

## Why stay?

FINEST GUIDES
The spectacular and diverse terrain surrounding the lodge lends itself to a wide range of seasonal adventures all hosted by our expert and engaging guides. Activities will be specifically tailored around your particular interests and personal fitness levels. Escape the crowds and bask in the sublimity of nature.

FOOD AND WINE

A modern working farm, organic vegetable garden and state-of-the-art cheese factory complete the estate. The highly trained executive chef and his team embrace the farm-to-table concept. Inspired by the different seasons, the cuisine is pure and authentic with mouth-watering meals infused with the delectable flavours of Southern Chile. These are complimented by local wines recommended by our sommelier.

CULTURAL HERITAGE

Get under the skin of this destination by exploring the fascinating cultural heritage of Chile's indomitable Mapuche people gleaning first-hand knowledge about their time-honoured traditions and way of life. Enjoy lunch at a traditional ruka (house) and visit a Mapuche weaver to watch her as she works with the loom.

ON-SITE HELICOPTER

From November to March each year, a pilot and Robinson-66 Turbine helicopter are based at the lodge for activities and ultra-convenient transfer services. Enjoy scenic flights, heli-fishing, skiing and biking and more.

RESPONSIBLE TRAVEL
We love introducing our guests

We love introducing our guests to our local upliftment projects. Of course, there are unforgettable and educational opportunities for the culture enthusiasts to not only learn from, but also give back to, the local people. Our community development projects include conservation lessons for local children and a reforestation project.





Our journey was extraordinary and went beyond all we expected. The lodge is amazing and the team was wonderful looking after all our needs.

## Lodge amenities



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**AL FRESCO HOT TUBS** 

Ask our team to prepare a soothing hot tub for you. Unwind in spectacular surroundings enjoying the gentle murmur of the flowing Liucura River with a glass of sparkling wine in hand.

## SIGNATURE SHOP

Within the lodge's small shop, expect to find a range of quality, handpicked handicrafts and fashion wear that showcase the very best of the region. These unique items provide the perfect memento of your stay in Chile.



### **WELLNESS CENTRE**

We invite you to relax in our beautifully decorated massage rooms overlooking the crystal clear Liucura River, set in tranquil forest surrounds. Spoil yourself with one of our signature treatments at a time that suits you.



## VINTAGE WINE CELLAR

Savour some world-class Chilean wines from the cellar. Our sommelier will be on hand to recommend great wine pairing options once you have decided on your delicious meal.



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## ORGANIC VEGETABLE GARDEN

Organic fruits and vegetables bursting with natural flavour are grown in the lodge's vegetable garden. Relish sublime farm-totable dining with an array of the most delicious dishes.

## Lodge amenities



**EXECUTIVE CHEF** 

Our food is locally inspired,

sustainable and wholesome.

French-trained executive

chef, Damián Fernández

course menus showcasing

the regional flavours and

Dupouy creates multi-

seasonal specialties of southern Chile.

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## CONFERENCE ROOM

Our Wi-Fi-equipped conference room can accommodate 20 guests comfortably and overlooks the park and lagoon. The kitchen will provide for any catering requests.



## STATE-OF-THE-ART CHEESE FACTORY

Visit the property's boutique cheese factory and learn all about the cheese making process. These cheeses are produced for the exclusive delight of our guests.



## **WELL-STOCKED LIBRARY**

Lose yourself in a good book near the cosy fireplace overlooking the beautiful estate which rests in the shadow of the Villarrica Volcano.



 $\bigcap$ 

## THE RUKA

An additional venue with an interactive kitchen, predominately used for private group dining, cooking demonstrations and cheese and wine pairings.



## THE BEACH

Outdoor barbeques on warm summer days are great fun. Cooking on an open fire overlooking the river is an unforgettable experience in the beauty of nature.

