

Grace Onboard Information

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Welcome Aboard



Dear Guest,

We are delighted that you have chosen Quasar to be part of your adventure in the Galapagos Islands.

You have embarked on a journey where we will retrace the footsteps of Charles Darwin and his expedition of 1835, venturing into one of the world's most beautiful National Parks.

Our love for nature inspired the creation of Quasar almost 3 decades ago and since the beginning, we have always felt that travel was more than simply visiting places, taking pictures and buying souvenirs.

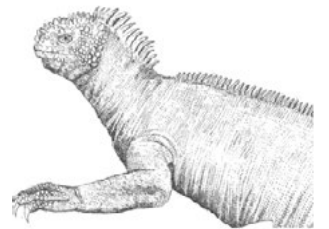
We want to give all our guests a "life-seeing" and transformational experience, so that the Galapagos, will always hold a special place in your heart. Travel is not just about getting to a destination, but rather about the entire journey and the people involved along the way. We are honored to be part of your journey to this amazing part of our planet.

On behalf of the entire team and family at Quasar, I extend you a very warm welcome aboard our yacht and trust that your adventure with us will be both memorable and enjoyable.

If we can do anything to make your journey more pleasant, please do not hesitate to let any of our staff members know. We will be delighted to help you.

With best regards,

[| The Quasar Family](#)



Useful Information & Guidelines

Your Yacht

Electricity Onboard

The electrical current onboard is 110 volts with American-standard connectors. If you need an adaptor, please make sure you bring one aboard.

Washing Water

All fresh water used for washing purposes during your cruise, including showers, sinks and toilets, comes from the onboard water-makers.

There is enough fresh water capacity to ensure you will have plenty of water for showering (more than once per day per person) and other uses.

Please keep in mind that the amount of fresh water that can be produced onboard is limited, so we kindly ask you to keep your showers as short as possible. Please try to conserve water.

Drinking Water

While the fresh water onboard is safe to wash with, please do not drink it. Please use the water dispensers located around the yacht for drinking and washing your teeth.

Engine & Generator Noise

To ensure that you visit several of the islands in the archipelago, and that you see the best that Galapagos has to offer, our yachts need to cover a fair bit of distance during your cruise.

For this reason, we need to make navigational crossings at night. Being a smaller yacht, you will likely hear some engine noise in your stateroom during sleeping hours, not to mention the sound of waves brushing the hull.

If you are extra sensitive to noise, please ask your Hotel Manager for a pair of ear plugs, which are available free of charge for guest use.

Entertainment

We typically carry several games onboard for our guests' entertainment including playing cards and an assortment of board games. Please request these from your Hotel Manager.

We carry a library of videos onboard our yachts that include documentaries (on wildlife, Galapagos, history, natural history and many more), movies and tv shows for adults and children. Please ask your Hotel Manager if you wish to view these.

Our library includes a wide variety of books including natural history and wildlife of the Galapagos. Guests are responsible for any damaged or lost books that have been checked out. In such cases, the guest will be asked to pay the full value of the book for its replacement.

Wake-up Calls & Onboard Announcements

Every morning your Hotel Manager will broadcast a wake-up call by the intercom system connected to each stateroom. This system will also be used to make several onboard announcements, including excursion departure times.

Jacuzzi / Hot Tub

The jacuzzi / hot tub is available for use from after breakfast until 19h00 in the evening (unless otherwise notified by the Hotel Manager).

If you wish to use it, please let your Hotel Manager know at least 30 minutes before use. You will be provided with proper towels for use at the jacuzzi. Please do not take your bathroom towels on deck.

Kayaking

We carry 8 double sea kayaks, the maximum allowed by the Galapagos National Park, onboard the yacht for fun and enjoyment. Schedules, times and rules will be provided to you by your Naturalist Guides.

Quasar will not be liable for any lost or damaged items that you take when kayaking.

Satellite & Cell Phones

Regular cellphone service is available onboard during specific times throughout your trip, at an extra cost. The availability of this service depends on signal coverage.

Satellite phone service is available onboard at all times at an extra cost.

If you need to make a call, please let your Hotel Manager know who will give you details and rates.

Your Stateroom

Plumbing & Use of Toilet Paper

Please do not dispose toilet paper in the toilet. Plumbing systems onboard clog with much more ease than regular plumbing systems on the mainland.

While this practice may be unusual to most people, we assure you that our bins are cleaned three times a day. Nothing is more inconvenient than a clogged toilet during a cruise.

Towel & Bed Linen Replacement

In our effort to keep the Galapagos ocean clean, we typically change linens every 3 days and only replace towels when they are left on the bathroom floor.

Bathroom Amenities and Products

In order to minimize the use of plastic and protect the marine life of Galapagos, dispensers with liquid soap, body wash, shampoo and conditioner that are 100% biodegradable have been selected for your use.

