

ASSURED & TAILORED

TRANSFERS | TOURS | ACCOMMODATION

Assured and Tailored Transfers Tours Accommodation
Reg. number 2006/134374/23

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Dear Valued Guests,

A warm welcome to our peaceful wildlife haven. We hope you will have a memorable stay with us. We are delighted to have you with us.

Just a few things for your attention to make sure your stay is smooth and pleasant.

Check in / out times:

Check in on day of arrival from 14h00 – 16h00. Check out time is 10h00. Kindly lock up and leave the keys in the key safe.

Speed limit / Speeding fines:

The speed limit on the estate is 30/kmh.

Power, water & air-conditioning:

Power is a treasured resource, please turn off the air-conditioners when you leave the lodge. Please use water sparingly.

Smoking:

If you smoke, please do not do it inside the Lodge. Please also dispose of cigarette butts in the ashtrays / bins provided and not anywhere else, your assistance is greatly appreciated.

Fires:

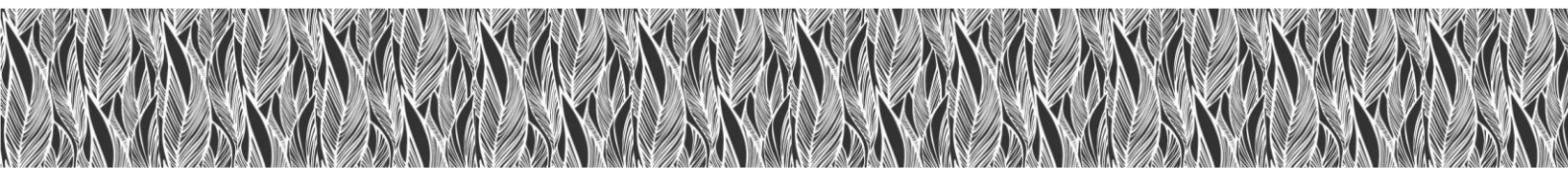
Whilst you're most welcome to enjoy the fireplace and BOMA, please make sure to douse all flames and embers before you retire for the night.

Toilets:

Our drains are sensitive to foreign materials like sanitary ware, plastics, dental floss etc. If it is not bio-degradable, please dispose of it in the bins provided. Our drains and local plumber thank you for your co-operation.

Security:

When you leave your unit, please ensure windows and doors are always closed and locked. Monkeys and baboons can potentially enter your Lodge, and this can put a damper on your holiday.



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Animals (Big or Small):

Please do not leave any food outside or feed the animals. They are wild and thus unpredictable. Please be aware of the smaller critters – like centipedes, snakes, and scorpions. They can be dangerous. There are a variety of animal species on the estate such as giraffe, zebra, kudu, impala, waterbuck, and wildebeest; night animals such as porcupines, civet, and genets. There are also dangerous animals such as leopards and honey badgers as well as hyena. It is perfectly safe to walk around the estate during the day, however, please be cautious at night.

Housekeeping:

Housekeeping is available on weekdays. Please note that there is no cleaning service available on a weekend or on public holidays – should you require housekeeping on a weekend or public holiday this can be arranged at an additional cost. As our staff have several lodges to clean every day, we realise that they may not arrive at a time that is convenient for you. Please notify our office so that alternative arrangements can be made.

If you need any assistance, please contact our management team on 071 362 6307 or our duty mobile number in 072 243 4843.

We trust that you will have a pleasant stay with us, we wish to welcome you to Hoedspruit again soon.

Most of all, make memories.

Warm regards,
Assured and Tailored Accommodation Team

