



LOS
ALTOS

COSTA RICA - NATURE & BEACH RESORT



SALES MANUAL

2024



GENERAL DESCRIPTION

LOS ALTOS NATURE & BEACH RESORT

Rising majestically from the tropical rainforest of Manuel Antonio, Los Altos Nature & Beach Resort defines the term, casual elegance. The beautiful resort is designed to appeal to those seeking a welcoming and unpretentious ambiance that seamlessly balances style and comfort with breathtaking natural surroundings. Spacious luxury accommodations are synchronized with attentive staff, dedicated to making your stay unforgettable.

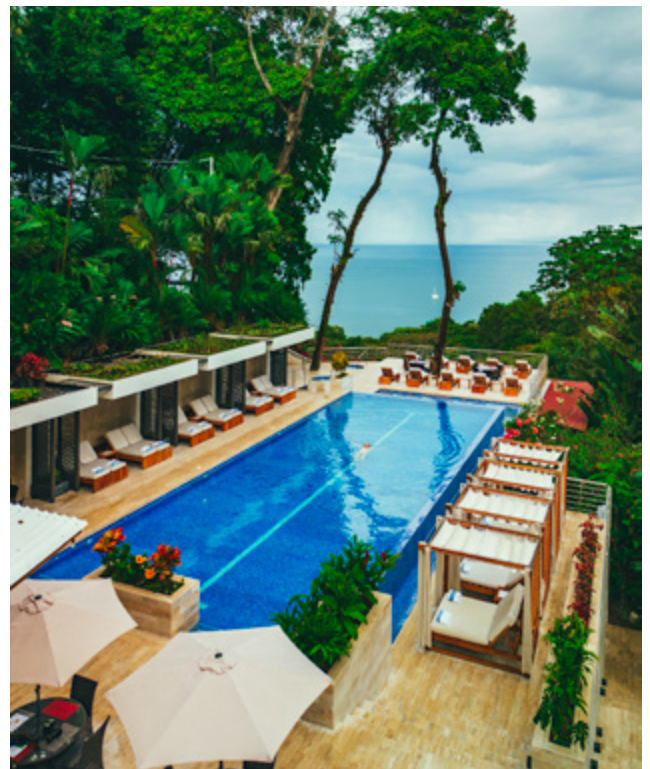
Los Altos Nature & Beach Resort is prepared to tend to your every need. For those who strive to stay in shape even while situated in paradise can take full advantage of the fitness area so they do not fall behind in cardio or strength training.

Surrounded by the stunning landscapes that Manuel Antonio is known for guests can lounge by the infinity pool while sipping fruit beverages or splash around and have fun with friends and family. After a long day of exploring you might want to stop by the top notch spa facilities and indulge in a little pampering. Incredibly skilled the spa staff will have you well on your way to forgetting sore muscles in no time.

And what better way to complement a well-rounded resort experience than with an open air restaurant that serves local specialties made with only the best ingredients? Your dining experience is sure to be as memorable as it will be flavorful.

In Costa Rica there is a beautiful expression that sums up what you should expect when you're there. The expression, which seems to fully embody the pulse and harmony of the country, is pura vida -- pure life.

We could not agree more. PURA VIDA...Pure Life...we assure you to live yours at Los Altos Resort.



PROPERTY LOCATION

Idyllically located in beautiful Manuel Antonio, Costa Rica's most visited national park. Voted by Forbes Magazine one of the most beautiful in the world. The park's biodiversity is astounding, features a network of breathtaking trails to observe monkeys, sloths, toucans, parrots, iguanas, lizards, exotic grasshoppers and spiders, among the hundreds of species of wildlife and plant life.

Los Altos Nature & Beach Resort is located 4km from Manuel Antonio National Park. The closest airport is Costa Rica San Jose (SJO) which is a conveniently short flight from many US cities, within a 3 hour drive away or 40 minute domestic flight. The domestic airport is just 10 minutes from the hotel – Quepos Airport (XQP) which features a paved landing strip amidst picturesque farm fields.



ABOUT US

Los Altos Nature & Beach Resort is located in a naturally diverse area that is home to many colorful plants and wildlife species. Built to be a fun, elegant and accessible space, Los Altos trains their staff to ensure that each guest's stay is as incredible as it can be.

This stunning luxury resort is ideally situated to provide access to anything the heart could desire. Within close distance to adrenaline pumping adventure, breathtaking nature, serene relaxation and vibrant local culture, Los Altos is almost too good to be true.

The passionate and enthusiastic employees at Los Altos will take care of every single detail of your upcoming tropical getaway. Their professional skills and personal experiences will aid in providing you with the finest opportunities possible to experience the best that Costa Rica has to offer. Whether you are an outdoor type, in need of pampering or looking to take care of business, here you will find a haven designed just for you.

High quality facilities, a long list of activities and a unique dedication to excellence will make your stay that much more enjoyable. Los Altos Nature & Beach Resort is dedicated to the environment that surrounds it. Working with a maximum pleasure, minimum impact mindset, this wonderful establishment safeguards the precious resources of Mother Nature by using what is available efficiently and minimizing waste.



FACILITIES

The facilities at Los Altos Nature & Beach Resort are modern and comfortable with a decidedly tropical ambiance. Our accommodations are spacious and well equipped, providing views that will leave guests speechless. On site there are many places where visitors can relax. Visit the pool and sink into the deep end that seamlessly blends with the horizon, lounge under the shade of palm trees with a fruity beverage or stop by the spa for a little TLC. Los Altos Nature & Beach Resort is built in such a way that you may never want to leave the grounds even though you can. No detail was overlooked!

