



RATES

May 2023 - April 2025

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These rates supersede all previous rates and are subject to change without notice.
All prices include VAT except road transfers, park fees and the Isibindi Foundation levy which are non-vatable.
All rates exclude park fees.

RACK RATES 2023 - 2025 PER PERSON SHARING

SOUTH AFRICA	01 May 2023 to 31 July 2023	01 August 2023 to 30 April 2024	01 May 2024 to 31 July 2024	01 August 2024 to 30 April 2025
THONGA BEACH LODGE - (24 beds) - Minimum 2 Night Stay Minimum 3 Night Stay from 15 December to 15 January				
2 Deluxe Ocean View Rooms - 1 double & 1 family suite	R 7 190	R 8 350	R 7 840	R 9 100
3 Ocean View Rooms - 3 double/twin	R 6 240	R 7 530	R 6 800	R 8 210
7 Forest View Rooms - 5 double/twin & 2 family suites	R 5 180	R 6 500	R 5 650	R 7 090
Thonga rates are inclusive of accommodation, meals, guided snorkeling and use of snorkeling equipment, guided walks, kayaking and sundowners at Lake Sibaya, cultural tours to Mabibi Community. Each guest is entitled to 1 of the following on a sundowner excursion at Lake Sibaya: glass of wine, local beer, cider or soft drink. Thonga rates exclude flights, road transfers, 4x4 transfers, park fees, Isibindi Foundation levy, drinks, gratuities, items of a personal nature, Spa treatments, Open Ocean Experience, SCUBA & turtle tracking drives (Nov - Feb).				
KOSI FOREST LODGE - (20 beds) - Minimum 2 Night Stay				
8 Forest Rooms - 1 double, 5 double/twin, 2 family rooms	R 2 970	R 3 940	R 3 200	R 4 250
Kosi rates are inclusive of accommodation, meals, guided canoe trip and guided walk in Raphia Forest. Kosi rates exclude flights, road transfers, 4x4 transfers, park fees, Isibindi Foundation Levy, drinks, gratuities, items of a personal nature, boat trip on Kosi Lakes, 4x4 excursion to Kosi Bay Mouth and 4x4 turtle tracking excursion (15 Nov - 15 Jan).				
RHINO RIDGE SAFARI LODGE - (36 beds) - Minimum 2 Night Stay				
2 Honeymoon Villas - double	R 5 310	R 6 390	R 5 790	R 6 970
8 Luxury Bush Villas - double/twin	R 4 690	R 5 770	R 5 110	R 6 290
4 Safari Rooms - double/twin	R 3 290	R 4 300	R 3 590	R 4 690
2 Safari Family Rooms (2 en-suite rooms with common lobby) double/twin	R 3 290	R 4 300	R 3 590	R 4 690
Rhino Ridge rates are inclusive of accommodation, meals, game drives and Mpembeni Community Walk/Drive. Game walks available at additional cost. Each guest is entitled to 1 of the following on an evening game drive: glass of wine, local spirits, local beer, cider or soft drink. Rhino Ridge rates exclude flights, road transfers, park fees, Isibindi Foundation levy, drinks, gratuities, items of a personal nature, guided game walks & Spa treatments.				
HOME STAYS AT RHINO RIDGE SAFARI LODGE (4 beds)				
2 Twin Rooms - single mattresses on the floor. Not suitable for children under 4 years. 4-12 yrs 50%, 13-18 yrs 75%	R 1 110	R 1 110	R 1 210	R 1 210
Home stays are inclusive of accommodation in an authentic working Zulu Homestead, a traditional dinner and breakfast, Zulu beer, cold drinks and homestead activities. Hot water is provided for a bucket shower and there is a chemical toilet for exclusive guest use. Home stays are offered to both guests staying at Rhino Ridge Safari Lodge and to outside guests keen to share this authentic cultural experience. Home stays exclude flights, road transfers, park fees, gratuities, items of a personal nature.				
GUIDE/DRIVER'S ACCOMMODATION - Subject to availability at the lodges				
For groups of 4 or more people, guide charge	R 1 590	R 1 690	R 1 690	R 1 790
For groups of less than 4 people, guide charge	STO	STO	STO	STO

ZIMBABWE	Low Season	High Season	Low Season	High Season	Low Season	High Season	Low Season	High Season	Low Season
	11 Jan 2023 to 31 May 2023	01 Jun 2023 to 31 Oct 2023	01 Nov 2023 to 19 Dec 2023	20 Dec 2023 to 10 Jan 2024	11 Jan 2024 to 31 May 2024	01 Jun 2024 to 31 Oct 2024	01 Nov 2024 to 19 Dec 2024	20 Dec 2024 to 10 Jan 2025	11 Jan 2025 to 31 May 2025
TSOWA SAFARI ISLAND - (16 beds) - Minimum 2 Night Stay									
3 River View Safari Tents - doubles/twins. Size 10m x 3.5m including inside bathroom, outdoor shower and verandah overlooking river	USD\$ 410	USD\$ 495	USD\$ 410	USD\$ 495	USD\$ 445	USD\$ 535	USD\$ 445	USD\$ 535	USD\$ 480
5 River Deck Safari Tents - doubles/twins. Size 10m x 3.5m including inside bathroom, outdoor shower and private deck overlooking river	USD\$ 470	USD\$ 570	USD\$ 470	USD\$ 570	USD\$ 510	USD\$ 615	USD\$ 510	USD\$ 615	USD\$ 550
Tsowa Safari Island rates are inclusive of VAT and Zimbabwe tourism levy, 4x4 transfers in an open game viewer vehicle from our private entrance to the Zambezi National Park and a boat transfer to the island, accommodation, guided island walks, fishing (basic equipment provided, no fly fishing equipment provided), all meals (light lunch on day of arrival on request, brunch, high tea and dinner). Bottled water, soft drinks, house wines, sparkling wines, local beers and non-premium brand spirits. Laundry (hand washed, air dried and folded). Guests can also choose an additional 2 activities per day, the activities being: game drives in the Zambezi National Park, guided game walks in the Zambezi National Park, guided canoeing, sunset cruises. For guests staying 3 days or longer we also offer a full day return transfer trip to Victoria Falls (entrance fee to Rain Forest, private guide, refreshments and any other activities not included). All activities are weather dependent and subject to availability. Honeymooners receive a complimentary bottle of sparkling wine, a private dinner and a romantic turn down.									
Tsowa Safari Island rates exclude flights, road transfer to private entrance to Zambezi National Park. Park fees (charged per 24 hour stay) and Isibindi Foundation levy (charged per night). Rain Forest entry fees and private guide (on request only). Unspecified transfers. Premium brand spirits, liquors, imported beers, non-house wines. Items of personal nature and gratuities. Specialist fishing trips available at an additional charge which must be pre booked. This activity can only be quoted on once we have specific dates and number of people wanting to participate.									
GUIDE'S ACCOMMODATION									
Guide's Accommodation	USD\$ 95	USD\$ 95	USD\$ 95	USD\$ 95	USD\$ 105	USD\$ 105	USD\$ 105	USD\$ 105	USD\$ 115
PLEASE NOTE: the latest arrival times for guests are 14h00 (for flights to Livingstone) and 15h00 (for flights to Victoria Falls)									

SINGLE SUPPLEMENT	30%
LAST MINUTE RATES	
Isibindi Africa Lodges reserves the right to offer discounts and special rates at their discretion.	

