less prevalence in remote areas where the camps/lodges are situated; nonetheless, you need to consider taking preventative measures.

There is a 6 to 7 day minimum incubation period before symptoms present themselves. If you become ill on your return (early symptoms being fever, headache, chills and muscular pain), while still on prophylaxis or even once you have stopped taking them, ensure that your medical practitioner does everything to establish that your illness is not malaria. Malaria can be prevented if you are sensible and take basic precautions. There have been very few cases of our guests contracting malaria in our nearly 30 years of operation. It is inadvisable for pregnant women to visit malarial areas as malaria infection during pregnancy can be detrimental to mother and child. Caution should be exercised with small children as they can be more susceptible and are unable to take some forms of medication.

Tsetse Flies

Tsetse flies do occur in some of the areas in which we operate: parts of northern Botswana, Zambia and Mana Pools in Zimbabwe. They look similar to other large flies except that when perched, both wings are held folded directly over the other above the abdomen and they have a long proboscis extending forward from a large head. They are best known as the carrier of trypanosomiasis – causing sleeping sickness in humans that can be fatal, however, is easily treated and cured. Not all tsetse flies transmit all variations of the disease and in Wilderness areas of operation they are regarded more as an irritation (the bites are sharp) than as a serious threat. Enormous efforts have been made in the eradication of tsetse flies in various countries and sleeping sickness has now largely disappeared from southern Africa. The World Health Organisation (WHO) reports that very few cases have been reported in Zambia since 2005 and none in Botswana from where it has long been absent. The disease is easily treated with modern medicine and in the unlikely event that symptoms are recorded after a visit to an area containing tsetse flies we recommend that a medical practitioner be consulted. These symptoms can present a few weeks to months after a visit and begin with fever, headaches and pains in the joints followed by dramatic swelling of the lymph nodes. If left untreated these symptoms can evolve to cause anaemia as well as cardiac and kidney disorders before the sleep cycle is disrupted by alternate bouts of fatigue, insomnia and sleep.

What precautions can I take against tsetse fly bites?

The most important precaution is to be aware of tsetse flies and what they look like. In order to differentiate them from other flies look closely at the wings. If they are held closed and overlapping over the abdomen it is likely that it is a species of tsetse fly. Other characteristics include a long, defined biting proboscis. While on game drive or walks, be aware that they occur in wooded areas rather than out in grasslands or on the plains.

Generally brushing the flies off your body once they have landed there is enough to prevent getting bitten. This can be a challenge in areas of high fly density, however, these are avoided wherever possible by the guides. The colour of clothing worn can be helpful (see below) and while in camp/at the lodge keep your tent or room closed to insects. The insects are tough and easily survive a gentle slapping. What clothing should I wear to avoid attracting tsetse flies? Dark coloured clothing is generally more attractive to tsetse flies since the majority of their host species are dark coloured large mammals such as buffalo. Wearing long-sleeved neutral coloured clothing is probably the best approach. It is possible for the flies to bite through light clothing and some people do wear heavy fabrics to avoid this. If I get bitten and get infected or have an allergic reaction,

how can I treat the bite and how common is this? Infected tsetse bites can be treated by simply applying an antihistamine cream to the bite area. This will ease the itch which is commonly associated with insect bites of this nature. Allergic reactions are not at all common and should this occur, it can be treated with any of the antihistamine tablets available off the shelf and kept in our camps/lodges and vehicles.

Ticks

Ticks occur the world over and are well known ecto-parasites. The most obvious species in the savannah regions of Africa are the 'hard ticks' which attach themselves to their hosts to feed before they either fall or are brushed off. Ticks are also well known as carriers of diseases that affect both animals and humans; in southern Africa this is referred to as tick bite fever. Symptoms of this disease present after a 5 to 7 day incubation period and include fevers, headaches, malaise and even a skin rash, however, effects can vary dramatically from person to person. A dark black mark usually results at the site of the infected bite and is a helpful diagnostic. The disease is easily treated with antibiotics although this is not always necessary. After walking in the bush with your guide it is best to brush your clothes down and to examine your body for ticks, taking care to remove these entirely without leaving the biting mouth parts behind in your skin. Anti-tick sprays such as Bayticol can be very effective against ticks and wearing long pants will prevent many bites.

Yellow Fever

Yellow Fever is a viral illness for which there is no cure, however, there is an effective vaccine that will prevent it. It is transmitted by a daytime biting mosquito. The Yellow Fever virus is found in certain areas of Africa, Central and South America. Proof of vaccination is required when visiting Kenya, if travelling from a country with the possibility of Yellow Fever transmission. Note that Yellow Fever is a risk in certain parts of Kenya so most countries will require proof of inoculation on your return home from Kenya. While proof of vaccination is not required when travelling to Rwanda, only, it is required if onward travel includes Kenya, Uganda, Ethiopia, Tanzania and others. There is no risk of Yellow Fever in Mozambique. As such, note that when flying into Mozambique, travelling from a Yellow Fever destination, proof of inoculation will be required upon entry.

