

OPTION 1

4x4 Hire without camping

Nissan Hard Body 4x4

Fuel: Diesel

Transmission: Manual

Price From: N\$ 900.00

01 February until 14th March, 01 June until 31 August		
3-7 Days	8-14 Days	15+ Days
N\$ 1 100.00	N\$ 1 000.00	N\$ 900.00
15th March until 31st May, 01 September until 31 January		
3-7 Days	8-14 Days	15+ Days
N\$ 1 400.00	N\$ 1 200.00	N\$ 1 100.00
Insurance		
Basic Excess: N\$ 25,000.00		

VEHICLE SPECIFICATIONS	
VEHICLE MAKE	NISSAN
VEHICLE MODEL	NP 300
MANUFACTURED YEAR	2015
ABS BRAKES	YES
AIRON	YES
AM/FM RADIO AND CD PLAYER	YES
CENTRAL LOCKING	YES
TYPES OF WINDOWS	Electric
CLOSED ALUMINIUM CANOPY	YES
DIESEL	TURBO DIESEL
DUEL AIR BAGS	YES
ENGINE	2.5 Lt
ESTIMATED FUEL CONSUMPTION	8lt/100km
FUEL CAPACITY	75 Lt
GEARS	5 SPEED MANUAL
POWER STEERING	YES

SEAT BELTS	4 + 1 LAP BELT
SPARE WHEELS	1
WHEEL SPANNER	1
VEHICLE DIMENSIONS	
HEIGHT	1.7m
LENGTH	5.1m
WIDTH	1.8m
CANOPY DIMENSIONS	
HEIGHT	1.1m
LENGTH	1.6m
WIDTH	1.3m

OPTION 2

4x4 Hire with camp 2 pax

Nissan Hard Body 4x4

Fuel: Diesel

Transmission: Manual

Price From: N\$ 1100.00

01 February until 14th March, 01 June until 31 August		
3-7 Days	8-14 Days	15+ Days
N\$ 1 300.00	N\$ 1 200.00	N\$ 1 100.00
15th March until 31st May, 01 September until 31 January		
3-7 Days	8-14 Days	15+ Days
N\$ 1 600.00	N\$ 1 400.00	N\$ 1 300.00
Insurance		
Basic Excess: N\$ 25,000.00		

VEHICLE SPECIFICATIONS	
VEHICLE MAKE	NISSAN
VEHICLE MODEL	NP 300
MANUFACTURED YEAR	2015

ABS BRAKES	YES
AIRON	YES
AM/FM RADIO AND CD PLAYER	YES
CENTRAL LOCKING	YES
TYPES OF WINDOWS	Electric
CLOSED ALUMINIUM CANOPY	YES
DIESEL	TURBO DIESEL
DUEL AIR BAGS	YES
ENGINE	2.5 Lt
ESTIMATED FUEL CONSUMPTION	8lt/100km
FUEL CAPACITY	75 Lt
GEARS	5 SPEED MANUAL
POWER STEERING	YES
SEAT BELTS	4 + 1 LAP BELT
SPARE WHEELS	1
WHEEL SPANNER	1
VEHICLE DIMENSIONS	
HEIGHT	1.7m
LENGTH	5.1m
WIDTH	1.8m
CANOPY DIMENSIONS	
HEIGHT	1.1m
LENGTH	1.6m
WIDTH	1.3m

Camping Equipment Included the Daily Rate	
Roof tent 2.40 m x 1.30 m	1
Chairs	2
Gas cooker	1
Mattress	1
Sheet	1
Camping Lantern	1
BBQ grid + BBQ tong	1

42 ltr fridge	1
Wash bowl	1
Table	1
Gas bottle	1
Water kettle	1
Cooker Top	1
Kitchen Equipment Included the Daily Rate	
Plates	2
Spoons	2
Potato peeler	1
Side plates	2
Tea spoons	2
Can opener	1
Soup bowls	2
Cutting board	1
Bottle opener	1
Mugs	2
Pan	1
Corkscrew	1
Cups	2
Pots	2
Wooden spoon	1
Knives	2
Colander	1
Forks	2
Bread knife	1

