



***Tailored. Authentic. Personal***

### **Payment terms and conditions**

- A 65% deposit of total value of the booking will be required to confirm the booking, subject to room availability.
- Full and final 50% balance is required to be paid 60 days prior to the arrival date.
- In case the booking is requested within 30 days from the date of arrival, 100% of the total package amount is required to confirm the booking.

### **Liability**

TAP Expeditions shall not be liable for any failure to provide holidays services to a guest contracted arising from circumstances outside the TAP Expeditions control including but not limited to Act of God, war riots, lack of security, explosions, abnormal, fire, flood, government action, strikes, lockouts, delay or default by suppliers, agents of subcontractors, accidents and shortage of labor, failure of publicly provided utilities, poor infrastructure, contractions of malaria and / or other illness by guests or disruption to transport caused by factors outside our control.

### **Cancellations/amendment policy**

Reservations that are cancelled reduced in length of stay or reduced in numbers (here in after collectively called a CANCELLATION) are subject to Cancellation and No Show Fees if cancelled within 70 days of the arrival date.

1. When the CANCELLATION is between 40 and 30 days of the arrival date, the cancellation fee is 65% of the contract rate.
2. When the CANCELLATION is between 30 and 5 days of the arrival date, the cancellation fee is 85% of the contract rate.
3. When the CANCELLATION is 5 days or less than the arrival date or should the guests fail to arrive, the cancellation fee shall be one hundred percent (100%) of the applicable rate.
4. In all cases, notification of CANCELLATION is only accepted when received in writing.
5. In case the guests are using more than one property, arrival date of first property will be considered for applying the Cancellations / Amendments policy.

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