

Springtide Sailing Charters

34° South Residential Jetty Knysna Quays, Waterfront Drive, Knysna Telephone: +2744 382 0321/0421 Mobile: +2782 852 9402

Email: info@springtide.co.za www.springtide.co.za

COVID-19 ACTION PLAN

Protocols

- Any person with symptoms consistent with COVID-19 will not be allowed to participate on any charters.
- Passengers and crew must wear masks to access our check in and retail store and for the duration of the charter until disembarkment and check out is complete.
- If possible, social distance of at least 2 meters is maintained between individuals; if not possible, crew member and patrons must maintain as much social distancing as allowed on the vessel, depending on its size and configuration. Passengers from the same household are not required to social distance from each other.

Hygiene Protocols

- Passengers will be requested to wash their hands before and after charters.
- Hand sanitizer will be available at check in and on vessel during charters for passengers & crew.
- Crew will be required to do an hourly touch-point sanitization (e.g., workstations, equipment, screens, doorknobs, restrooms)
- Before and after each charter all equipment and the vessel will be sanitized
- WHO (World Health Organisation) posters have been placed in bathrooms to remind passengers and crew to wash their hands.
- Our life jackets (compulsory sanitised after every use), blankets, windbreakers and ponchos that are available to passengers and will be sent to laundry after every use.

Staffing

- Crew are trained on basic hygiene protocols, such as frequent and thorough hand sanitizing, respiratory etiquette (e.g., covering coughs and sneezes), and discourage crew members or passengers from using others personal property, work tools and equipment before sanitizing.
- No crew members displaying symptoms of COVID-19 may provide services to customers.
 Symptomatic or ill employees may not report to work.
- No crew member may report to the work site within 72 hours of exhibiting a fever and necessary inspections and protocols will be followed.
- Crew that are well but who have a sick family member at home with COVID-19 have been instructed to notify the company and follow recommended precautions.