



NALEDI

RATES INCLUDE:

- Accommodation
- Breakfast, Lunch & Dinner
- **Morning and Evening Game Drive**
- Daily Walk with Tracker, (no children under 12) or spend time at one of our Hides (Blind), if requested.
- Bottled Water, Tea and Coffee is complementary

RATES EXCLUDE:

- Liquid Refreshments - (Beer, Wine, Spirits and Soft drinks)
- **Balule Reserve Gate Entry Fee – R97,75 (Incl. VAT) per vehicle and R230,00 (Incl. VAT) Conservation Fee per person, per stay** – Rates are subject to change without notice.
- Transfers

PAYMENT TERMS:

- **50% payable** once booking has been made, and the balance is **due 30 days** prior to arrival
- Reservations are considered confirmed only after receiving the **deposit** payment, should payment not be received within **7 days** of making the reservation, we reserve the right to allocate the dates to other definite bookings

CANCELLATION POLICY:

Naledi reserves the right to charge the following cancellation fees:

- If a cancellation of any booking or any part thereof is received within **31 days** or more prior to arrival, only the **deposit** payment will be forfeited.
- If a cancellation of any booking or any part thereof is received between **30 days and 8 days** prior to arrival, **75% of the total** balance will be forfeited.
- If a cancellation of any booking or any part thereof is received within **7 days or less** prior to arrival, **100% of the total balance will be forfeited.**

IMPORTANT INFORMATION

NALEDI WELCOMES FAMILY GROUPS:

- Including children of all ages. We have even had babies just a few months old amongst our guests.
- Many of our suites are family-friendly, spacious enough to comfortably accommodate additional beds or cots.
- We do of course request parents to observe ordinary levels of courtesy with regard to their children, such that the tranquillity of our other guests is not interrupted.
- Prospective guests should note that, while our guides, trackers and service staff are delightful with children, we do not offer child-specific activities
- **Please Note:** Due to Regulations and Safety no children younger than 12 years may go on Bush Walks

TRAVEL INSURANCE:

- We strongly recommend to our guests that they obtain comprehensive travel insurance.
- Please ensure that you have adequate Travel Insurance to cover cancellation penalties, as the cancellation policy will be strictly adhered to.
- Your cover should include personal injury, death, and medical and repatriation costs in the countries you intend to visit, together with cover for loss of baggage and valuables, personal liability, delay, cancellation, curtailment, missed departures and legal expenses.
- Special insurance may be required if you undertake any extreme or potentially dangerous activities (such as adrenalin or endurance sports). And remember – please do keep your insurance details with you while on holiday.

GRATUITIES:

- Normally this is between 5% to 7% of your total bill.
- Tips can be paid in cash or added to your bill and settled by credit card, on the day of departure.
- **Please however note:** Gratuities should only be paid if you believe that the staff members have added something special to your stay and are in no way compulsory, under no circumstances should you feel obligated to Tip.

FURTHER INFORMATION

- We are able to offer private game drives at a cost of R4 500.00 per day, which must be booked prior to arrival.
- Intimate dinners can be arranged on request should you wish for some alone time.
- There is fast internet and free Wi-Fi facilities at the Lodges.
- Your safety and health is of utmost importance to us. We are linked into Africa Safety which offers world class medical response.



NALEDI

IMPORTANT INFORMATION

TAP WATER

- Naledi's tap water comes directly from our private boreholes and is entirely safe to drink. As a provider of luxury accommodation and services, we nevertheless supply our guests with bottled water at no additional charge.

POWER-UP/RECHARGE

- Naledi Lodges are all fully electrified and connected to backup generators.
- Our electricity voltage is the South African Residential Standard – 220/230 volts AC 50 HZ.
- While some of our suites have inbuilt plug-points for British and European plugs, we recommend acquiring a South African adaptor plug for your stay. US-made devices or appliances may also require a transformer – please do feel free to contact us beforehand about any electrical-related concerns that you might have.

LEVEL OF MALARIA-RISK

- Naledi is in a low risk malaria area.
- We would not, however, want you to take chances, and recommend discussing preventative medication with your Medical Practitioner or Travel Clinic.

WHAT TO WEAR

- We experience our warmer months from October through to April; if you're coming in this period, bring light clothing such as shorts and short-sleeved shirts. For early morning and evening game-drives in our open vehicles, add a light jacket or fleece.
- From May to September, we enter our cooler months. Shorts and t-shirts will still suffice at midday, but be sure to pack some warm items for the early mornings and evenings.
- For all seasons bring comfortable outdoor walking shoes, plus sandals to wear within our lodge areas.

DRESS CODE

- Our dress code at all meals is casual – shorts and sandals are perfectly acceptable.
- For game viewing from a safari vehicle, neutral colours are preferable.
- For game walks, neutral colours are essential (preferably no red, yellow or white). Trainers or boots are recommended.

BE SURE TO BRING

- Swimming costumes for our refreshing swimming pools.
- Sun block, sun hats, sunglasses and lip balm.
- Binoculars and cameras, with spare memory cards and spare batteries – you may find yourself shooting a wealth of pictures or footage!
- Mosquito repellent is supplied. Malaria preventative medication – which you should discuss with your medical practitioner or travel clinic before your departure.

LAUNDRY

- The Lodge offers daily laundry.
- The additional charge will be added onto your bill at the end of your stay.

- Full Load R 300-00
- Half Load R 150-00