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CHILD POLICY

CHILD POLICY FOR KOSI FOREST LODGE, THONGA BEACH LODGE & RHINO RIDGE SAFARI LODGE NON-FAMILY ROOMS

	Adults	0 - 3 yrs	4 - 12 yrs	13 - 18 yrs
2 adults sharing with 1 child. Extra bed in adult's room	Adult rate x 2	No charge	Pays 50% of adult rate	Pays 75% of adult rate
1 adult sharing with 1 child older than 3 years	Adult rate	n/a	Pays 75% of adult rate	Pays 100% of adult rate
1 adult sharing with 1 child younger than 3 years	Adult rate plus 30%	No charge	n/a	n/a
1 adult sharing with 2 children	Adult rate	No charge	Pays 50% of adult rate	Pays 75% of adult rate

CHILD POLICY FOR KOSI FOREST LODGE, THONGA BEACH LODGE & RHINO RIDGE SAFARI LODGE FAMILY ROOMS

	Adults	0 - 3 yrs	4 - 12 yrs	13 - 18 yrs
2 adults sharing with 2 children occupying both bedrooms of a Family Room @ Kosi Forest Lodge & Thonga Beach Lodge	Adult rate x 2	No charge	Pays 50% of adult rate	Pays 75% of adult rate
2 adults sharing with 1 child occupying both bedrooms of a Family Room @ Kosi Forest Lodge & Thonga Beach Lodge	Adult rate x 2	No charge	Pays 50% of adult rate	Pays 75% of adult rate
1 adult sharing with 2 children occupying both bedrooms of a Family Room @ Kosi Forest Lodge & Thonga Beach Lodge	Adult rate plus 30%	No charge	Pays 50% of adult rate	Pays 75% of adult rate
1 adult sharing with 2 children occupying both bedrooms of a Family Safari Room @ Rhino Ridge Safari Lodge	Adult rate plus 30%	Pays 50% of adult rate	Pays 50% of adult rate	Pays 75% of adult rate
2 adults sharing with 1 child occupying both bedrooms of a Family Safari Room @ Rhino Ridge Safari Lodge	Adult rate x 2	Pays adult rate (no single supplement)	Pays adult rate (no single supplement)	Pays adult rate (no single supplement)
2 adults sharing with 2 children occupying both bedrooms of a Family Safari Room @ Rhino Ridge Safari Lodge	Adult rate x 2	Pays 50% of adult rate	Pays 50% of adult rate	Pays 75% of adult rate
2 adults sharing with 3 children occupying both bedrooms of a Family Safari Room @ Rhino Ridge Safari Lodge	Adult rate x 2	No charge	Pays 50% of adult rate	Pays 75% of adult rate

CHILD POLICY FOR TSOWA SAFARI ISLAND - We regret no children under the age of 12 years

	Adults	12 - 16 yrs
2 adults sharing with 1 child. Extra bed in adult's room	Adult rate x 2	Pays 75% of adult rate
1 adult sharing with 2 children (1st child pays adult rate, 2nd child pays 75% of adult rate)	Adult rate x 2	Pays 75% of adult rate
Children sharing (1st 2 children pay adult rate, 3rd child pays 75% of adult rate)	Adult rate x 2	Pays 75% of adult rate

Triple Policy (Children) for Tsowa Safari Island: 1 child on stretcher bed between age 12 - 16 years. Children over 16 years may not be accommodated as a triple sharing with 2 adults

CHILD POLICY TERMS & CONDITIONS

- Children from 4-18 years only are charged child rates at Kosi Forest Lodge, Thonga Beach Lodge and Rhino Ridge Safari Lodge. Children of 19 years & over travelling with parents are charged adult rates.
- Children 16 years and older are charged adult rates at Tsowa Safari Island.
- Additional persons over 18 years cannot be accommodated in any rooms i.e. 3 adults may not share a room. Additional children are accommodated on a stretcher type bed or cot depending on age & requirements of child.
- Thonga Beach Lodge - can accommodate 1 additional child per room. 3 Family suites are available. Max of 6 children under 8 years at any time.
- Kosi Forest Lodge - cannot accommodate an additional bed in any rooms. 2 Family suites are available.
- Rhino Ridge Safari Lodge - can accommodate 1 additional child per Luxury Bush Villa. Family Safari Rooms are available which accommodate 2 adults and a minimum of 2 paying children and a maximum of 4 children. 3 children in one bedroom and 1 child sharing the other bedroom with 1 or 2 adults.
- Tsowa Safari Island - we regret no children under the age of 12 years. Can accommodate 1 additional child under 16 years per room.

CHILD POLICY FOR RHINO RIDGE SAFARI LODGE ACTIVITIES

GAME DRIVES POLICY (Children under 6 years)	Children under 6 years may only go on game drives if a private vehicle is booked at an additional cost. Children under 6 years will be accommodated on a kiddies drive from 10am - 12pm - at no extra charge. They will be required to have a guardian adult of the parents choice within the group booked. There are no afternoon/evening game drives for children under 6 years.
Minimum age of 14 years	Guided game walks inside the Hluhluwe-iMfolozi Park (Children 14-15 years must be accompanied by 1 parent or guardian)

CHILD POLICY FOR THONGA BEACH LODGE ACTIVITIES

Minimum age of 6 years	Turtle drives
Minimum age of 8 years	Kayaking, bubblemaker (from 8 - 10 years old), rock pool snorkeling (many families with 5yr olds and upwards take part but it is dependent on the child's ability to swim and enthusiasm)
Minimum age of 10 years	Discover SCUBA diving (Pool only)
Minimum age of 12 years	Open ocean experience, SCUBA diving
All ages	Cultural tour, birding, spider & scorpion walk, forest walk, turtle walks

CHILD POLICY FOR KOSI FOREST LODGE ACTIVITIES

Minimum age of 4 years	Boat trips on lakes
Minimum age of 8 years	Guided canoeing, turtle drives
All ages	Raphia forest walk, 4x4 excursion to Kosi Mouth

CHILD POLICY FOR TSOWA SAFARI ISLAND ACTIVITIES

Minimum age of 12 years	Island walks, game drives, sundowner cruise, fishing, visit to Victoria Falls
Minimum age of 16 years	Guided canoeing & game walks

TRIPLE POLICY FOR ADULTS

3 persons over the age of 18 years cannot share one room at any of our lodges or camps.

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All rates exclude park fees.