## Lodge overview

## LODGE

Maximum number of guests	46
Number of rooms	23
Family accommodation	Children over 6 permitted in suites and villas. Children of all ages welcome in the Hacienda. 2 suites are linked by an interleading door.
WILDchild programme	Yes
Pilot / guide accomodation	No
Room types	6 suites, 12 villas, 1 Hacienda (Homestead)
Check in / check out times	15h00 / 12h00
Lodge closure	July & August 2021 10 May – 30 June 2022

## DINING

Food / dietary options	All available
Private butler service	Yes
Plated service	Yes
Private dining	Yes

## PAYMENT TYPES ACCEPTED

Credit cards accepted	Visa, Diners, Amex, Mastercard
Currency	All major currencies accepted

## **FACILITIES**

Power	220v AC (50 Hz)
Internet access	Yes, Wi-Fi in guest areas and rooms
Wine store or cellar	Yes
Outdoor dining	Yes
Bar	Yes
Interactive kitchen	No - cooking demonstrations available
Swimming pool	No - 3 outdoor hot tubs
Wellness offering	Wellness treatments, yoga and forest therapy
Fitness	Exercise equipment available on request
Conference facilities	Yes
Weddings & blessings	Yes
Wheelchair access	Yes (villa 1 and in the Hacienda with assistance)
Complimentary laundry service	No
&Beyond Signature Shop	Yes

## **Inclusions**

## **FULL EXPERIENCE RATE**

TOLL LATERALE TO THE	
Accommodation	~
Three meals daily	~
Soft drinks, house wines, local brand spirits and beers, teas and coffees	~
Refreshments during activities	~
Road transfers to and from Temuco Airport (if staying 3 or more nights)	~
Road transfers to and from Puerto Montt (if staying 4 or more nights)	~
Guides' Journal with illustrations of fauna and flora to record your sightings	~
Region map with Vira Vira's illustrated Star Birds checklist	~
WILDchild programme	~
Activities: trekking, floating raft on the Liucura River, horseback riding, community visits, mountain biking, white water rafting, catch-and-release fishing* (one fishing excursion included), kayaking*, birdwatching, farm-to-table vegetable	<b>~</b>

## **FULL EXPERIENCE RATE EXCLUDES**

Telephone calls	×
Gratuities	×
All items of a personal nature	×
Shop purchases	×
Champagne, cognacs, fine wines, premium brand spirits, cigars	×
Transfers not specified in the includes	×
Activites: wellness treatments, ascending the Villarrica Volcano, scenic helicopter flights, heli-hiking, heli-biking, heli-fishing*, hot springs, snowmobiling* and husky dog sledding*.	×





garden tour, on-site cheese factory tour, skiing & snowboarding\*, snowshoeing\* and stand-up

paddle boarding.

<sup>\*</sup>Seasonal activities, please contact us for more information

## WILDchild

&Beyond WILDchild adventures are made up of unforgettable moments, forging strong bonds between our young guests, our planet and its people.

## WILDCHILD AT &BEYOND VIRA VIRA

The exciting &Beyond Vira Vira WILDChild Programme is filled with fun, interactive activities that offer opportunities for children to learn and discover new experiences. For safety reasons, there are age restrictions for certain lodge activities such as horseback riding or trekking. Please speak to your lodge manager or guides to see what stipulations apply to your child, as participation in selected activities is at their discretion. We offer a child-minding service for children under the age of six (at a nominal fee) and our kitchen staff are well versed in preparing meals for young ones too.

### Spring / summer adventures:

- · Colourful bird watching on the river
- · Enchanting storytelling at a Mapuche village
- Fishing lessons on the Liucura River
- Beginner horseback riding lessons
- Junior chefs baking cupcakes in the kitchen

### Fall adventures:

• Collecting pine nuts from the Araucaría trees

## Winter adventures:

• Sledding fun at the base of the Villarrica Volcano

## CHILDREN'S ACTIVITIES POLICY\*

0-5 years (Hacienda only)	Permitted on activities Childminding available
6-11 years	Only permitted on activities if a private guide is booked (additional cost) Earlier dining hours
12 years and older	Permitted on all shared activities

<sup>\*</sup>A private guide must be booked when staying at &Beyond Vira Vira with children under the age of 12 years (additional cost).

## FAMILY ACCOMMODATION

## Suites and villas:

- Children over the age of six are welcome, accommodated from 06 January until 19 December only, on condition a private guide is booked (additional cost). Earlier dining hours.
- Children between six and 16 years of age pay 50% if staying in their parent's room (extra bed).
- Children pay 75% (and 100% in peak season) if staying in separate room (with no adults).

### Hacienda:

Families can enjoy the exclusivity of the five-bedroom, sole-use Hacienda that is ideal for multigenerational travel year-round.