OPTION 3

4x4 Hire with camp 4 pax

Nissan Hard Body 4x4

Fuel: Diesel

Transmission: Manual

Price From: N\$ 1200.00

01 February until 14th March, 01 June until 31 August		
3-7 Days	8-14 Days	15+ Days
N\$ 1 600.00	N\$ 1 400.00	N\$ 1 300.00
15th March until 31st May, 01 September until 31 January		
3-7 Days	8-14 Days	15+ Days
N\$ 1 900.00	N\$ 1 700.00	N\$ 1 600.00
Insurance		
Basic Excess: N\$ 25,000.00		

VEHICLE SPECIFICATIONS	
VEHICLE MAKE	NISSAN
VEHICLE MODEL	NP 300
MANUFACTURED YEAR	2015
ABS BRAKES	YES
AIRON	YES
AM/FM RADIO AND CD PLAYER	YES
CENTRAL LOCKING	YES
TYPES OF WINDOWS	Electric
CLOSED ALUMINIUM CANOPY	YES
DIESEL	TURBO DIESEL
DUEL AIR BAGS	YES
ENGINE	2.5 Lt
ESTIMATED FUEL CONSUMPTION	12lt/100km

FUEL CAPACITY	75 Lt
GEARS	5 SPEED MANUAL
POWER STEERING	YES
SEAT BELTS	4 + 1 LAP BELT
SPARE WHEELS	1
WHEEL SPANNER	1
VEHICLE DIMENSIONS	
HEIGHT	1.7m
LENGTH	5.1m
WIDTH	1.8m
CANOPY DIMENSIONS	
HEIGHT	1.1m
LENGTH	1.6m
WIDTH	1.3m

Camping Equipment Included the Daily Rate	
Roof tent 2.40 m x 1.30 m	2
Chairs	4
Gas cooker	1
Mattress	2
Sheet	2
Camping Lantern	2
BBQ grid + BBQ tong	1
42 ltr fridge	1
Wash bowl	2
Table	1
Gas bottle	1
Water kettle	1
Cooker Top	1
Kitchen Equipment Included the Daily Rate	
Plates	4
Spoons	4
Potato peeler	1
Side plates	4
Tea spoons	4
Can opener	1
Soup bowls	4
Cutting board	1
Bottle opener	1
Mugs	4
Pan	1
Corkscrew	1
Cups	4
Pots	2
Wooden spoon	1
Knives	4
Colander	1
Forks	4
Bread knife	1

ADDITIONAL EQUIPMENT

Description	Rate per day (N\$)
Inverter	45,00
Jerry Can (20L)	10,00
Water Canister (20L)	10,00
Hi-Lift Jack (used at own risk)	15,00
Sand-mats	25,00
GPS (Tracks 4 Africa Software)	65,00
12V/220V Fridge/Freezer (60L)	65,00
Cool Box	10,00
Axe	5,00
Potjie Pot No. 3	20,00
Kitchen Box (2 Pax)	50,00
Kitchen Box (4 Pax)	75,00
Child-Seat	30,00
Camping Chair	15,00
Camping Table	15,00
Sleeping Bag + Blanket + Pillow	15,00
Woollen Blanket	8,00
Gas Bottles	50,00
Cooker Tops	50,00
Storage Box	10,00
Foldable Camping Mattress	20,00

Grass Net	8,00
2-Man Ground Tent	50,00
Alu-Tent	50,00
1.6m x 2.4m Roof Top Tent	50,00
1.4m x 2.4m Roof Top Tent	50,00
Roof Rack	40,00
Wind Nets	10,00
Trailer	100,00

Terms and Conditions

Introduction

This document describes all details of car insurance as included in the car rental agreement and its terms and conditions.

With the signature below the client/renter legally binds himself/herself to the rental contract and the terms and conditions.

Background

It is important to be aware and understand that there are significant differences compared to Western countries regarding car insurances and responsibility in case of damages. For example, in most of the Southern African countries such as Namibia and Botswana, it is not compulsory to have any car insurance. In practice this means, that the majority of the cars do not have any insurance at all and that the owners and/or car users are personally responsible for any damages and compensation in case of an accident or damage.