EXTRAS & ACTIVITIES
(PLEASE NOTE EXTRAS & ACTIVITIES ARE NON-COMMISSIONABLE & DISPLAYED AT NET RATES)

	NET PER PERSON			
	01 May 2023 to 31 July 2023	01 August 2023 to 30 April 2024	01 May 2024 to 31 July 2024	01 August 2024 to 30 April 2025
THONGA BEACH LODGE				
Scuba Dive (Does not include any equipment, tank or weight belt)	R 830	R 880	R 880	R 950
Bubble maker - beginners course	R 1 240	R 1 320	R 1 320	R 1 430
Discover scuba dive course (deep sea dive)	R 2 700	R 2 860	R 2 860	R 3 090
Discover scuba dive course (pool only)	R 1 290	R 1 370	R 1 370	R 1 480
Refresher course	R 975	R 1 030	R 1 030	R 1 110
Open water course	R 9 380	R 9 950	R 9 950	R 10 750
SCUBA diver	R 7 860	R 8 330	R 8 330	R 8 995
Full equipment hire (charged per day)	R 740	R 780	R 780	R 790
Partial gear hire per item (charged per day)	R 110	R 120	R 120	R 130
Open Ocean experience - includes mask/snorkel, fins & wetsuit (min 2 pax)	R 860	R 920	R 920	R 995
4x4 Turtle tracking (November to end February)	n/a	R 930	n/a	R 990
*Please note that all marine activities are tide and weather dependent. Gear hire is per day and is charged for tank, weight belt, BC, regulator, wetsuit, mask/snorkel & fins i.e. up to 7 items.				
Our Sea Spa offers a variety of treatments, massages, facials and manicures etc - price list available on request or visit our website at www.thongabeachlodge.co.za/spa/				
KOSI FOREST LODGE				
Kosi Mouth Visit - 4x4 drive to Kosi Bay Mouth for snorkeling and picnic lunch (min 2 pax)	R 670	R 710	R 710	R 770
Full Day Boat Trip - Kosi Lakes & picnic lunch (min 2 pax)	R 670	R 710	R 710	R 770
Turtle Tracking (15th November to 15th January) (min 2 pax)	n/a	R 850	n/a	R 920
RHINO RIDGE SAFARI LODGE				
Rhino Ridge Game Walk. Children under 14 years not permitted. Children 14 - 15 years must be accompanied by 1 parent/guardian. Children 16 years & older allowed on walks without a parent/guardian. Min 2 pax max 4 pax per armed ranger. +- 3 hours am/pm. Walks are subject to availability.	R 540	R 590	R 590	R 640
Private Vehicle - for guide & vehicle for 1 morning & 1 afternoon/evening game drive	R 6 420	R 6 810	R 6 810	R 7 400
Our Safari Spa offers a variety of treatments, massages, facials and manicures etc - price list available on request or visit our website at www.rhinoridge.co.za/spa/				
OTHER EXTRAS				
Babysitting per babysitter p/hr at Kosi Forest Lodge, Thonga Beach Lodge and Rhino Ridge Safari Lodge. Min 4 hrs (confirm 24hrs prior)	R 110	R 120	R 120	R 130
Light lunch on day of arrival at Rhino Ridge Safari Lodge.	R 180	R 200	R 225	R 250
Packed Lunch (*Children 12 years & younger at half price)	R 130	R 140	R 140	R 150

* Please Note: a medical certificate of fitness is required for people of 65 years and older wishing to do game walks, community walks, SCUBA diving and open ocean experience.

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PARK FEES AND ISIBINDI FOUNDATION LEVY

***PLEASE NOTE: PARK FEES FOR 2024/2025 HAVE NOT BEEN PUBLISHED BY PARK AUTHORITIES AT THE TIME OF ISIBINDI ISSUING RATES AND ARE SUBJECT TO CHANGE WITHOUT NOTICE.**

	01 March 2023 to 31 July 2023	01 August 2023 to 30 April 2024	01 May 2024 to 31 July 2024	01 August 2024 to 30 April 2025
THONGA BEACH LODGE				
SADC Residents - Adult (park fees per stay)	R 32	R 35	R 35	R 39
SADC Residents - Child (park fees per stay) (0 - 2 years = no charge, 3 - 12 years = child rate, 13 years & older pay adult rate)	R 22	R 24	R 24	R 27
Non SADC Residents - Adult (park fees per stay)	R 64	R 70	R 70	R 77
Non SADC Residents - Child (park fees per stay) (0 - 2 years = no charge, 3 - 12 years = child rate, 13 years & older pay adult rate)	R 44	R 48	R 48	R 53
Own 4x4 vehicle (park fees per stay)	R 38	R 42	R 42	R 46
Isibindi Foundation Levy (charged per night per person over 13 years)	R 95	R 100	R 100	R 110
KOSI FOREST LODGE				
SADC Residents - Adult (park fees per stay)	R 65	R 72	R 72	R 79
SADC Residents - Child (park fees per stay) (0 - 2 years = no charge, 3 - 12 years = child rate, 13 years & older pay adult rate)	R 32	R 35	R 35	R 39
Non SADC Residents - Adult (park fees per stay)	R 130	R 143	R 143	R 157
Non SADC Residents - Child (park fees per stay) (0 - 2 years = no charge, 3 - 12 years = child rate, 13 years & older pay adult rate)	R 64	R 70	R 70	R 77
Own 4x4 vehicle (park fees per stay)	R 65	R 72	R 72	R 79
Isibindi Foundation Levy (charged per night per person over 13 years)	R 95	R 100	R 100	R 110
RHINO RIDGE SAFARI LODGE				
SADC Residents - Adult (park fees per day)	R 130	R 140	R 140	R 154
SADC Residents - Child (park fees per day) (0 - 2 years = no charge, 3 - 12 years = 50% of adult rate, 13 years & older pay adult rate)	R 65	R 70	R 70	R 77
Non SADC Residents - Adult (park fees per day)	R 260	R 280	R 280	R308
Non SADC Residents - Child (park fees per day) (0 - 2 years = no charge, 3 - 12 years = 50% of adult rate, 13 years & older pay adult rate)	R 130	R 140	R 140	R 154
Isibindi Foundation Levy (charged per night per person over 13 years)	R 95	R 100	R 100	R 110

	01 Jan 2023 - 31 Dec 2023		01 Jan 2024 - 31 Dec 2024	
	Zambezi National Park (per night)	Victoria Rain Forest (per day)	Zambezi National Park (per night)	Victoria Rain Forest (per day)
TSOWA SAFARI ISLAND				
SADC (children 12 yrs 50%) (per person per 24 hour stay)	USD\$ 12	USD\$ 30	USD\$ 13	USD\$ 33
Internationals (children 12 yrs 50%) (per person per 24 hour stay)	USD\$ 15	USD\$ 50	USD\$ 17	USD\$ 55
Private guide for tour of Victoria Falls (per person)	n/a	USD\$ 30	n/a	USD\$ 33
SADC registered vehicle (for 5 days)	USD\$ 15	n/a	USD\$ 17	n/a
Foreign registered vehicle (for 5 days)	USD\$ 15	n/a	USD\$ 17	n/a