LOS ALTOS RESORT

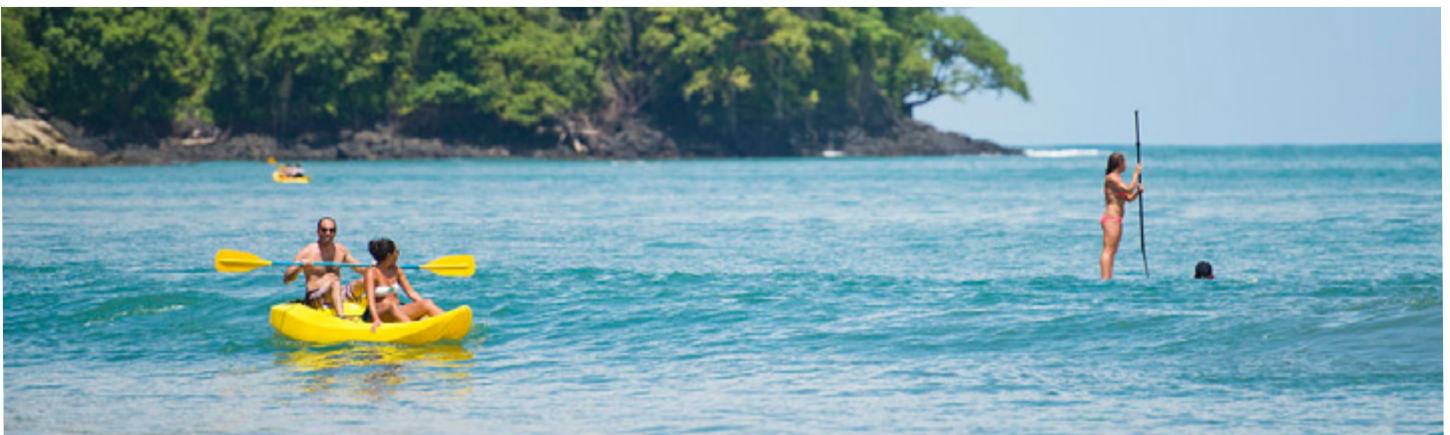
COSTA RICANATURE & BEACH RESORT AMENITIES

- Fully Furnished with contemporary decor
- Childcare and In-room Babysitting Available at a Charge
- Full Concierge Services
- Currency Exchange
- Doctor On Call - Available at a Charge
- Evening Turn Down
- Airport Shuttle - Available at a Charge
- Breakfast
- Garage/Covered Parking
- Grocery Shopping Service - Available at a Charge
- Handicap Parking
- Laundry / Valet- Available at a Charge
- Local Calls - Available at a Charge
- Long Distance Access - Available at a Charge
- PC and Printer Available
- Shuttle to Local Attractions- Available at a Charge
- Tour and Ticket Assistance Desk
- Translation - Available at a Charge
- Wake Up Calls
- Full Spa Services on Site - Available at a Charge
- Personal Trainers- Available at a Charge
- Infinity Pool and Pool Service
- Shallow-end Pool for Kids
- 2 Jacuzzis in Pool Area
- Multilingual Staff
- Security Guard
- Wedding/Special Event Services
- Onsite Exclusive Beach Shuttle. Upon request
- Gourmet Restaurant
- Exclusive Beach
- Designated Smoking Areas
- Non-Smoking Rooms
- Complimentary transportation included to Manuel Antonio Beach, with set schedules.

RECREATION ON-SITE AND NEAR THE RESORT

- ATV Tours
- Beaches
- Marina
- Ecotours
- Sport Fishing
- Hiking / Biking Trails
- Horseback Riding
- Kayaking
- Parasailing
- Nature Tours
- National Park Hikes
- Jet Skis
- Yoga classes (on site)
- Gym (on site)
- Rafting

- Sailing
- Surfing / Boogie Boarding
- Swimming
- Volleyball
- Sailing
- Dolphin Watching
- Mangrove Tours
- Sunset Sails
- Fine Dining
- Nightclubs
- Live Music



VILLAS ADULTS ONLY

The Luxury Villas at Los Altos Nature & Beach Resort, specially crafted for couples seeking a luxurious and peaceful getaway, are located in a prime location within the natural jungle that makes Manuel Antonio a world-famous destination. Their extra-large spaces are designed to provide a sense of maximum comfort and privacy while providing guests with amazing Pacific Ocean views surrounded by nature.

Each villa boasts a two-story design, where the bedroom and extra large living room area are both positioned to maximize ocean and jungle views. The living room is surrounded by floor-to-ceiling windows and both rooms have vaulted ceilings, adding an extra touch of elegance to the guest experience. A fully stocked bar awaits guests in the living area upon their arrival, along with space for a romantic private dinner in their villa and extra plush couches and chairs for enjoying the large flat-screen Smart TV. Each villa also has a covered balcony in front for guests to sit outside and enjoy the unforgettable sunsets or the sounds of the rain falling in the forest surrounding them.

The indoor-outdoor bathroom provides for an unforgettable experience, with both a double shower and tub allowing visitors to pamper themselves while comfortably experiencing the surrounding jungle environment.

The open-air terrace on the upper level of each villa has a private plunge pool and jacuzzi, providing even

better views of the forest and ocean below, along with lounge chairs and another bathroom, creating an indulgent environment, perfect for some well-deserved relaxation after a long day exploring the surrounding area or a romantic evening with your loved one.



VILLAS AMENITIES

- Private Pool
- Private Hot Tub
- Air Conditioning
- 2 x Smart TV 65" / 55"
- Cable TV
- High-Speed Wifi
- In Room Safe Box
- Full Bathroom amenities
- Double Rain Showers showerhead
- Bath Tub
- Premium Bedding/Linens
- Dinner Table
- 24hr Front Desk
- Telephone
- Hair Dryer
- Fridge
- Coffee Maker
- Iron
- King-size bed with 600 thread count sheets
- Living room area with a full-sized couch and armchair
- Welcome drink a cocktail and homemade snacks upon arrival



TOWNHOUSES ADULTS ONLY

Welcome to the Townhouses at Los Altos Nature & Beach Resort, our newest luxurious accommodations that offer breathtaking ocean views and feature a unique two-story layout for added privacy and comfort.

Each of our 10 Townhouses is elegantly furnished with a plush king-sized bed on the ground floor, providing easy access to the private plunge pool. The modern bathroom on the first floor is designed with your comfort in mind, featuring upscale fixtures and a spacious layout.

On the second floor of each Townhouse, you'll find a spacious seating area with comfortable couches, a flat-screen TV, and a stocked mini-bar. You can unwind in this comfortable living space and enjoy the stunning sunset views over the Pacific Ocean.

