

SENTINEL MARA CAMP COVID-19 HEALTH AND SAFETY PROTOCOL

We are pleased to welcome you back to Sentinel Mara Camp. We realize that your decision to visit our camp will be influenced by the health and safety protocols we have implemented. The safety of our guests and staff is our priority; therefore, we have implemented stringent measures in the areas of hygiene, sanitation, and social distancing to prevent the spread of COVID-19.

With only 10 guest tents spaced for privacy, we are well positioned to give our guests a safe, wonderful, and authentically close to nature experience, with a high standard of personalized customer service.

The following protocols with **three key areas** of focus, are based on the public health guidelines collected from the World Health Organization (WHO), Kenya Ministry of Health, and other medical professionals.

01 - THE CAMP



- Anyone (guest, staff member or vendor) will have their temperature checked with a forehead thermometer before entering the camp.
- Persons suspected/confirmed to be COVID-19 positive will be denied entry.
- Alcohol-based hand sanitizer stations will be accessible throughout the camp.
- Frequent disinfection with suitable detergents will be used on all high-touch areas including door handles, tent zippers, chairs and safari vehicle armrests. Regular sterilization of all chinaware, cutlery and glassware will be facilitated by the staff.
- Arriving guests will be briefed on our health protocols.
- Enclosed spaces at the camp will have adequate ventilation and lighting.
- Dining tables will be spaced 6-feet apart.

02 - GUESTS



- All guests will be asked to fill out a Pre-Arrival Declaration form detailing their recent travels.
- Guest tents will be thoroughly sanitized before every check-in and ventilated for at least 24 hours after the previous check-out.
- Furniture in public areas will be spaced to maintain social distancing.
- All guest meals will be plated and served individually by stewards wearing face masks.
- Daytime meals and picnics on game-drives will be served in the open, weather permitting.
- Guests may choose, if they so wish, not to allow any Tent Steward to enter their tent during their stay.
- Guests are encouraged to purchase Flying Doctors medical emergency evacuation cover for \$15.
- Social distancing will be implemented in our customized Landcruiser safari vehicles.
- Each guest group will have their own guide throughout their stay. The guide will wear a face mask.
- The guide will ensure the hygienic condition of the vehicle before and after each game drive.

03 - STAFF



- Staff members have and will be frequently tested and confirmed to be COVID-19 Negative by a Certified Government Laboratory.
- Staff members will instantly report to the management any suspicious illnesses for immediate medical support/evacuation.
- Adequate PPE (dust coats, hair nets, face masks, overalls, gumboots, disposable gloves) will be available to our staff.
- The staff will routinely wash their hands with soap for at least 20 seconds and follow respiratory etiquettes.
- The staff will undergo a covid-19 training on occupational health and safety.
- The staff will ensure and maintain physical/social distancing of at least 6 feet except when serving guests.