	01 March 2023 to 31 July 2023	01 August 2023 to 30 April 2024	01 May 2024 to 31 July 2024	01 August 2024 to 30 April 2025
TSOWA SAFARI ISLAND				
Isibindi Foundation Levy (charged per night per person over 13 years)	USD\$ 7	USD\$ 8	USD\$ 8	USD\$ 9

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LAND TRANSFER RATES

One (1) way cost per person (Minimum charge for 2 pax) 4x4 TRANSFERS: 0 - 3 years = no charge, 4 years & older pay adult rate ALL OTHER TRANSFERS: adult rate applies to all ages	Actual Driving Time	01 May 2023 to 31 July 2023	01 August 2023 to 30 April 2024	01 May 2024 to 31 July 2024	01 August 2024 to 30 April 2025		
THONGA BEACH LODGE - iSimangaliso Wetland Park							
These rates and times are to the non 4x4 pick up points for the lodge. From pickup point to lodge is one hour. Please note transfer vehicles will wait for 15 mins only for guests. If guests are not there within that time the transfer vehicle will leave. Another vehicle will be sent to collect guests when they arrive at the additional late/early transfer cost per person.							
Pickup point - 4x4 transfer (12h00 & 15h00) - (1 way)	1 hr	R 230	R 245	R 245	R 270		
Pickup point - 4x4 transfer LATE/EARLY transfer - (1 way) No late 4x4 transfers out of lodge permitted on day of departure. Scheduled departure leaves lodge @ 10h30 am	1 hr	R 350	R 370	R 370	R 405		
Kosi Forest Lodge - 4x4 transfer - (1 way)	2 hrs	R 570	R 600	R 600	R 655		
King Shaka International Airport	4 hrs	R 3 950	R 4 190	R 4 190	R 4 570		
Richard's Bay	3 hrs	R 2 890	R 3 060	R 3 060	R 3 340		
Phinda	1,5 hrs	R 2 980	R 3 160	R 3 160	R 3 450		
KOSI FOREST LODGE - iSimangaliso Wetland Park							
These rates and times are to the non 4x4 pick up points for the lodge. From pickup point to lodge is 30 minutes. Please note transfer vehicles will wait for 15 mins only for guests. If guests are not there within that time the transfer vehicle will leave. Another vehicle will be sent to collect guests when they arrive at the additional late/early transfer cost per person.							
Manguzi pick up point to lodge (12h00 & 16h00) - (1 way)	30 mins	R 80	R 90	R 90	R 100		
Manguzi pick up point to lodge (late/early transfer) - (1 way)	30 mins	R 220	R 230	R 230	R 250		
Thonga Beach Lodge - 4x4 transfer - (1 way)	2 hrs	R 570	R 600	R 600	R 655		
King Shaka International Airport	5 hrs	R 3 950	R 4 190	R 4 190	R 4 570		
Richard's Bay	3,5 hrs	R 2 890	R 3 060	R 3 060	R 3 340		
Phinda	1,5 hrs	R 2 980	R 3 160	R 3 160	R 3 450		
RHINO RIDGE SAFARI LODGE - Hluhluwe-iMfolozi Park							
King Shaka International Airport	3 hrs	R 2 950	R 3 130	R 3 130	R 3 410		
Richard's Bay	1 hr 45 mins	R 2 000	R 2 120	R 2 120	R 2 310		
Thonga Beach Lodge (Pick up point)	2 hrs 30 mins	R 2 980	R 3 160	R 3 160	R 3 450		
Kosi Forest Lodge (Manguzi pick up point)	3 hrs 15 mins	R 2 980	R 3 160	R 3 160	R 3 450		
St. Lucia	1 hr 35 mins	R 2 000	R 2 120	R 2 120	R 2 310		
ORT Johannesburg	7 hrs 30 mins	on request	on request	on request	on request		
TSOWA SAFARI ISLAND - Zambezi National Park							
FROM	TO	01 Jan 2023 to 31 Dec 2023	01 Jan 2024 to 31 Dec 2024	Road Transfer (time & distance)	4 x 4 transfer (time & distance)	Boat transfer (time)	Total transfer (time)
Victoria Falls Town	Zambezi National Park - Tsowa Entrance	USD\$ 33	USD\$ 37	20 mins 28 km	25 min 12 km	10 min	55min
Victoria Falls Airport	Zambezi National Park - Tsowa Entrance	USD\$ 40	USD\$ 44	40 mins 47 km	25 min 12 km	10 min	1h15min
Kazungula - Botswana Border **	Zambezi National Park - Tsowa Entrance	USD\$ 44	USD\$ 49	40 mins (depends on border crossing time) 41 km	25 min 12 km	10 min	1h15min
Kasane Airport or Kasane Town Hotels **	Zambezi National Park - Tsowa Entrance	USD\$ 66	USD\$ 73	50 mins (depends on border crossing time) 55 km	25 min 12 km	10 min	1h25min
Livingstone Airport **	Zambezi National Park - Tsowa Entrance	USD\$ 66	USD\$ 73	3 hrs (depends on border crossing time) 48 km	25 min 12 km	10 min	3h35min
* Transfers not listed here available upon request. ** Transfers that include international border crossings are approximate and depend upon immigration authorities at the time of crossing. PLEASE NOTE: the latest arrival times for guests are 14h00 (for flights to Livingstone) and 15h00 (for flights to Victoria Falls).							
LAND TRANSFER TERMS & CONDITIONS							
<ul style="list-style-type: none"> Please note that these tariffs exclude guide / driver accommodation. Should the transfer be late or early to the lodge we recommend an overnight stop to avoid missing any activity at the lodges. The overnight stop is NOT included. The tariffs are one way except where noted. The minimum charge for land transfers is the single rate x 2 even if only 1 pax is travelling the charge will be calculated on 2 pax travelling. If a guest is travelling alone and other guests are booked on the same transfer, then the single supplement will be waived. However if the guest ends up being the only person booked on the transfer due to other guests changes, then the single supplement charge will be incurred which is double the single rate. These net rates include VAT where applicable. The vehicles are air-conditioned except 4x4 vehicles which are open. Rates exclude Park Entrance fees. The latest pick up time from Richards Bay is 15h30 - the last available 4x4 transfer from our pickup point is 18h00 (extra cost). These transfers are not exclusive - guests from our other lodges may join the transfer. All transfers need to be booked three days prior to travelling. All rates quoted are subject to change, without prior notice. Our standard cancellation policy applies to transfers. No late 4x4 transfers out from Thonga Beach Lodge to the pick up point are permitted on day of departure. 							