Rates are quoted in N\$, Namibian Dollar and include:

- Rental includes unlimited kilometres
- Rates include Collision and Theft Cover
- Rates include all standard vehicle accessories
- Rates include transfers from and to the International Airport
- Rates are calculated per day, being one 24 hour cycle

The rental rates exclude:

- Excess deposit and non-waiverable excess

- Rates exclude trailers, camping equipment, additional charges as well as excess deposits
- Additional and young driver surcharge
- Delivery and collection fees
- Non-standard accessories and equipment
- Breakdown, road-side assistance and recovery charges, except for mechanical failure
- Damages/loss excluded from the insurance (see insurance)
- Damage / loss claims, fines and administration fee
- Extra spare tyre charge
- Cross border permits

Terms of Payment

- 25% non-refundable deposit due on confirmation
- Full payment due on arrival / collection
- Payment accepted in cash (N\$ / ZAR), by credit card, electronic bank transfer or bank guaranteed cheque

Cancellations and no-show

- No show: 100% of the total rental amount will be charged.
- 1 - 7 days prior to arrival: 75% of the total rental amount will be charged.
- 8 - 15 days prior to arrival: 50% of the total rental amount will be charged.
- 16 - 30 days prior to arrival: 25% of the total rental amount will be charged.

Drivers

- A valid and unendorsed license must be produced by all drivers.
- The minimum age for authorized drivers is 23 years.
- Maximum 2 drivers allowed per vehicle.

Excess and Security Deposit

The full excess amount by the client per vehicle is payable as a deposit before the vehicle is collected or delivered. This deposit is refunded to the client once the vehicle has been returned and after any further charges that may occur when the vehicle is returned or has been recovered: minor damages and repairs, vehicle returned without a full tank of fuel, speeding fines, and windscreen, underbody or tyre damage. The excess is payable only by credit card or in cash.

Extending Your Rental Period

To extend your rental period, please advise Tilla's Guest House 48 hours (2 days) prior to the original contract's expiry date, failing which your insurance cover will lapse.

Termination of Rental

Please allow at least 30 minutes to return the vehicle and settle final charges. Please ensure that the keys are handed to Tilla's Guest House personnel only. Tilla's Guest house will not be liable for any losses incurred by the client due to flights missed. It's the client's responsibility to allow ample time to return to the point of departure and allow for any possible delays along the way.

Insurance

The following is not covered by the insurance:

- Personal Property
- Personal injury / death
- Tyre, Windscreen and glass damage
- Sandstorm and water damage
- Under-carriage damage not caused by a collision

Tilla's Guest House strongly recommends that all clients have insurance for medical expenses, baggage loss, cancellation/curtailment, default and personal injury or death due to an accident. Medical Rescue and travel insurance can be arranged on your behalf (Prices on request).

Factors that will negate all cover:

- Gross or criminal negligence.
- Driving on dunes.
- Speeding on gravel and tarmac roads.
- Overturning a vehicle where no other vehicle is involved.
- Unauthorized drivers.
- Failing to obtain authorization to extend the rental.
- Not reporting an accident or loss to the Namibia Police immediately.
- Not reporting an accident or loss to Tilla's Guest House immediately.
- Not adhering to traffic, road and driving rules and regulations.
- Driving under the influence of alcohol or any illegal substance.
- Unsuitable or reckless driving.
- Road conditions not suitable for the type of vehicle used.
- Unauthorized cross border rentals.
- Not being able to produce keys in case of theft.
- Not reporting exact details of last known location of vehicle prior to theft.

Over Border Rental

- No vehicle may be taken out of Namibia without prior authorization and a valid permit.
- Travel is allowed to Botswana, South Africa, Zambia and Zimbabwe.
- Client is responsible to return damaged vehicle to within the borders of Namibia.

Standard Accessories

- The vehicle is provided complete with:
- Radio / CD Player
- Air Conditioner
- First Aid Kit
- Fire Extinguisher
- Tow-rope
- Jumper Leads
- Spare wheel, jack and spanner

Single Vehicle Accidents

Losing the control over the car and rolling the car, bumping a tree while reversing the car, accidents without involvement of a third party are single vehicle accidents. The Client will be held liable for an amount up to N\$140 000-00 and all recovery costs.

Traffic accident

The used definition of a traffic accident is an accident with a vehicle where another vehicle is involved, or where a pedestrian is involved, or where an animal is involved.

