



ONGAVA
GAME RESERVE

ONGAVA GAME RESERVE 2025 SELLING RATES

Valid: 11 January 2025 – 10 January 2026



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Physical Address: 102A Nelson Mandela Avenue, Klein Windhoek, Namibia

Postal Address: Private Bag 12041, Suite No. 10 Ausspannplatz, Namibia

www.ongava.com

RATE INFORMATION

1. Fully Inclusive (FI) rate includes accommodation, all meals, twice daily scheduled camp activities, park fees, laundry, Namibian VAT, Tourism levy, Sustainability Levy, Conservation fee, and local drinks – excludes premium imported brands and champagne.
2. Full Board (FB) rate includes accommodation, all meals, Namibian VAT, Tourism levy, ORC Sustainability Levy and Conservation Fee all other extras to be settled direct.
3. The Discovery Centre curated by the Ongava Research Centre is situated at Anderssons at Ongava and is available to all Ongava resident guests.
4. Transport to / from the lodges is excluded from the below nightly rates.
5. Government Tourism Levy: a mandatory Government Tourism Levy of 1% of the Accommodation Rate, net of Commission and before VAT, is included.
6. Conservation Fee: a daily Conservation Fee of N\$1 100, non-commissionable is included.
7. ORC Sustainability Levy: a donation of 2% of all accommodation revenue to the Ongava Research Centre is included.
8. Three adults booking a family unit will be quoted as one double room and one single room, not as three persons sharing.

CHILD POLICY

1. Bookings with children aged between 0 and 5 years, the entire camp / lodge must be booked and paid for on exclusive use basis.
2. Children up to the age of 16 years old are required to always share accommodation with at least one adult.
3. Persons 17 years and older will no longer be considered children and the normal adult rate will apply.
4. Child rates apply only when children aged 16 years and under are sharing with full paying adult/s and must be calculated accordingly i.e. for 2 adults and 2 children in a family unit the costs will be calculated as 2 x adult sharing rate plus 2 x the applicable child rate.
5. In addition, parties with children 12 years and younger are required to book and pay for private activities unless the lodge is booked and paid for on exclusive use basis. A family booking will depend on the availability of a private vehicle/activities at the selected lodge for the period requested, in combination of FI basis.
6. Unlike a confirmed Private Vehicle reservation, a Party configuration is not a default guarantee for exclusive use of a vehicle or private activities.
7. The minimum age requirement for activities on the Ongava Game Reserve is:
 - a. Use of the viewing hide minimum age is 12 years.
 - b. Guided nature walks minimum age is 16 years.
8. Triple share accommodation is on a request basis and only allowed for children 16 years and under sharing with adults - not for three adults sharing. Guests must accept that there is usually an impact on space and comfort in the case of triple share accommodation.
9. For children travelling please advise the ages at the time of the reservation, therefore please provide a scan of passport / identity card or birth certificate or similar that contains name and date of birth.

Ongava 2025 Recommended Selling Rate valid 11 January 2025 - 10 January 2026

Camp	Basis	Configuration	STANDARD SEASON	PREMIUM SEASON	STANDARD SEASON	PREMIUM SEASON
			11 January 2025 – 30 April 2025	01 May 2025 – 30 November 2025	01 December 2025 – 19 December 2025	20 December 2025 – 10 January 2026
Ongava Tented Camp	FI	Per Person Sharing	12,600	16,800	12,600	16,800
	FI	Per Single Room	15,800	21,000	15,800	21,000
Ongava Lodge	FB	Per Person Sharing	8,900	11,800	8,900	11,800
	FB	Per Single Room	11,100	14,800	11,100	14,800
	FI	Per Person Sharing	12,600	16,800	12,600	16,800
	FI	Per Single Room	15,800	21,000	15,800	21,000
Anderssons at Ongava	FB	Per Person Sharing	11,800	15,700	11,800	15,700
	FB	Per Single Room	14,700	19,700	14,700	19,700
	FI	Per Person Sharing	16,800	22,400	16,800	22,400
	FI	Per Single Room	21,000	28,000	21,000	28,000
Little Ongava	FI	Per Person Sharing	36,600	48,800	36,600	48,800
	FI	Per Single Room	45,800	61,000	45,800	61,000

* All rates are in Namibian Dollars, including VAT, Tourism Levies, Sustainability Levies & Conservation Fee.

Ongava 2025 Child Rates valid 11 January 2025 - 10 January 2026

Camp	Basis	Configuration	STANDARD SEASON	PREMIUM SEASON	STANDARD SEASON	PREMIUM SEASON
			11 January 2025 – 30 April 2025	01 May 2025 – 30 November 2025	01 December 2025 – 19 December 2025	20 December 2025 – 10 January 2026
Ongava Tented Camp	FI	Per Person Sharing	6,600	13,000	6,600	13,000
Ongava Lodge	FB	Per Person Sharing	4,800	8,400	4,800	8,400
	FI	Per Person Sharing	6,600	13,000	6,600	13,000
Anderssons at Ongava	FB	Per Person Sharing	4,800	8,400	4,800	8,400
	FI	Per Person Sharing	6,600	13,000	6,600	13,000
Little Ongava	FI	Per Person Sharing	15,400	35,500	15,400	35,500

