



FREQUENTLY ASKED QUESTIONS

Where are you situated?

We are situated on Dassenberg Road in the Franschhoek Valley.

How far is Leeu Estates from Franschhoek Village?

Leeu Estates is approximately a 5-minute drive from the center of the Franschhoek village. We also offer a complimentary shuttle service to and from our properties in town for our in-house guests.

Do you have any pet friendly rooms?

None of our rooms within our South African property can accommodate pets.

Are you child friendly and if so how do you accommodate children?

Leeu Estates welcomes children of all ages and is a popular destination for multi-generational travel. We have a number of cottages available perfectly equipped to accommodate families.

How much does it cost?

You are welcome to view our room rates by clicking the tab "RATES". For further enquiries, please don't hesitate to contact our reservations team via telephone (+27 21 492 2222) or email at reservations@leeucollection.com

What time is check in and check out?

Guest rooms are ready from 14h00 and checkout is at 11h00.

Is parking available at the hotel?

Yes, there are a limited number of complimentary parking bays available.

Can I make a reservation at La Petite Colombe?

You are welcome to visit <https://www.leeucollection.com/SA/leeu-estates/la-petite-colombe> to confirm your online booking. Reservations can also be made by contacting the La Petite Colombe team via telephone (+27 21 202 3395) or email at reservations@lapetitecolombe.com

Can I make a reservation at Le chêne?

You are welcome to visit <https://www.leeucollection.com/SA/leeu-estates/le-chene> to confirm your online booking. Reservations can also be made by contacting the Le chêne team via telephone (+27 21 492 5983) or email at reservations@lechene.co.za

Can I make a reservation at The Wine Studio?

You are welcome to visit <https://shopwine.mlfwines.com/reservation/type/sig-tasting/> to confirm your online booking. Reservations can also be made by contacting The Wine Studio team via telephone (+27 21 492 2224) or email at tastings@mlfwines.com

Can I make a reservation at Leeu Spa by Healing Earth?

You are welcome to visit <https://www.leeucollection.com/SA/leeu-estates/leeu-spa> to confirm your online booking. Alternatively, you can also contact the Leeu Spa by Healing Earth team via telephone (+27 21 492 2223) or email at leeuspafhk@leeucollection.com

When is Everard Read – Leeu Estates Gallery open?

The Gallery is open Wednesday to Sunday 10h00 – 16h00, or by appointment. To reconfirm opening days and times and make an appointment contact the Everard Read – Leeu Estates team via telephone on + 27 21 492 5980.

Is it necessary to make bookings for La Petite Colombe and Le chêne?

Yes, bookings prior to arrival are essential for guests to avoid disappointment. Kindly refer to question 8 & 9 for booking information.

Is it necessary to make a booking for The Wine Studio?

Although not essential, we advise guests to make a reservation at The Wine Studio to avoid disappointment. Kindly refer to question 10 for booking information.

Can I visit La Petite Colombe/ Le chêne/ Leeu Spa by Healing Earth/ The Wine Studio/Everard Read Gallery – Leeu Estates as a day visitor?

Yes, all our partnered ventures on the Estates are open to non-resident guests.

Can I use the pool when I have a treatment booked at Leeu Spa?

For non-resident guests of Leeu Estates; a minimum spend of R2 000 per person on treatments (excluding retail, food and beverages) is required for use of the pool area for a maximum of two hours. However, all spa guests are welcome to use the steam room and plunge pool.

Can I visit Protégé/Epice even though I am staying at Leeu Estates?

Yes, all the above-mentioned offerings at Le Quartier Français are open to all resident and non-resident guests. Please note that we suggest pre-booking to avoid disappointment.

Booking information:

Protégé

- Online booking: <https://www.leeucollection.com/SA/le-quartier-francais/protégé>
- Telephone: +27 21 224 0801
- Email: reservations@protegerestaurant.co.za

Epice

- Online booking: <https://www.leeucollection.com/SA/le-quartier-francais/épice>
- Telephone: +27 21 492 4044
- Email: reservations@epice.co.za

Do you offer Garden and Art Tours?

Unfortunately, this offering is no longer available.