If paying for a private guide, children of any age may go on activities.



&Beyond Vira Vira adventures

## Physical activities

With a plethora of seasonal activities to choose from, your guides will expertly help you plan your adventures according to your personal preferences and level of difficulty.











## **TREKKING**

The region surrounding the lodge offers a vast selection of hiking/trekking excursions, predominantly within Huerquehue National Park and Villarrica National Park. In the company of one of our experienced guides, explore these parks which showcase forests, shimmering lakes, waterfalls, hot springs and the breathtaking terrain of snow-capped volcanoes.

## **ASCENSION OF** VILLARRICA VOLCANO

Measuring an impressive 2847 m (9341 ft), the Villarrica Volcano features the perfect cone shape with an open lava pool crater at the top. From the summit, view a textured landscape of mountains, volcanoes and countless lakes. Mountain boots, walking poles, ice axe, crampons, helmet and trekking backpack will be provided.

Available at an additional cost

## **MOUNTAIN BIKING**

Explore the rugged landscapes of Villarrica National Park, cycle around the tranquil Villarrica Lake, and climb craggy craters at the foot of the Villarrica Volcano on your bike. Choose between easy going, non-technical off-road biking and smooth flowing single track or, for technically skilled riders. extreme downhill adventures.

### **BIRDWATCHING**

Exciting excursions allow birders to visit different habitats, such as mountains, lakes, rivers and forests to search high and low for iconic species in the area. At times, bird calls might lead you to sightings of the giant magellanic woodpecker, ringed kingfisher, chucao tapaculo, snowy egret, black-crowned night heron, plumbeous rail and Andean condor, to name a few. A walk around the lodge estate is also a must for keen birders.

### HORSEBACK RIDING

After a short, scenic 4x4 drive from the lodge, arrive at Huepil Malal, a horse-riding centre bordering the Cañi Natural Reserve. Here, vou will meet an authentic Chilean huaso (cowboy). His horses are typical Chilean breeds with names like Merken, Calafate or Canela. You will be guided on a scenic tour through open prairies and forests. This excursion is for all abilities, from those who just wish to meander to advanced riders.

&Beyond Vira Vira adventures

## Water activities

The clear cascading rivers and turquoise coloured lakes are an invitation to explore.



## WHITE-WATER RAFTING

Hang on tight as you race over rapids on a thrilling white-water rafting adventure. Before setting off, there will be a safety briefing and testing of the equipment. Ideal for beginners and experienced paddlers, the Trancura River features Class 3 and 4 rapids. Zigzagging through valleys and gullies, there are numerous runs and rapids including the Junction, the Lioness, the Wall and the Footbridge.



## **CATCH-AND-RELEASE FISHING**

Spend a day immersed in the spectacular surrounds of &Beyond Vira Vira, with just the sounds of a streaming river or lapping lake as your companion, and enjoy either fly-fishing or spinner fishing where all equipment is provided. Cast your line in front of your villa for rainbow trout, brown trout, or chinook salmon or choose to go out in a boat to explore a wider expanse. Our guide will show you the best spots for both river and lake fishing, providing you with some expert tips.



### STAND-UP PADDLE BOARDING

Enjoy a fun day out splashing in the pristine waters around &Beyond Vira Vira. Starting at the lodge, paddle down the Liucura River, and take in the spectacular natural surrounds of volcanoes, kaleidoscopic birds swooping through the air, and lush forests. Additionally, we can arrange stand-up paddle boarding on Lake Tinquilco for a change of scenery.



### **KAYAKING**

Situated at Lake Tinguilco, in the Huerquehue National Park, embark on an hour-long adventure around the lake. Surrounded by mountains and beautiful forest, reach the opposite shore and walk along a trail to cascading waterfalls. For the more adventurous and advanced paddlers, there are plenty of options in the Pucón and Villarrica area to test their skill.

**FLOATING RAFT** 

Enjoy a scenic river excursion, gliding along clear waters toward Villarrica Lake. This experience is best enjoyed on the afternoon of your arrival as it requires little physical effort and begins on the beautiful Liucura River right in front of the lodge. This tranquil excursion in nature showcases pristine landscapes of lush rolling mountains and native forest, whilst observing water birds, and even trout and salmon darting through the river below. End with delicious picnic snacks before returning to the lodge.



