

Mosetlha Bush Camp & Eco Lodge

COME GET THE DUST OF AFRICA ON YOUR FEET ...

TERMS & CONDITIONS



ARRIVAL & DEPARTURE

No self-driving is permitted within Madikwe Game Reserve, other than entry to the lodge and exit. Check in time at the Gate is 12.30 - we will not be able to accommodate guests before this time. The Reserve Gates close strictly at 18.00 and nobody will be permitted entry. Departure time is 11.00 after the morning game drive and breakfast.

RATES

Our standard rates are per person per night sharing (there is an additional charge for a single supplement) and cover accommodation, all meals (and tea, coffee and snacks), and two guided game drives a day (a morning and an afternoon/evening drive), as well as emergency medical evacuation insurance.

Rates do not include:

- the Reserve Entrance Fee, currently R180.00 per person, payable at the camp (Please be aware that the Fly-in reserve entrance fee is R280 per person);
- the Conservation Levy of R180.00 per person per night, payable at the camp;
- drinks from the bar;
- Ranger and Staff gratuities.

The entrance and conservation fees are subject to change without prior notice. Guests are not permitted to bring their own drinks or food without prior arrangement.

TERMS OF PAYMENT

A deposit of 50% is required in order to confirm your booking.

*Special bookings (exclusive use of camp/vehicle, long stays, and others stays where rates are in any way discounted) will be subject to a 75% payment to confirm the booking, with the 25% balance payable 30 days before arrival.

Please note that bookings are not confirmed until the deposit payment has been received.

The balance is required in full 30 days prior to the start date of your visit.

In the event of cancellation more than 31 days before the arrival date of your stay, the cancellation fee is 25% of the total booking value.

If cancellation is within 15 - 30 days of arrival, the cancellation fee is 75%.

If cancellation is within 14 days of arrival, the cancellation fee is 100%.

If accommodation is booked for a date within 30 days of the arrival date, the full amount is payable at the time of booking and a 100% cancellation fee is applicable in the event of a subsequent cancellation.

International guests must please ensure that you have adequate travel insurance in place in the event of you having to cancel your trip.

We reserve the right to cancel (or amend rates for) any booking if we determine that any personal information or data provided by guests at any stage of the booking be false or otherwise inaccurate or misleading. (This pertains most obviously to falsely declaring guests' residential status as South Africa in order to receive discounted local rates, when this is not the case.)