



Intimate Places Limited / Standard Operating Procedures / Covid-19 Pandemic

Please find below an outline of the Standard Operating Procedures which have been adopted by Intimate Places in response to the Covid-19 pandemic.

1. We have appointed and trained a Covid-19 Liaison Officer who will be the point of contact with the Tanzania Ministry of Health. A part of his responsibility will be to keep abreast of health protocols and preventive measures as well as to be updated on all designated approved hospitals for COVID-19 testing and treatment, medical clinics and mobile clinics stationed across the country.
2. Through a process of communication, he will ensure that updated COVID-19 precautionary measures are continuously observed and, upon request, also share these with all booking agents.
3. The company will ensure that all staff as well as all guests are aware of and reminded to adhere to best protective and preventive practices against COVID-19.
4. Our staff will ensure that all contact surfaces are cleaned and sanitized with approved disinfectants on a regular basis.
5. Our managers will ensure that all staff use recommended protective gears when attending to guests and servicing guest areas.
6. The company will ensure that adequate hand washing and sanitizing facilities are available for use by both guests and staff.
7. All camps belonging to the company will have in place thermal screening for guests upon arrival in camp and for staff to be used on a daily basis. Proper records will be maintained in each camp, also on a daily basis.
8. The company will ensure that, with every booking, details of guest's insurance covers will be collected so as to facilitate evacuation arrangements in the unlikely event that this should prove necessary.
9. Every camp will be equipped with an incinerator facility in order to ensure that masks and other protective gears are disposed of in accordance with the recommended national health and safety standards.

Specific Standard Operating Procedures.

All staff will be trained, exercise and adhere to COVID-19 preventive and control measures as advised by Tanzania Ministry for Health to include the following:

10. Maintaining a distance of at least two meters from one person to another whilst interacting with each other.
11. Hand washing with running water and soap or through the use of hand sanitizers.
12. The wearing of masks as appropriate.
13. The communication of any health concerns with the company's Liaison Officer immediately upon detection. The company's Liaison Officer will be responsible to communicate with all parties to include the Tanzania Ministry of Health in a timely manner.
14. To frequently clean and disinfect all surfaces in both the guest areas as well as the staff areas in each camp.
15. A) In 'Camp Zebra,' to ensure that dining and lounge facilities limit the number of guests using these areas at any one time in order to adhere to the safety physical distance requirements.

B) In 'Camp Zebra,' to avoid buffet style meal service and instead to opt for plate service.

N.B. Since our 'Intimate Camps' cater to private groups only, guests can be treated as "family groups" and these provisions may be relaxed at the guests request.
16. Whilst serving guests, social distancing will be applied as recommended by the Tanzania Ministry of Health.
17. Items which guests handle regularly will be sanitized on a regular basis.
18. Disposable cleaning equipment will be utilized in all areas of each camp wherever possible.