AIR TRANSFERS & FLY IN GUESTS

PLEASE CONTACT RES@ISIBINDI.CO.ZA FOR DETAILS ON AIR TRANSFERS/CHARTER FLIGHTS

	01 May 2023 to 31 July 2023	01 August 2023 to 30 April 2024	01 May 2024 to 31 July 2024	01 August 2024 to 30 April 2025
GUESTS TRAVELLING BY PLANE TO THONGA BEACH LODGE - iSimangaliso Wetland Park				
Landing fee per aircraft	R 500	R 530	R 530	R 580
4x4 transfer from airstrip to lodge (return) - per vehicle	R 400	R 450	R 450	R 490
Security per aircraft (per 12 hour shift) - to be arranged in advance	R 300	R 320	R 320	R 350

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SPECIALS & DISCOUNTS

FEBRUARY FRIEND FOR FREE (Minimum of 2 nights - limited rooms available)							February 2023			February 2024		
Kosi Forest Lodge							x			x		
Tsowa Safari Island							x			x		
PAY STAY SPECIALS							May 2023	June 2023	September 2023	May 2024	June 2024	September 2024
PAY 3 STAY 4 (3 nights of the 4 must fall within the month that the special is valid for. Pay stay specials may be doubled up e.g. Stay 8 Pay 6 provided they fall within the valid months)												
Thonga Beach Lodge							x	x	x - limited rooms available	x	x	x - limited rooms available
Rhino Ridge Safari Lodge							x	x	x - limited rooms available	x	x	x - limited rooms available
Tsowa Safari Island							x - limited rooms available	n/a	n/a	x - limited rooms available	n/a	n/a
PAY 2 STAY 3 (2 nights of the 3 must fall within the month that the special is valid for. Pay stay specials may be doubled up e.g. Stay 6 Pay 4 provided they fall within the valid months)												
Kosi Forest Lodge							x	x	x	x	x	x
INDIVIDUAL LODGE SPECIALS (per person sharing)				01 May 2023 to 31 July 2023	01 August 2023 to 30 April 2024	01 May 2024 to 31 July 2024	01 August 2024 to 30 April 2025					
Thonga Beach Lodge Turtle Package - 3 nights & 1 drive - Forest View Room (Available November - February)				n/a	R 19 500	n/a	R 21 270					
LONG STAY DISCOUNTS (Applicable for stay at 1 lodge or combination of lodges)				01 May 2023 - 30 April 2025								
5 nights				5.0 %								
6 nights				7.5 %								
7 nights				10.0 %								
8 + nights				12.5 %								
HONEYMOONS												
All honeymooners receive a complimentary bottle of sparkling wine on arrival, a private dinner and a romantic turn down at no extra charge.												
LAST MINUTE RATES												
Isibindi Africa Lodges reserves the right to offer discounts and special rates at their discretion.												

* PLEASE NOTE THAT NO SPECIALS OR DISCOUNTS CAN BE COMBINED

* ALL SPECIALS EXCLUDE PARK FEES AND ISIBINDI FOUNDATION LEVY

* THE ABOVE SPECIALS AND DISCOUNTS ARE CALCULATED ON RACK RATES ONLY AND ARE NOT APPLICABLE TO SADC RATES

These rates supersede all previous rates and are subject to change without notice.
All prices include VAT except road transfers, park fees and the Isibindi Foundation levy which are non-vatable.
All rates exclude park fees.

ISIBINDI PACKAGES

	Rack Rate Per Person Sharing				
	Package	01 May 2023 to 31 July 2023	01 August 2023 to 30 April 2024	01 May 2024 to 31 July 2024	01 August 2024 to 30 April 2025
SUGGESTED 3 NIGHT PACKAGES					
Thonga Turtle Package - 3 nights & 1 drive (Nov - Feb)	Package # 61	n/a	R 19 500	n/a	R 21 270
SUGGESTED 5 NIGHT PACKAGES					
2 Rhino Ridge & 3 Thonga Beach	Package # 1	R 21 014	R 26 695	R 22 924	R 29 118
3 Thonga Beach & 2 Kosi Forest	Package # 6	R 20 406	R 26 011	R 22 183	R 28 282
2 Rhino Ridge & 3 Kosi Forest	Package # 62	R 14 716	R 19 399	R 15 941	R 21 024
SUGGESTED 6 NIGHT PACKAGES					
3 Rhino Ridge, 3 Thonga Beach	Package # 30	R 23 504	R 29 970	R 25 641	R 32 690
2 Rhino Ridge, 2 Kosi Forest, 2 Thonga Beach	Package # 2	R 21 164	R 27 269	R 23 014	R 29 656
SUGGESTED 7 NIGHT PACKAGES					
2 Rhino Ridge, 2 Kosi Forest, 3 Thonga Beach	Package # 4	R 25 254	R 32 382	R 27 477	R 35 235
3 Rhino Ridge & 4 Thonga Beach	Package # 46	R 27 531	R 35 010	R 30 033	R 38 187
SUGGESTED 8 NIGHT PACKAGES					
3 Rhino Ridge, 2 Kosi Forest, 3 Thonga Beach	Package # 31	R 27 431	R 35 245	R 29 855	R 38 360
HIDDEN GEMS OF SOUTH AFRICA AND ZIMBABWE - 8 nights					
Accommodation - 2 nights Rhino Ridge, 2 nights Thonga Beach, 1 night Salt Rock/Umhlanga (accommodation of your choice - not included), 3 nights Tsowa Safari Island	Package # 68	Available on request	Available on request	Available on request	Available on request
BEST OF KWAZULU-NATAL - 10 night self drive					
Accommodation - 3 nights Rhino Ridge, 1 night Home stay (authentic Zulu home), 3 nights Kosi Forest & 3 nights Thonga Beach	Package # 42	R 31 001	R 39 664	R 33 714	R 43 138
ISIBINDI AT ITS BEST - 11 nights					
Accommodation - 2 nights Rhino Ridge, 2 nights Kosi Forest, 2 nights Thonga Beach, 1 night Salt Rock/Umhlanga (accommodation of your choice - not included), 1 night Victoria Falls (accommodation of your choice - not included) & 3 nights Tsowa Safari Island	Package # 69	Available on request	Available on request	Available on request	Available on request

ISIBINDI PACKAGES TERMS & CONDITIONS

- Packages are calculated on Forest View rooms at Thonga Beach Lodge, Safari rooms at Rhino Ridge Safari Lodge & River View Safari Tents at Tsowa Safari Island.
- Room types may be upgraded at an additional cost.
- Long stay discounts have already been applied to these package rates.
- 30% single supplement applies.
- For children sharing apply the same % discount as per normal rack rates.

RATES INCLUDE

- **Home Stays** - accommodation, traditional Zulu dinner & breakfast, Zulu beer, soft drinks & homestead activities.
- **Kosi Forest Lodge** - accommodation, all meals, guided canoeing and Raphia Forest walk.
- **Rhino Ridge Safari Lodge** - accommodation, all meals, 2 safari drives per day & a sundowner local drink on the evening game drive.
- **Thonga Beach Lodge** - accommodation, all meals, guided snorkeling and use of snorkeling equipment, guided forest walks, guided kayaking on Lake Sibaya, cultural tour to Mabibi community, turtle tracking walks (Nov - Feb), sundowner experience at Lake Sibaya and a local drink on the sundowner experience.
- **Tsowa Safari Island** - 4x4 transfer from the private entrance to the Lodge, accommodation, all meals, non-premium brand drinks, basic laundry, safari drives, guided canoeing, guided walks in Zambezi National Park & on the island, sunset boat cruise & basic fishing equipment.