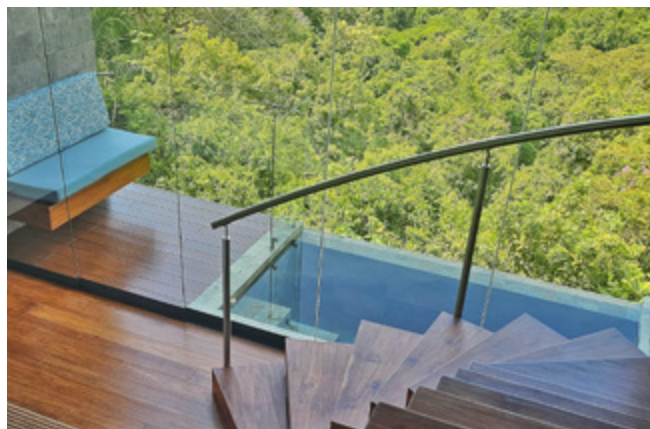
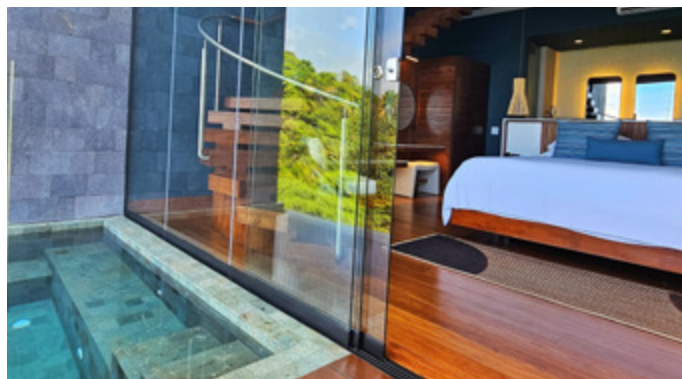
Our beach resort is surrounded by lush tropical rainforests, providing plenty of opportunities for wildlife viewing. Keep an eye out for monkeys, sloths, and macaws as you enjoy the views. You can also take a complimentary guided tour of the rainforest to learn more about the local wildlife and ecosystems.

When it's time to dine, Karolas Restaurant serves up delicious, fresh seafood and international cuisine, and you can enjoy the convenience of room service right in your own Townhouse.

Please note that the Townhouses room category

is designed for adults only, providing a serene and tranquil environment for couples or solo travelers looking for a peaceful getaway. Relax by the pool, take a stroll on the beach, or indulge in a spa treatment at our on-site wellness center.

Whether you're traveling alone or with a partner, our Townhouses offer the perfect blend of luxury, comfort, and privacy for adults. Come and experience a wonderful stay at Los Altos Nature & Beach Resort Townhouses!



TOWNHOUSES AMENITIES

Townhouses (10):

10 double occupancy units

90 m2 /970 ft2

Duplex design, with 2 floors

Upper floor: bar, living room, half bath and ocean view balcony.

Lower floor: bedroom, full bathroom with makeup desk, and ocean view balcony with private plunge pool.

- Private Pool
- Air Conditioning
- 1 Smart TV 55"
- Cable TV
- High-Speed Wifi
- In Room Safe Box
- Full Bathroom amenities

- Rain Shower showerhead
- Premium Bedding/Linens
- Desk
- 24hr Front Desk
- Telephone
- Hair Dryer
- Fridge
- Coffee Maker
- Iron
- King-size bed with 600 thread count sheets
- Living room area with a full-sized couch and armchair
- Welcome drink cocktail and homemade snacks upon arrival



CONDO SUITES

ACCOMMODATIONS

With unbeatable ocean and rainforest views, our spacious tropical sanctuaries combine contemporary Balinese-inspired decor with exotic furnishings and modern conveniences. All of our luxury suites have a fully living room and dining room with ocean view balconies, individually climatized rooms with high efficiency, environmentally friendly air conditioning units, Smart TVs, cable tv, hi-speed internet, fully equipped kitchens, an in room safe and daily housekeeping with turn down service.



Garden Condo Suite

Garden View (2nd – 3rd floor)

Sleeps: from one up to six people

Bedding configuration per room: Master Bedroom (King Size Bed) - second bedroom (Queen Size Bed) - third room (Two Twin Size Beds or one King Size Bed)



Treetop Condo Suite

Jungle & Ocean View (4th and 5th floor)

Sleeps: from one up to six people

Bedding configuration per room: Master Bedroom (King Size Bed) - second bedroom (Queen Size Bed) - third room (Two Twin Size Beds or one King Size Bed)



Panoramic Condo Suite

Ocean View (6th and 7th floor)

Sleeps: from one up to six people

Bedding configuration per room: Master Bedroom (King Size Bed) - second bedroom (Queen Size Bed) - third room (Two Twin Size Beds or one King Size Bed)



Penthouse

Ocean View and Manuel Antonio Park View (8th floor)

Sleeps: from one up to eight people

Bedding configuration per room: Master Bedroom (King Size Bed) - second bedroom (Queen Size Bed) - third room (Two Twin Size Beds or one King Size Bed)

Second Master Bedroom on second floor (King Size Bed)

CONDO SUITES AMENITIES

- Fully Furnished with Balinese-inspired decor
- Furnished Multiple Balconies
- Private Elevator Access to Each Room
- Separate Dining and Sitting Areas
- Rain Shower showerhead
- Breakfast Bar of fine woods with stools
- Premium Bedding/Linens
- Multiple Bathrooms
- Desk
- Complimentary Hi Speed Internet Wi-Fi
- In-Room Safe Deposit Box
- Direct Phone Line
- 55" Smart TV with Netflix and other apps in the Living Room
-
- 42" Smart TV with Netflix and other apps in the Principal Bedroom
- Cable TV
- Full sized refrigerator
- Oven
- Double sink
- 4-Burner Stove
- Microwave
- Minibar (available 1 complimentary per stay).
- Toaster
- Coffeemaker
- Individual AC units in each room
- Full Bathroom/Kitchen Amenities
- 24 hour front desk
- Cookware/Dishware/Utensils



GREEN ROOF

In our commitment to environmental conservation and luxurious sustainability, Los Altos Nature & Beach Resort proudly presents an architectural marvel that seamlessly blends with nature—the breathtaking Green Roof. Perched atop our parking roof and roofs in the pool area, this verdant oasis showcases our dedication to creating a harmonious coexistence between luxury and ecological responsibility.

As you gaze upon the Green Roof, you'll be captivated by its vibrant tapestry of lush vegetation. This living masterpiece acts as a natural sanctuary, providing a haven for local flora and fauna while reducing the carbon footprint of our resort.

Marvel at the colorful blooms that attract butterflies and hummingbirds, their vibrant dance adding an extra touch of magic to this eco-haven.

