

# SIBANI

Cradle of Humankind

## BASICS ABOUT SIBANI'S LOCATION

SIBANI Lodge is situated in the Mount Savannah Game Reserve, Cradle of Humankind, Gauteng. The game reserve is not home to the BIG 5, but our animals live a peaceful life and are not afraid to SHOW themselves to visitors.

### GAME RESERVE RULES

Guests who visit SIBANI are required to adhere to the rules of the game reserve. Self-drive is permitted between the accommodation sites and the main entrance, but all other self-drive is prohibited.

The speed limit within the game reserve is 30km/h.

No music or loud noise allowed after 22h00.

No alcohol consumed or smoking outside of designated areas.

### ENTRY/EXIT

The game reserve's main entrance is the only point of entry/exit for guests.

The main entrance is closed between 19h00 and 07h00. Guests who need to enter or exit the reserve during closure hours are required to arrange this in advance or face possible penalty.

### ROADS

The roads in the game reserve are natural dirt roads. SIBANI Main Lodge and Glamping Site are mostly accessible by vehicles with regular ground clearance, but we advise against vehicles with lowered suspension.

### CELL PHONE SIGNAL

Cell phone signal is poor in the game reserve.

The SIBANI team uses Whatsapp to communicate with guests.

We strongly urge guests to download the free Whatsapp app prior to their stay at SIBANI and to supply the SIBANI team with the Whatsapp number.

[SIBANI WhatsApp](#)

### PIN LOCATION

A pin location will be sent to the guest's Whatsapp number on the morning of check in.

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## BASICS ABOUT STAYING AT SIBANI

A minimum two night stay requirement applies for bookings over weekends. One night stays are possible for midweek stays between Mondays to Thursdays. Regretfully SIBANI Accommodation is not wheelchair friendly.

### CHECK IN/OUT

Check in is possible from 14h00, and check out is strictly by 10h00. Guests may arrange to drop off their luggage earlier than 14h00.

Late check out puts strain on our system and guests may expect a penalty for late check out.

### ACCOMODATION TYPE

SIBANI offers accommodation near the Main Lodge as well as the Glamping Site. Guests are to be made aware that the Glamping Site is 3,7km from the Main Lodge, but still within the boundaries of the Mount Savannah Game Reserve. Glamping Accommodation is as near nature as you can be, without having to compromise on creature comforts such as hotel standard furniture and linen, warm shower, flush ablutions, and lighting. Guests are to be made aware that the Glamping Site runs on solar electricity, which supports lighting and the charging of cell phones and laptops. No other electrical devices are supported at the Glamping Site.

Glamping Accommodation units do not have wifi, but there is free wifi available at the communal Glamping Boma, which is within walking distance from the Glamping Accommodation Units.

### ACCOMMODATION FACILITIES

No self-catering or self-braai facilities available. Guests are welcome to pre-book a table in our on-site restaurant at the Main Lodge. We cannot accommodate dietary restrictions on short notice.

There are no televisions in the accommodation units at the Main Lodge or the Glamping Site, only at the communal lounge at the Main Lodge.

The rooms at the Main Lodge have access to wifi, whereas the Glamping Site has access to wifi only at the communal Glamping boma and not in the individual accommodation tents.

All accommodation units have their own outdoor wood-fired hot tub. SIBANI supplies the wood for the first soak in the hot tub, but guests may buy additional wood on site for follow-up soaks.

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## GENERAL TERMS AND CONDITIONS

### PAYMENT POLICY

We do not require a deposit payment from agents/operators/DMC.  
Bookings are to be confirmed at 30 days prior to the booking date.  
Bookings are to be paid in full at 21 days prior to the booking date.

Additional requirements for group bookings, such as Group Series:

90 Days prior to arrival: First update on the rooms sold in the series

60 Days prior to arrival: Second update on the rooms sold in the series

30 Days prior to arrival: Final rooming list, dietary requirements and guide contact number to be confirmed with the property and a proforma invoice will be created for payment.

Rooms that are released by SIBANI Reservations will be made available to be booked by the public and we may be unable to reinstate.

### CHILD POLICY

SIBANI is not child friendly and sadly cannot accommodate guests under the age of 18 years.

### CANCELLATION POLICY

Cancellations are to be submitted in writing and agents/operators/DMC are to ensure they receive confirmation of cancellation from SIBANI Reservations Office.

Cancellation more than 30 days prior to booking date is 100% refundable.

Cancellations less than 30 days prior to check in date, will be liable for the total of the booking. Extenuating circumstances may be considered for postponement, but not for a refund. The final decision remains with property management.

Activity and meal bookings may be cancelled free of charge should the cancellation be confirmed more than 48 hours prior to the activity or meal date, else the guest will be liable for payment of the activity or meal. The cancellation rule for group activity or group meal bookings is stricter and does not follow the 48 hour cancellation rule of individual bookings.