&Beyond Vira Vira adventures

# Cultural activities

A sneak-peek into the fascinating cultural and culinary heritage of Chile's Mapuche people.





3

### MAPUCHE RUKA & WEAVING TOUR

Step into another culture with a fascinating visit to doña Rosario's ruka (house) in the local Mapuche community. Embracing traditional ways, watch her roasting organic wheat the way it has been prepared for centuries, and enjoy her delicious home cooked fare. Get active and enjoy a game of Palin - a traditional Mapuche stick and ball game, that originated in southern Chile. From here, guests meet Sandra Rojos and have the opportunity to visit her factory and watch her working the loom.

### **CHEESE FACTORY TOUR**

Located on the &Beyond Vira Vira property is a cheese factory (quesería). Local cheese maker, Marisol Martinez, is renowned for her wholesome, authentic and flavourful cheeses for the exclusive delight of our guests. The ultimate foodie delight, enjoy a tour of this delicious quesería and gain insight into the specific ways different cheese, including Parmesan, Gruyère, Blue cheese and Camembert are produced. These can all be sampled during mealtimes.

## **COMMUNITY VISIT**

Explore the charming town of Curarrehue and visit a Mapuche weaver to view her traditional skills and techniques as she works with the loom. Afterwards, continue up into the Andes to the Quillelhue Lagoon, located at the foot of Lanin Volcano. Here you will have the opportunity to see the majestic araucaría trees (known as monkey puzzle trees), followed by a lunch at a traditional Mapuche ruka (house). During your visit, learn about their unique ways of life first hand.

&Beyond Vira Vira adventures

## Winter activities

For snow enthusiasts, this pristine snow-filled playground promises an adventure unlike any other.









1

## SKIING & SNOWBOARDING

Exciting adventures await with our snowboarding and skiing activities down the active Villarrica Volcano. A variety of slopes are on offer from beginner to more advanced ski runs. A spectacular environment of volcanic peaks and shimmering lakes, the flowing lava has created an incredible terrain of natural half pipes, cornices and wind lips.

2

## **SNOWSHOEING**

Embark on a snowshoe trekking expedition through puffy snow as you carve trails around Villarrica National Park. This is an excellent way to explore untouched landscapes, with absolute silence dominating the vast expanse surrounding you. The Andes is a magical winter space between June and September, and snowshoeing is an exceptional experience created for all levels of fitness. This exciting adventure begins and ends with steaming mugs of hot chocolate.

3

### **SNOWMOBILING**

Skiing on the active Villarrica Volcano is spectacular, but racing on a snowmobile becomes a once in a lifetime experience. Together with your driver/guide, circle the volcano finding a virgin track on every run. This activity is designed for adventure lovers, and as the snowmobiles function similar to a motorbike, you will have to hang on and lean in according to your driver's instructions.

Available at an additional cost

4

## **DOG SLEDDING**

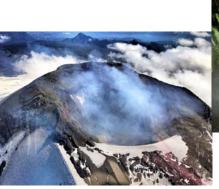
Be captivated by this experience as you crisscross the snowfall on a husky sledding adventure. Head to Villarrica, and hop aboard a special snow vehicle that will take you to to a team of experienced sled dogs, eager to propel you through the snow. Enjoy a gentle walk at the foot of the volcano through a lava slag covered in snow and surrounded by araucaría (monkey puzzle) trees.

Available at an additional cost and requires pre-confirmation with the lodge at least three months prior to arrival.

&Beyond Vira Vira adventures

# Helicopter activities

Between November and March each year, we have a pilot and Robinson-66 Turbine helicopter based at the lodge for activities and transfer services.



SCENIC HELICOPTER

helicopter flight over a

spectacular views and

even look down into the

lava crater of the Villarrica Volcano, still active today.

Take to the skies on a scenic

tableau of lakes, forest and

Marvel at the ever-changing

snow-capped volcanoes.

**FLIGHTS** 

2

## TERMAS GEOMETRICAS

Fly over the Villarrica Volcano to the thermal springs (geométricas), a red planked maze of contemporary design. Sheltered in an enchanting forest, sink into inviting waters in this haven of natural beauty.



### **ROMANTIC SUNSET**

Amaze your partner with a dreamy flight over the Araucanía Region comprised of dazzling landscapes, and top it off with a glass of champagne as you delight in the breathtaking sunset.