Luggage Space

If you find there is not enough space in your stateroom to store your luggage, please let your Hotel Manager know and we will safely store it for you throughout the duration of your cruise and return it on the night prior to departure.

Air Conditioning System

Each stateroom has individual climate controls. If you do not understand how to work the system, please ask your Hotel Manager to assist you.

We recommend that you adjust the A/C to your personal liking throughout your cruise and avoid opening the port holes and windows when possible. You can always go on deck at anytime for fresh air.

Port Holes & Windows

If for any reason your port hole or window is opened, be absolutely sure that it is securely closed when the yacht is underway or in rough seas.

Hair Dryers

Hair dryers are available in all cabins and are located in the bathrooms.

Extra Blankets

Inside your closet you will find aplaca blankets that have been placed there for your comfort.

If you feel like going on deck to read, gaze at the stars or just enjoy the view during times when wind and weather make for colder conditions, please take these blankets with you and return them to your closet after use.

Useful Information & Guidelines

Safety

Safety Instructions & Safety Drill

Upon arriving onboard your yacht, your Hotel Manager, Naturalist Guide and Captain will give you detailed instructions on safety procedures to follow in case of an emergency and will perform a safety drill.

Your emergency life vests should always be returned to the place you found them in your stateroom. Please do not remove them from that location unless it is for the purpose of a drill or during an emergency.

We have regular life vests (PFDs) in the dinghies (zodiacs) for use when transferring between the yacht and shore or during snorkeling excursions.

Your emergency life vest should remain in your stateroom at all times, except for those indicated above, so that when you need it you always know where it is found. Please memorize its location in case an emergency should arise.

Galapagos National Park Rules

For your own safety, the safety of the passengers and the crew as well as the wildlife of the Galapagos, it is essential that you follow and abide by the instructions of your Naturalist Guide who is a representative of the Galapagos National Park and is authorized not only to impart park rules but enforce them.

Embarking & Disembarking

We also provide life vests for embarking and disembarking to and from the dinghies (zodiacs).

Life vests for embarking will be provided to you by the crew any time you are ready to board a dinghy and it is essential you wear them properly.

Always hold your Naturalist Guide's or crew member's hand to avoid falling when embarking or disembarking from the dinghy. Lava rocks and the yacht ladders can be slippery.

Please take appropriate precautions and ask for help when you need it.

Life Rafts

The yacht has enough life rafts for all passengers and Crew. In case of an emergency, these life rafts carry drinking water, food, a GPS tracking system, night lights, flares, radios and all services needed for a successful rescue.

Safety for Children

The Galapagos is a wonderful place to bring a child, but it is critical to take the necessary steps to ensure their safety.

It is critical that you know the whereabouts of children who are traveling with you at all times. The yacht navigates at night time from island to island and the deck can often get wet and slippery.

Always accompany children wherever they go, unless there is a designated child coordinator onboard, who will be in charge of your children during some periods of the day.

It is critical that you adhere to the following precautions to insure the safety of children in your care during the cruise:

| Adhere to all Personal Flotation Device (PDF/life vest) instructions given during the tour by Naturalist Guides and Crew members.

| Insure that any child intending to participate in swimming and snorkeling activities is a very good to excellent swimmer who has completed snorkeling lessons and is very comfortable snorkeling.

| We recommend that young children who are good swimmers not use the snorkel and instead gaze into the water through goggles while holding their breath. A snorkel can be tricky to use and even breathing in a small amount of water while in the ocean can cause panic.

| Experience has shown us that it is a good idea for children to wear their life preserver when snorkeling and for parents, who can expect children to want to hang on to them in the water, to do the same. We have snorkeling flotation vests available for this purpose but a normal PFD will do. In all cases parents must remain close by their children when snorkeling.

| Abide by the final decision of the Naturalist Guide regarding the child's use of snorkeling and swimming gear, including use of life jackets, should the Naturalist Guide decide that the child should wear a life jacket in the water, or have the child leave the water.

| Always keep any and all children under your care secure during all landings (wet or dry).

| Always keep any and all children under your care secure and well supervised during all land visits and/or when snorkeling, swimming, sea kayaking and other outings.

| Always insure that any and all children under your care keep a safe distance from all animals at all times during both land visits and outings in the water, adhering strictly to the instructions of the Naturalist Guide.

| Always supervise and be with any and all children under your care while onboard the yacht, particularly while the yacht is underway and especially at night, accounting for all children's whereabouts at all times.

| Be in absolute and specific agreement at all times as to which of each child's legal guardians and/or adult family members, over the age of 21, is

specifically responsible for watching each child at any given time to avoid the situation where the legal guardian(s) and/or adult family members assume someone is watching a child when in fact no one is watching the child. This is to insure children are watched at all times.

| Insure that children are not running aboard as it is forbidden.