The Green Roof is more than just a testament to sustainable architecture; it is an immersive experience designed to ignite a deeper appreciation for our natural world.

Be witness the harmony between sustainable design and natural beauty on our extraordinary Green Roof—an embodiment of our dedication to preserving Costa Rica's magnificent ecosystem. Welcome to a world where sustainable luxury reigns supreme, and where unforgettable memories are woven into the fabric of your eco-conscious journey.



INFINITY POOL & EXCLUSIVE BEACH

The process is simple: immerse and unburden. Nestled in the hillside, the infinity pool is surrounded by colorful, verdant rainforest, giving way to a breathtaking view of the Pacific Ocean. It's not every day you get to feel such a pure, uncomplicated form of happiness. With a majestic, uninterrupted view of the Pacific Ocean, the freshwater pool (with shallow end for children), two intimate Jacuzzis and full service poolside bar offer the finest in effortless relaxation.

Schedule: 8 am - 7 pm



The beaches of Costa Rica are often referred to as the most idyllic and beautiful in the world. As guest make their way down to the beach – whether at a leisurely stroll through the lush jungle or by hopping aboard on the convenient private shuttle – guest feel all signs of hurried civilization fade. The feeling is pure bliss.

Game Room

Our brand new game room is a great place for families and kids to have fun while on site at Los Altos Nature & Beach Resort. The room is set up with a pool table, ping pong, foosball and air hockey. It's a fun place to unwind and enjoy the evenings without having to leave the grounds. It's an ideal space for kids to play safely and just 'be kids' while mom and dad relax.

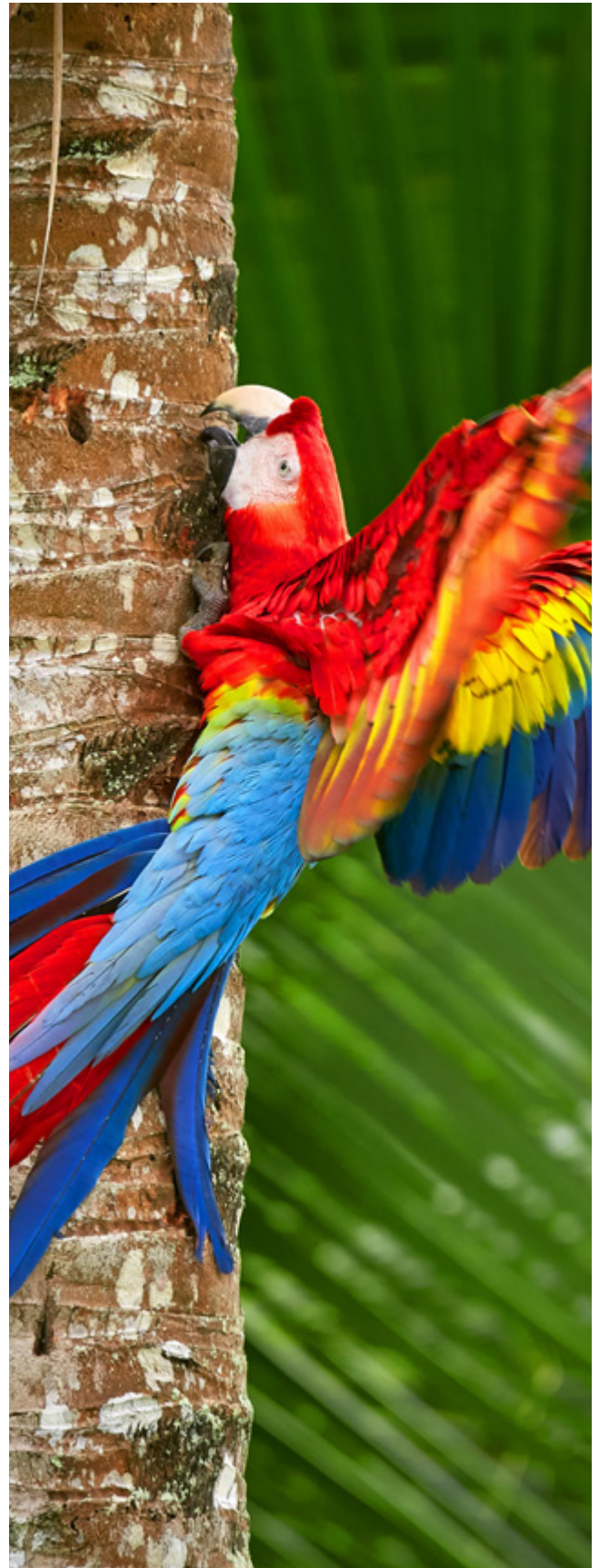
Pool Bar

Our bar opens at 10:00 am and close at 6:00 PM. We offer a selection of non alcoholic and alcoholic drinks, brunch cocktails and a delicious a la carte menu

Exclusive Trails

Los Altos Nature & Beach Resort is proud to offer a network of hiking trails that provide guests the opportunity to experience the gorgeous nature of Manuel Antonio. Yes, the Manuel Antonio National Park is a quick five minute drive away, but the hiking trails at Los Altos provide a near private hiking experience that rivals the best of what the National Park has to offer. With just a quick walk from the suite, guests have the opportunity to choose from any number of trails that allow for an unforgettable nature hike! From capuchin monkeys, sloths and toucans to awe-inspiring plants and flowers, the hiking trails at Los Altos Resort Private Reserve and Beach bring the wonder of Costa Rican nature right to your doorstep.

The hiking trails at Los Altos are the perfect morning, afternoon or nighttime excursion for individuals and families alike. With the help of an easy to read trail map



and clearly marked trails, anyone can jump right into Los Altos' tropical preserve experience. The feeling of peace, tranquility and relaxation is instant. Depending on mood and ability, Los Altos is happy to offer trails that fall within the easy, medium and difficult range of hiking. Though no matter which trail guests choose, the natural surroundings are consistently amazing. Our guests have often said that they end up preferring the quiet, truly all-natural feel of our trails to the trails at Manuel Antonio National Park.

