

FREQUENTLY ASKED QUESTIONS

WHAT TIME AND ON WHAT DAYS DO YOU FLY?

We fly seven days a week, usually starting operations from 7:00am and finish at 19:00pm (in summer) and 17:00pm (in winter). We can schedule flight times to suit your lodge/camp itinerary.

HOW FAR AHEAD DO I NEED TO BOOK?

We request that passengers book as far in advance as possible as we cannot guarantee availability for last-minute bookings. If you are visiting the Okavango, we suggest that you book your flight early in your stay.

WHAT IF THE WEATHER IS INCLEMENT ON THE DAY OF MY FLIGHT?

If the weather is inclement on the day of the flight, the flight will be rescheduled at a mutually convenient time. Please note that it's the Pilot's call on the weather.

WHAT OKAVANGO BASED FLIGHT WOULD YOU RECOMMEND AND WHAT TIME?

It's always a good time to fly, whether you choose to fly in the morning, afternoon, or early evening (in summer). We recommend one of our 30-minute scenic flights as the minimum time so that passengers get to see the full panorama of the vast wilderness.

CAN WE TAKE PHOTOGRAPHS?

Yes! We encourage you to take as many photographs as possible. We would recommend any "point & shoot" camera, or any 35mm SLR camera with a lens between 28mm and 70mm or up to 200mm. If you do not have a camera, a cell phone does a great job at capturing the experience.

CAN I REQUEST A WINDOW SEAT?

Helicopter Horizons guarantees window seats for up to 5 passengers, depending on the aircraft. Doors can be removed for scenic flights to offer unobstructed views. All flights are private - it's you and your pilot.

IS IT SAFE?

Your safety is our number one priority. It is our duty to minimise risk by making safety our primary focus whilst providing memorable experiences for our passengers.

Our commitment is to exceed guest expectations for a 'once-in-a-lifetime' flight. We believe this is achievable with a combination of experienced pilots with vast knowledge, highly maintained aircraft, and outstanding friendly service.

