



# GUEST PREFERENCES

## WE LOOK FORWARD TO WELCOMING YOU TO THE OYSTER BOX IN PICTURESQUE UMHLANGA

In order to make you as comfortable as possible during your stay and provide you with the highest standards of service and hospitality, we would appreciate it if you could please complete and return this form to the Reservations Department by clicking on the 'send form' link at the bottom of the last page. Alternatively, the completed form can be emailed to [reservations@oysterbox.co.za](mailto:reservations@oysterbox.co.za).

Guest Name/s: \_\_\_\_\_

Children's Names and Ages: \_\_\_\_\_  
(if applicable)

Contact Number/s: \_\_\_\_\_

Email Address: \_\_\_\_\_

Arrival Date: \_\_\_\_\_ Expected time of arrival: \_\_\_\_\_

Departure Date: \_\_\_\_\_ Reservation No: \_\_\_\_\_

Can we organise a transfer from the airport for you? King Shaka International Airport to Umhlanga:

1 - 7 pax at the cost of R950 per transfer  Yes  No Car seat required  Yes  No

Arrival date: \_\_\_\_\_ Arrival time: \_\_\_\_\_ Flight number: \_\_\_\_\_

Departure date: \_\_\_\_\_ Departure time: \_\_\_\_\_ Flight number: \_\_\_\_\_

If you are driving your own vehicle, kindly advise on your vehicle registration number: \_\_\_\_\_

Which of the following items may we place in your room? Please check the boxes next to the items you wish to select.

- |  |  |   |  |
|--|--|---|--|
| <input type="checkbox"/> Feather pillows         | <input type="checkbox"/> Foam pillows              | <input type="checkbox"/> Neck-support pillow  | <input type="checkbox"/> Back-support pillow |
| <input type="checkbox"/> Duvet - feather filling | <input type="checkbox"/> Duvet - synthetic filling | <input type="checkbox"/> Iron & ironing board | <input type="checkbox"/> Additional hangers  |
| <input type="checkbox"/> Yoga mat                | <input type="checkbox"/> Camper cot                | <input type="checkbox"/> King Bed             | <input type="checkbox"/> Twin Beds           |

\* Electrical adaptor is provided in the room

Are you celebrating a special occasions?  Yes  No Please advise on the date \_\_\_\_\_

If so, what occasion? \_\_\_\_\_

Is there anything else that we may provide in your room on arrival? Please check the boxes next to the items you wish to select.

- |   |  |
|---|--|
| <input type="checkbox"/> Basket of fresh fruit - from R280  | <input type="checkbox"/> Bouquet of flowers - from R550<br>(Depending on flower choice and size of bouquet)<br>24 hours notice is required with flower orders        |
| <input type="checkbox"/> Deluxe fruit basket - from R720  | <input type="checkbox"/> Platter of biltong, dried fruit and nuts - from R395  |
| <input type="checkbox"/> Strawberries with chocolate fondant and fresh cream<br>(seasonal) - from R190  | <input type="checkbox"/> Scented candle - R100   |
| <input type="checkbox"/> Bottle of South African sparkling wine - from R620<br>(Simonsig Kaapse Vonkel) | <input type="checkbox"/> Romantic rose petal turndown - R200   |
| <input type="checkbox"/> Bottle of French champagne - R2 300<br>(Moët & Chandon Brut)                   | <input type="checkbox"/> Birthday or anniversary cake - 24cm (16 slices) from R390<br>(Please see below for options)<br>24 hours notice is required with cake orders |
| <input type="checkbox"/> Bottle of Bouchard Finlayson Hannibal - R720                                   |  |
| <input type="checkbox"/> Bottle of Bouchard Finlayson Sauvignon Blanc - R300                            |  |

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## CAKE OPTIONS

All cakes are 24cm (16 slices). Kindly note that 24 hours notice is required with orders.  
Please check the boxes next to the items you wish to select.



Lemon Drizzle  
- R450



Naked Cake  
- R490



Red Velvet and  
Coconut - R550



Carrot Cake  
- R550



Chocolate Fudge  
Ganache - R600



Chocolate Mousse  
Cake - R650



Chocolate  
Macaroon  
Cake - R680



Chocolate, Vanilla  
or Red Velvet  
- R680



Birthday Cake  
- R690

Would you like to add a message on the cake? \_\_\_\_\_

Please advise us of any special preferences/allergies that you may have: \_\_\_\_\_

Please let us know if there are any other arrangements that we can make for you prior to your arrival, for example, book theatre tickets, make restaurant reservations or book tours for you: \_\_\_\_\_

For more on our Special Events, kindly go to our web page <https://www.oysterboxhotel.com/food-and-drink/whats-on>

# PERSONALIZED MINI BAR MENU

A standard mini bar is available in all our guest rooms. Should you require a personalised mini bar in your room, kindly fill out your preferred selection below. Please note all items will be charged to your account on point of stocking. Please check the boxes next to the items you wish to select.