Our trails were designed by professional trail designers who intimately understand the transformative nature of the nature hike. The hiking trails lead guests through an eye-opening landscape of awesomely dynamic proportions. The soothing, all-natural sights, sounds and fragrance of our tropical preserve reflect the wonderful nature Manuel Antonio has to offer. It is no wonder that Manuel Antonio is one of Costa Rica's most sought after eco-destinations. Whether it's a hike to our swimming hole or Los Altos' Karolas Beach, guests will have no shortage of beautiful sights to see and nature to experience. Additionally, Tulemar Beach, which is adjacent to Karolas Beach, is accessible through our trail network, offering guests yet another fun opportunity to experience the diversity of nature Manuel Antonio has to offer.

The hiking trails at Los Altos Nature & Beach Resort are accessible free of charge to all of our guests. We feel honored and proud to offer an all-natural experience that provides guests with the opportunity to develop a strong, heartfelt and passionate relationship with nature. To further our commitment to eco-based education, we also offer guided tours of our trails with certified professional guides. Guests can choose to participate in either the morning or nighttime tour. The morning tour departs at 7 AM and lasts approximately an hour and a half, returning around 8:30 AM, just in time for breakfast at Karolas. The nighttime tour departs at 6 PM and lasts between an hour and a

half and two hours depending on the number of participants. With either tour, the professional guide will bring a telescope to spot those hard to see animals. We encourage guests to bring their cameras so as to have the opportunity to capture any and all moments.

Ultimately, our mission at Los Altos is to promote the extraordinary beauty of Costa Rican nature. Thanks to Manuel Antonio's unique geographic layout, our hiking trails offer guests an experience that extends from the mountains right to the beach. From spotting a squirrel monkey swinging from tree to tree to stopping to take a cooling dip in the swimming hole, almost nothing else will bring guests closer to Manuel Antonio's unforgettable natural experience.



HANGING BRIDGE

Tucked away within the prestigious Los Altos Resort in the breathtaking Manuel Antonio region of Costa Rica, lies a hidden gem that epitomizes tranquility and natural splendor—the intimate Hanging Bridge. A picturesque and serene oasis, this small but enchanting bridge offers a peaceful escape from the ordinary, allowing you to immerse yourself in the captivating beauty of the surrounding rainforest.

As you step onto the bridge, you'll feel an instant sense of calm wash over you. The gentle sway beneath your feet and the whisper of the breeze through the leaves create a soothing symphony, lulling you into a state of relaxation. This small, yet meticulously crafted bridge is a testament to the resort's commitment to providing an intimate connection with nature.

Delight your senses as you stroll along the bridge's tranquil path, surrounded by lush greenery and the vibrant hues of tropical flowers. Take a moment to breathe in the invigorating scent of the rainforest, as the air teems with the fragrance of exotic blooms and the subtle aroma of damp earth.



LOCAL ATTRACTIONS

Los Altos invites guests to experience everything around them, in both the surrounding rainforest and out to sea.

Manuel Antonio National Park

Just 4km from Los Altos, this is one of Costa Rica's most visited attractions. It is abundant with exotic wildlife, stunning beaches, lush rainforest laced with a network of welcoming trails, as well as extraordinary bird watching opportunities.

Water sports

Surfing, Snorkeling, Swimming Lessons, Boat Trips

Other Activities

Adventure Zip line Canopy Tour, Horseback Riding, Hiking.



COMPLEMENTARY TRANSFER TO PLAYA ESPADILLA

At Los Altos Nature & Beach Resort, we take pride in offering our esteemed guests a worry-free experience by providing complimentary transportation that will take you directly to one of the most stunning beaches in the region. Our goal is to provide convenient and hassle-free access so you can fully enjoy your stay in Manuel Antonio.

Imagine a short and pleasant journey from the resort to the dazzling Playa Espadilla. Our comfortable vehicles will take you through lush tropical landscapes while you relax and enjoy the ride. Forget about the stress of parking and complicated directions; our transportation service takes you directly to the beach, so you can start enjoying the coastal beauty in no time.

Our complimentary transportation service not only takes you to Playa Espadilla but also offers you the freedom to return to the resort at the scheduled times. Simply inform our friendly staff, and we will provide you with all the necessary assistance, so you can make the most of your day at the beach.

Playa Espadilla Complimentary Transportation

Departure	Arrival	Departure Time	Arrival Time
Los Altos Resort	Playa Espadilla	10:30 AM	10:45 AM
Los Altos Resort	Playa Espadilla	01:30 PM	01:45 PM
Los Altos Resort	Playa Espadilla	04:30 PM	04:45 PM
Departure	Arrival	Departure Time	Arrival Time
Playa Espadilla	Los Altos Resort	10:45 AM	11:00 AM
Playa Espadilla	Los Altos Resort	01:45 PM	02:00 PM
Playa Espadilla	Los Altos Resort	04:45 PM	05:00 PM

KAROLAS RESTAURANT & BAR

Los Altos gourmet restaurant and bar is idyllically located on the right side of the properties mountain on the most gorgeous and relaxing spot.

Situated so as to capture a resplendent commanding ocean view, simple yet stylish design offers patrons a full five sense dining experience. Open on all sides to the soothing presence of exotic flora and the lilting sounds of tropical wildlife, this is no ordinary restaurant. The child-friendly, adult-sophisticated menu presents a flavorful combination of local meals and an eclectic range of tropical inspired dishes and drinks.

Have you ever tasted a freshly prepared gallo pinto (a traditional Costa Rican breakfast) accompanied by an all-natural passion fruit drink? Or what about a deliciously refreshing seafood ceviche? Offering the finest cuts of meat, the freshest fish and other local ingredients, at Karolas guest will not have a problem finding something to utterly sate their appetite. Restaurant is open for breakfast, lunch and dinner!

Happy Hour

Every day from 4.00 PM - 6.00 PM.

In-Room Dining

Not in the mood to eat out, then why not eat in. Order any meal or drink off the menu and we'll be more than happy to bring it straight up to your residence.

More information:

Karolas Restaurant

Open from 6:30 am to 10 pm

Breakfast Hours: 6:30 am to 10:00 am

Maximum Capacity: 85 people.

External Dine Around's: Maximum 40 people for groups, more than 40 people subject to occupancy on the requested dates. Open hours.

Dress Code: Casual



LOS ALTOS CATERED EXPERIENCE

We offer a complete experience with our Cooking Classes, Private Dinners, Romantic Dinners, and Beach Picnics as memorable activities to enjoy as a couple, family and friends.