4

### **HELI-FISHING**

A great fly-fishing expedition for adventure enthusiasts, fly towards the Quetrupillan Volcano, a picturesque spot to cast your line. Experienced fishing guides are on hand to lead this excursion.



6

### **HELI-SKIING**

Embark on a thrilling heli-skiing or snowboarding adventure on virgin powder snow. Get your adrenalin pumping on remote snowy peaks, revel in offpiste exploits, or opt for the smoother flowing slopes that will suit intermediate-level skiiers.



## HELI-BIKING

Hop on your bike for a thrilling, downhill trail ride that follows a cross country track over lava fields, bordering the Turbio River. Additional exhilarating options can be explored at your convenience.



## DISCOVER PUCÓN, LAKE DISTRICT &Beyond Vira Vira adventures

# Wellness activities

Succumb to wellness treatments to restore mind, body and soul and awaken your senses to the natural surrounds.









## **WELLNESS TREATMENTS**

Sink into serenity in beautifully decorated massage rooms tucked away within a small forest of native trees. The harmonic sounds of endemic birds around will ensure you connect with nature and unwind into a state of deep relaxation. We invite you to treat yourself to a personalised massage. Our receptionists will be happy to arrange a booking at your preferred time.

Available at an additional cost

2

### YOG

Balance your chakras and enjoy yoga sessions that harmonise body, mind and spirit. Find your inner peace and enjoy the silence, nature and serenity the area has to offer. The yoga instructor will come by special arrangement from Pucón, 10 km (6 mi.) away and sessions will take place at the lodge.

Please notify us if you are interested in this activity.

3

## ORGANIC VEGETABLE GARDEN TOUR

Discover the flourishing organic vegetable garden, and relish sublime farm-to-table dining with fresh produce and ingredients. Walk around the colourful organic vegetable garden with a chef and pick and choose fresh produce for your next meal.

4

### **FOREST THERAPY**

Forest Therapy, or Shinrin Yoku, is the soulful practice of being in nature, which allows us to awaken our senses and reconnect with others, our natural surrounds, and ourselves. Guided by Giovanna Raineri Blanco, the session follows a standard series of 'invitations' (opportunities) that bring about all elements of self-discovery.

&Beyond Vira Vira adventures

## Seasonal highlights

## YEAR-ROUND ACTIVITIES

Mountain biking	Stand-up paddle boarding	Cheese factory tour
✓ Birdwatching	Mapuche ruka and weaving tour	✓ Wellness treatments
✓ Horseback riding	✓ Community visit	√ Yoga
✓ Floating raft	Organic vegetable garden tour	✓ Forest therapy

## ✓ Trekking

## TIMING IS EVERYTHING

	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
White water rafting	<b>~</b>	~	<b>~</b>	~	~	×	×	×	×	×	~	<b>~</b>
Catch-and-release fishing	~	~	~	~	~	×	×	×	×	×	~	<b>~</b>
Kayaking	<b>~</b>	~	<b>~</b>	~	×	×	×	×	×	~	~	<b>~</b>
Ascension of Villarrica Volcano	<b>~</b>	<b>~</b>	<b>~</b>	<b>~</b>	~	×	×	<b>~</b>	<b>~</b>	<b>~</b>	~	<b>~</b>
Skiing and snowboarding	×	×	×	×	×	×	<b>~</b>	<b>~</b>	<b>✓</b>	×	×	×
Snowshoeing	×	×	×	×	×	×	<b>~</b>	<b>~</b>	<b>~</b>	×	×	×
Dog sledding	×	×	×	×	×	×	~	~	<b>~</b>	×	×	×
Snowmobiling	×	×	×	×	×	×	<b>~</b>	<b>~</b>	<b>~</b>	×	×	×
Helicopter activities	~	~	~	×	×	×	×	×	×	×	~	~







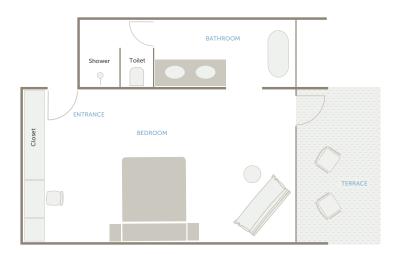
&Beyond Vira Vira accommodation

## Intimate yet spacious

Six suites at &Beyond Vira Vira have been individually decorated with curated objects and authentic materials. Inviting bedrooms feature large ensuite bathrooms and all suites offer stunning views of the estate or the Liucura River. Two suites include an interleading door which is great for families with young children.