RATES EXCLUDE

- **Home Stays** - flights, road transfers, park fees & Isibindi Foundation levy.
- **Kosi Forest Lodge** - flights, road transfers, 4x4 transfers, park fees, Isibindi Foundation Levy, drinks, gratuities, items of a personal nature, boat trip on Kosi Lakes, 4x4 excursion to Kosi Bay Mouth and 4x4 turtle tracking excursion (15 Nov - 15 Jan).
- **Rhino Ridge Safari Lodge** - flights, road transfers, park fees, Isibindi Foundation levy, drinks, gratuities, items of a personal nature, guided game walks & SPA treatments.
- **Thonga Beach Lodge** - flights, road transfers, 4x4 transfers, park fees, Isibindi Foundation levy, drinks, gratuities, items of a personal nature, SPA treatments, Open Ocean Experience, SCUBA & turtle tracking drives (Nov-Feb).
- **Tsowa Safari Island** - flights, road transfers to our private entrance to the Zambezi National Park, park fees, Isibindi Foundation levy, premium brand spirits, liquors, imported beers, non-house wines, gratuities & specialist fishing.

These rates supersede all previous rates and are subject to change without notice.
All prices include VAT except road transfers, park fees and the Isibindi Foundation levy which are non-vatable.
All rates exclude park fees.

ISIBINDI HONEYMOON PACKAGES

	Package	01 May 2023 to 31 July 2023	01 August 2023 to 30 April 2024	01 May 2024 to 31 July 2024	01 August 2024 to 30 April 2025
5 Nights KZN Bush & Beach Honeymoon. 2 Rhino Ridge & 3 Thonga Beach	Package # 63	R 61 161	R 71 877	R 66 690	R 78 356
7 Nights KZN Bush, Beach & Lakes. 2 Rhino Ridge, 2 Kosi Forest & 3 Thonga Beach	Package # 64	R 68 634	R 82 278	R 74 700	R 89 532
7 Nights KZN Bush & Beach. 3 Rhino Ridge & 4 Thonga Beach	Package # 65	R 80 442	R 94 626	R 87 714	R 103 158
7 Nights KZN Hideaway. 3 Kosi Forest & 4 Thonga Beach	Package # 51	R 67 806	R 81 396	R 73 728	R 88 470
10 Nights KZN Bush, Beach & Lakes. 3 Rhino Ridge, 2 Kosi Forest, 5 Thonga Beach	Package # 56	R 101 185	R 120 400	R 110 198	R 131 093

RATES QUOTED PER COUPLE

Based on Deluxe Ocean View room at Thonga Beach Lodge, Honeymoon Villa at Rhino Ridge Safari Lodge & standard room at Kosi Forest Lodge.

INCLUDES:

Honeymoon packages, in addition to normal included items, also include complimentary honeymoon value adds:

• **Kosi Forest Lodge** - 1 bottle sparkling wine, private dinner and romantic aromatherapy bath.

- **Thonga Beach Lodge** - 1 bottle sparkling wine, private dinner, spa treatment (15 min hand and shoulder massage), presentation box of chocolates and romantic turndown.
- **Rhino Ridge Safari Lodge** - 1 bottle sparkling wine, private dinner, spa treatment (30 min hand and foot massage), presentation box of chocolates and romantic turndown.

EXCLUDES:

All drinks, park fees, Isibindi Foundation levy, 4x4 transfers, additional activities, items of a personal nature, SPA treatments and gratuities.

- **Kosi Forest Lodge** - Excluded activities: boat trips on the lakes, 4x4 excursion to Kosi Bay Mouth and 4x4 turtle tracking excursion (15 Nov - 15 Jan).
- **Thonga Beach Lodge** - Excluded activities: SCUBA, Open Ocean Experience & Turtle Tours (Nov - Feb only).
- **Rhino Ridge Safari Lodge** - Excluded activities: guided walks.

ISIBINDI WEDDING PACKAGES

	01 May 2023 to 31 July 2023	01 August 2023 to 30 April 2024	01 May 2024 to 31 July 2024	01 August 2024 to 30 April 2025
THONGA BEACH LODGE				
Deluxe Ocean View Room	R 43 140	R 50 100	R 47 040	R 54 600
Ocean View Room	R 37 440	R 45 180	R 40 800	R 49 260
Forest View Room	R 31 080	R 39 000	R 33 900	R 42 540
RHINO RIDGE SAFARI LODGE				
Honeymoon Villa	R 31 860	R 38 340	R 34 740	R 41 820
Luxury Bush Villa	R 28 140	R 34 620	R 30 660	R 37 740
Safari Room	R 19 740	R 25 800	R 21 540	R 28 140

RATES QUOTED PER COUPLE FOR MINIMUM 3 NIGHTS STAY

INCLUDES:

- **Thonga Beach Lodge** - 3 nights accommodation (various room types available) for 2 people, all meals, guided snorkeling and use of snorkeling equipment, forest walk, sundowner excursion at Lake Sibaya & cultural tour of Mabibi village plus 1 bottle sparkling wine, private dinner (weather dependent), spa treatment (15 min hand and foot massage), presentation box of chocolates and romantic turndown.
- **Rhino Ridge Safari Lodge** - 3 nights accommodation (various room types available) for 2 people, all meals and 2 safari drives per day. 1 bottle sparkling wine, private dinner (weather dependent), spa treatment (30 min hand and foot massage), presentation box of chocolates and romantic turndown.

EXCLUDES:

All drinks, park fees, Isibindi Foundation levy, 4x4 transfers, additional activities, items of a personal nature, SPA treatments and gratuities.

- **Thonga Beach Lodge** - Excluded activities: SCUBA, Open Ocean Experience & Turtle Tours (Nov - Feb only).
- **Rhino Ridge Safari Lodge** - Excluded activities: guided walks.

ISIBINDI WEDDING PACKAGES - VENUE HIRE

	01 May 2023 to 31 July 2023	01 August 2023 to 30 April 2024	01 May 2024 to 31 July 2024	01 August 2024 to 30 April 2025
THONGA BEACH LODGE				
Exclusive Lodge use - Max 32 guests. All rooms in lodge must be booked	R 39 325	R 41 680	R 42 864	R 45 431
Non exclusive lodge use - Max 10 Guests	R 24 200	R 25 650	R 26 378	R 27 959
RHINO RIDGE SAFARI LODGE				
Exclusive Lodge use - Max 36 guests. All rooms in lodge must be booked	R 39 325	R 41 680	R 42 864	R 45 431
Non exclusive lodge use - Max 10 Guests	R 24 200	R 25 650	R 26 378	R 27 959

INCLUDES:

- **Thonga Beach Lodge** - setup of venue according to your preference. Tables & chairs for seating up to 32 people for the reception, cutlery, crockery, glassware, tablecloths & serviettes.
- **Rhino Ridge Safari Lodge** - setup of venue according to your preference. Tables & chairs for seating up to 36 people for the reception, cutlery, crockery, glassware, tablecloths & serviettes.