FITNESS CENTER

Although guest most likely have their share of exercise from all the adventures they'll be taking, Los Altos provides their guests with a comfortable, state of the art fitness center. Outfitted with a range of professional strength training and cardio machines, guest will have no problem maintaining or supplementing their work out routine. Equipment includes treadmills, elliptical machines, exercise bikes, free weights, floor mats, step aerobics and Swiss balls.

Schedule: 5 am - 8 pm

SPA & WELLNESS

Orquideas Spa is a significant aspect of the Los Altos experience. The Spa is known for its skilled and certified professional estheticians and therapists; esthetically pleasing and soothing atmosphere; and for providing treatments using the highest quality therapeutic products.

Our desire is to provide guest with the rare opportunity to experience two forms of balanced and renewing motion: remaining still while feeling their mind and body transcend. Choose from a range of massages and facials, as well as other rejuvenating and specialty treatments. Emerge, relaxed, refreshed and renewed. Spa Treatments include: Skin & Facial Treatments, Massage, Hands & Feet, Body Scrubs & Wraps, and Raindrop Therapy.

WEDDINGS

Imagine a paradise with softly swaying palm trees, salty ocean breezes and multicolored skies that kiss sandy shores. That paradise exists and is known as Manuel Antonio, Costa Rica. Now picture a place where the wedding you dream of, every detail is in sync, the setting romantic and the ambiance feels surreal. That is possible at Los Altos Resort Private Reserve and Beach.

You can surround yourself with only the closest of friends and family for your special day and even plan to host it by the stunning infinity pool or on the sandy shores if your guests stay with you at Los Altos Costa Rica Nature & Beach Resort. Your Costa Rica wedding will be executed to perfection with the help of a friendly staff, an adept coordinator, a skilled kitchen team and a little help from Mother Nature.

Your friends and family can enjoy the gorgeous surrounding area while you seclude yourself in an intimate environment and build on your new bond. Start your new life together on the right foot by creating memories that will last you a lifetime. Los Altos Costa Rica Nature & Beach Resort takes pride in their service and would be flattered to not only host your dream wedding but also to help you make your dreams come true.

SAMUI THAI RESTAURANT

After decades of preparing true Thai dishes in some of New York City's best Thai kitchens, Angie and her family have brought the bold flavors of her culture to the sunset-view hills of Manuel Antonio. Any ingredients she couldn't find in Costa Rica, she decided to grow locally. 100% authentic. 100% delicious. 100% with love, from Thailand.

Samui Thai Restaurant at Los Altos is open on the following schedule:

High season: Tuesday to Sunday, 12:30pm to 10pm.

Low season: Tuesday to Sunday, only for dinner hours.

ENSO JAPANESE SUSHI RESTAURANT

Enso is the culmination of Daniel's vision, offering beautifully crafted and plated sushi rolls, traditional Japanese dishes with vibrant twists, and even an omakase tasting menu with a perfect pairing of international wines. Daniel's deep respect for Costa Rica's agricultural bounty also inspired a special vegan menu that features the freshest flavors of the fertile local land. What could be better than sampling the abundance of the Pacific Ocean and fruits of the volcanic soil than sushi and sunset views at Enso?

Enso Sushi Restaurant at Los Altos is open Tuesday to Sunday, 12pm to 10pm.

BON BONETE

Welcome to Bon Bonete, a slice of France nestled in the heart of Quepos, Costa Rica. Immerse yourself in the tantalizing world of French patisserie as we invite you on a culinary journey that will transport your taste buds to the enchanting streets of Paris.

Step into our charming bakery and be greeted by the irresistible aroma of freshly baked pastries, wafting through the air. The enticing display of delicate croissants, flaky pain au chocolat, and buttery brioches will leave you spoilt for choice. Each creation is meticulously handcrafted by our skilled bakers, using traditional French techniques and the finest ingredients to ensure an authentic and delectable experience.

Whether you're in search of a leisurely breakfast, a midday treat, or a delectable dessert to complete your day, Bon Bonete is your go-to destination. Take a moment to unwind, savor every bite, and create lasting memories with loved ones over a delightful French-inspired feast.



RACK RATES 2024



January 05th - March 23th, 2024,
April 01st - April 30st, 2024
July 01st - August 31st, 2024
November 16th - December 19th, 2024

CONDO SUITE

Based on Double Occupancy | 1 Bedroom

Garden Condo Suite	US\$ 600.00
Treetop Condo Suite	US\$ 700.00
Panoramic Condo Suite	US\$ 800.00
Penthouse	US\$ 1,000.00
Extra Second Bedroom applies for 3rd and 4th person	US\$ 165.00
Extra Third Bedroom applies for 5th and 6th person	US\$ 165.00
Extra Fourth Bedroom applies for 7th and 8th person. Only applies for Penthouse	US\$ 165.00



March 24th - March 31st, 2024

CONDO SUITE | EASTER WEEK

Based on Full Occupancy | 3 Bedroom

Garden Condo Suite	US\$ 1,300.00
Treetop Condo Suite	US\$ 1,500.00
Panoramic Condo Suite	US\$ 1,600.00
Penthouse (up to 8 pax)	US\$ 2,000.00

13% tax not included

May 01st to 30th June, 2024
September 01st - November 15th, 2024

CONDO SUITE

Based on Double Occupancy | 1 Bedroom

Garden Condo Suite	US\$ 550.00
Treetop Condo Suite	US\$ 650.00
Panoramic Condo Suite	US\$ 750.00
Penthouse	US\$ 950.00
Extra Second Bedroom applies for 3rd and 4th person	US\$ 145.00
Extra Thrid Bedroom applies for 5th and 6th person	US\$ 145.00
Extra Fourth Bedroom applies for 7th and 8th person. Only applies for Penthouse	US\$ 145.00

13% tax not included



December 20th, 2024 to January 04th, 2025

CONDO SUITE | PEAK SEASON

Based on Full Occupancy | 3 Bedroom

Garden Condo Suite	US\$ 1.400.00
Treetop Condo Suite	US\$ 1.600.00
Panoramic Condo Suite	US\$ 1.700.00
Penthouse (up to 8 pax)	US\$ 2.100.00

13% tax not included

VILLAS

Based on Double Occupancy

Jan 05th - Mar 23th, 2024
Apr 01st - Apr 30th, 2024
July 01st - Aug 31st, 2024
Nov 16th - Dec 19th, 2024