Grace Directory & Useful Information

Phone Lines

Yacht
| Bidge - 101
| Front Desk - 107
| Hotel Manager - 119

Monaco Deck
| Grace Kelly Suite - 108

Albert Deck
| Suite A1 - 105
| Suite A2 - 102
| Suite A3 - 103
| Suite A4 - 104

Carolina Deck
| Stateroom C1 - 111
| Stateroom C2 - 112
| Stateroom C3 - 113
| Stateroom C5 - 115

Housekeeping

Your stateroom will be cleaned and tidied three times a day. This happens once after breakfast, once during the late morning or mid-day and again in the late afternoon. This typically occurs during the time you are away from the yacht on excursions or during meals.

Pillow Menu

You will find a high-quality pillows in your stateroom. These include:

| Microfiber, soft
| Feather
| Memory Foam
Sweat dreams!

Water & Expedition Bottles

While the fresh water onboard is safe to wash with, please do not drink it.

We have water dispensers (drinking stations) onboard for this purpose and we recommend you use that water as well to brush your teeth.

We provide an expedition bottle for each guest which can be brought with you during excursions and re-filled in the drinking stations onboard. This practice helps us protect the environment by producing less waste in the form of plastic and our commitment to be single-use plastic free.

Allergies or Special Dietary Requirements

If you have any special dietary requirements or allergies, please let your Hotel Manager know. If you have advised us of this already, or your travel agent, your request was passed along to the crew but a reminder will assure us that your special requirements, and details, are met to the fullest.

If you have a general dietary need, such as you are a vegetarian, eat gluten free meals and are expecting certain foods to be served but failed to pass along your specific requests, we will still do our very best to accommodate your needs.

Drying Clothes

You will find a wet clothes hanger in your bathroom to use for hanging personal items such as underwear. If you wish to dry heavier clothes such as swimsuits, shorts and t-shirts, please hang them outside, in the place provided for that purpose on the yacht.

Do not hang wet clothes from the A/C units or anywhere in your stateroom.

Coffee & Snacks

We have a self-service coffee station that is open 24 hours with fresh brewed coffee, tea or herbal infusions.

Cookies, crackers, chocolates and other snacks are available at the coffee station, as well as instant coffee.

Sun Protection

Since the Galapagos are located on the equator and the high reflectance of UV radiation, you will need good sun block lotion (protection factor 30 and above) for your face, body and lip balm.

Towels for Wet Landings, Beach and Jacuzzi / Hot Tub

We provide special towels for wet landings, beach and jacuzzi/hot tub use. We kindly ask you not to take your bathroom towels from your stateroom.

Bar, Boutique & Payment Options

While on board the yacht you will have the opportunity to purchase wine, beer and spirits, including mixed drinks, from the bar. You will also be able to purchase items including t-shirts, caps and other gifts at the yacht's boutique.

Quasar accepts major credit cards and U.S. dollars on board for the above.

Gratuities & Payment Options

We are often asked what gratuity is appropriate to leave to Naturalist Guides and crew while in the Galapagos. Of course the quality of service should determine the extent of any gratuity. As a recommendation, if the service received has been excellent, the suggested tipping guidelines are:

Naturalist Guides:
| \$ 12 - \$ 18 per day, per guest (\$100 - 140 USD per guest, for the week).
| For private charters, \$ 1,600 - 2,240 USD for the week on the Grace.

| Amounts can be divided per guide as you see fit according to their expertise and service provided.

Crew:
| \$ 25 - \$ 30 per day, per guest (\$ 200 - 240 USD per guest, for the week).

| For private charters, \$ 3,200 - 3,520 USD for the week on the Grace.

| This will be divided evenly between the crew.

If clients would like to give an additional, separate gratuity to any particular crew please feel free to do so.

Quasar accepts cash and personal checks for gratuities. If you do not want to carry much cash, you can draw cash at an ATM machine in the Ecuadorian mainland just prior to departing to the Galapagos. There are also ATM machines located in Puerto Ayora, on the island of Santa Cruz or on the island of San Cristobal. If you wish to pay by check, please bring one check for the crew and one for the guides. Unfortunately, due to regulations of the Ecuadorian government, credit cards cannot be accepted for gratuities.

Lost, Stolen or Damaged Items

All staterooms have safety boxes for your personal use. We recommend that any documents, cash, jewelry or fragile items be safely secured. Quasar will not be liable for any lost, stolen or damaged items while on your cruise.

Smoking

Smoking is not permitted inside the yacht but is allowed in designated areas on the outside decks downwind of other guests. Galapagos National Park rules forbid smoking on the islands of the Galapagos archipelago.

Medical Assistance

If you need medical assistance please inform your Hotel Manager immediately.

While we do not provide medical staff onboard the yacht, we are often in a position to have guests in need of medical attention visit a medical professional on one of the larger vessels that cruise the islands.

Our Naturalist Guides and most of our crew are well versed in First Aid.

The yacht carries a limited selection of medical supplies oriented towards first aid and minor needs.