## SUITE

6 suites, including 2 interleading family suites / Maximum 12 guests

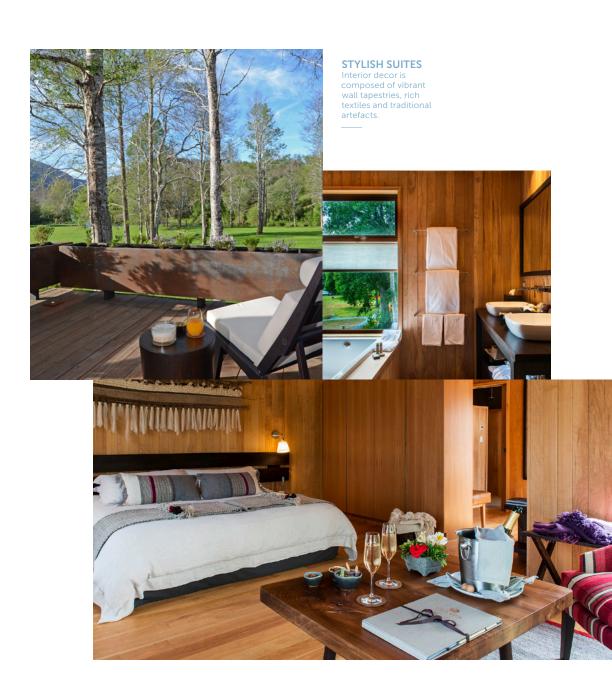




## DISCOVER PUCÓN, LAKE DISTRICT &Beyond Vira Vira accommodation

## **ROOM FACILITIES**

Room size	35 - 50m² / 375 - 540ft²
Private veranda	Yes
Private plunge pool	No
Personal bar	No
Personal coffee station	No
Air conditioning / heating	Yes
Underfloor heating	Yes
Sony music player	Yes
Bath	Yes
Shower	Yes
Separate W.C	Yes
Telephone	Yes
Internet access	Yes
Hairdryer	Yes
In-room safe	Yes
Plug type	220V AC Plug Type C, D, M, N Adapters available
Triple bed option	2 suites allow for an additional bed
Twin bed option	Yes, all convertible to double
Double bed option	Yes
Interleading door	Yes (2 interleading Family Suites)
Accessibility	Not suitable for those with mobility issues



# Uninterrupted river views

## **VILLA**

12 villas / Maximum 24 guests

Guests can enjoy picturesque views from their villas, each individually decorated with beautiful local tapestries. Inviting the light inside, panoramic windows allow for stunning views and the splitlevel design provides a sense of being immersed in nature. Offering unrivalled comfort and ambience, each villa comes equipped with an individual fireplace, large bathroom, spacious terrace overlooking the river and an outdoor bath tub to relax in after a day out or to marvel at the clear sparkling Chilean sky at night.





## DISCOVER PUCÓN, LAKE DISTRICT & Beyond Vira Vira accommodation

## **ROOM FACILITIES**

Room size	75m² (807ft²)
Private veranda	Yes, with secluded seating area
Private plunge pool	No
Personal bar	Yes
Personal coffee station	Yes
Air conditioning / heating	Yes
Underfloor heating	Yes
Sony music player	Yes
Bath	Indoor and outdoor bath
Shower	Yes
Separate W.C	Yes
Telephone	Yes
Internet access	Yes
Hairdryer	Yes
In-room safe	Yes
Plug type	220V AC Plug Type C, D, M, N Adapters available
Triple bed option	Yes, on request
Twin bed option	Yes (however, beds are within the same bedframe)
Double bed option	Yes
Interleading door	No
Accessibility	Villa 1 only



VILLA ON THE RIVER Floor to ceiling windows invite nature inside with natural light and spectacular views of the Liucura River.