Mar 24th - Mar 31st, 2024

May 01st to 30th Jun, 2024
Sept 01st - Nov 15th, 2024

Dec 20th, 2024 - Jan 04th, 2025

US\$ 850.00

US\$ 1,000.00

US\$ 750.00

US\$ 1,300.00

13% tax not included



TOWNHOUSES

Based on Double Occupancy

Jan 05th - Mar 23th, 2024
Apr 01st - Apr 30th, 2024
July 01st - Aug 31st, 2024
Nov 16th - Dec 19th, 2024

Mar 24th - Mar 31st, 2024

May 01st to 30th Jun, 2024
Sept 01st - Nov 15th, 2024

Dec 20th, 2024 - Jan 04th, 2025

US\$ 700.00

US\$ 800.00

US\$ 600.00

US\$ 1,050.00

13% tax not included

Peak Season:

Minimum 4 nights for Easter Week - Christmas & New Year
Mandatory New Years Dinner
Rates shown are valid for max occupancy

Condo Suite Children Policy 2024

Children 6 or younger stay for free with parents in the same bedroom. Maximum 2 free children. Applies as long as the maximum limit of people allowed per room is not exceeded. 7 years and above pay as additional adults and would have access to their own bedrooms.

Maximum occupancy per unit:

Villa: 2 persons

Townhouse: 2 persons

Garden Condo Suite: 6 persons

Treetop Condo Suite: 6 persons

Panoramic Condo Suite: 6 persons

Penthouse: 8 persons

ONLY FOR CONDO SUITES: Maximum two children per condo suite, who will be accommodated in the master bedroom with adults. Cribs are available free of charge.

Accommodation Rates include:

- Welcome personalized card and snack platter
- One mini bar stock per stay
- Daily breakfast
- Complimentary transportation included to "Playa Espadilla" Beach, with set schedules.
- Use of the gym facility
- Wireless internet
- 24 hour security
- Parking
- Daily guided hike on our private trails at 3:30pm
- Cooking classes Monday, Wednesday and Friday
- Yoga classes Tuesday, Thursday and Saturday

Villas & Townhouses include additional:

- Personalized Butler Service.
- Premium liquors and snacks in mini bar stock per stay.
- One bottle of Sparkling Wine per stay
- One in room breakfast per stay

Check-In / Check-Out

Check in time is 15.00 hours and check out time is 11.00 hours. The hotel will make every effort to accommodate requests for early arrivals and late departure. A special luggage room will be available at all times.

Condo Suite, Extra Room and Children Rates are commissionable.

Meal Rates

	Adult 2024	Kids 2024
Lunch	\$50,00	\$25,00
Dinner	\$65,00	\$25,00

Do not include 10% sales tax and 13% service tax. All food and beverage rates are net non-commissionable.

- A la carte menu for adults includes: one appetizer, one main dish, one dessert, one non alcoholic beverage and coffee. Does not include dishes including Shrimp or Lobster.
- Children menu (Children under 12 years) include one main dish, one drink and Ice Cream for dessert.

Christmas Dinner 2024

Adult Rate	Children Rate 0-5 years	Children Rate 6-12 years
\$70,00	\$20,00	\$40,00

- Dinner not obligatory.
- Includes appetizer, main course and dessert.
- Live music.
- Taxes not included.
- Net rates are non-commissionable.
- Children aged 5 and under pay children's menu
- Children from 6 years to 12 years pay the children's menu rate.
- Children 13 years and above pay the adult menu rate. Beverages not included.

New Years Dinner 2024

Adult Rate	Children Rate 0-5 years	Children Rate 6-12 years
\$180,00	\$30,00	\$85,00

- Dinner is mandatory.
- Buffet style dinner.
- Live music and show.
- Taxes not included.
- Net non-commissionable rates.
- Children aged 5 and under pay children's menu.
- Children from 6 years to 12 years pay the children's menu rate.
- Children 13 years and above pay the adult menu rate.
- Beverages not included.

PROCESSING A RESERVATION

- All reservations must be sent in written directly to the hotel.
- Requested reservation confirmations are subject to availability. The bedding configuration is not guaranteed although will be indicated in confirmation.
- Change of name of the reservation within the penalty period will be considered cancellations by the hotel. The operator in the case must send a new reservation and this will be subject to availability.
- We do not accept pets except for guide dogs for people with special needs.
- Smoking is not allowed in any of our suites.



Reservation Information

Reservation Manager:

Efrain Valverde

Email: reservations@losaltosresortcr.com

Telephone: +506 2777-8888

Emergencies WhatsApp: +506 6459- 0685

US: 1-888-803-1332

Fax: +506 2777-3986

Website: www.losaltosresortcr.com

Address: From Quepos to Manuel Antonio 4 kilometers, located on the right hand side.

General Manager

Mr. Pascal Legrain

Email: gerencia@losaltosresort.com

Telephone: +506 8642-1411

Accounting

Mr. Saymond Guerrero

Email: accounting@losaltoscr.com

Marketing and Sales Director

Mrs. Jennifer Pérez / Costa Rica Marketing

Email: jperez@losaltosresortcr.com

jperez@costaricamarketing.cr

LAST MINUTE BOOKING

For reservations done between 29 and 9 days prior to arrival, the hotel will allow 3 days to process payment, once the reservation is confirmed. For reservations done 8 days or less prior to arrival, the hotel will allow 48 hours to process payment, once the reservation is confirmed. Payments not completed within this time period will be cancelled immediately.

FIT'S PAYMENT POLICIES

HIGH & LOW SEASON

All reservations must be paid in full no less than 30 days prior to guests' arrival. Otherwise reservation must be guaranteed by a voucher or credit card in accordance to the negotiation with the hotel.

EASTER WEEK

All reservations for the period March 24th to March 31st, 2024 must be paid in full no less than 45 days prior to guests' arrival. Otherwise reservation must be guaranteed by a voucher or credit card in accordance to the negotiation with the hotel.

PEAK SEASON

For all reservations for the period December 20th, 2024 to January 04th, 2025 a 10% must be paid at the booking time and in their entirety by 90 days prior to guests arrival. Otherwise reservation must be guaranteed by a voucher or credit card in accordance to the negotiation with the hotel.

