# **ELLERMAN HOUSE RACK RATES** VALID: 01 DECEMBER 2022 - 30 NOVEMBER 2023





### Check-in and Check-out: 14h00 / 11h00

- Child and Pet Policy:Children over 12 years of age are welcome at Ellerman
  - Children of all ages are welcome in Villa One and over 8 years of age in Villa Two.
  - No pets allowed.

### Reservations:

- · Please note that all rates are quoted in ZAR (Rand) and are subject to change.
- Rates are quoted inclusive of VAT at 15%, where applicable (subject to change).
- All major credit cards are accepted.

### **Confirmation and Payment:**

- Written confirmation is needed within 14 days of reservation, failing which Ellerman House reserves the right to cancel the reservation. 20% non-refundable deposit of accommodation is required on receipt of written confirmation.
- The full balance of accommodation is payable 6 weeks prior to the date of arrival.

- All bookings confirmed in writing will be liable for 20% of full accommodation if cancelled earlier than 31 days of
- 50% of full accommodation is payable if cancellations are made within 30 days of arrival.
- The full accommodation account is payable if cancellations are made within 7 days of date of arrival.
- In the event of premature departure the full duration of the stay, as originally booked and confirmed, will apply.
- Refunds of deposits/prepayments for bookings are at the discretion of management and are dependent on the ability to re-sell the room/s.

### Minimum length of stay restrictions:

- Minimum length restrictions will be applied to the following periods on a stay through basis:
- Minimum 5 night stay: 20 December 10 January.
- Minimum 3 night stay: 11 January 28 February.

## Rates include:

Too many to list here, please turn to second page.

 Lunch and dinner, wine/Champagne and invited guests' meals and drinks.



Who has the time to read through long lists?
Well, you may want to take a look down here, because you are about to be spoilt!



TRANSFERS
Whether you are coming or going, we have got you covered. All arrival and departure transfers from Cape Town International Airport and closer. Oh yes, you can also stay connected with our onboard WIFI.



BREAKFAST
Best eggs benedict in town,
homemade jams and
preserves, our pastry chef's
world-famous Granola and
more – every morning.



DRINKS
Any drink that you could lay
your lips on. Top shelf
spirits to virgin mojitos.
Except for our wine and
Champagne – that's too
special to give away.



WINE TASTING
We lied about the wine,
you get a few sips
here – every afternoon, with
our sommelier. Careful, you
might learn something.



MINIBAR Nothing 'mini' about this bar. Snacks for Africa and full bottles of craft spirits for your enjoyment.



PANTRY
Sugar shack, naughty
corner, pantry – call it what
you want, this is where diets
go to die – open 24hrs.



ROOM SERVICE You still pay for the meal, but none of those pesky tray charges will be added.



SUNSET EXPERIENCE
Cocktails and canapés and a
South African craft gin
trolley to die for. All on the
middle terrace, every single
sunset.



SNACK PACKS
Feeling a little hungry while
out on a hike? Tuck into
your snack pack, to boost
your energy and get you
over that finish line.



LAUNDRY
All those dirty clothes from
your safari? You can expect
them back in your room
within 24hrs, wrapped up
like a present.



SHOE CLEANING 'There's an awful lot you can tell about a person by their shoes' – Forrest Gump. We agree, Forrest, we agree.



INTERNET It's free, it's fast and there are no strings attached.



ART TOURS
The extensive Ellerman
House Art Collection, as
presented by our very own
in-house art guide.



SECURITY
The French Foreign Legion
has nothing on this team.



PARKING
Off-street and secure –
watched by security guard
and CCTV.



LOCAL TALENTS
Live music by local
musicians, performed
weekly as the sun sets.
Partner up with the
complimentary sunset
cocktails and canapés
to end another perfect day
in paradise.



GYM AND SPA
You're on holiday, so we
honestly don't know what
you are doing in the gym, but
if you must, everything you
need will be available. Spa
facilities range from steam
room, sauna and sensation
shower perfect for realigning your chakras.



ZEITZ MOCAA ENTRY
Take to the streets and
exercise your new-found art
knowledge at Africa's
leading contemporary art
museum, open daily except
Tuesdays.



TELEPHONE CALLS If it's local, then it's on us.



PRIVATE CHEF You heard right, our Villas come with a private chef.



FAMILY A team that loves you more than your own parents.