The government of Tanzania requires proof of Yellow Fever vaccination, upon arrival, if you are travelling from a country with risk of Yellow Fever. This is important to bear in mind if combining Kenya and Tanzania, i.e. the Masai Mara and Serengeti, as Yellow Fever is required for Kenya. Please be sure to carry your valid certificate of vaccination. For the Seychelles, a Yellow Fever vaccination is required for travellers who are arriving from or have transited through countries with risk of Yellow Fever transmission.

- Time: Inoculations must be had at least 10 days before travel, as the vaccine is not effective within 10 days.
- Validity: The World Health Organisation (WHO) have adopted an amendment to Annex 7 of the International Health Regulations (2005) (IHR) which stipulates that the period of protection afforded by the Yellow Fever vaccination will change from 10 years to the duration of the life of the person vaccinated. This lifetime validity applies automatically to all existing and new certificates, beginning 10 days after the date of vaccination. As of 11 July 2016, revaccination or a booster dose of the Yellow Fever vaccine is not required,

regardless of the date that their International Certificate of Vaccination was initially issued. Valid IHR International Certificates of Vaccination are now automatically valid for the life of the traveller indicated and need not be modified. For new certificates, WHO has encouraged countries to use words that clearly and unambiguously indicate that the validity of the certificate is for the life of the person vaccinated. You will receive a Yellow Card which you have to carry with you when you travel. Failure to produce the card during travel could result in penalties by Immigration or refusal to enter the country.

- People Exempt: Pregnant women, HIV-positive, anyone undergoing chemotherapy or with a suppressed immune

system. You still need to go to a clinic/medical practitioner for a consultation and to be given an exemption certificate

which will still allow you to travel without having had the injection. Babies under the age of 9 months and people over the

age of 60 years can qualify for an exemption, however, this is at the discretion of the medical practitioner.

- Symptoms: The illness develops within six days of being bitten by an infected mosquito, and the onset is usually

sudden: fever develops, with headache, body pains, and most often nausea. Jaundice develops with a bleeding

tendency, coma and death.

- Yellow Card: Travellers immunised against Yellow Fever are issued with an internationally recognised vaccination certificate for inspection by Immigration Officials. The international health regulations concerning Yellow Fever are unequivocal, and unvaccinated travellers may face denial of entry, quarantine in certain circumstances or even deportation. This strict control is maintained to ensure that both the individual traveller and the broader communities are protected against outbreaks of this disease. Persons arriving in South Africa from a country/ies designated by The World Health Organisation as Yellow Fever risk areas will require a valid Yellow Fever vaccination certificate or a waiver letter, unless the traveller was only in transit in that country. In transit is defined as a period less than twelve hours with the traveler remaining in the airport terminal, and in this case, a Yellow Fever vaccination certificate or waiver letter will not be required.

Traveller's Diarrhoea

When travelling to a foreign country it is possible to contract a viral infection of the intestines. It is not serious or dangerous and causes the very common condition known as "traveller's diarrhoea". Viral gastroenteritis should clear up on its own when the patients' immune system kills the viruses – similar to a common cold. Recommendations to provide relief from the symptoms are the following:

- Take medication for nausea or vomiting, diarrhoea and abdominal cramps if required (we suggest bringing your own with you).

- Rest as much as possible and avoid any strenuous activities.

- Sip fluids slowly through the day – preferably using electrolyte solutions.

- Take precautionary measures so as not to spread the illness to other people, in particular washing hands well and not sharing food.

- It is recommended that medical advice is sought before starting a course of antibiotics as this may lead to a worsening of symptoms.

Fluids/Hydration

It is very important that you drink plenty of fluids, especially during the warmer months. It is generally recommended that you drink at least 2 to 3 litres of water per day and/or other fluids such as fruit juice, soft drinks/sodas or iced tea per day to limit the effects of dehydration. This excludes tea, coffee and alcoholic beverages, which act as diuretics and can therefore, actually contribute to dehydration. Generally, water throughout southern Africa is safe to drink directly from the tap. However, bottled or filtered water is readily available, so please do not allow yourself to become dehydrated.

Dietary Requirements

If you have any specific dietary or religious (i.e. Halaal or kosher) requirements please ensure that Wilderness Safaris is notified prior to arrival. We can accommodate most reasonable requests, however, need advance warning to do so.

Medical Conditions

You need to notify Chase Africa Safaris of any medical condition you may have prior to your arrival. This includes any allergies, e.g. bee stings, nuts, shellfish, or intolerances such as lactose or gluten. Guests are encouraged to bring their own epi-pens.

Flight Check-in Times

Due to newer, larger airports, increased volumes of passengers and heightened security measures we recommend that you arrive at the airport at least two hours prior for domestic and regional flights, and three hours prior for all international flights.