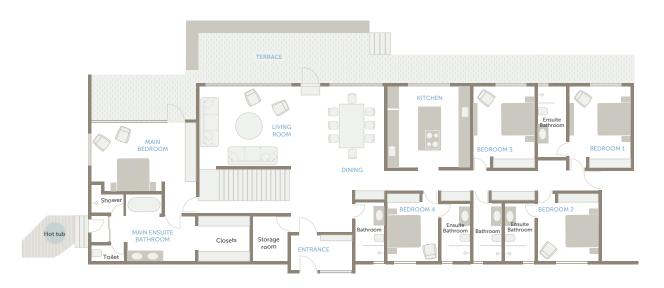
&Beyond Vira Vira accommodation

## A sole-use homestead

Guests can enjoy the exclusivity of the five-bedroom sole-use Hacienda that is ideal for multi-generational travel. Charmingly decorated, it features one master bedroom with a private outdoor hot tub, and four bedrooms, three with ensuite bathrooms. The Hacienda offers a spacious living and dining room, a family room on the second floor, a pretty garden terrace, and a covered balcony with veranda.

## **HACIENDA**

5 bedrooms / Maximum 10 guests



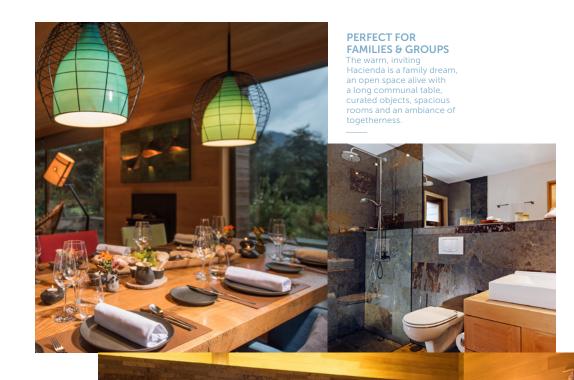




&Beyond Vira Vira accommodation

## **ROOM FACILITIES**

Room size	450m² (4844ft²)
Private veranda	Yes
Private outdoor hot tub	Yes
Personal bar	Yes
Personal coffee station	Yes
Air conditioning / heating	Yes
Underfloor heating	Yes
Sony music player	Yes
Bath	Yes
Shower	Yes
Separate W.C	Yes, master bedroom only
Telephone	Yes
Internet access	Yes, Wi-Fi throughout the Hacienda
Hairdryer	Yes
In-room safe	Yes, master bedroom only
Plug type	220V AC Plug Type C, D, M, N Adapters available
Triple bed option	One (children 12 years and younger only)
Twin bed option	Yes (however, beds are within the same bedframe)
Double bed option	Yes
Interleading door	Yes, the Hacienda is connected by a passage
Accessibility	Yes, with assistance



&Beyond Vira Vira accommodation

## Accommodation comparison

	SUITE	VILLA	HACIENDA
Room size	35 - 50m² / 375 - 540ft²	75m² / 807ft²	450m² / 4 844ft²
Room configuration	6 suites (max 12 guests)	12 villas (max 24 guests)	Private sole-use house with 5 bedrooms (max 10 guests)
Private veranda	Yes	Yes, with secluded seating area	Yes
Private plunge pool	No	No	Private outdoor hot tub
Personal bar	No	Yes	Yes
Personal coffee station	No	Yes	Yes
Air conditioning / heating	Yes	Yes	Yes
Underfloor heating	Yes	Yes	Yes
Sony music player	Yes	Yes	Yes
Bath	Yes	Indoor and outdoor bath	Yes
Shower	Yes	Yes	Yes
Separate W.C	Yes	Yes	Yes, master bedroom only
Telephone	Yes	Yes	Yes
Hairdryer	Yes	Yes	Yes
Internet access	Yes	Yes	Yes, Wi-Fi throughout the Hacienda
In-room safe	Yes	Yes	Yes, master bedroom only
Plug type	220V AC Plug Type C, D, M, N Adapters available	220V AC Plug Type C, D, M, N Adapters available	220V AC Plug Type C, D, M, N Adapters available
Triple bed option	2 suites allow for an additional bed	Yes, on request	One (children 12 years and younger only)
Twin bed option	Yes, all convertible to double	Yes, all convertible to double	Yes (however, beds are within the same bedframe)
Double bed option	Yes	Yes	Yes
Interleading door	Yes (2 interleading Family Suites)	No	Yes, the Hacienda is connected by a passage
Accessibility	Not suitable for those with mobility issues	Villa 1 only	Yes, with assistance