EXCLUDES:

Beverages, accommodation, cake, minister, registration, minister's travel & accommodation costs, PA & sound systems, make-up, flowers, baby sitting, SPA treatments, all external service providers & courier expenses for documentation.

- Extras - Thonga Beach Lodge & Rhino Ridge - Zulu dancers price available on request, Choir price available on request.
- Late night fees R1500 per hour for venue hire after 22h00 up to 24h00 max.

These rates supersede all previous rates and are subject to change without notice.

All prices include VAT except road transfers, park fees and the Isibindi Foundation levy which are non-vatable.

All rates exclude park fees.

TERMS & CONDITIONS FOR FIT BOOKINGS

MINIMUM STAY POLICY

- 2 night minimum stay year round at Rhino Ridge Safari Lodge, Thonga Beach Lodge, Kosi Forest Lodge and Tsowa Safari Island.
- 3 night minimum stay from 15 December to 15 January at Thonga Beach Lodge.

PROVISIONAL BOOKINGS & CONFIRMATIONS

- All bookings must be made in writing via email to res@isibindi.co.za.
- By confirming a reservation you accept our booking terms and conditions which are binding.
- We do not accept telephonic bookings.
- Provisional bookings made more than 3 months in advance, will be automatically released after 7 days if confirmation has not been received in writing, unless otherwise authorised.
- Provisional bookings made less than 3 months in advance, will be automatically released after 48 hours if confirmation has not been received in writing, unless otherwise authorised.
- Should the above release time not be suitable, please feel free to contact us to discuss alternate arrangements.
- We adhere strictly to our cancellation policy as stipulated below as we run small lodges in remote areas and cancellations, even of just two people, can greatly affect the operation of the lodge.

DEPOSIT & BALANCE OF PAYMENT

- We require written confirmation via email to res@isibindi.co.za accepting our terms and conditions which are binding.
- No deposit is required to confirm FIT bookings.
- Full pre-payment is required 30 days prior to clients date of arrival, unless alternative arrangements have been made.
- We reserve the right to cancel a reservation should we not receive this payment timeously.
- All guests are required to pay, prior to departure all sundry charges incurred at the lodge.

CANCELLATION POLICY FOR NON COVID-19 REASONS (Applicable to all confirmed reservations, except groups - see Group Cancellation Policy)

Cancellations must be received in writing via email to res@isibindi.co.za. Such written cancellation received:

- More than 60 days prior to the due date of arrival will attract a 10% cancellation fee of the full accommodation charge.
- 30 - 59 days prior to the due date of arrival will attract a 25% cancellation fee of the full accommodation charge.
- 7 - 29 days prior to the due date of arrival will attract a 50% cancellation fee of the full accommodation charge.
- Less than 7 days prior to the due date of arrival will attract a 90% cancellation fee of the full accommodation charge.

CANCELLATION POLICY FOR COVID-19 REASONS (Applicable to all confirmed reservations, except groups - see Group Cancellation Policy)

Valid cancellation must be received in writing via email to res@isibindi.co.za. Such written cancellation received:

- More than 48 hours prior to the due date of arrival will receive 100% refund of the full accommodation charge.
- Within 48 hours of the due date of arrival will receive 90% refund of the full accommodation charge. The balance of 10% will be held as a credit against future bookings.
- Should a guest cancel for any of the COVID-19 reasons stipulated below during their stay, they will receive a credit for 50% of the unused nights, to be used against future bookings.
- If a guest cannot take up their booking due to a COVID-19 reason as stipulated below they may postpone their booking for up to 2 years from date of original travel. The original rate charged will be honored provided the booking falls within the same season. If a booking for a low season period is postponed to a high season period, the guest will be charged the difference between the low season and high season rate as at the time of the initial booking. 3rd party charges e.g. park fees and road transfers will be charged at the rate as at the date of travel. Services provided by 3rd parties may be subject to the cancellation policy of the service provider.

ACCEPTED COVID-19 REASONS FOR CANCELLATION

The COVID-19 cancellation policy will apply should a guest or someone in their immediate family:

- Contract COVID-19 within 10 days of arrival.
- Be prohibited from travelling to our lodges by the relevant government due to COVID-19 regulations.
- Be advised by a medical practitioner not to travel due to the risk imposed by COVID-19 and pre-existing medical conditions of the guest.

We reserve the right to request proof of a positive COVID-19 test result and/or any reasonable evidence and supporting documentation including medical certificates for any of the above mentioned reasons.

BANK CHARGES

- All bank deposits are to be received free of any bank charges or commissions.
- All credit card payments by agents for accommodation will have a 3% surcharge, except AMEX & DINERS which have a 5% surcharge.

TRAVEL INSURANCE

It is the guest's responsibility to ensure that they have full comprehensive travel, medical and vehicle insurance. It is the guest's responsibility to ensure that their insurance covers any cancellation fees that may arise. Isibindi Africa Lodges will not accept responsibility for any losses incurred.

VAT & LEVIES

Rates include VAT. Rates exclude the Isibindi Foundation levy and park fees.

SPECIALS & DISCOUNTS

No specials or discounts can be combined

These rates supersede all previous rates and are subject to change without notice.
All prices include VAT except road transfers, park fees and the Isibindi Foundation levy which are non-vatable.
All rates exclude park fees.

TERMS & CONDITIONS FOR GROUP BOOKINGS

MINIMUM STAY POLICY

- 2 night minimum stay year round at Rhino Ridge Safari Lodge, Thonga Beach Lodge, Kosi Forest Lodge and Tsowa Safari Island.
- 3 night minimum stay from 15 December to 15 January at Thonga Beach Lodge.

PROVISIONAL BOOKINGS & CONFIRMATIONS

- All bookings must be made in writing via email to res@isibindi.co.za.
- By confirming a reservation you accept our booking terms and conditions which are binding.
- We do not accept telephonic bookings.
- Provisional bookings made more than 3 months in advance, will be automatically released after 7 days if confirmation has not been received in writing, unless otherwise authorised.
- Provisional bookings made less than 3 months in advance, will be automatically released after 48 hours if confirmation has not been received in writing, unless otherwise authorised.
- Should the above release time not be suitable, please feel free to contact us to discuss alternate arrangements.
- We adhere strictly to our cancellation policy as stipulated below as we run small lodges in remote areas and cancellations, even of just two people, can greatly affect the operation of the lodge.

DEPOSIT & BALANCE OF PAYMENT

- We require written confirmation via email to res@isibindi.co.za accepting our terms and conditions which are binding.
- These booking terms and conditions apply to a group of 8 or more guests.
- We require a 25% NON-REFUNDABLE deposit on confirmation for groups.
- We require full pre-payment 60 days prior to guests date of arrival.
- We reserve the right to cancel the reservation should we not receive payment timeously.
- All guests are required to pay, prior to departure all sundry charges incurred at the lodge.

