



Conservation

- We have protected our 2000-hectare (5000 acres) private reserve for over 30 years. In 2010, our reserve was officially declared by the Ministry of Environment a Private Protected Forest, granting it the same level of protection as a State-protected area and demonstrating our long-term commitment to conservation. (no hunting, logging, mining or oil drilling activities will never be an option)
- The reserve is guarded by rangers on a permanent basis.
- Grey water passes through an onsite water treatment process before being released into the environment.
- We prioritize the use of ecological, biodegradable, durable or reusable materials.
- All organic waste is composted onsite, while inorganic waste is transported upriver to a waste treatment center.
- We collaborate with the Ministry of Environment for the rehabilitation of rescued animals within our reserve.



Culture

- Excursion groups are accompanied by native guides who share ancestral knowledge about the Amazon Kichwa culture and its relationship with plants and animals.
- The Nueva Providencia Interpretation Center visit promotes cultural exchange and involvement of the local community.
- Some of our menus feature traditional indigenous food and we encourage the use of local ingredients.



Community

- About 90% of our personnel is from local communities.
- We source fish, fruits, and vegetables from local communities whenever available.
- We are continuously collaborating with local native communities. For instance, we provide transportation to Coca, contributions for education purposes and for other specific requirements they may have.
- The Nueva Providencia Interpretation Center visit aims to involve the local community and allows guests to directly contribute to the community..



Business Practices

- Our business is 100% locally owned.
- We ensure that all permits and licenses are in order and up to date.
- We have liability policies in place.
- Our labor practices respect employee rights and comply with all applicable labor-related legislation.
- We periodically evaluate health and safety risks relevant to both staff and customers.