

# PRE-ARRIVAL REQUIREMENT FORM

## BOOKING & PERSONAL INFORMATION

Reservation Number  Arrival Date  Departure Date  Nights

Number of People: Adults  Children  How did you hear about us?  Other

Title  First Name  Last Name

Nationality  ID / Passport  Date Of Birth

Mobile Number  E-mail

Address  City  Country  Code

## ACCOMPANYING GUESTS

	Title	Full Name	Nationality	ID / Passport	Date Of Birth	Mobile Number
1>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
2>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
3>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
4>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
5>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

## ARRIVAL INFORMATION

Airport Shuttle?  Yes>  No> Flight Number  Airline  Shuttle Time  Luggage Requirements

*Cost starts from R 690.00 per way*

If no Airport Shuttle required, how will you arrive?  Where will you be travelling from?  Arrival Time

Would you like us to pre-order a snack or meal to enjoy in your room, should you be arriving after 20h00?  Yes>  No>

## DEPARTURE INFORMATION

Airport Shuttle?  Yes>  No> Flight Number  Airline  Shuttle Time  Luggage Requirements

*Cost starts from R690.00 per way*

Would you like to store luggage and make use of the Relaxation Area after 11h00?  Yes>  No> Departure Time

## PREFERENCES

Is there anything we can arrange to make your stay more enjoyable? Items are subject to availability and charges may apply for items not listed.

King Bed>  Twin Beds>  Camper Cot>  Hypo-Allergenic Bedding>  Neck Support Pillows>  Extra Hangers>

Yoga Mat>  Other>

## ARE YOU CELEBRATING WITH US?

Will you be celebrating a special occasion with us during your stay?  Yes>  No> Occasion

Is there anything we can pre-arrange in preparation of your special occasion?

- Please note that we will send you a secure payment link to your supplied email address for any items selected, as pre-payment is required to secure the items prior to your arrival.
- Please make your requests within 48 hours of your arrival for the referenced items. Items are subject to availability and costs for items not listed will be confirmed.

Scented Candle <input type="checkbox"/> < R160.00   Qty > <input type="text"/>	Box of Luxury Chocolates <input type="checkbox"/> < R200.00   Qty > <input type="text"/>	Bouquet of Flowers <input type="checkbox"/> < R500.00   Qty > <input type="text"/>	Dozen Red Roses <input type="checkbox"/> < R600.00   Qty > <input type="text"/>
Sparkling Sauvignon Blanc <input type="checkbox"/> < R290.00   Qty > <input type="text"/>	Chardonnay Brut MCC <input type="checkbox"/> < R360.00   Qty > <input type="text"/>	Steenberg Merlot <input type="checkbox"/> < R380.00   Qty > <input type="text"/>	Steenberg Catharina <input type="checkbox"/> < R595.00   Qty > <input type="text"/>
Steenberg Lady R <input type="checkbox"/> < R975.00   Qty > <input type="text"/>	Card for Special Message <input type="checkbox"/> < R50.00   Qty > <input type="text"/>	Special Message <input type="text"/>	

# PRE-ARRIVAL REQUIREMENT FORM

## FOOD & BEVERAGE REQUIREMENTS

Dietary Requirements

< I will book and confirm all requirements on arrival

Breakfast is served Monday to Sunday from 08h00 until 11h00. Would you require an earlier breakfast?  < Yes | Time >



**OPENING HOURS**

Breakfast » Mon - Sun » 08h00 - 11h00

Lunch » Mon - Sun » 12h00 - 15h00

Dinner » Tue - Sat » 18h00 - 22h00 *(Last reservations at 20h00 / Last orders at 20h30 / Vacate by 22h30)*

[» Website «](#)

[» View Menu «](#)

[» Covid19 Protocols «](#)

Date >  Time >  No. Of People >

Date >  Time >  No. Of People >

Date >  Time >  No. Of People >

Date >  Time >  No. Of People >



**OPENING HOURS**

Breakfast » Mon - Sun » 09h00 - 11h00

Lunch » Mon - Sun » 12h00 - 15h00

Dinner » Mon - Sun » 18h00 - 22h00 *(Last reservations and orders at 19h30 / Vacate by 22h30)*

[» Website «](#)

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Date >  Time >  No. Of People >

Date >  Time >  No. Of People >

Date >  Time >  No. Of People >

Date >  Time >  No. Of People >



**OPERATING HOURS**

Wine Sales » Mon - Sun » 10h00 - 18h00

Wine Tasting » Mon - Sun » 10h00 - 18h00

*Closed on Christmas Day / Limited to 1.5 Hours / Last tasting at 16h30 / Booking Required*

[» Website «](#)

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Included in your stay is a complimentary Classic Wine Tasting, may we make a booking for you? Yes >  No >  Time >  Area >

## SPA REQUIREMENTS



**OPENING HOURS**

Mon - Sun » 08h00 - 18h00

*By appointment until 18h00 / For Hotel guests, after hour bookings are available by prior arrangement*

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Date >  Time >  Qty >  Treatment >  Notes >

Date >  Time >  Qty >  Treatment >  Notes >

Date >  Time >  Qty >  Treatment >  Notes >

Date >  Time >  Qty >  Treatment >  Notes >

## GOLF REQUIREMENTS



**OPENING HOURS**

Breakfast » Mon - Sun » 08h00 - 11h00

Lunch » Mon - Sun » 12h00 - 15h00

Dinner » Tue - Sat » 18h00 - 22h00

[» Website «](#)

[» View Golf Course «](#)

[» EOGA Golf Academy «](#)

Date >  Time >  Qty >  9H >  18H >  Trolley >  Qty >  Cart >  Qty >  Clubs: Men >           Female >

Date >  Time >  Qty >  9H >  18H >  Trolley >  Qty >  Cart >  Qty >  Clubs: Men >           Female >

Date >  Time >  Qty >  9H >  18H >  Trolley >  Qty >  Cart >  Qty >  Clubs: Men >           Female >

Date >  Time >  Qty >  9H >  18H >  Trolley >  Qty >  Cart >  Qty >  Clubs: Men >           Female >

## SIGNATURE

I hereby confirm that, I have read and understood the content and that all the information filled in this form is true, complete and accurate.

We look forward to hosting you and please feel free to contact us should you require any assistance prior to your arrival.