IMPORTANT: an accident without involvement of other parties (single vehicle accidents), like e.g. rolling the car is not covered with the Standard Excess. Also not when you try to avoid hitting an animal crossing the road or a burst tyre.

Exclusions

Damages which are not covered by the insurance:

- (burning) damage caused by cigarettes, matches and/or lighters;
- Damage caused by walking or standing on the roof or bonnet;
- Damage caused by rolling the car, without the involvement of another party
- Damaged glass and windows
- Damaged tyres (punctures, leaking, and/or extraordinary use)
- Damage caused by driving through water;
- Damage caused by sandstorms;
- Damage of personal belongings;
- Damage caused by EXCESSIVE WEAR AND TEAR
- Damage to rims

Theft

Theft of the vehicle is covered if the client has acted responsibly, the vehicle was locked and the client can deliver the original car keys,

(Except in the case of carjacking).

Tyre and Windscreen damage

The minimum profile of the tyres is 5mm (3mm for spare tyres) for all 4x4 vehicles.

Tyre and windscreen damages are not covered. In case of a puncture or a damaged tyre, the renter can try to have it fixed or can choose to purchase a new tyre. When returning the car the renter will be charged for the damaged tyre as the damaged tyre has to be replaced by a new one. Repaired tyres are not accepted. The renter will be liable for the cost of a new tyre. All damaged windows will be replaced by the client.

Sandstorm

In case of a sandstorm, stop the car immediately and try to look for temporary shelter. If this is not possible, then continue driving with a very low speed. Damages caused by a sandstorm are not covered by the insurance. Sandstorms mostly occur at the coast when an eastern wind blows.

Police report is compulsory

It is demanded to have a full police report in case of damage or theft. When you are able to take pictures this is advisable at all times. (Failing to provide a full police report will void your insurance cover)

Towing cost

Towing costs in Namibia in case of a technical breakdown are covered by the rental company. The towing costs in case of an accident, negligence, excessive wear and tear are not covered by the rental company and are always for the clients account.

'Claim handling' fee

The administrative cost related to a damage (called 'claim handling') is for the account of the client.

Breakdown and Roadside Assistance

Immediate assistance will be provided in the event of a breakdown or any road side emergency by our representatives authorized to do so. Where a vehicle cannot be repaired Tilla's Guest House will arrange that a new vehicle be delivered to you. Recovery of the vehicle and/or roadside mechanical assistance will necessitate extra charges and be billed to the client, except where such a vehicle failure is not caused by the client. Where a vehicle cannot continue under this agreement due to negligence, accident or fault on behalf of the Renter this agreement will become null and void. A new agreement will take effect to the replacement vehicle with all conditions, rates, excesses and other implications ditto to this agreement.

General

- Vehicles must be returned in the same condition as received, including all accessories and equipment.
- Vehicles are rented subject to the terms and conditions of the rental agreement, laws of Namibia and our insurance policies,
- We reserve the right to substitute vehicles with a similar vehicle,
- Rental beyond the return date must be arranged 48 hours in advance,
- We reserve the right to cost the rental agreement and charge the credit card within 72 hours of termination,
- Traffic fines are for your own account and will be charged to your credit card if you do not settle fines before leaving Namibia.
- Off-Road driving through bushes, riverbeds etc. as well as dune driving is strictly prohibited and the client will be held responsible for all damages caused.

Speed Limits

Within city limits and in National Parks: 60 km/hour, Gravel roads: 80 km/hour and Tarrred Highways: 120 km/hour. . Please be informed that all our vehicles are equipped with a GPS Tracking System.

Drive with Caution

- Do **NOT** drive at night (or at dawn and dusk) because there is a real danger of stray animals crossing the road.
- Avoid driving over 80km/h on gravel roads because the loose surface can cause loss of control without any warning.

Remember

- Drive on the left side of the road.
- Use headlights all the time so that you can be seen through the dust.
- Make sure you are fully insured - vehicle, driver and passengers.
- Ensure that your motor vehicle insurance covers driving on gravel roads within Namibia (and in neighbouring countries, if relevant).
- Carry plenty of drinking water.
- Top up your fuel tank at every opportunity.
- Driving distances can be very long, so take frequent breaks. Take care at road-side picnic spots because they are frequently targeted by thieves.
- Carry a first-aid kit.
- Punctures are common. If possible, carry two spare tyres.