Ongava 2025 Pilot and Guide Rates valid 11 January 2025 - 10 January 2026

Camp	Basis	Configuration	STANDARD SEASON	PREMIUM SEASON	STANDARD SEASON	PREMIUM SEASON
			11 January 2025 – 30 April 2025	01 May 2025 – 30 November 2025	01 December 2025 – 19 December 2025	20 December 2025 – 10 January 2026
All Ongava Camps	FB	Per Single Room	1,600	1,800	1,600	1,800

Miscellaneous

	NAD
Conservation Fee per day ⁽¹⁾	per person 1,100
Lunch Pack (included in FI rate)	per person 500
Scheduled Etosha Game Drives (AM Activity)	per person 2,500
Scheduled Ongava Property Game Drives (AM / PM Activity)	per person 1,500
Scheduled Nature Walk	per person 600
Scheduled Night Drives	per person 1,300
Ongava Airfield Passenger Fee ⁽²⁾	per person 600
Ongava Camp / Airfield road Transfer each way ⁽³⁾	per person 500
Sole Use Guide & Vehicle (only with FI) ⁽⁴⁾	per day 18,200

1. A non-commissionable Conservation Fee contribution to the Ongava Game Reserve conservation efforts.

2. Ongava Airfield Passenger Fee is included in Ongava accommodation rate.

3. Ongava camp Airfield Transfer is included in Ongava FI accommodation rate.

4. Sole Use Guide and Vehicle is included with each Little Ongava reservation.



PRIVATE VEHICLE & GUIDE

1. The private activity service includes all the standard activities at that lodge, be it guided nature walks, game drives or guided excursions on the reserve or in the Etosha National Park.
2. Private activities are only applicable on an FI basis, and are not available on a FB basis.
3. The group size and party configuration are not a default guarantee for exclusive use of a vehicle or private activities. If guests seek a guaranteed private vehicle and guide, please book accordingly.
4. The private activity service commences with the afternoon activity on the day of arrival and ends with the morning activity on the day of departure.
5. Each Little Ongava reservation includes a sole use Guide and Vehicle.
6. Private vehicles and activities are only bookable for consecutive days of entire booking. Ongava cannot accept a reservation request for private activities on DAY-1 and then again on DAY-3 (DAY-2 might be fully booked). This negatively impacts the guest experience and expectations.

INSURANCE

At Ongava Game Reserve it is a condition of travel that guests have travel insurance. Should they not have insurance cover, they will be personally responsible for any costs incurred as a result of a medical emergency or evacuation, as well as any other insurance claim situation such as loss of luggage.

TERMS AND CONDITIONS

Acceptance of these rates constitutes acceptance of the Terms and Conditions as set out herein.

BOOKING CONFIRMATION

Ongava will hold a “provisional” booking for 14 days, after which the booking will be automatically released from the system. Where additional time is required, an extension may be granted with a certain amount of flexibility where possible and only when the request has been received in writing. Provisional reservations do not attract any cancellation fees.

PAYMENT

All individual bookings are considered “provisional” until the requested 25% non-refundable deposit of the total booking value is received. Payment on confirmed bookings will be taken on credit card details entered during the booking process, within 48 hours of making the reservation. Outstanding balances will be debited from the same credit card at 45-60 days prior to check-in. You will be required to present your card on check-in, for verification of filed credentials.

A maximum of 4 rooms may be booked by any one person for the same dates. Bookings of more than 4 rooms constitute a group reservation. Group rates are strictly subject to availability with separate Terms & Conditions. Please contact reservations@ongava.com for further information.

Payment is to be made into the following bank account, and a copy of the deposit slip is to be emailed to accounts@ongava.com as confirmation of payment.

ONGAVA



BANK DETAILS

Ongava Game Reserve (Pty) Ltd
Bank BIC Namibia Limited, Windhoek, Namibia Current Account
Account Number: 77590411001
Branch Code: 884001
Swift Code: BBNLNANA

CANCELLATION FEE STRUCTURE

All reservations in a “confirmed” status, are liable for the below cancellation parameters should the booking be cancelled:

Cancellation parameters	Cancellation fee
Cancellation 4 weeks or more before arrival (28 days and more)	25% of total booking
Cancellation 3 weeks before arrival (21 days inclusive)	50% of total booking
Cancellation 2 weeks before arrival (14 days inclusive)	75% of total booking
Cancellation within 1 week before arrival (7 days inclusive)	80% of total booking
No show	100% of total booking

The cancellation fee is calculated on the entire length of stay and the total booking value, including extras such as pilot / guide accommodation, activities, private vehicles, etc.

Ongava has the right to request confirmation of an expired provisional reservation at any time. Where Ongava is able to accept another confirmed reservation, Ongava shall reserve the right to request (not more than 60 days prior to arrival) the confirmation status of a provisional reservation. Within 48 hours of receipt of such advice from the Ongava team, please either fully confirm the reservation in writing or cancel the reservation.

The parties agree that all cancellations or alterations to bookings shall be done in writing only, to reach the Ongava office by email at reservations@ongava.com. No verbal cancellations of reservations are accepted. Any modification, amendment or alteration to an existing confirmed booking itinerary resulting in the value of the revised booking being less than the original booking will constitute a cancellation in part or in full.

CHECK IN / OUT POLICY

Check-in time is from 14h00 and check out time is 10h00.
These times can be flexible with prior arrangement.

ONGAVA RESERVATIONS CONTACT DETAILS

reservations@ongava.com
Tel: +264 (0)83 330 3920

Please feel free to contact us at any time for further details.