CANCELLATION POLICY FOR NON COVID-19 REASONS

- Cancellations must be received in writing via email to res@isibindi.co.za. Such written cancellation received:
- More than 60 days prior to the due date of arrival will attract a 50% cancellation fee of the full accommodation charge.
 - 30 - 59 days prior to the due date of arrival will attract a 75% cancellation fee of the full accommodation charge.
 - Less than 30 days prior to the due date of arrival will attract a 90% cancellation fee of the full accommodation charge.

CANCELLATION POLICY FOR COVID-19 REASONS

- Valid cancellation must be received in writing via email to res@isibindi.co.za. Such written cancellation received:
- More than 48 hours prior to the due date of arrival will receive 100% refund of the full accommodation charge.
 - Within 48 hours of the due date of arrival will receive 90% refund of the full accommodation charge. The balance of 10% will be held as a credit against future bookings.
 - Should a guest cancel for any of the COVID-19 reasons stipulated below during their stay, they will receive a credit for 50% of the unused nights, to be used against future bookings.
 - If a guest cannot take up their booking due to a COVID-19 reason as stipulated below they may postpone their booking for up to 2 years from date of original travel. The original rate charged will be honored provided the booking falls within the same season. If a booking for a low season period is postponed to a high season period, the guest will be charged the difference between the low season and high season rate as at the time of the initial booking. 3rd party charges e.g. park fees and road transfers will be charged at the rate as at the date of travel. Services provided by 3rd parties may be subject to the cancellation policy of the service provider.

ACCEPTED COVID-19 REASONS FOR CANCELLATION

The COVID-19 cancellation policy will apply should a guest or someone in their immediate family:

- Contract COVID-19 within 10 days of arrival.
- Be prohibited from travelling to our lodges by the relevant government due to COVID-19 regulations.
- Be advised by a medical practitioner not to travel due to the risk imposed by COVID-19 and pre-existing medical conditions of the guest.

We reserve the right to request proof of a positive COVID-19 test result and/or any reasonable evidence and supporting documentation including medical certificates for any of the above mentioned reasons.

BANK CHARGES

- All bank deposits are to be received free of any bank charges or commissions.
- All credit card payments by agents for accommodation will have a 3% surcharge, except AMEX & DINERS which have a 5% surcharge.

TRAVEL INSURANCE

It is the guest's responsibility to ensure that they have full comprehensive travel, medical and vehicle insurance. It is the guest's responsibility to ensure that their insurance covers any cancellation fees that may arise. Isibindi Africa Lodges will not accept responsibility for any losses incurred.

VAT & LEVIES

Rates include VAT. Rates exclude the Isibindi Foundation levy and park fees.

SPECIALS & DISCOUNTS

No specials or discounts can be combined

These rates supersede all previous rates and are subject to change without notice.
All prices include VAT except road transfers, park fees and the Isibindi Foundation levy which are non-vatable.
All rates exclude park fees.

TERMS & CONDITIONS FOR DIRECT GUEST BOOKINGS

MINIMUM STAY POLICY

- 2 night minimum stay year round at Rhino Ridge Safari Lodge, Thonga Beach Lodge, Kosi Forest Lodge and Tsowa Safari Island.
- 3 night minimum stay from 15 December to 15 January at Thonga Beach Lodge.

PAYMENT TERMS

- In order to confirm your booking, a 50% deposit must be paid within 2 working days of making the booking.
- By confirming your booking and paying the deposit you also agree to our terms and conditions which then becomes binding.
- We reserve the right to cancel and release a booking if the 50% deposit is not paid within 2 working days.
- The balance of the booking is payable at the lodge prior to departure from the lodge together with all sundry and incidental charges incurred at the lodge.
- We adhere strictly to the cancellation policy as stipulated below due to the fact that we run small lodges in remote locations and cancellations, even of just two people, can have a significant effect on the operations of the lodges.

CANCELLATION POLICY FOR NON COVID-19 REASONS (Applicable to all confirmed reservations, except groups - see Group Cancellation Policy)

Cancellations must be received in writing via email to res@isibindi.co.za. Such written cancellation received:

- More than 60 days prior to the due date of arrival will attract a 10% cancellation fee of the full accommodation charge.
- 30 - 59 days prior to the due date of arrival will attract a 25% cancellation fee of the full accommodation charge.
- 7 - 29 days prior to the due date of arrival will attract a 50% cancellation fee of the full accommodation charge.
- Less than 7 days prior to the due date of arrival will attract a 90% cancellation fee of the full accommodation charge.

CANCELLATION POLICY FOR COVID-19 REASONS (Applicable to all confirmed reservations, except groups - see Group Cancellation Policy)

Valid cancellation must be received in writing via email to res@isibindi.co.za. Such written cancellation received:

- More than 48 hours prior to the due date of arrival will receive 100% refund of the full accommodation charge.
- Within 48 hours of the due date of arrival will receive 90% refund of the full accommodation charge. The balance of 10% will be held as a credit against future bookings.
- Should a guest cancel for any of the COVID-19 reasons stipulated below during their stay, they will receive a credit for 50% of the unused nights, to be used against future bookings.
- If a guest cannot take up their booking due to a COVID-19 reason as stipulated below they may postpone their booking for up to 2 years from date of original travel. The original rate charged will be honored provided the booking falls within the same season. If a booking for a low season period is postponed to a high season period, the guest will be charged the difference between the low season and high season rate as at the time of the initial booking. 3rd party charges e.g. park fees and road transfers will be charged at the rate as at the date of travel. Services provided by 3rd parties may be subject to the cancellation policy of the service provider.

ACCEPTED COVID-19 REASONS FOR CANCELLATION

The COVID-19 cancellation policy will apply should a guest or someone in their immediate family:

- Contract COVID-19 within 10 days of arrival.
- Be prohibited from travelling to our lodges by the relevant government due to COVID-19 regulations.
- Be advised by a medical practitioner not to travel due to the risk imposed by COVID-19 and pre-existing medical conditions of the guest.

We reserve the right to request proof of a positive COVID-19 test result and/or any reasonable evidence and supporting documentation including medical certificates for any of the above mentioned reasons.

BANK CHARGES

- All bank deposits are to be received free of any bank charges or commissions.
- All credit card payments by agents for accommodation will have a 3% surcharge, except AMEX & DINERS which have a 5% surcharge.

TRAVEL INSURANCE

It is the guest's responsibility to ensure that they have full comprehensive travel, medical and vehicle insurance. It is the guest's responsibility to ensure that their insurance covers any cancellation fees that may arise. Isibindi Africa Lodges will not accept responsibility for any losses incurred.

VAT & LEVIES

Rates include VAT. Rates exclude the Isibindi Foundation levy and park fees.

SPECIALS & DISCOUNTS

No specials or discounts can be combined

These rates supersede all previous rates and are subject to change without notice.
All prices include VAT except road transfers, park fees and the Isibindi Foundation levy which are non-vatable.
All rates exclude park fees.