## LOCAL WATER

### Verve de Cap

- Still 250ml - R35
- Sparkling 250ml - R35
- Still 750ml - R70
- Sparkling 750ml - R70

## IMPORTED WATER

### 750ml Bottles, Italy - R130

- Acqua Panna Still
- San Pelligrino Sparkling

## SOFT DRINKS

### 300ml Cans - R45

- Coca Cola
- Coke Zero
- Coke Light
- Creme Soda
- Fanta Orange
- Sprite
- Sprite Zero
- Stoney Ginger Beer

### Schweppes 200ml Cans - R40

- Lemonade
- Soda Water
- Tonic Water
- Ginger Ale
- Dry Lemon

## LOCAL BEERS AND CIDERS

### 330ml Bottles - R55

- Castle Lager
- Castel Lite
- Black Label
- Hansa Pilsner
- Heineken Amstel
- Windhoek Lager
- Flying Fish
- MGD
- Savannah
- Hunters Dry

## SPIRITS

### 50ml Bottles

- Gordons Gin - R100
- Smirnoff Vodka - R100
- J&B - R100
- Amarula - R100
- Jägermeister - R110
- KWV 5yr - R110
- KWV 10yr - R120
- Jameson - R130
- Musgrave Gin Classic - R150
- Musgrave Gin Pink - R150
- Pravda Vodka - R150
- Chivas Regal - R150
- Jack Daniels - R120
- Hennessy - R200

## SNACKS

- Lays Crisps 36g - R20
- Pringles 42g - R40
- Salted Cashews 120g - R145
- Roasted Mixed Nuts 120g - R140
- Kit Kat - R30
- Peppermint Crisp - R30

**Other / comments /  
additional requirements:**

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# GUEST RESTAURANT RESERVATIONS

Due to the demand on our restaurant facilities, we recommend that you pre-book your dinner and high tea reservation.  
Please fill in the following information and mark the appropriate boxes where applicable.

Name: \_\_\_\_\_

Contact Number: \_\_\_\_\_

Email Address: \_\_\_\_\_

Date: \_\_\_\_\_

Number of People: \_\_\_\_\_

**BREAKFAST** **TIME**  
07h00 - 10h30

The Ocean Terrace :

**LUNCH**  
12h00 - 15h30

The Ocean Terrace :

**DINNER**  
18h00 - 23h00

The Ocean Terrace :

The Grill Room :

**HIGH TEA**  
14h30 - 17h00

The Palm Court :

Date: \_\_\_\_\_

Number of People: \_\_\_\_\_

**BREAKFAST** **TIME**  
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The Palm Court :



If you have any special requests please contact us directly via telephone on +27 31 514 5000  
or email us at [restaurants@oysterbox.co.za](mailto:restaurants@oysterbox.co.za).

# THE SPA

at

## The Oyster Box

### THE SPA RESERVATIONS

Due to the exceptionally high demand, we strongly recommend that you pre-book your treatment at The Spa.  
Please fill in the following information with the date and time you would like to book.

Name: \_\_\_\_\_

Contact Number: \_\_\_\_\_

Email Address: \_\_\_\_\_

Date: _____	Date: _____	Date: _____	Date: _____
Time: _____	Time: _____	Time: _____	Time: _____
Number of people: _____	Number of people: _____	Number of people: _____	Number of people: _____
Treatment: _____ _____	Treatment: _____ _____	Treatment: _____ _____	Treatment: _____ _____

Do you have any allergies? \_\_\_\_\_

Notes: \_\_\_\_\_



If you would like to read more about our Spa facilities, or download our electronic brochure, please visit [www.oysterboxhotel.com/the-spa](http://www.oysterboxhotel.com/the-spa) and click on the appropriate link.

If you have any special requests please contact us directly via telephone on +27 31 514 5000 or email us at [restaurants@oysterbox.co.za](mailto:restaurants@oysterbox.co.za).

**SUBMIT FORM**

2 Lighthouse Road, Umhlanga Rocks 4319, KwaZulu-Natal, South Africa

T: +27 31 514 5000 E: [reservations@oysterbox.co.za](mailto:reservations@oysterbox.co.za)

**OYSTERBOXHOTEL.COM**