IMPORTANT NOTES

- A booking of a minimum of 4 nights is required for reservations that include lodging or Easter Week and from December 20th through out January 04th.
- On the night of December 31st, there will be a New Year's Eve Dinner with live music. Price per person US\$180.00 per adult and children 0 to 5 years US\$ 30.00 and children 6 to 12 years US\$85.00 taxes not included. Mandatory cost for all guest staying at the resort.
- For guaranteed reservations confirmed conditions will apply.
- Unused services are not refundable or exchangeable. Name changes do not apply on reservations.

GROUPS TERMS & CONDITIONS

- 4 or more units (all categories) are considered groups.
- The hotel offers, a CPL (free) room for the guide and driver in a nearby hotel, for paid groups. For 3 units (all categories) or less, a service fee of \$75.00 + tax per room per night will be charged. Take note that in BOTH CASES lodging will be provided in a nearby hotel.
- Food for the drivers and guides accompanying groups will have a 50% discount.
- A booking of a minimum of 4 nights is required for reservations that include lodging for Easter Week and from December 20th thru January 04th.

GROUPS PAYMENT POLICIES

HIGH & LOW SEASON

All reservations must be paid in full no less than 60 days prior to guests' arrival. Otherwise reservation must be guaranteed by a voucher or credit card in accordance to the negotiation with the hotel.

EASTER WEEK

For all reservations for the period March 24th to March 31st, 2024 a 25% must be paid at the booking time and in their entirety by 90 days prior to guests' arrival. Otherwise reservation must be guaranteed by a voucher or credit card in accordance to the negotiation with the hotel.

PEAK SEASON

For all reservations for the period Dec 20th, 2024 Jan 04th, 2025 a 25% must be paid at the booking time and in their entirety by 90 days prior to guests' arrival. Otherwise reservation must be guaranteed by a voucher or credit card in accordance to the negotiation with the hotel.

IMPORTANT NOTES

- On the night of December 31st, there will be an a New Year's Eve Dinner with live music. Price per person US\$180.00 per adult and children 0 to 5 years US\$30.00 and children 6 to 12 years US\$85.00 taxes not included. Mandatory cost for all guest staying at the resort.
- For guaranteed reservations confirmed conditions will apply.
- Unused services are not refundable or exchangeable. Name changes do not apply on reservations.
- In the case of credit agencies, the corresponding voucher must be sent to guarantee the reservation.

THE HOTEL, will automatically cancel any reservation that has not met all the stipulated payment requirements.

FIT'S CANCELLATION POLICIES

All cancellations must be sent in writing to the hotel, awaiting confirmation in written format on behalf of our company for it to be considered effective.

2024

POLICY	HIGH SEASON Jan 05th - Mar 23th, 2024 Apr 01st - Apr 30th, 2024 July 01st - Aug 31st, 2024 Nov 16th - Dec 19th, 2024	LOW SEASON May 01st - 30th Jun, 2024 Sept 01st - Nov 15th, 2024	EASTER WEEK Mar 24th - Mar 31st, 2024	PEAK SEASON 20th, 2024 - Jan 04th, 2025
No penalty	31 days or more prior to arrival	31 days or more prior to arrival	46 days or more prior to arrival	N/A
10% penalty	N/A	N/A	N/A	91 days or more prior to arrival
50% penalty	30 to 15 days prior to arrival	30 to 15 days prior to arrival	N/A	90 to 61 days prior to arrival
100% penalty	14 to 0 days prior to arrival	14 to 0 days prior to arrival	45 to 0 days prior to arrival	60 to 0 days prior to arrival

GROUPS CANCELLATION POLICIES

All cancellations must be sent in writing to the hotel, awaiting confirmation in written format on behalf of our company for it to be considered effective.

2024

POLICY	HIGH SEASON Jan 05th - Mar 23th, 2024 Apr 01st - Apr 30th, 2024 July 01st - Aug 31st, 2024 Nov 16th - Dec 19th, 2024	LOW SEASON May 01st - Jun 30th, 2024 Sept 01st - Nov 15th, 2024	EASTER WEEK Mar 24th - Mar 31st, 2024	PEAK SEASON 20th, 2024 - Jan 04th, 2025
No penalty	61 days or more prior to arrival	61 days or more prior to arrival	N/A	N/A
25% penalty	N/A	N/A	91 days or more prior to arrival	91 days or more prior to arrival
50% penalty	60 to 31 days prior to arrival	60 to 31 days prior to arrival	90 to 61 days prior to arrival	N/A
75% penalty	30 to 15 days prior to arrival	30 to 15 days prior to arrival	60 to 31 days prior to arrival	N/A
100% penalty	14 to 0 days prior to arrival	14 to 0 days prior to arrival	30 to 0 days prior to arrival	90 to 0 days prior to arrival

IMPORTANT NOTES:

- Our cancellation policies apply to accommodation in Condo Suites, Townhouses, Villas, specials and packages.
- No-shows will incur a penalty of 100% of the reservation value, and this may not be used on any other occasion.
- All reservations made within 8 and up to three days before the arrival of the guest will have a grace period of 48 hours for cancellations.
- Reservations made within 0 to 48 hours before arrival of the guest cannot be changed or canceled without penalty.
- The hotel will automatically cancel any reservation that has not met the stipulated payment requirements.
- When accidental or unfortunate circumstances occur, the hotel is not held responsible.

NO SHOW

- When the guest does not arrive at the hotel on the reserved date and the hotel has not been informed, the reservation will be charged in its entirety.
- Cancellations due to emergency situations will be submitted to consideration based on the criteria of the General Manager and evidence shown to the hotel, so as to decide if 100% of the reservation will be charged or just a portion of it.



METHODS OF PAYMENT

Cash prepayments must be made to our dollar account in the Bank of Costa Rica:

SWIFT Banco de Costa Rica: BCRICRSJ

UNIVERSAL ID: 019339

Bank	Bank account #	Client account #	IBAN #
Banco De Costa Rica ₡ (colones)	001-0291369-0	15201001029136906	CR47015201001029136906
Banco De Costa Rica \$ (Dollars)	001-0291368-2	15201001029136823	CR57015201001029136823

ACCOUNTS UNDER THE NAME OF:

The Heights Hotel De Manuel Antonio, S.A

It is very important that the voucher is sent via fax or email.

Contact Information

Commercial Name: Los Altos Resort

Legal Name: The Heights Hotel De Manuel Antonio, S.A.

Cédula Jurídica ID: 3-101-632624





LOS ALTOS

COSTA RICA - NATURE & BEACH RESORT

SMALL
LUXURY
HOTELS
OF THE WORLD™