



## MPUMALANGA HELICOPTER CO FAQs

### WHERE IS MPUMALANGA HELICOPTER CO. LOCATED?

The Mpumalanga Helicopter Company is based at Hippo Hollow Country Estate in Hazyview, Mpumalanga.

### WHAT ARE YOUR OPERATING HOURS AND DAYS?

We fly seven days a week, including Public Holidays.  
We usually start operations at 08h00 until 18h00 (in summer) and 17h00 (in winter).  
We can schedule flight times to suit your lodge/camp itinerary.

### HOW LONG BEFORE THE FLIGHT MUST WE ARRIVE?

You will need to arrive 15 minutes before take-off to receive the indemnity ticket and for a safety briefing.

### HOW LONG IS THE FLIGHT?

We provide a guideline on the flight duration, relevant to your chosen scenic flight. Please note that the route may alter slightly due to ever-changing weather conditions. Our pilots are trained to include specific attractions and to provide the best viewing experience for all passengers.

### WHAT TYPE OF HELICOPTER WILL WE FLY IN?

We operate our scenic flights, transfers, and charters in two types of helicopters. For four passengers or less, a BELL JET RANGER B206 III will be used which can seat one passenger up front, and three in the back.

For five passengers or more, two JET RANGERS will be operated, OR we have the option of using the BELL LONG RANGER 206L3. The Long Ranger can seat a maximum of six passengers; one in the front and five in the back.

### IS IT SAFE TO FLY WITH MPUMALANGA HELICOPTER CO?

Your safety is our first priority. Our duty is to minimize risk by making safety our primary focus while at the same time providing memorable experiences for our passengers. Our commitment is to exceed guest expectations for a 'once in a lifetime' flight. We believe this is achievable with a combination of experienced pilots with vast local knowledge, highly maintained aircraft, and outstanding friendly service.