

Covid-19 Health and Safety Operating Procedures 2020

As a private and self contained exclusive use property in a remote area, Colina Verde offers an excellent combination of spectacular experience and low potential Covid-19 interaction.

Pre-arrival

- To allow for deep cleaning and disinfecting treatments between guests we will be instating a 24 hour cleaning period between guest groups. This will include spray disinfectant that is effective agaist viruses throughout the property.
- Guests are expected to be fit to travel and to comply with all national and internatioinal requirements for Covid-19 prevention including visa and health certificate requirements where necessary.
- Guests must have medical travel insurance which includes evacuation to cover the group in the event of accident or illness.

Arrival

- Guests will be subject to a temperature screen and request to hand sanitiser on arrival at Colina Verde.
- Luggage should be wrapped where possible and will be sprayed with disinfectant before loading into vehicles.
- Colina Verde will endeavour to minimise contact between guests and transfer operators and ensure that our strict hygiene measures are carried out.



Our Team

- We have a small team from a remote area who have been rigorously trained in Covid-19 prevention.
- Our team are wearing masks and carrying out regular hand washing and sanitising as well as practicing social distancing and minimising guest contact.

Guests

- As Colina Verde is an exclusive use property social distancing will not be required between guests travelling together and guests can move freely around the property - no queues!

Guests with Covid-19 Symptoms

- Guests who display Covid-19 symptoms while staying at Colina Verde including, fever, continuous cough, loss of taste/smell or who have come into contact with persons known to have the virus will be required to self-isolate.
- Covid-19 testing is available locally with or without symptoms.
- Colina Verde has extensive first aid and virus prevention equipment for use if necessary.

Questions?

- We pride ourselves on offering our guests a personal and tailored experience creating memories that will last a lifetime. Guest safety and comfort is our absolute priority and we are prepared to adapt to the situation as it unfolds.
- We are always available to answer any questions you may have, please contact us if we can help

We look forward to welcoming you to Colina Verde

